

# **Fisheye Network Camera**

**User Manual**

Please read this instruction carefully before operating the unit and keep it for further reference

## Safety Instruction

The following symbols or words may be found in this manual.

Symbols/Words	Description
 <b>Warning</b>	Indicates a medium or low potential hazardous situation which, if not avoided, will or could result in slight or moderate injury
 <b>Caution</b>	Indicates a potential risk which, if not avoided, will or could result in device damage, data loss, lower performance or unexpected results
 <b>Note</b>	Provides additional information to emphasize or supplement important points of the text.

### About the Manual

- This manual is suitable for many models. All examples, screenshots, figures, charts, and illustrations used in the manual are for reference purpose, and actual products may be different with this Manual.
- Please read this user manual carefully to ensure that you can use the device correctly and safely.
- Within the maximum scope permitted by the law, the products described in this Manual (including hardware, software, firmware, etc.) are provided “AS IS”. The information in this document (including URL and other Internet site reference data) is subject to change without notice. This Manual may contain technical incorrect places or printing errors. This information will be periodically updated, and these changes will be added into the latest version of this Manual without prior notice.

### Use of the Product

- This product should not be used for illegal purposes.
- The company does not allow anyone to use the Company's products to infringe the privacy, personal information, and portrait rights of others. The user shall not use this product for any illegal use or any prohibited use under these terms, conditions, and declarations. When using this product, the user shall not damage, disable, overload or obstruct any of the hardware of this product in any way, or interfere with the use of this product by any other users. Also, the user should not attempt to use the product or the software, by hacking, stealing the password, or any other means.

### Electrical Safety

- This product is intended to be supplied by a Listed Power Unit, marked with 'Limited Power Source', 'LPS' on unit, output rated minimum 12V/2 A or POE 48V/ 350mA or AC24V (depending on models), no more than 2000m altitude of operation and Tma=60 Deg.C.
- As for the modes with PoE function, the function of the ITE being investigated to IEC 60950-1 standard is considered not likely to require connection to an Ethernet network with outside plant routing, including campus environment and the ITE is to be connected only to PoE networks without routing to the outside plant.
- Improper handling and/or installation could run the risk of fire or electrical shock.
- The product must be grounded to reduce the risk of electric shock.
- ⚠ Warning: Wear anti-static gloves or discharge static electricity before removing the bubble or cover of the camera.
- ⚠ Caution: Do not provide two power supply sources at the same time for the device unless otherwise specified; it may result in device damage!

## Environment

- Heavy stress, violent vibration or exposure to water is not allowed during transportation, storage and installation.
- Avoid aiming the camera directly towards extremely bright objects, such as, sun, as this may damage the image sensor.
- Keep away from heat sources such as radiators, heat registers, stove, etc.
- Do not expose the product to the direct airflow from an air conditioner.
- Do not place the device in a damp, dusty extremely hot or cold environment, or the locations with strong electromagnetic radiation or unstable lighting.
- Make sure that no reflective surface (like shiny floors, mirrors, glass, lake surfaces and so on) is too close to the camera lens.

## Operation and Daily Maintenance

- There are no user-serviceable parts inside. Please contact the nearest service center if the product does not work properly.
- Please shut down the device and then unplug the power cable before you begin any maintenance work.
- ⚠ Warning: All the examination and repair work should be done by qualified personnel.
- Do not touch the CMOS sensor optic component. You can use a blower to clean the dust on the lens surface.
- Always use the dry soft cloth to clean the device. If there is too much dust, use a cloth cleaning (such as using cloth) may result in poor IR functionality and/or IR reflection.
- Dome cover is an optical device, please don't touch or wipe the cover surface directly during installation and use. For dust, use oil-free soft brush or hair dryer to remove it gently; for grease or finger print, use oil-free cotton cloth or paper soaked with detergent to wipe from the lens center outward. Change the cloth and wipe several times if it is not clean enough.

## Privacy Protection

- When installing cameras in public areas, a warning notice shall be given in a reasonable and effective manner and clarify the monitoring range.
- As the device user or data controller, you might collect the personal data of others, such as face, car plate number, etc. As a result, you shall implement reasonable and necessary measures to protect the legitimate rights and interests of other people, avoiding data leakage, improper use, including but not limited to, setting up access control, providing clear and visible notice to inform people of the existence of the surveillance area, providing required contact information and so on.

## Disclaimer

- With regard to the product with internet access, the use of product shall be wholly at your own risks. Our company shall be irresponsible for abnormal operation, privacy leakage or other damages resulting from cyber attack, hacker attack, virus inspection, or other internet security risks; however, Our company will provide timely technical support if necessary.
- Surveillance laws vary from country to country. Check all laws in your local region before using this product for surveillance purposes. We shall not take the responsibility for any consequences resulting from illegal operations.

## Cybersecurity Recommendations

- Use a strong password. At least 8 characters or a combination of characters, numbers, and upper and lower case letters should be used in your password.
- Regularly change the passwords of your devices to ensure that only authorized users can access the system (recommended time is 90 days).
- It is recommended to change the service default ports (like HTTP-80, HTTPS-443, etc.) to reduce the risk of outsiders being able to access.
- It is recommended to set the firewall of your router. But note that some important ports cannot be closed (like HTTP port, HTTPS port, Data Port).
- It is not recommended to expose the device to the public network. When it is necessary to be exposed to the public network, please set the external hardware firewall and the corresponding firewall policy.
- It is not recommended to use the v1 and v2 functions of SNMP.
- In order to enhance the security of WEB client access, please create a TLS certificate to enable HTTPS.
- Use black and white list to filter the IP address. This will prevent everyone, except those specified IP addresses from accessing the system.
- If you add multiple users, please limit functions of guest accounts.
- If you enable UPnP, it will automatically try to forward ports in your router or modem. It

is really very convenient for users, but this will increase the risk of data leakage when the system automatically forwards ports. Disabling UPnP is recommended when the function is not used in real applications.

- Check the log. If you want to know whether your device has been accessed by unauthorized users or not, you can check the log. The system log will show you which IP addresses were used to log in your system and what was accessed.

## **Regulatory Information**

### **FCC Information**

Please take attention that changes or modification not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

#### **1. FCC compliance**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

#### **2. FCC conditions:**

- This device complies with part 15 of the FCC Rules. Operation of this product is subject the following two conditions:
- This device may not cause harmful interface.
- This device must accept any interference received, including interference that may cause undesired operation.

### **RoHS**

The products have been designed and manufactured in accordance with Directive EU RoHS Directive 2011/65/EU and its amendment Directive EU 2015/863 on the restriction of the use of certain hazardous substances in electrical and electronic equipment.



2012/19/EU (WEEE directive): The Directive on waste electrical and electronic equipment (WEEE Directive). To improve the environmental management of WEEE, the improvement of collection, treatment and recycling of electronics at the end of their life is essential. Therefore, the product marked with this symbol must be disposed of in a responsible manner.

Directive 94/62/EC: The Directive aims at the management of packaging and packaging waste and environmental protection. The packaging and packaging waste of the product in this manual refers to must be disposed of at designated collection points for proper recycling and environmental protection.

REACH(EC1907/2006): REACH concerns the Registration, Evaluation, Authorization and Restriction of Chemicals, which aims to ensure a high level of protection of human health and the environment through better and earlier identification of the intrinsic properties of chemical substances. The product in this manual refers to conforms to the rules and regulations of REACH. For more information of REACH, please refer to DG GROWTH or ECHA websites.

# Table of Contents

<b>1</b>	<b>Introduction .....</b>	<b>1</b>
<b>2</b>	<b>Network Connection .....</b>	<b>3</b>
2.1	LAN.....	3
2.1.1	Access through IP-Tool .....	3
2.1.2	Directly Access through IE .....	6
2.2	WAN.....	7
<b>3</b>	<b>Live View .....</b>	<b>11</b>
<b>4</b>	<b>Network Camera Configuration.....</b>	<b>15</b>
4.1	System Configuration .....	15
4.1.1	Basic Information .....	15
4.1.2	Date and Time .....	15
4.1.3	Local Config.....	16
4.1.4	Storage.....	16
4.1.5	Configuring Fisheye Parameters.....	19
4.2	Image Configuration .....	20
4.2.1	Display Configuration .....	20
4.2.2	Video / Audio Configuration .....	22
4.2.3	OSD Configuration.....	24
4.2.4	Video Mask .....	24
4.2.5	ROI Configuration.....	25
4.3	PTZ Configuration.....	26
4.4	Alarm Configuration.....	27
4.4.1	Motion Detection.....	27
4.4.2	Exception Alarm.....	29
4.4.3	Alarm In .....	31
4.4.4	Alarm Out.....	32
4.4.5	Alarm Server .....	34
4.5	Event Configuration.....	34
4.5.1	Line Crossing.....	34
4.5.2	Region Intrusion .....	37
4.5.3	Region Entrance .....	39
4.5.4	Region Exiting.....	39
4.5.5	Target Counting by Line .....	39
4.5.6	Crowd Density Detection .....	42
4.6	Network Configuration .....	45
4.6.1	TCP/IP .....	45
4.6.2	Port .....	46
4.6.3	Server Configuration .....	47
4.6.4	Onvif.....	47
4.6.5	DDNS .....	48

4.6.6	SNMP .....	49
4.6.7	802.1x .....	51
4.6.8	RTSP .....	51
4.6.9	RTMP .....	53
4.6.10	UPNP .....	53
4.6.11	Email .....	53
4.6.12	FTP .....	54
4.6.13	HTTP POST .....	56
4.6.14	HTTPS .....	56
4.6.15	P2P .....	58
4.6.16	QoS .....	58
4.7	Security Configuration .....	58
4.7.1	User Configuration .....	58
4.7.2	Online User .....	60
4.7.3	Block and Allow Lists .....	61
4.7.4	Security Management .....	61
4.8	Maintenance Configuration .....	62
4.8.1	Backup and Restore .....	62
4.8.2	Reboot .....	63
4.8.3	Upgrade .....	64
4.8.4	Operation Log .....	64
4.8.5	Debug Mode .....	65
<b>5</b>	<b>Search .....</b>	<b>66</b>
5.1	Image Search .....	66
5.2	Video Search .....	67
<b>Appendix .....</b>		<b>70</b>
<b>Appendix 1 Troubleshooting .....</b>		<b>70</b>

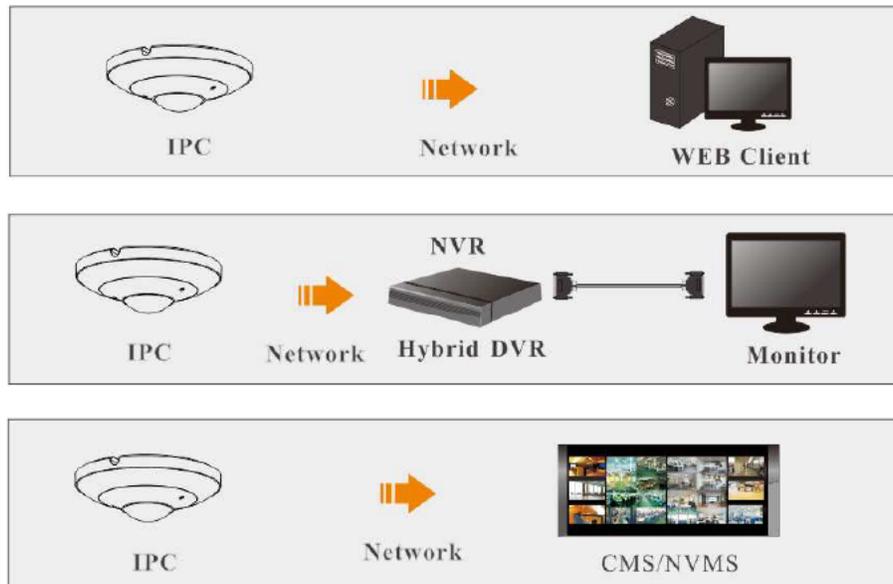
# 1 Introduction

The fisheye network camera which adopts high-definition fisheye lens and high performance image sensor can meet 360° high definition surveillance requirements. With the advanced H.265/H.264 video compression technology, high compression rate, accuracy and stable stream control, the camera ensures higher quality image and less occupancy of storage space. This product can be widely used in banks, telecommunication systems, electricity power departments, law systems, factories, storehouses, uptowns, etc. In addition, it is also an ideal choice for surveillance sites with middle or high risks.

## Main Features

- ICR auto switch, true day/night
- 3D DNR, WDR
- ROI coding
- Support BLC, HLC, Anti-flicker
- Support smart phone, iPad, remote monitoring

## Surveillance Application



DORI Distance

Level	D	O	R	I
Object Distance	33m	13m	6m	3m
Recommended Installation Height	2.5m			

## 2 Network Connection

### System Requirement

For proper operating the product, the following requirements should be met for your computer.

**Operating System:** Windows 7 Home basic or higher

**CPU:** 2.0GHz or higher

**RAM:** 1G or higher

**Display:** 1920\*1080 resolution or higher (recommended)

**Web browser:** IE (plug-in required)/ Firefox/Edge/Safari/Google Chrome

It is recommended to use the latest version of these web browsers.

The menu display and operation of the camera may be slightly different by using the browser with plug-in or without plug-in. Installing plug-in will display more functions of the camera.

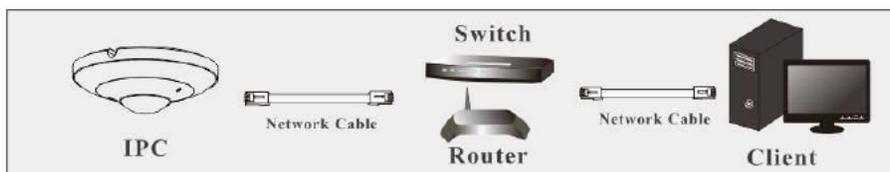
Connect IP-Cam via LAN or WAN. Here only take IE browser for example. The details are as follows:

### 2.1 LAN

In LAN, there are two ways to access IP-Cam: 1. access through IP-Tool; 2. directly access through IE browser.

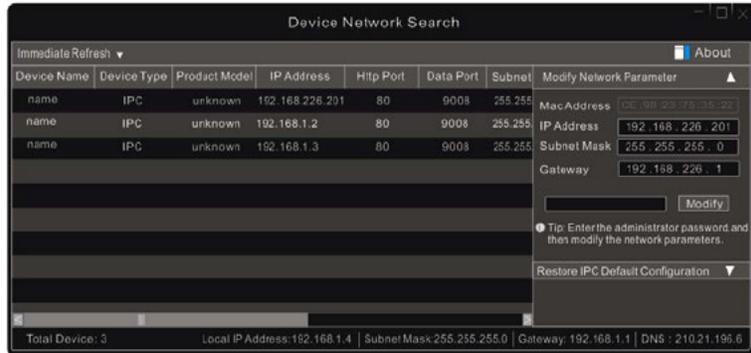
#### 2.1.1 Access through IP-Tool

Network connection:



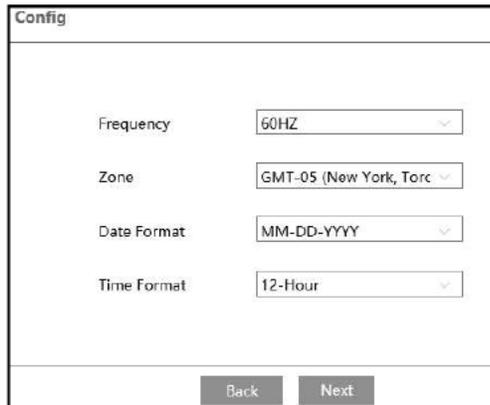
① Make sure the PC and IP-Cam are connected to the LAN and the IP-Tool is installed in the PC.

② Double click the IP-Tool icon on the desktop to run this software as shown below:



The default IP address of the camera is **192.168.226.201**.

- ③ Double click the IP address and then the system will pop up the IE browser to connect IP-CAM. After you read the privacy statement, check and click "Already Read". This will bring you to a configuration wizard interface.
  - a. Select the location (eg. Britain). Then click [Next].
  - b. Set the zone, video format (frequency), date and time format.



- c. Activate the device.

Device Activation

User Name

Match Onvif Password

New Password

8~16 characters; Numbers, special characters, upper case letters and lower case letters must be included.

Confirm Password

The default username is “admin” . Please self-define the password of admin according to the tip.

**Note:** It is highly recommended to use the strong password for your account security. If you want to change your password level, you can go to Config→Security Management→Password Security interface to change the level and then modify the admin password (Go to Config→User).

To change ONVIF password, you either have to check the “Match Onvif Password” box or go to the the ONVIF section to change the password (Config→Network→ →Onvif)

When you connect the camera through the ONVIF protocol in the third-party platform, you can use the default username and the password set above to connect.

4. Set security questions and answers.

Security Question

Security Question1

Answer

Security Question2

Answer

Security Question3

Answer

After setting the questions and answers, click [Save] to save the settings. It is very important for you to reset your password. Please remember these answers.

Having set all above-mentioned items, the system will reboot. Read the privacy statement,

check and click “Already Read”. Then the login interface will appear as shown below. If it is the first time for you to log in, follow directions to download, install and run the Active X control if prompted.



The screenshot shows a login form with the following elements:

- Name: admin
- Password: masked with dots
- Language: English (dropdown menu)
- Forgot Password? (link)
- Login (button)

Please enter the user name (admin) and password. Then select the stream type and language as needed.

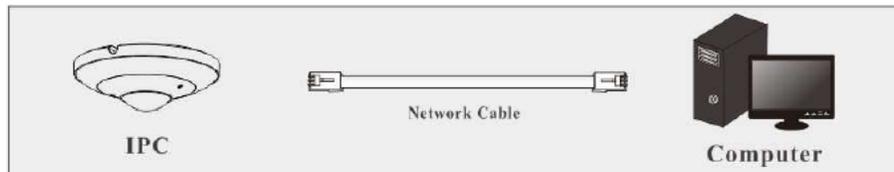
If you forget the admin password, you can reset the password by clicking **Forget Password** on the login page. Then you can reset the password by the security questions and answers you set. You can set the account security question during the activation, or you can go to Config→Security→User, click **Safety Question**, select the security questions and input your answers.

### 2.1.2 Directly Access through IE

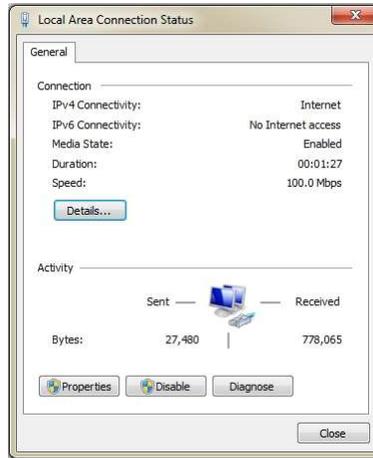
The default network settings are as shown below:

IP address: **192.168.226.201**  
Subnet Mask: **255.255.255.0**  
Gateway: **192.168.226.1**  
HTTP: **80**  
Data port: **9008**

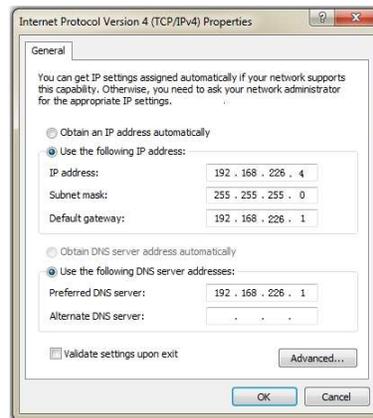
Use the above default settings when logging in the camera for the first time. Directly connect the camera to the computer through network cable.



① Manually set the IP address of the PC and the network segment should be as the same as the default settings of the IP camera. Open the network and share center. Click “Local Area Connection” to pop up the following window.



Select “Properties” and then select internet protocol according to the actual situation (for example: IPv4). Next, click the “Properties” button to set the network of the PC.



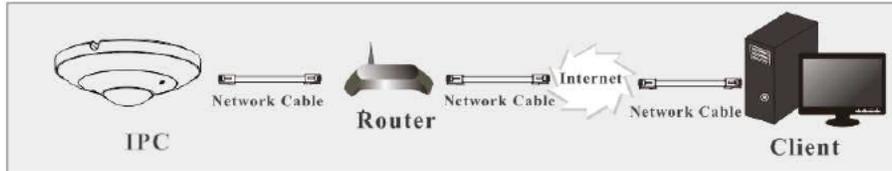
- ② Open the IE browser and enter the default address of IP-CAM and confirm.
- ③ Follow directions to download and install the Active X control.
- ④ Enter the default username and password in the login window and then enter to view.

## 2.2 WAN

### ➤ Access via P2P

Connect and activate the device according to the above-mentioned steps (See 2.1.1). Enable P2P (click Config→Network→P2P) and then enter [www.autonat.com](http://www.autonat.com) to visit the web client remotely.

➤ Access through the router or virtual server



① Make sure the camera is connected to the local network and then log in the camera via LAN and go to Config→Network→Port menu to set the port number.

HTTP Port	80
HTTPS Port	443
Data Port	9008
RTSP Port	554

Port Setup

② Go to Config →Network→TCP/IP menu to modify the IP address.

IPv4	IPv6	PPPoE Config	IP Change Notification Config
<input type="radio"/> Obtain an IP address automatically			
<input checked="" type="radio"/> Use the following IP address			
IP Address	192.168.226.201	Test	
Subnet Mask	255.255.255.0		
Gateway	192.168.226.1		
Preferred DNS Server	210.21.196.6		
Alternate DNS Server	8.8.8.8		

IP Setup

③ Go to the router’s management interface through IE browser to forward the IP address and port of the camera in the “Virtual Server”.

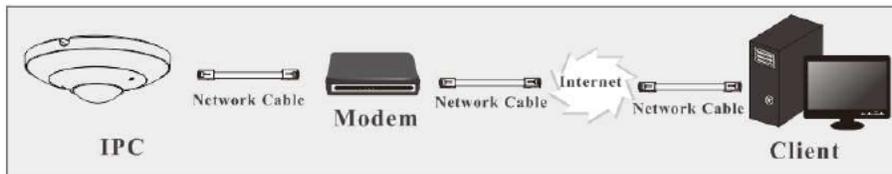
Port Range						
Application	Start	End	Protocol	IP Address	Enable	
1	9007	to 9008	Both	192.168.1.201	<input checked="" type="checkbox"/>	
2	80	to 81	Both	192.168.1.201	<input checked="" type="checkbox"/>	
3	10000	to 10001	Both	192.168.1.166	<input type="checkbox"/>	
4	21000	to 21001	Both	192.168.1.166	<input type="checkbox"/>	

Router Setup

④ Open the IE browser and enter its WAN IP and http port to access. (for example, if the http port is changed to 81, please enter “192.198.1.201:81” in the address bar of web browser to access).

➤ Access through PPPoE dial-up

Network connection



Access the camera through PPPoE auto dial-up. The setup steps are as follow:

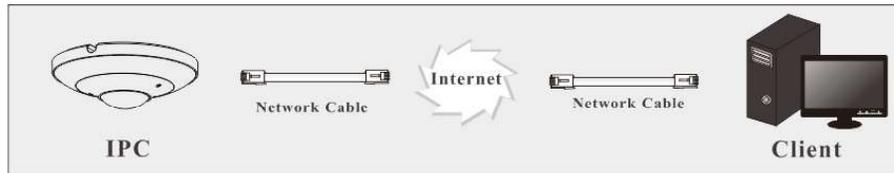
- ① Go to Config→Network→Port menu to set the port number.
- ② Go to Config →Network→TCP/IP→PPPoE Config menu. Enable PPPoE and then enter the user name and password from your internet service provider.

IPv4	IPv6	PPPoE Config	IP Change Notification Config
<input checked="" type="checkbox"/> Enable			
User Name	xxxxxxx		
Password	●●●●●●		
<input type="button" value="Save"/>			

- ③ Go to Config →Network→DDNS menu. Before configuring the DDNS, please apply for a domain name first. Please refer to DDNS configuration for detail information.
- ④ Open the IE browser and enter the domain name and http port to access.

➤ **Access through static IP**

Network connection



The setup steps are as follow:

- ① Go to Config→Network→Port menu to set the port number.
- ② Go to Config →Network→TCP/IP menu to set the IP address. Check “Use the following IP address” and then enter the static IP address and other parameters.
- ③ Open the IE browser and enter its WAN IP and http port to access.

### 3 Live View

After logging in, the following window will be shown. Before you view the live image, please set the stream mode and installation method as needed (see [Configuring Fisheye Parameters](#) for details).



In the live mode, the different streams and live view modes can be switched as needed. The following table is the instructions of the icons on the live view interface.

Icon	Description	Icon	Description
	Select live preview mode		PTZ control
	Original size		Rule information display
	Appropriate size		Sensor alarm indicator icon
	Auto		Motion alarm indicator icon
	Full screen		SD card recording indicator
	Start/stop live view		Line crossing indicator
	Start/stop two-way audio		Intrusion indicator
	Enable/disable audio		Region entrance indicator
	Snap		Region exiting indicator
	Start/stop recording		Target counting (by line) indicator
	Zoom in		Crowd density detection indicator
	Zoom out		

\*Those smart alarm indicators will flash only when the camera supports those functions and the corresponding events are enabled.

\*Plug-in free live view: the local recording and two-way audio are not supported and the preview mode switch (real-time/balanced/fluent mode) is not available too.

In full screen mode, double click on the mouse to exit or press the ESC key on the keyboard.

Click  to select the live view mode.

**Fisheye view mode:** See the picture as shown above.

**Panoramic view mode**



**Fisheye+ 3PTZ view mode**



**Panoramic + 3PTZ view mode**



4PTZ view mode (you need to switch the stream mode in the fisheye parameter interface)



4PTZ fusion view mode: you can view an entire picture formed by 4 small windows. Each small window cannot be controlled by PTZ panel.

In panoramic + 3PTZ view mode or fisheye + 3PTZ view mode or 4PTZ view mode, select a PTZ window and view the image from every direction by controlling PTZ panel.

Click  to display the control panel. The descriptions of the control panel are as follows:

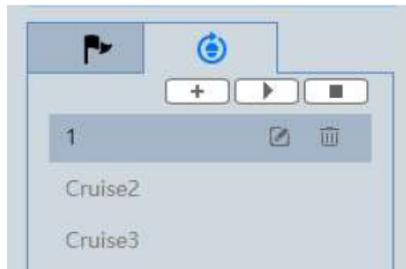
Icon	Description	Icon	Description
	Move upper left direction		Move upper right direction
	Move up		Stop movement

	Move left		Move right
	Move lower left direction		Move lower right direction
	Move down		Speed adjustment
	Zoom out		Zoom in
	Automatic cruise		Preset
	Create and call cruise		

Select and set the preset and then click  to save the position of the preset. After the preset is set, select it and click  to call the preset. Select the set preset and click  to delete it.

To create a cruise:

1. Click  as shown below.



2. Click  to create a cruise. In the cruise creation window, enter the cruise name and then click “Add preset”.
3. In the preset adding window, select the preset name and time. Click “OK” to add this preset. After the presets are added to the cruise, click “OK” to save the settings.

Select the cruise and then click  to start cruise. Click  to stop cruise.

The added cruise also can be modified and deleted by clicking  or .

## 4 Network Camera Configuration

In the Webcam client, choose “Config” to go to the configuration interface.

**Note:** Wherever applicable, click the “Save” button to save the settings.

### 4.1 System Configuration

#### 4.1.1 Basic Information

In the “Basic Information” interface, the system information of the device is listed.

After enabling the P2P function (Config→Network→P2P), you can use the mobile APP to scan this QRcode to quickly add this device.

#### 4.1.2 Date and Time

Go to Config→System→Date and Time. Please refer to the following interface.

The screenshot shows the 'Date and Time' configuration window. It features a 'Zone' dropdown menu set to 'GMT (Dublin, Lisbon, London, Reykjavik)'. Under the 'Time Mode' section, the 'Synchronize with NTP server' option is selected. This option includes an 'NTP server' field with the value 'time.windows.com' and an 'Update period' field with the value '1440' and the unit 'Minutes'. The 'Set manually' option is also visible, with a 'Set Time' field containing '2022-10-13 02:22:10' and a checkbox for 'Sync with computer local time'. A 'Save' button is located at the bottom of the window.

Select the time zone and time mode as needed.

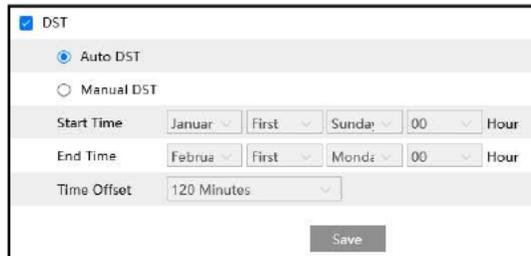
**Note:** The time zone of the camera and the computer must be the same. It is recommended to modify the time zone of the camera according to the time zone of the computer. If the time zone of the computer is modified, the current web client needs to be closed. Then re-open it and log in again.

Time Mode:

NTP: Specify an NTP server to synchronize the time.

Manual: Set the system time manually or you can synchronize the time with the time of the local computer.

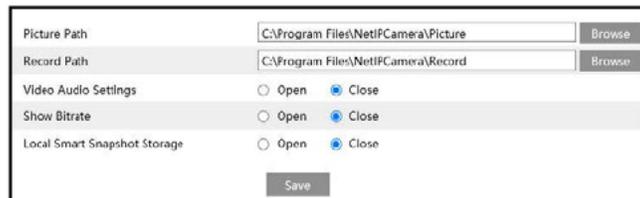
Click the “Summer Time” tab to set DST (Daylight Saving Time) as needed.



The screenshot shows a configuration window for Daylight Saving Time (DST). At the top, there is a checked checkbox for "DST". Below it, there are two radio button options: "Auto DST" (which is selected) and "Manual DST". Under "Auto DST", there are four rows of dropdown menus for "Start Time" (January, First, Sunday, 00, Hour) and "End Time" (February, First, Monday, 00, Hour). Below these is a "Time Offset" dropdown menu set to "120 Minutes". A "Save" button is located at the bottom right of the window.

### 4.1.3 Local Config

Go to Config→System→Local Config to set up the storage path of captured pictures and recorded videos on the local PC. There is also an option to enable or disable the bitrate display in the recorded files.



The screenshot shows a "Local Config" window. It has two text input fields for "Picture Path" and "Record Path", both containing the path "C:\Program Files\NetIPCamera\Picture" and "C:\Program Files\NetIPCamera\Record" respectively, with "Browse" buttons next to them. Below these are three rows of radio button options: "Video Audio Settings" (Open, Close), "Show Bitrate" (Open, Close), and "Local Smart Snapshot Storage" (Open, Close). The "Close" options are selected for all three. A "Save" button is at the bottom center.

Video Audio Settings: only some models support this function.

Additionally, “Local smart snapshot storage” can be enabled or disabled here. If enabled, the captured pictures triggered by smart events will be saved to the local PC.

**Note:** when you access your camera by the web browser without the plug-in, only Show Bitrate can be set in the above interface.

### 4.1.4 Storage

Go to Config→System→Storage to go to the interface as shown below.

Management	Record	Snapshot	FTP Snapshot
Total picture capacity	<input type="text" value="3264 MB"/>		
Picture remaining space	<input type="text" value="0 MB"/>		
Total recording capacity	<input type="text" value="26368 MB"/>		
Record remaining space	<input type="text" value="0 MB"/>		
State	<input type="text" value="Normal"/>		
Snapshot Quota	<input type="text" value="11"/> %		
Video Quota	<input type="text" value="89"/> %		
Changes in the quota ratio need to be formatted before they become effective.			
<input type="button" value="Eject"/> <input type="button" value="Format"/>			

● **SD Card Management**

Click the “Format” button to format the SD card. All data will be cleared by clicking this button.

Click the “Eject” button to stop writing data to SD card. Then the SD card can be ejected safely.

**Snapshot Quota:** Set the capacity proportion of captured pictures on the SD card.

**Video Quota:** Set the capacity proportion of record files on the SD card.

● **Schedule Recording Settings**

1. Go to **Config→System→Storage→Record** to go to the interface as shown below.

Management	Record	Snapshot	FTP Snapshot
<b>Record Parameters</b>			
Record Stream	<input type="text" value="Main stream"/>		
Pre Record Time	<input type="text" value="No Pre Record"/> (H264,H265,MJPEG)		
Cycle Write	<input type="text" value="Yes"/>		
<b>Timing</b>			
<input checked="" type="checkbox"/> Enable Schedule Record			

2. Set record stream, pre-record time, cycle writing.

**Pre Record Time:** Set the time to record before the actual recording begins.

3. Set schedule recording. Check “Enable Schedule Record” and set the schedule.

**Weekly schedule**

Set the alarm time from Monday to Sunday for a single week. Each day is divided in one hour increments. Green means scheduled. Blank means unscheduled.

“Add”: Add the schedule for a special day. Drag the mouse to set the time on the timeline.

“Erase”: Delete the schedule. Drag the mouse to erase the time on the timeline.

Manual Input: Click it for a specific day to enter specific start and end times. This adds more granularities (minutes).

**Day schedule**

Set the alarm time for alarm a special day, such as a holiday.

**Note: Holiday schedule takes priority over weekly schedule.**

● **Snapshot Settings**

Go to **Config→System→Storage→Snapshot** to go to the interface as shown below.

Management	Record	Snapshot	FTP Snapshot
<b>Snapshot Parameters</b>			
Image Format	JPEG		
Resolution	480x480		
Image Quality	Low		
<b>Event Trigger</b>			
Snapshot Interval	1	Seconds	
Snapshot Quantity	5		
<b>Timing</b>			
<input type="checkbox"/> Enable Timing Snapshot			
Snapshot Interval	5	Seconds	

Set the format, resolution and quality of the image saved on the SD card and the snapshot interval and quantity and the timing snapshot here.

**Snapshot Quantity:** The number you set here is the maximum quantity of snapshots. The actual quantity of snapshots may be less than this number. Supposing the occurrence time of an alarm event is less than the time of capturing pictures, the actual quantity of snapshots is less than the set quantity of snapshots.

**Timing Snapshot:** Enable timing snapshot first and then set the snapshot interval and schedule. The setup steps of schedule are the same as the schedule recording (See [Schedule Recording](#)).

● **FTP Snapshot**

If enabled, the system will upload snapshots to the FTP server according to the time interval.

Management	Record	Snapshot	FTP Snapshot
<input checked="" type="checkbox"/> Enable Timing Snapshot			
Server Address	10.10.10.10 (10.xxx.xxx.101)		
Snapshot Interval	60	Second	
Save			

**Server Address:** select the set FTP server. See [FTP section](#) for the FTP server setting.

**4.1.5 Configuring Fisheye Parameters**

Before viewing the live image, please go to **Config**→**System**→**Fisheye Parameters** menu to set the stream mode and installation method.

Stream Mode	Fisheye + Panoramic view
Installation Method	Desktop
Notice: To modify installation method will affect live preview, image effect, PTZ mode and Preset, etc.	
Save	

Stream mode: Fisheye + Panoramic view + 3PTZ, Fisheye + 4PTZ or Fisheye + 4PTZ Fusion mode are optional.

Installation method: wall, ceiling and desktop are optional. Please select the installation mode according to the actual way of installation.

## 4.2 Image Configuration

### 4.2.1 Display Configuration

Go to **Image**→**Display** interface as shown below. The image's brightness, contrast, hue and saturation and so on for common, day and night mode can be set up separately. The image effect can be quickly seen by switching the configuration file.

**Brightness:** Set the brightness level of the camera's image.

**Contrast:** Set the color difference between the brightest and darkest parts.

**Hue:** Set the total color degree of the image.

**Saturation:** Set the degree of color purity. The purer the color, the brighter the image is.

**Sharpness:** Set the resolution level of the image plane and the sharpness level of the image edge.

**Noise Reduction:** Decrease the noise and make the image more thorough. Increasing the value will make the noise reduction effect better but it will reduce the image resolution.

**Defog:** Activating this function and setting an appropriate value as needed in foggy, dusty, smoggy or rainy environment to get clear images.

**Backlight Compensation (BLC):**

- Off: disables the backlight compensation function. It is the default mode.
- WDR: WDR can adjust the camera to provide a better image when there are both very bright and very dark areas simultaneously in the field of the view by lowering the brightness of the bright area and increasing the brightness of the dark area.

Recording will be stopped for a few seconds while the mode is changing from non-WDR to WDR mode.

- HLC: lowers the brightness of the entire image by suppressing the brightness of the image's bright area and reducing the size of the halo area.
- BLC: If enabled, the auto exposure will activate according to the scene so that the object of the image in the darkest area will be seen clearly.

**Antiflicker:**

- Off: disables the anti-flicker function. This is used mostly in outdoor installations.
- 50Hz: reduces flicker in 50Hz lighting conditions.
- 60Hz: reduces flicker in 60Hz lighting conditions.

**Smart IR:** Choose "ON" or "OFF". This function can effectively avoid image overexposure so as to make the image more realistic. The higher the level is, the more overexposure compensation will be given.

**White Balance:** Adjust the color temperature according to the environment automatically.

**Day/Night Mode:** Choose "Auto", "Day", "Night" or "Timing".

If "Timing" is selected, you need to set daytime and night time. For example: if "Daytime" is set to "7:00", the camera will switch to Day mode at 7:00 o'clock; if "Night time" is set to "17:00", the camera will switch from Day mode to Night mode at 17:00 o'clock.

**Shutter:** Set the upper limit of the effective exposure time. The exposure time will be automatically adjusted (within the set shutter limit value) according to the actual situation.

**Gain:** Set the upper limit of the gain. The gain value will be automatically adjusted (within the set gain limit value) according to the actual situation.

**Frequency:** 50Hz and 60Hz can be optional.

**Infra-red Mode:** Choose "Auto", "ON" or "OFF".

**Image Mirror:** Turn the current video image horizontally.

**Image Flip:** Turn the current video image vertically.

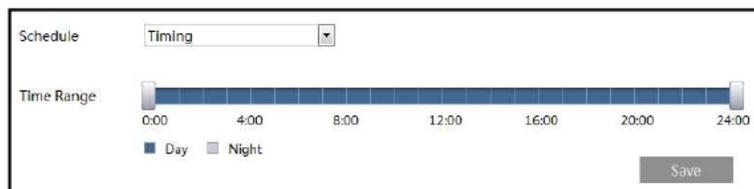
**Note:** For some items, if selected/enabled, the camera will reboot automatically. After that, clicking "Default" button will not take effect.

Schedule Settings of Image Parameters:

Click the "Profile Management" tab as shown below.



Set full time schedule for common, auto mode and specified time schedule for day and night. Choose “Timing” in the drop-down box of schedule as shown below.

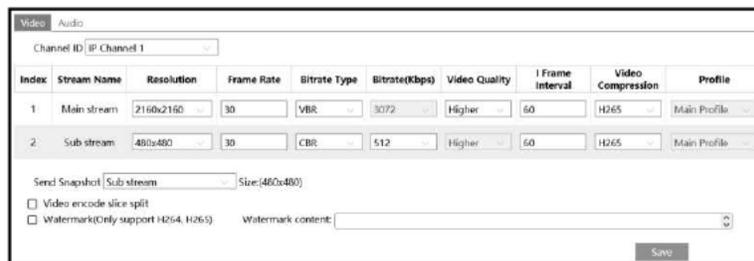


Drag “” icons to set the time of day and night. Blue means day time and blank means night time. If the current mode of camera parameters is set to schedule, the image configuration mode will automatically switch between day and night according to the schedule.

#### 4.2.2 Video / Audio Configuration

Go to Image→Video / Audio interface as shown below. In this interface, set the resolution, frame rate, bitrate type, video quality and so on subject to the actual network condition.

**Note:** the video stream parameters of different camera series may be different. The following pictures and descriptions are for reference only. The real camera interface shall prevail.



You can select streams for different channels.

IP Channel 1: Fisheye view channel, 2 streams can be set. Please set them according to the actual network condition.

IP Channel 2: Panoramic view channel, main stream can be set. Please set them according to the actual network condition.

IP Channel 3/4/5: PTZ view channel, main stream can be set for each channel. Please set them according to the actual network condition.

**Resolution:** The size of image.

**Frame rate:** The higher the frame rate, the video is smoother.

**Bitrate type:** CBR and VBR are optional. Bitrate is related to image quality. CBR means that no matter how much change is seen in the video scene, the compression bitrate will be kept constant. VBR means that the compression bitrate will be adjusted according to scene changes. For example, for scenes that do not have much movement, the bitrate will be kept at a lower value. This can help optimize the network bandwidth usage.

**Bitrate:** it can be adjusted when the mode is set to CBR. The higher the bitrate, the better the image quality will be.

**Video Quality:** It can be adjusted when the mode is set to VBR. The higher the image quality, the more bitrate will be required.

**I Frame interval:** It determines how many frames are allowed between “a group of pictures”. When a new scene begins in a video, until that scene ends, the entire group of frames (or pictures) can be considered as a group of pictures. If there is not much movement in the scene, setting the value higher than the frame rate is fine, potentially resulting in less bandwidth usage. However, if the value is set too high, and there is a high frequency of movement in the video, there is a risk of frame skipping.

**Video Compression:** MJPEG, H264+, H264, H265 or H265+ can be optional. MJPEG is not available for main stream. If H.265/H.265+ is chosen, make sure the client system is able to decode H.265/H.265+. Compared to H.265, H.265+ saves more storage space with the same maximum bitrate in most scenes. Compared to H.264, H.265 reduces the transmission bitrate under the same resolution, frame rate and image quality.

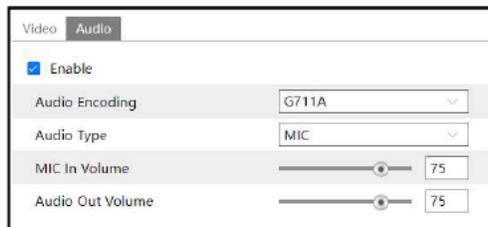
**Profile:** For H.264. Baseline, main and high profiles are selectable.

**Send Snapshot:** Set the snapshot stream.

**Video encode slice split:** If this function is enabled, smooth image can be gotten even though using the low-performance PC.

**Watermark:** When playing back the local recorded video in the search interface, the watermark can be displayed. To enable it, check the watermark box and enter the watermark text.

Click the “Audio” tab to go to the interface as shown below.  
Only the models with the built-in MIC support this function.



**Audio Encoding:** G711A and G711U are selectable.

**Audio Type:** MIC or LIN.

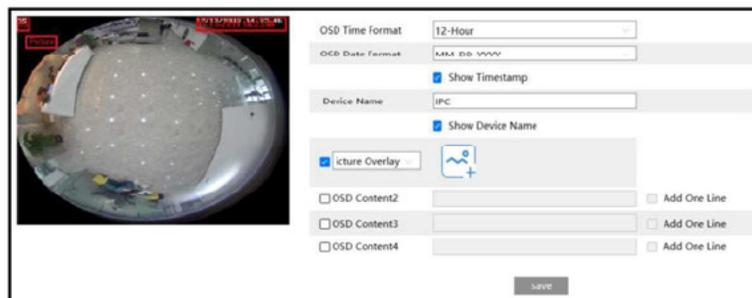
**LIN/MIC IN Volume:** Set it as needed.

### 4.2.3 OSD Configuration

Go to Image→OSD interface as shown below.



Set time stamp, device name, OSD content and picture overlap here. After enabling the corresponding display and entering the content, drag them to change their position. Then click the “Save” button to save the settings.



Picture Overlay Settings:

Check “OSD Content1”, choose “Picture Overlay” and click  to select the overlap picture. Then click “Upload” to upload the overlap picture. The pixel of the image shall not exceed 200\*200, or it cannot be uploaded.

**Note:** The OSD information only can be overlaid on fisheye channel.

### 4.2.4 Video Mask

Go to Image→Video Mask interface as shown below. A maximum of 4 zones can be set up.



To set up video mask:

1. Enable video mask.
2. Click the “Draw Area” button and then drag the mouse to draw the video mask area.
3. Click the “Save” buttons.
4. Return to the live to verify that the area have been drawn as shown as blocked out in the image.



To clear the video mask:

Click the “Clear” button to delete the current video mask area.

#### 4.2.5 ROI Configuration

Go to Image→ROI Config interface as shown below. An area in the image can be set as a region of interest. This area will have a higher bitrate than the rest of the image, resulting in better image quality for the identified area.



1. Check “Enable” and then click the “Draw Area” button.
2. Drag the mouse to set the ROI area.
3. Set the level.
4. Click the “Save” button to save the settings.

### 4.3 PTZ Configuration

The PTZ of this camera can be controlled by the keyboard. Connect the keyboard and the camera through RS485 interface and then set the corresponding protocol and baud-rate in the camera and keyboard.

Go to PTZ→Protocol interface as shown below.

Protocol	PELCOD	▼
Baud-Rate	2400	▼
Address	1: PTZ1	
	2: PTZ2	
	3: PTZ3	
	<input type="button" value="Save"/>	

Here the protocol and baud-rate must be the same with these of the keyboard.

Address: 1; you can control PTZ channel 1 by using this address in the keyboard.

Address: 2; you can control PTZ channel 2 by using this address in the keyboard.

.....

## 4.4 Alarm Configuration

### 4.4.1 Motion Detection

Go to *Alarm* → *Motion Detection* to set motion detection alarm.

The screenshot shows a configuration window for motion detection. It has three tabs: 'Detection Config', 'Area and Sensitivity', and 'Schedule'. Under 'Detection Config', there is a checked 'Enable' checkbox. Below it is a dropdown menu for 'Alarm Holding Time' set to '20 Seconds'. A section titled 'Trigger Alarm Out' contains an unchecked 'Alarm Out' checkbox. Below that are four more checkboxes: 'Trigger SD Card Snapshot' (checked), 'Trigger SD Card Recording' (checked), 'Trigger Email' (unchecked), and 'Trigger FTP' (unchecked). A 'Save' button is at the bottom right.

1. Check “Enable” check box to activate motion based alarms. If unchecked, the camera will not send out any signals to trigger motion-based recording to the NVR or CMS, even if there is motion in the video.

**Alarm Holding Time:** it refers to the interval time between the adjacent motion detections. For instance, if the alarm holding time is set to 20 seconds, once the camera detects a motion, it will go to alarm and would not detect any other motion in 20 seconds. If there is another motion detected during this period, it will be considered as continuous movement; otherwise it will be considered as a single motion.

**Alarm Out:** If selected, this would trigger an external relay output that is connected to the camera on detecting a motion based alarm.

**Trigger SD Card Snapshot:** If selected, the system will capture images on motion detection and save the images on an SD card.

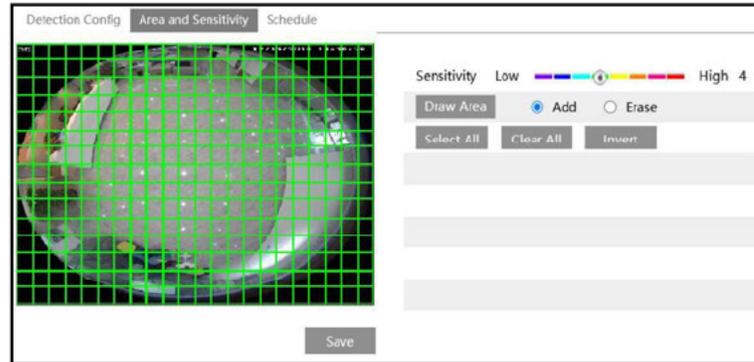
**Trigger SD Card Recording:** If selected, video will be recorded on an SD card on motion detection.

**Trigger Email:** If “Trigger Email” and “Attach Picture” are checked (email address must be set first in the Email configuration interface), the captured pictures and triggered event will be sent into those addresses.

**Trigger FTP:** If “Trigger FTP” and “Attach Picture” are checked, the captured pictures will be sent into FTP server address. Please refer to [FTP configuration](#) section for more details.

2. Set motion detection area and sensitivity. Click the “Area and Sensitivity” tab to go to the

interface as shown below.



Move the “Sensitivity” scroll bar to set the sensitivity. Higher sensitivity value means that motion will be triggered more easily.  
Select “Add” and click “Draw”. Drag the mouse to draw the motion detection area; Select “Erase” and drag the mouse to clear motion detection area.  
After that, click the “Save” to save the settings.

3. Set the schedule for motion detection.

**Weekly schedule**

Set the alarm time from Monday to Sunday for a single week. Each day is divided in one hour increments. Green means scheduled. Blank means unscheduled.

“Add”: Add the schedule for a special day. Drag the mouse to set the time on the timeline.

“Erase”: Delete the schedule. Drag the mouse to erase the time on the timeline.

Manual Input: Click it for a specific day to enter specific start and end times. This adds more granularities (minutes).

**Day schedule**

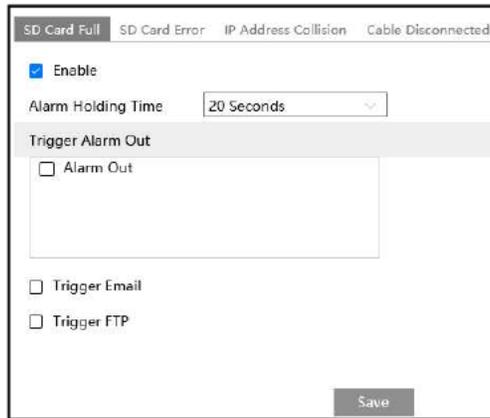
Set the alarm time for alarm a special day, such as a holiday.

**Note: Holiday schedule takes priority over weekly schedule.**

**4.4.2 Exception Alarm**

● **SD Card Full**

1. Go to *Config* → *Alarm* → *Exception Alarm* → *SD Card Full*.

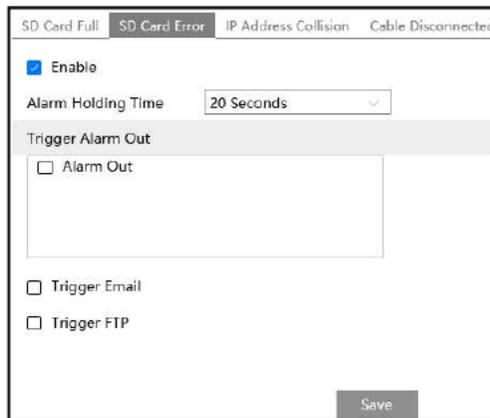


2. Click “Enable”.
3. Set the alarm holding time and alarm trigger options. The setup steps are the same as motion detection. Please refer to motion detection section for details.

● **SD Card Error**

When there are some errors in writing SD card, the corresponding alarms will be triggered.

1. Go to *Config* → *Alarm* → *Exception Alarm* → *SD Card Error* as shown below.

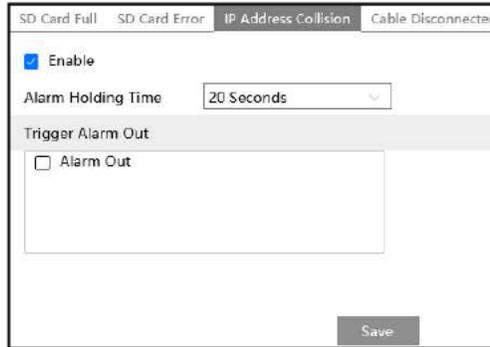


2. Click “Enable”.
3. Set the alarm holding time and alarm trigger options. Trigger alarm out, Email and FTP. The setup steps are the same as motion detection. Please refer to [motion detection](#) section for details.

● **IP Address Conflict**

This function is only available for the models with Alarm Out interface.

1. Go to *Config* → *Alarm* → *Exception Alarm* → *IP Address Collision* as shown below.

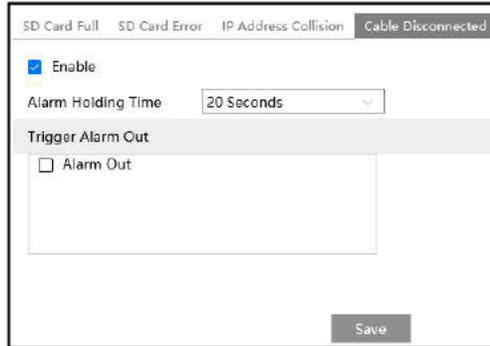


2. Click “Enable” and set the alarm holding time.
3. Trigger alarm out. When the IP address of the camera is in conflict with the IP address of other devices, the system will trigger the alarm out.

● **Cable Disconnection**

This function is only available for the models with Alarm Out interface.

1. Go to *Config* → *Alarm* → *Exception Alarm* → *Cable Disconnected* as shown below.



2. Click “Enable” and set the alarm holding time.
3. Trigger alarm out. When the camera is disconnected, the system will trigger the alarm out.

**4.4.3 Alarm In**

This function is only available for some models. To set sensor alarm (alarm in):

Go to *Config* → *Alarm* → *Alarm In* interface as shown below.

The screenshot shows a web configuration page for a network camera. At the top, there are two tabs: 'Detection Config' (selected) and 'Schedule'. Below the tabs, there is a 'Enable' checkbox which is checked. Underneath, there are several configuration fields: 'Alarm Type' is a dropdown menu currently showing 'NO'; 'Sensor Name' is a text input field that is empty; 'Alarm Holding Time' is a dropdown menu currently showing '20 Seconds'. A section titled 'Trigger Alarm Out' contains a list of checkboxes: 'Alarm Out', 'Trigger SD Card Snapshot', 'Trigger SD Card Recording', 'Trigger Email', 'Trigger FTP', and 'Day/night switch linkage'. All these checkboxes are currently unchecked. At the bottom right of the configuration area, there is a 'Save' button.

1. Click “Enable” and set the alarm type, alarm holding time and sensor name.
2. Set alarm trigger options.

**Day/night switch linkage:** if enabled, the system will switch to day or night mode upon the occurrence of the sensor alarm.

Other setup steps are the same as motion detection. Please refer to [motion detection](#) section for details.

3. Click “Save” button to save the settings.
  4. Set the schedule of the sensor alarm. The setup steps of the schedule are the same as the schedule recording setup. (See [Schedule Recording](#)).
- If there are two sensors, please select the sensor ID. Click “Apply settings to” to quickly apply the settings to the other alarm input.

#### 4.4.4 Alarm Out

This function is only available for some models. Go to *Config* → *Alarm* → *Alarm Out*.

Alarm Out Mode	Alarm Linkage
Alarm Out Name	alarmOut1
Alarm Holding Time	20 Seconds
Alarm Type	NC
<input type="button" value="Save"/>	

**Alarm Out Mode:** Alarm linkage, manual operation, day/night switch linkage and timing are optional.

**Alarm Linkage:** Having selected this mode, select alarm out name, alarm holding time at the “Alarm Holding Time” pull down list box and alarm type.

**Manual Operation:** Having selected this mode, select the alarm type and click “Open” to trigger the alarm out immediately; click “Close” to stop alarm.

Alarm Out Mode	Manual Operation
Alarm Type	NC
Manual Operation	<input type="button" value="Open"/> <input type="button" value="Close"/>
<input type="button" value="Save"/>	

**Day/Night Switch Linkage:** Having selected this mode, select the alarm type and then choose to open or close alarm out when the camera switches to day mode or night mode.

Alarm Out Mode	ight switch linkage
Alarm Type	NC
Day	Close
Night	Close
<input type="button" value="Save"/>	

**Timing:** Select the alarm type. Then click “Add” and drag the mouse on the timeline to set the schedule of alarm out; click “Erase” and drag the mouse on the timeline to erase the set time schedule. After this schedule is saved, the alarm out will be triggered in the specified time.

Alarm Out Mode: Timing

Alarm Type: NC

Time Range: 10:00-14:00

Buttons: Erase, Add, Save

#### 4.4.5 Alarm Server

Go to Alarm→Alarm Server interface as shown below.

Server Address: 0.0.0.0

Port: 8010

Heartbeat: Disable

Heartbeat interval: 30 Second

Buttons: Edit, Visibility Toggle

Click “Edit” to set the alarm server.

Set the server address, port, heartbeat and heartbeat interval. When an alarm occurs, the camera will transfer the alarm event to the alarm server. If an alarm server is not needed, there is no need to configure this section.

Click to view the entire server address; click to hide a part of sensitive data.

### 4.5 Event Configuration

For more accuracy, here are some recommendations for installation.

- Cameras should be installed on stable surfaces, as vibrations can affect the accuracy of detection.
- Avoid pointing the camera at the reflective surfaces (like shiny floors, mirrors, glass, lake surfaces and so on).
- Avoid places that are narrow or have too much shadowing.
- Avoid scenario where the object’s color is similar to the background color.
- At any time of day or night, please make sure the image of the camera is clear and with adequate and even light, avoiding overexposure or too much darkness on both sides.

**Note:** When the installation method is set to “Ceiling”, line crossing/region intrusion/region entrance/region exiting/target counting by line (only human), heat map or crowd density detection is supported. The above-mentioned smart events are not available for other installation methods.

#### 4.5.1 Line Crossing

**Line Crossing:** Alarms will be triggered if the target crosses the pre-defined alarm lines.

Go to Config→Event→Line Crossing interface as shown below.

1. Enable line crossing alarm and select the snapshot type and the detection target.

**Save Original Picture to SD Card:** If it is enabled, the detected original pictures will be captured and saved to the SD card when the targets cross the alarm line.

**Save Target Picture to SD Card:** If it is enabled, the detected target cutout pictures will be captured and saved to the SD card when the targets cross the alarm line.

**Note:** To save snapshots to the local PC, please enable “Local Smart Snapshot Storage” in the local config interface first. To save snapshots to the SD card, please install an SD card first.

**Detection Target:**

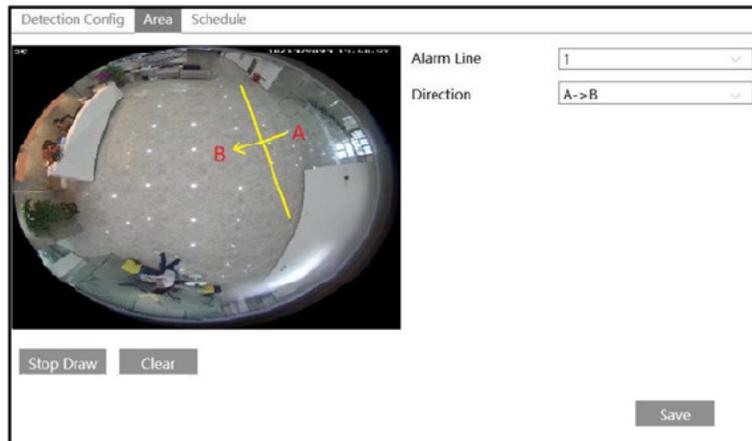
**Human:** Select it and then alarms will be triggered if someone crosses the pre-defined alarm lines.

**Push target trajectory with a persistent connection:** Push target trajectory (moving coordinate) to API test tool with a persistent connection. If enabled, the system will push the target trajectory upon detecting a target. If disabled, the system will push the target trajectory only when triggering line crossing alarm.

2. Set alarm trigger options. The setup steps are the same as motion detection. Please refer to

[Motion Detection](#) section for details.

3. Click “Save” button to save the settings.
4. Set area and sensitivity of the line crossing alarm. Click the “Area” tab to go to the interface as shown below.



Set the alarm line number and direction. Four lines can be added. Multiple lines cannot be added simultaneously.

**Direction:** A<->B, A->B and A<-B optional. This indicates the direction of the intruder who crosses over the alarm line that would trigger the alarm.

**A<->B:** The alarm will be triggered when the intruder crosses over the alarm line from B to A or from A to B.

**A->B:** The alarm will be triggered when the intruder crosses over the alarm line from A to B.

**A<-B:** The alarm will be triggered when the intruder crosses over the alarm line from B to A.

Click the “Draw Area” button and then drag the mouse to draw a line in the image. Click the “Stop Draw” button to stop drawing. Click the “Clear” button to delete the lines. Click the “Save” button to save the settings.

5. Set the schedule of the line crossing alarm. The setup steps of schedule are the same as the motion detection schedule settings (See [Motion Detection](#) section for details).

6. In the live view interface, click “Fisheye” (ceiling mounting mode) to view line crossing detection.

※ **Configuration of camera and surrounding area**

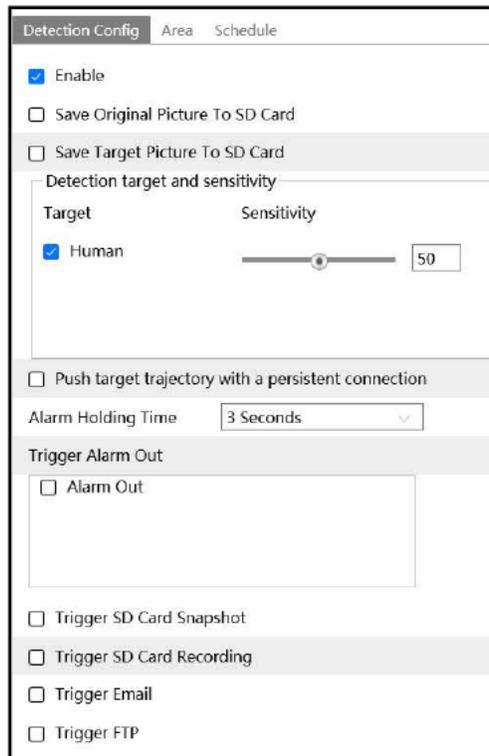
1. Avoid the scenes with many trees or the scenes with various light changes (like many flashing headlights). The ambient brightness of the scenes shouldn't be too low.
2. Cameras should be mounted at a height of 2.8 meters or above.
3. Keep the mounting angle of the camera at about 45°.
4. The detected objects should not be less than 1% of the entire image and the largest sizes of the detected objects should not be more than 1/8 of the entire image.
5. Make sure cameras can view objects for at least 2 seconds in the detected area for accurate

detection.

6. Adequate light and clear scenery are crucial for line crossing detection.

#### 4.5.2 Region Intrusion

**Region Intrusion:** Alarms will be triggered if the target intrudes into the pre-defined areas. This function can be applicable to important supervision places, danger areas and prohibited areas, like military administrative zones, high danger areas, no man's areas, etc. Go to Config→Event→Intrusion interface as shown below.



1. Enable region intrusion detection and select the snapshot type and the detection target.

**Save Original Picture:** If it is enabled, the detected original pictures will be captured and saved to the SD card when the target intrudes into the pre-defined areas.

**Save Target Picture:** If it is enabled, the detected target cutout pictures will be captured and saved to the SD card when the target intrudes into the pre-defined areas.

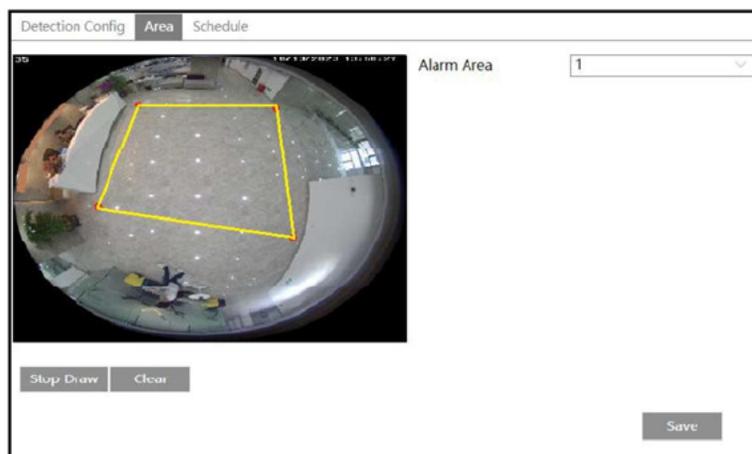
**Note:** To save snapshots to the local PC, please enable “Local Smart Snapshot Storage” in the local config interface first. To save snapshots to the SD card, please install an SD card first.

**Detection Target:**

**Human:** Select it and then alarms will be triggered if someone intrudes into the pre-defined area.

Push target trajectory with a persistent connection: Push target trajectory (moving coordinate) to API test tool with a persistent connection. If enabled, the system will push the target trajectory upon detecting a target. If disabled, the system will push the target trajectory only when triggering region intrusion alarm.

2. Set the alarm holding time and alarm trigger options. The setup steps are the same as motion detection. Please refer to [Motion Detection](#) section for details.
3. Click the “Save” button to save the settings.
4. Set the alarm area of the region intrusion detection. Click the “Area” tab to go to the interface as shown below.



- Set the alarm area number on the right side. Four alarm areas can be added. Click the “Draw Area” button and then click around the area where you want to set as the alarm area in the image on the left side (the alarm area should be a closed area). Click the “Stop Draw” button to stop drawing. Click the “Clear” button to delete the alarm area. Click the “Save” button to save the settings.
5. Set the schedule of the region intrusion detection. The setup steps of schedule are the same as the motion detection schedule settings (See [Motion Detection](#) section for details).
  6. In the live view interface, click “Fisheye” (ceiling mounting mode) to view region intrusion detection.

※ **Configuration requirements of camera and surrounding area**

1. Avoid the scenes with many trees or the scenes with various light changes (like many flashing headlights). The ambient brightness of the scenes shouldn't be too low.
2. The detected objects should not be less than 1% of the entire image and the largest sizes of the detected objects should not be more than 1/8 of the entire image.
3. Make sure cameras can view objects for at least 2 seconds in the detected area for accurate detection.
4. Adequate light and clear scenery are crucial to line crossing detection.

### 4.5.3 Region Entrance

**Region Entrance:** Alarms will be triggered if the target enters the pre-defined areas.

Go to **Config** → **Event** → **Region Entrance** interface.

1. Enable region entrance detection and select the snapshot type and the detection target.
2. Set the alarm holding time and alarm trigger options.
3. Set the alarm area of the region entrance detection.
4. Set the schedule of the region entrance detection.

The setup steps of the region entrance detection are the same as the region intrusion detection setup (See [Region Intrusion](#) for details).

### 4.5.4 Region Exiting

**Region Exiting:** Alarms will be triggered if the target exits from the pre-defined areas.

Go to **Config** → **Event** → **Region Exiting** interface.

1. Enable region exiting detection and select the snapshot type and the detection target.
2. Set the alarm holding time and alarm trigger options.
3. Set the alarm area of the region exiting detection.
4. Set the schedule of the region exiting detection.

The setup steps of the region exiting detection are the same as the region intrusion detection setup (See [Region Intrusion](#) for details).

### 4.5.5 Target Counting by Line

This function is to calculate the number of the people crossing the alarm line through detecting, tracking and counting the shapes of the people.

1. Go to **Config** → **Event** → **Target Counting by Line** as shown below.

Detection Config
Area
Schedule

Enable
   
 Save Original Picture To SD Card
   
 Save Target Picture To SD Card
 

Detection target and sensitivity

Target	Sensitivity	Staying Threshold
<input checked="" type="checkbox"/> Human	<div style="display: flex; align-items: center;"> <div style="flex-grow: 1; border-bottom: 1px solid gray; position: relative;"> <div style="position: absolute; left: 0; top: -5px; width: 100%;"></div> <div style="position: absolute; left: 50%; top: -5px; transform: translate(-50%, -50%);"></div> </div> <div style="border: 1px solid gray; width: 30px; text-align: center; margin-left: 5px;">50</div> </div>	<input style="width: 50px;" type="text" value="0"/>

  
 Push target trajectory with a persistent connection
   
 Close Event Snapshot
 

Counting Reset

Timing	<input style="width: 80px;" type="text" value="Off"/>
Manual	<input type="button" value="Reset"/>

Alarm Holding Time

Trigger Alarm Out

 Alarm Out

  
 Trigger SD Card Snapshot
   
 Trigger SD Card Recording
   
 Trigger Email
   
 Trigger FTP

2. Enable target counting by line and select the snapshot type and the detection target.

**Detection Target:** Select the target to calculate.

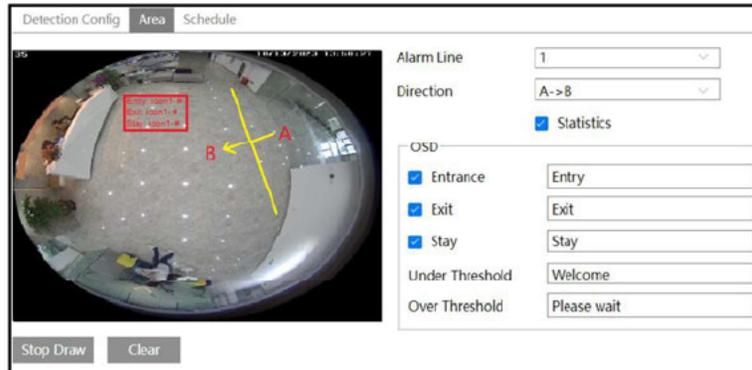
**Staying Threshold:** When the targets staying in the specified area exceed the threshold, alarms will be triggered.

**Push target trajectory with a persistent connection:** Push target trajectory (moving coordinate) to API test tool with a persistent connection. If enabled, the system will push the target trajectory upon detecting a target. If disabled, the system will push the target trajectory only when triggering target counting by line.

**Close Event Snapshot:** if enabled, the pictures that are captured when counting targets will be neither saved to an SD card/local PC nor pushed to the NVR/APP/platform/...

**Counting Reset:** The current number of the target counting can be reset. You can choose to reset the counting daily, weekly or monthly. Click "Reset" to manually reset the current number of crossing line people counting.

- Set the alarm trigger options. The setup steps are the same as motion detection. Please refer to motion detection section for details.
- Set the alarm line. Click the “Area” tab to go to the interface as shown below.



Set the alarm line number and direction. Only one alarm line can be added.

**Direction:** A->B and A<-B can be optional. The direction of the arrow is entrance.

**Statistics:** If enabled, you can see the statistical information in the live view interface. If disabled, the statistical information will not be displayed in the live view interface.

The statistical OSD information can be customized as needed.

Click the “Draw Area” button and then drag the mouse to draw a line in the image. Check “Statistics” and then move the red box to change the position of the statistical information displayed on the screen. Click the “Stop Draw” button to stop drawing. Click the “Clear” button to delete the lines.

Click the “Save” button to save the settings.

- Set the schedule of the target counting by line. The setup steps of the schedule are the same as schedule recording setup (See [Schedule Recording](#)).

- View the statistical information in the live view interface by clicking “Fisheye”.

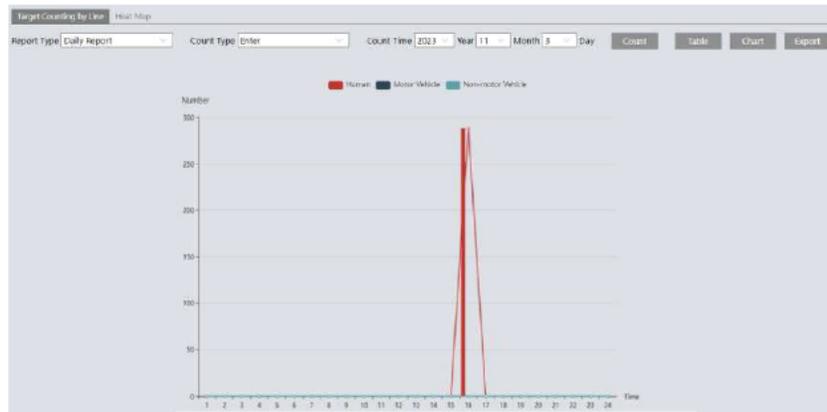
- View the statistical information of target counting by line. Click “Statistics” to enter the following interface.

Index	Count Time	Human	Motor Vehicle	Non-motor Vehicle
1	2023/07/27 00:00:00 - 2023/07/27 00:59:59	0	0	0
2	2023/07/27 01:00:00 - 2023/07/27 01:59:59	208	0	0

Select the report type. Daily report, weekly report, monthly report and annual report are selectable.

Select the count type. Enter or leave can be optional.

Select the start time and then click “Count”. Then the counting result will display in the statistic result area. Click Table or Chart to display the result in different way.



#### 4.5.6 Crowd Density Detection

This function can detect the density of the people in a specified area (like square, supermarket). Go to *Config*→*Event*→*Crowd Density* as shown below.

Detection Config
Area
Schedule

Enable

Refresh Frequency: 1 Seconds

Density Alarm Threshold: 50%

Alarm Holding Time: 20 Seconds

Trigger Alarm Out

Alarm Out

Trigger SD Card Snapshot

Trigger SD Card Recording

Trigger Email

Trigger FTP

Save

1. Enable the crowd density detection.
2. Set “Refresh Frequency”, “Density Alarm Threshold” and “Alarm Holding Time”.

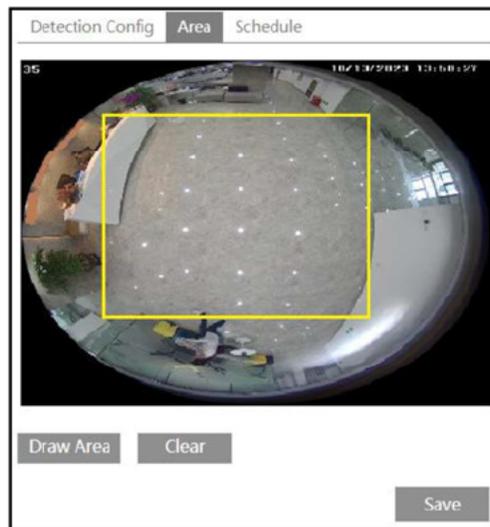
**Refresh Frequency:** The refresh frequency of the detection result.

**Density Alarm Threshold:** Alarms will be triggered once the percentage of the crowd

density in a specified area exceeds the pre-defined threshold value.

3. Set alarm trigger options. The setup steps are the same as motion detection. Please refer to motion detection section for details.

4. Set an alarm area for the crowd density detection. Click the “Area” tab as shown below. Click “Draw Area” and drag the mouse to draw a rectangle area. Drag the border lines of the rectangle to modify its size and move the rectangle to change its position. Click “Stop Draw” to stop drawing the area. Click “Clear” to clear the area.



5. Set the schedule of the crowd density detection. The setup steps of the schedule are the same as schedule recording setup (See [Schedule Recording](#)).

**Note:** The camera only can roughly calculate the crowd density through detecting the human faces. The head or back of the person detected is not counted.

**※ Configuration of camera and surrounding area**

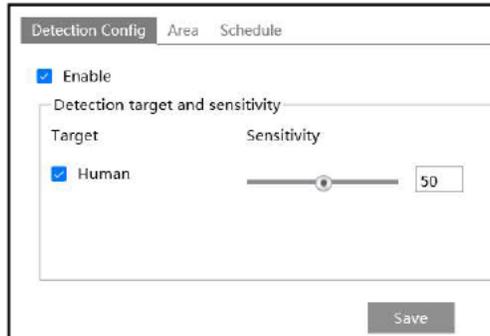
1. The camera lens should face to the people flow.
2. The size range of a single person image should take up from 1% to 5% of the entire image and the height range of a single person image should occupy from 1/5 to 1/2 of the entire image.
3. This function is inapplicable to the scene where there are many moving objects except human shape. (eg. moving cars)
4. A lot of trees and billboards will affect the detection results in the detected area.

### 4.5.7 Heat Map

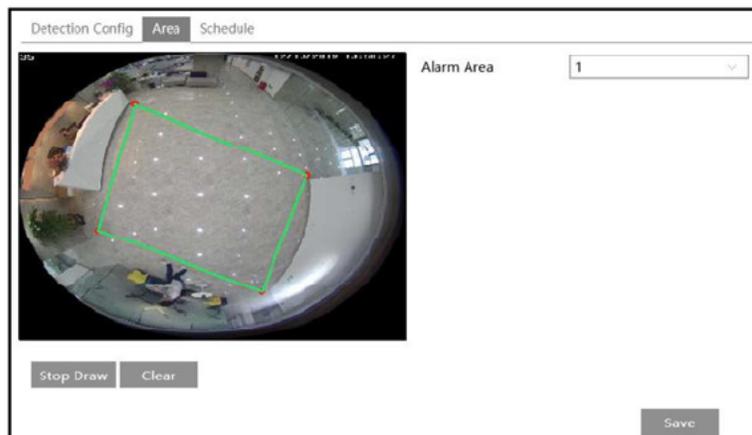
Heat Map is to display the flow distribution of people in pre-defined areas by different colors.

**Note:** Only when the installation method is set to “Ceiling”, heat map can be available.

1. Enable Heat Map, set snapshot type and detection target type as needed.



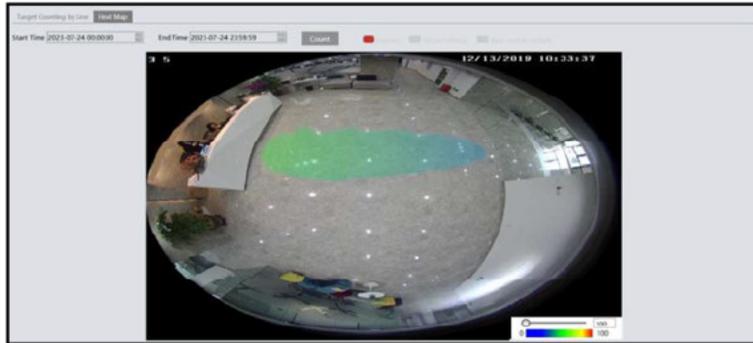
2. Set heat map display area. Up to 4 areas can be set.



Click the “Draw Area” button and then click around the area where you want to set as the alarm area in the image on the left side (the alarm area should be a closed area). Click the “Stop Draw” button to stop drawing. Click the “Clear” button to delete the alarm area. Click the “Save” button to save the settings.

3. Set the schedule of heat map. The setup steps of the schedule are the same as schedule recording setup (See [Schedule Recording](#)).

4. View the heat map data (click Statistics→Heat Map). Set the start time and the end time. Click “Count” to view the heat map as shown below.



## 4.6 Network Configuration

### 4.6.1 TCP/IP

Go to Config→Network→TCP/IP interface as shown below. There are two ways for network connection.

IPv4	IPv6	PPPoE Config	IP Change Notification Config
<input type="radio"/> Obtain an IP address automatically			
<input checked="" type="radio"/> Use the following IP address			
IP Address	<input type="text" value="192.168.226.201"/>	<input type="button" value="Test"/>	
Subnet Mask	<input type="text" value="255.255.255.0"/>		
Gateway	<input type="text" value="192.168.226.1"/>		
Preferred DNS Server	<input type="text" value="192.168.226.1"/>		
Alternate DNS Server	<input type="text" value="8.8.8.8"/>		
<input type="button" value="Save"/>			

**Use IP address (take IPv4 for example)**-There are two options for IP setup: obtain an IP address automatically by DHCP and use the following IP address. Please choose one of the options as needed.

**Test:** Test the effectiveness of the IP address by clicking this button.

**Use PPPoE**-Click the “PPPoE Config” tab to go to the interface as shown below. Click “Edit”, enable PPPoE and then enter the user name and password from your ISP.

IPv4 IPv6 PPPoE Config IP Change Notification Config

Enable

User Name

Password

Edit

Either method of network connection can be used. If PPPoE is used to connect internet, the camera will get a dynamic WAN IP address. This IP address will change frequently. To be notified, the IP change notification function can be used.

Click “IP Change Notification Config” to go to the interface as shown below.

IPv4 IPv6 PPPoE Config IP Change Notification Config

Trigger Email

Trigger FTP

Save

**Trigger Email:** when the IP address of the device is changed, the new IP address will be sent to the email address that has been set up.

**Trigger FTP:** when the IP address of the device is changed, the new IP address will be sent to FTP server that has been set up.

#### 4.6.2 Port

Go to Config→Network→Port interface as shown below. HTTP port, Data port and RTSP port can be set.

HTTP Port

HTTPS Port

Data Port

RTSP Port

Persistent connection Port   Enable

WebSocket Port

Save

**HTTP Port:** The default HTTP port is 80. It can be changed to any port which is not occupied.

**HTTPS Port:** The default HTTPS port is 443. It can be changed to any port which is not

occupied.

**Data Port:** The default data port is 9008. Please change it as necessary.

**RTSP Port:** The default port is 554. Please change it as necessary.

**Persistent Connection Port:** The port is used for a persistent connection of the third-party platform to push smart data, like face pictures.

**WebSocket Port:** Communication protocol port for plug-in free preview.

### 4.6.3 Server Configuration

This function is mainly used for connecting network video management system.

<input type="checkbox"/> Enable	
Server Port	2009
Server Address	
Device ID	1
 <input type="button" value="Edit"/>	

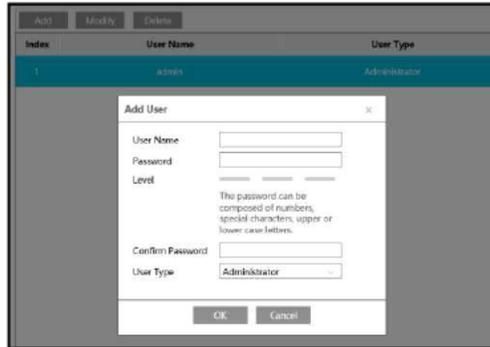
1. Click “Edit” and then check “Enable”.
2. Check the IP address and port of the transfer media server in the NVMS. Then enable the auto report in the NVMS when adding a new device. Next, enter the remaining information of the device in the NVMS. After that, the system will automatically allot a device ID. Please check it in the NVMS.
3. Enter the above-mentioned server address, server port and device ID in the corresponding boxes. Click the “Save” button to save the settings. You can show or hide the sensitive data as needed.

### 4.6.4 Onvif

The camera can be searched and connected to the third-party platform via ONVIF/RTSP protocol.

If “Match Onvif Password” is enabled in the device activation interface, the password of ONVIF admin user can be modified simultaneously. When you connect the camera through the ONVIF protocol in the third-party platform, you can use this onvif user to connect.

You can also modify the password of admin sperately in the following interface and add new users in the Onvif interface.



**Note:** when adding the device to the third-party platform with ONVIF/RTSP protocol, please use the onvif user in the above interface.

#### 4.6.5 DDNS

If the camera is set up with a DHCP connection, DDNS should be set for the internet.

1. Go to Config→Network→ DDNS.



2. Apply for a domain name. Take www.dvrddns.com for example.

Enter www.dvrddns.com in the IE address bar to visit its website. Then Click the “Registration” button.

Create domain name.

After the domain name is successfully applied for, the domain name will be listed as below.

NAME	STATUS	DOMAIN
654321ABC	✓	654321abc.dvrddns.com

3. Click “Edit” and then enter the username, password, domain you apply for in the DDNS configuration interface.

4. Click the “Save” button to save the settings.

#### 4.6.6 SNMP

To get camera status, parameters and alarm information and remotely manage the camera, the SNMP function can be used. Before using SNMP, please install an SNMP management tool and set the parameters of the SNMP, such as SNMP port, trap address.

1. Go to Config→Network→SNMP.

SNMP v1/v2	
<input type="checkbox"/> Enable SNMPv1	
<input type="checkbox"/> Enable SNMPv2	
Read SNMP Community	public
Write SNMP Community	private
Trap Address	192. ***. ***. 201
Trap Port	162
Trap community	public
SNMP v3	
<input type="checkbox"/> Enable SNMPv3	
Read User Name	public
Security Level	auth_priv
Authentication Algorithm	<input checked="" type="radio"/> MD5 <input type="radio"/> SHA
Authentication Password	*****
Private-key Algorithm	<input checked="" type="radio"/> DES <input type="radio"/> AES
Private-key Algorithm	*****
Write User Name	private
Security Level	auth_priv
Authentication Algorithm	<input checked="" type="radio"/> MD5 <input type="radio"/> SHA
Authentication Password	*****
Private-key Algorithm	<input checked="" type="radio"/> DES <input type="radio"/> AES
Private-key Algorithm	*****
Other Settings	
SNMP Port	161
 <input type="button" value="Edit"/>	

- Click “Edit” and then check the corresponding version checkbox (Enable SNMPv1, Enable SNMPv2, Enable SNMPv3) according to the version of the SNMP software that will be used.
- Set the values for “Read SNMP Community”, “Write SNMP Community”, “Trap Address”, “Trap Port” and so on. Please make sure the settings are the same as that of the SNMP software.

**Note:** Please use the different version in accordance with the security level you required. The higher the version is, the higher the level of the security is.

#### 4.6.7 802.1x

If it is enabled, the camera's data can be protected. When the camera is connected to the network protected by the IEEE802.1x, user authentication is needed.

<input type="checkbox"/> Enable	
Protocol Type	EAP_MD5
EAPOL Version	1
User Name	
Password	••••••
Confirm Password	••••••
	 <input type="button" value="Edit"/>

To use this function, the camera shall be connected to a switch supporting 802.1x protocol. The switch can be reckoned as an authentication system to identify the device in a local network. If the camera connected to the network interface of the switch has passed the authentication of the switch, it can be accessed via the local network.

Click "Edit" to start the setup.

Protocol type and EAPOL version: Please use the default settings.

User name and password: The user name and password must be the same with the user name and password applied for and registered in the authentication server.

#### 4.6.8 RTSP

Go to Config→Network→RTSP.

<input checked="" type="checkbox"/> Enable	
Port	554
Address	rtsp://IP or domain name:port/profile1
	rtsp://IP or domain name:port/profile2
	rtsp://IP or domain name:port/profile3
	rtsp://IP or domain name:port/profile4
	rtsp://IP or domain name:port/profile5
	rtsp://IP or domain name:port/profile6
	rtsp://IP or domain name:port/profile7
Multicast address	
Main stream	239. **. **. 0      50554 <input type="checkbox"/> Automatic start
Sub stream	239. **. **. 1      51554 <input type="checkbox"/> Automatic start
Third stream	239. **. **. 2      52554 <input type="checkbox"/> Automatic start
Four stream	239. **. **. 3      53554 <input type="checkbox"/> Automatic start
Five stream	239. **. **. 4      54554 <input type="checkbox"/> Automatic start
Six stream	239. **. **. 5      55554 <input type="checkbox"/> Automatic start
Seven stream	239. **. **. 6      56554 <input type="checkbox"/> Automatic start
Audio	239. **. **. 7      57554 <input type="checkbox"/> Automatic start
<input type="checkbox"/> Allow anonymous login (No username or password required)	
 <input type="button" value="Edit"/>	

Click “Edit” and then select “Enable” to enable the RTSP function.

**Port:** Access port of the streaming media. The default number is 554.

**RTSP Address:** The RTSP address (unicast) format that can be used to play the stream in a media player.

**Multicast Address**

**Main stream:** The address format is  
“rtsp://IP address: rtsp port/profile1?transportmode=mcast”.

**Sub stream:** The address format is  
“rtsp://IP address: rtsp port/profile2?transportmode=mcast”.

**Third stream:** The address format is  
“rtsp://IP address: rtsp port/profile3?transportmode=mcast”.

.....

**Audio:** Having entered the main/sub stream in a VLC player, the video and audio will play automatically.

If “Allow anonymous login...” is checked, there is no need to enter the username and password to view the video.

If “auto start” is enabled, the multicast received data should be added into a VLC player to play the video.

**Note:** 1. This camera supports local video preview through a VLC player. Enter the RTSP

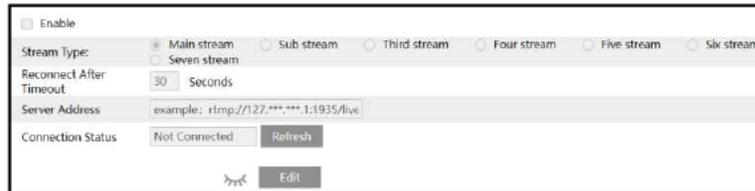
address (unicast or multicast, eg. `rtsp://192.168.226.201:554/profile1?transportmode=mcast`) in a VLC player to realize the simultaneous video preview with the web client.

2. The IP address mentioned above cannot be the address of IPv6.
3. Avoid the use of the same multicast address in the same local network.
4. When playing the video through the multicast streams in a VLC player, please pay attention to the mode of the VLC player. If it is set to TCP mode, the video cannot be played.
5. If the coding format of the video of the main stream is MJPEG, the video may be disordered at some resolutions.

#### 4.6.9 RTMP

You can access the third-party (like YouTube) to realize video live view through RTMP protocol.

Go to Config→Network→RTMP.



Click “Edit” and then check “Enable”, select stream type and set the reconnection time after timeout and server address as needed.

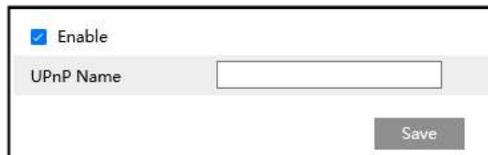
Server address: Enter the server address allocated by the third party server.

After that, click “Save” to save the settings. Then click “Refresh” to view the connection status.

#### 4.6.10 UPnP

If this function is enabled, the camera can be quickly accessed through the LAN.

Go to Config→Network→UPnP. Enable UPnP and then enter UPnP name.



#### 4.6.11 Email

If you need to trigger Email when an alarm happens or IP address is changed, please set the Email here first.

Go to Config→Network →Email.

The screenshot shows a configuration window with two main sections: "Sender" and "Recipient".

- Sender Section:**
  - Sender Address: [Text Input]
  - User Name: [Text Input]  Anonymous Login
  - Password: [Text Input]
  - Server Address: [Text Input]
  - Secure Connection: [Dropdown Menu] (Unnecessary)
  - SMTP Port: [Text Input] (25)
  - Send Interval(S): [Text Input] (60) (10-3600)
- Recipient Section:**
  - [Large Text Area]

At the bottom right of the window is a button labeled "Edit and Test" with a small icon to its left.

Click "Edit and Test" to set the sender and the recipient.

**Sender Address:** sender's e-mail address.

**User name and password:** sender's user name and password (you don't have to enter the username and password if "Anonymous Login" is enabled).

**Server Address:** The SMTP IP address or host name.

Select the secure connection type at the "Secure Connection" pull-down list according to what's required.

**SMTP Port:** The SMTP port.

**Send Interval(S):** The time interval of sending email. For example, if it is set to 60 seconds and multiple motion detection alarms are triggered within 60 seconds, they will be considered as only one alarm event and only one email will be sent. If one motion alarm event is triggered and then another motion detection alarm event is triggered after 60 seconds, two emails will be sent. When different alarms are triggered at the same time, multiple emails will be sent separately.

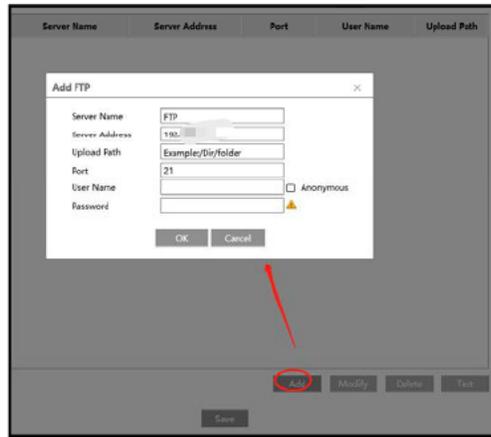
Click the "Test" button to test the connection of the account.

**Recipient Address:** receiver's e-mail address.

#### 4.6.12 FTP

After an FTP server is set up, captured pictures from events will be uploaded to the FTP server.

1. Go to Config→Network →FTP.



2. Click “Edit and Test” and then click “Add” to add the information of the FTP. After that, click “Save” to save the settings.

**Server Name:** The name of the FTP server.

**Server Address:** The IP address or domain name of the FTP.

**Upload Path:** The directory where files will be uploaded to.

**Port:** The port of the FTP server.

**User Name and Password:** The username and password that are used to login to the FTP server.

3. In the event setting interface (like region intrusion, line crossing, etc.), trigger FTP as shown below.



Rule of FTP storage path: /device MAC address/event type/date/time/

For example: a motion alarm occurs

FTP file path: \00-18-ae-a8-da-2a\MOTION\2021-01-09\14\

Event name table:

File Name	Event Type
IP	IP address change
MOTION	Motion detection
SENSOR	Sensor Alarm

TRIPWIRE	Line crossing detection
PERIMETER	Region intrusion detection
AOIENTRY	Region Entrance
AOILEAVE	Region Exiting
PASSLINECOUNT	Target Counting by Line
CDD	Crowd Density Detection
SDFULL	SD Full
SDERROR	SD Error

TXT file content:

device name: xxx mac: device MAC address Event Type time:

For example:

device name: IPC mac: 00-18-ae-a8-da-2a MOTION time: 2021-03-16 12:20:07

#### 4.6.13 HTTP POST

Go to Config→Network →HTTP POST interface.

Click “Edit” and then check “Enable”, select protocol type and set the server address (IP address/domain name), server port and heartbeat interval.

The screenshot shows a configuration window for HTTP POST. At the top left, there is an unchecked checkbox labeled 'Enable'. Below it are several rows of configuration fields: 'Protocol Type' with a dropdown menu set to 'API', 'Server Address' with a text input field containing '0.0.0.0', 'Server Port' with a text input field containing '8082', 'Heartbeat interval' with a text input field containing '90' and a unit selector set to 'Second', and 'Online State' with a dropdown menu set to 'Offline' and a 'Refresh' button to its right. At the bottom center, there is a small eye icon and an 'Edit' button.

Server address: the IP address/domain name of the third-party platform.

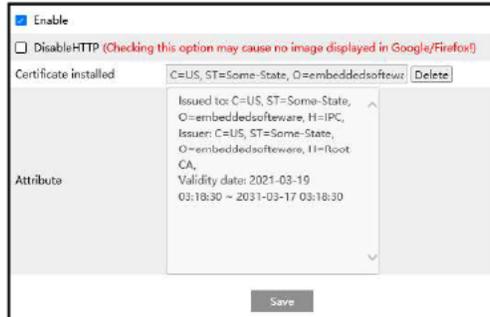
Server port: the server port of the third-party platform.

After the above parameters are set, click “Save” to save the settings. Then the camera will automatically connect the third-party platform. The online state can be viewed in the above interface. After the camera is successfully connected, it will send the alarm information (HTTP format) to the third-party platform once the smart alarm is triggered. The alarm information includes target tracing coordinates, target features, the captured original/target image (like the captured human picture) and so on.

#### 4.6.14 HTTPS

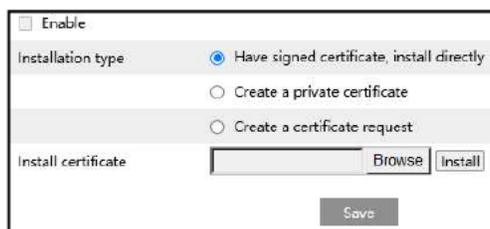
HTTPS provides authentication of the web site and protects user privacy.

Go to Config →Network→HTTPS as shown below.



There is a certificate installed by default as shown above. Enable this function and save it. Then the camera can be accessed by entering https://IP: https port via the web browser (eg. https://192.168.226.201:443).

A private certificate can be created if users don't want to use the default one. Click "Delete" to cancel the default certificate. Then the following interface will be displayed.



\* If there is a signed certificate, click "Browse" to select it and then click "Install" to install it.

\* Click "Create a private certificate" to enter the following creation interface.



Click the "Create" button to create a private certificate. Enter the country (only two letters available), domain (camera's IP address/domain), validity date, password, province/state, region and so on. Then click "OK" to save the settings.

\* Click "Create a certificate request" to enter the following interface.

Click “Create” to create the certificate request. Then download the certificate request and submit it to the trusted certificate authority for signature. After receiving the signed certificate, import the certificate to the device.

#### 4.6.15 P2P

If this function is enabled, the network camera can be quickly accessed by scanning the QR Code in mobile surveillance client via WAN. Enable this function by going to Config→Network→P2P interface.

#### 4.6.16 QoS

QoS (Quality of Service) function is used to provide different quality of services for different network applications. With the deficient bandwidth, the router or switch will sort the data streams and transfer them according to their priority to solve the network delay and network congestion by using this function.

Go to Config→Network→QoS.

Video/Audio DSCP	13
Alarm DSCP	35
Manager DSCP	53

Video/Audio DSCP: The range is from 0 to 63.

Alarm DSCP: The range is from 0 to 63.

Manager DSCP: The range is from 0 to 63.

Generally speaking, the larger the number is, the higher the priority is.

## 4.7 Security Configuration

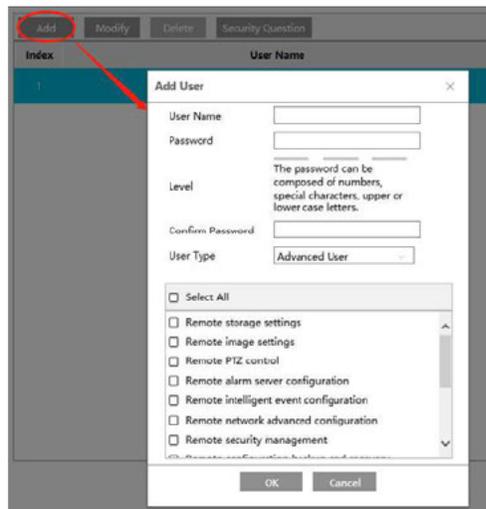
### 4.7.1 User Configuration

Go to Config→Security→User interface as shown below.

Index	User Name	User Type
1	admin	Administrator

**Add user:**

1. Click the “Add” button to pop up the following textbox.



2. Enter user name in the “User Name” textbox.
3. Enter the password in the “Password” and “Confirm Password” textbox. Please set the password according to the requirement of the password security level (Go to Config→Security→Security Management→Password Security interface to set the security level).
4. Choose the user type and select the desired user permissions.
5. Click the “OK” button and then the newly added user will be displayed in the user list.

**Modify user:**

1. Select a user to modify password if necessary in the user configuration list box.
2. The “Edit user” dialog box pops up by clicking the “Modify” button.

3. Enter the old password of the user in the “Old Password” text box.
4. Enter the new password in the “New password” and “Confirm Password” text box.
5. Select the user permissions for advanced or normal user.
6. Click the “OK” button to save the settings.

**Delete user:**

1. Select the user to be deleted in the user configuration list box.
2. Click the “Delete” button to delete the user.

**Note:** The default administrator account cannot be deleted.

**Safety Question Settings:** set the questions and answers for admin so as to reset the password after you forget the password.

**4.7.2 Online User**

Go to Config→Security→Online User to view the user who is viewing the live video.

Index	Client Address	Port	User Name	User Type	
1	192.168.17.232	55760	admin	Administrator	Kick Out

An administrator user can kick out all the other users (including other administrators).

### 4.7.3 Block and Allow Lists

Go to Config→Security→Block and Allow Lists as shown below.



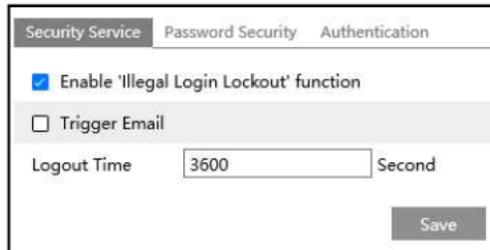
The setup steps are as follows:

Check the “Enable address filtering” check box.

Select “Block/Allow the following address”, IPv4/IPv6 and then enter IP address in the address box and click the “Add” button.

### 4.7.4 Security Management

Go to Config→Security→Security Management as shown below.



In order to prevent against malicious password unlocking, “locking once illegal login” function can be enabled here. If this function is enabled, login failure after trying five times will make the login interface locked. The camera can be logged in again after a half hour or after the camera reboots.

Trigger Email: if enabled, e-mail will be sent when logging in/out or illegal login lock occurs.

- Password Security



Please set the password level and expiration time as needed.

Password Level: Weak, Medium or Strong.

Weak level: Numbers, special characters, upper or lower case letters can be used. You can choose one of them or any combination of them when setting the password.

Medium Level: 8~16 characters, including at least two of the following categories: numbers, special characters, upper case letters and lower case letters.

Strong Level: 8~16 characters. Numbers, special characters, upper case letters and lower case letters must be included.

For your account security, it is recommended to set a strong password and change your password regularly.

HTTP Authentication: Basic or Token is selectable.



Security Service Password Security Authentication

HTTP Authentication Basic

Save

## 4.8 Maintenance Configuration

### 4.8.1 Backup and Restore

Go to Config→Maintenance→Backup & Restore.

The screenshot displays a web-based configuration interface for a network camera. It is divided into four main sections, each with a corresponding button:

- Import Setting:** Contains a text input field labeled "Path" and a "Browse" button to its right. Below the input field is an "Import Setting" button.
- Export Settings:** Contains an "Export Settings" button.
- Restore Default Parameters:** Contains a "Keep" section with three checkboxes: "Network Config", "Security Configuration", and "Image Configuration". Below these checkboxes is a "Restore Default Parameters" button.
- Restore Factory Settings:** Contains a "Restore Factory Settings" button.

● **Import & Export Settings**

Configuration settings of the camera can be exported from a camera into another camera.

1. Click "Browse" to select the save path for import or export information on the PC.
2. Click the "Import Setting" or "Export Setting" button.

**Note:** The login password needs to be entered after clicking the "Import Setting" button.

● **Restore Default Parameters**

Click the "Restore Default Parameters" button and then verify the password to restore all parameters to the default parameters except those you want to keep.

● **Restore Factory Settings**

Click the "Restore Factory Settings" button and then verify the password to restore all system settings to the default factory settings.

**4.8.2 Reboot**

Go to Config→Maintenance→Reboot.

Click the "Reboot" button and then enter the password to reboot the device.

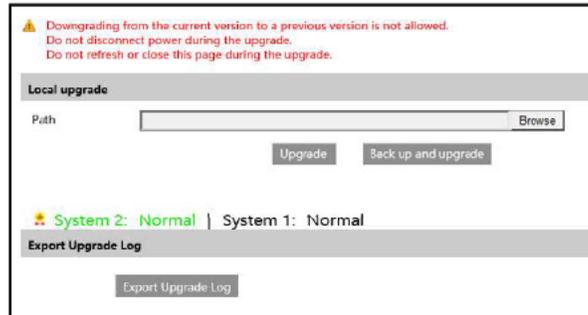
**Timed Reboot Setting:**

If necessary, the camera can be set up to reboot on a time interval. Enable "Time Settings",

set the date and time, click the “Save” button and then enter the password to save the settings.

### 4.8.3 Upgrade

Go to Config→Maintenance→Upgrade. In this interface, the camera firmware can be updated.



1. Click the “Browse” button to select the save path of the upgrade file
2. Click the “Upgrade” or “Back up and upgrade” button to start upgrading the firmware.
3. Enter the correct password and then the device will restart automatically.

**Note:** If “Back up and upgrade” is selected, the configuration file will be exported to your local PC before starting upgrading.

**Caution:**

1. Do not allow downgrading from the current version to the lower version.
2. Do not refresh/close the browser or disconnect the camera from the network during the upgrade, or it will cause system failure. After the device is successfully upgraded, there are ten minutes of observation. During this observation period, do not upgrade the device again.

**Note:** To decrease the upgrade risk, this series of cameras adopts two systems. After one system is successfully upgraded, the other system will be synchronized. If one system fails caused by power failure or other reasons during the upgrade, the other system will not be affected and the camera still can work normally. You can also upgrade your camera through the normal system.

**Export Upgrade Log:** If upgrade error occurs, the upgrade log can be exported to help the technician to analyze and solve the problem.

### 4.8.4 Operation Log

To query and export log:

1. Go to Config→Maintenance→Operation Log.

Index	Time	Main Type	Sub Type	User Name	Login IP	Hostname
1	2021-09-06 03:1...	Operation	Log in	admin	10.20.52.7	
2	2021-09-06 03:1...	Operation	Log in	admin	10.20.52.7	

2. Select the main type, sub type, start and end time.
3. Click “Search” to view the operation log.
4. Click “Export” to export the operation log.

### 4.8.5 Debug Mode

Debug Mode is used to record and collect the required system data, so that the technician can quickly find out and analyze the problem, and help us to improve service.

Before enabling the debug mode, you are advised to consult our technical support.

Open Debug Mode  
Debug Level: Ordinary  
If the SD card is used as a dump device, SD card related services cannot be used  
Save

**Note:** Once the SD card is used to collect the system data, the SD card will not be used to store snapshots and recorded files. Only when you disable debug mode and format the SD card in the storage interface (Config→System→Storage→ Management) after the device is rebooted, can the SD card be used to store snapshots and recorded files.

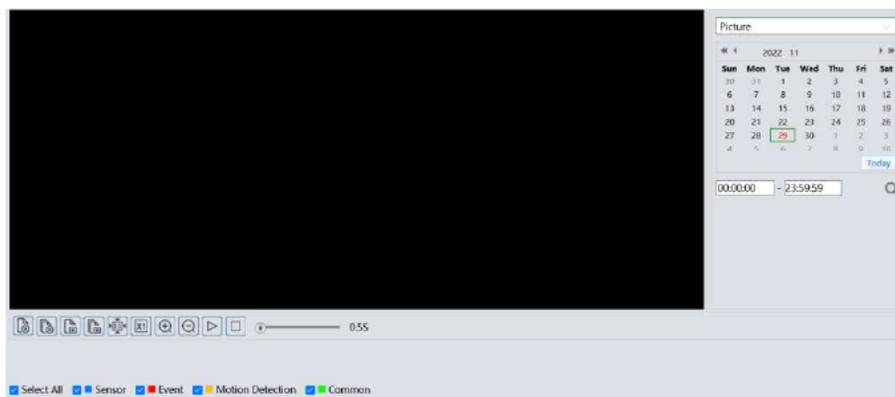
## 5 Search

### 5.1 Image Search

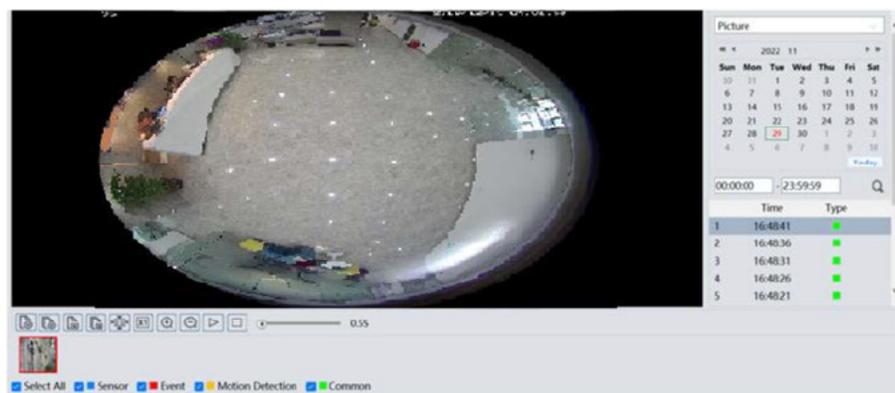
Click Search to go to the interface as shown below. Images that are saved on the SD card can be found here.

#### ● SD Card Image Search

1. Choose "Picture".



2. Set time: Select date and choose the start and end time.
3. Choose the alarm events at the bottom of the interface.
4. Click  to search the images.
5. Double click a file name in the list to view the captured photos.



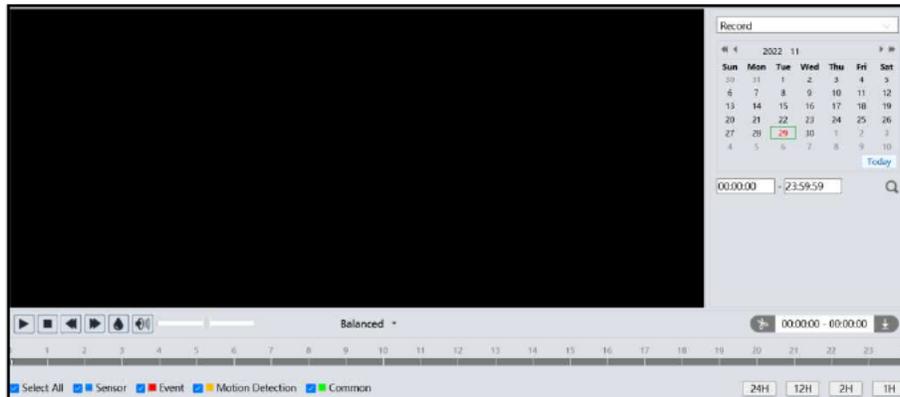
The descriptions of the buttons are shown as follows.

Icon	Description	Icon	Description
	Close: Select an image and click this button to close the image.		Close all: Click this button to close all images.
	Save: Click this button to select the path for saving the image on the PC.		Save all: Click this button to select the path for saving all pictures on the PC.
	Fit size: Click to fit the image on the screen.		Actual size: Click this button to display the actual size of the image.
	Zoom in: Click this button to digitally zoom in.		Zoom out: Click this button to digitally zoom out.
	Slide show play: Click this button to start the slide show mode.		Stop: Click this button to stop the slide show.
	Play speed: Play speed of the slide show.		

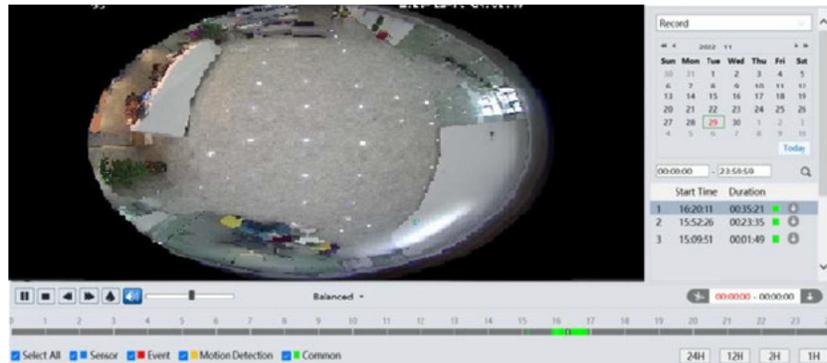
## 5.2 Video Search

Click Search to go to the interface as shown below. Videos that were recorded on the SD card can be played in this interface.

1. Choose "Record".
2. Set search time: Select the date and choose the start and end time.
3. Click  to search the images.



4. Select the alarm events at the bottom of the interface.
5. Double click on a file name in the list to start playback.



Icon	Description	Icon	Description
	Play button. After pausing the video, click this button to continue playing.		Pause button
	Stop button		Speed down
	Speed up		Watermark display
	Enable / disable audio; drag the slider to adjust the volume after enabling audio.		

**Note:** and cannot be displayed in the above interface via the plug-in free browser. Additionally, for plug-in free playback, playback mode switch (balanced/real-time/fluent mode) and downloading functions are not supported too.

The time table can be shown in 24H/12H/2H/1H format by clicking the corresponding buttons.

#### Video clip and downloading

1. Search the video files according to the above mentioned steps.
2. Select the start time by clicking on the time table.
3. Click to set the start time and then this button turns blue ().
4. Select the end time by clicking on the time table. Then click to set the end time.
5. Click to download the video file in the PC.

Index	Process	Record Type	Start Time	End Time	Path	Operate
1	REC	Motion Detection	2022-10-13 11:00:31	2022-10-13 11:00:48	Record	Cancel

Setting C:\Program Files\NetIPCamera\Record Clear List Close

Click "Setting" to set the storage directory of the video files.

Click "Open" to play the video.

Click "Clear List" to clear the downloading list.

Click "Close" to close the downloading window.

## Appendix 1 Troubleshooting

### How to find the password?

A: The password for *admin* can be reset through “Edit Safety Question” function.

Click “Forget Password” in the login window and then enter the corresponding answer of the selected question in the popup window. After you correctly answer all questions, you can reset the password for *admin*. If you forget the answer of the question, this way will be invalid, please contact your dealer for help.

B: The passwords of other users can be reset by *admin*.

### Fail to connect devices through IE browser.

A: Network is not well connected. Check the connection and make sure it is connected well.

B: IP address is not available. Reset the IP address.

C: Web port number has been changed: contact administrator to get the correct port number.

D: Exclude the above reasons. Restore to default setting by IP-Tool.

### IP tool cannot search devices.

It may be caused by the anti-virus software in your computer. Please exit it and try to search device again.

### IE cannot download ActiveX control.

A. IE browser may be set up to block ActiveX. Follow the steps below.

① Open IE browser and then click Tools-----Internet Options.

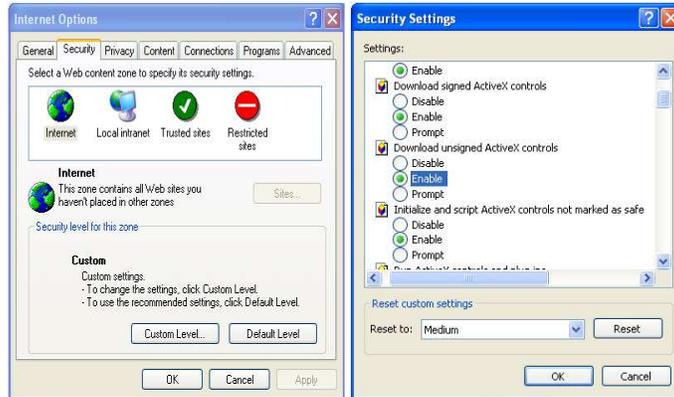


② Select Security-----Custom Level....

③ Enable all the options under “ActiveX controls and plug-ins”.

④ Click OK to finish setup.

B. Other plug-ins or anti-virus blocks ActiveX. Please uninstall or close them.

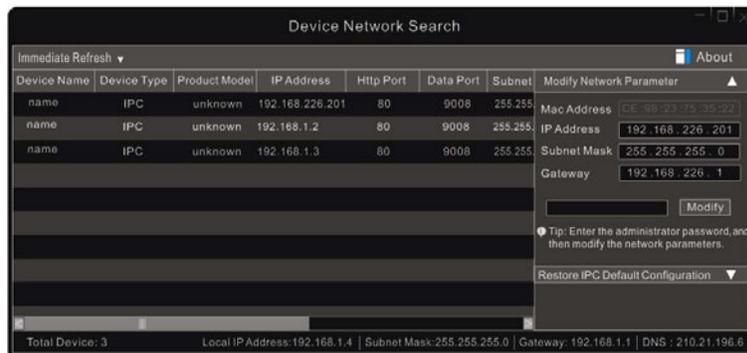


**No sound can be heard.**

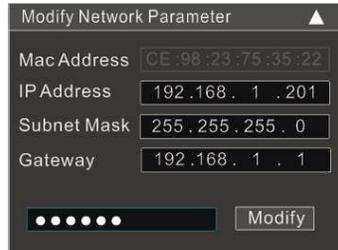
- A: Audio input device is not connected. Please connect and try again.
- B: Audio function is not enabled at the corresponding channel. Please enable this function.

**How to modify IP address through IP-Tool?**

A: After you install the IP-Tool, run it as shown below.



The default IP address of this camera is 192.168.226.201. Click the information of the camera listed in the above table to show the network information on the right hand. Modify the IP address and gateway of the camera and make sure its network address is in the same local network segment as the computer's. Please modify the IP address of your device according to the practical situation.



For example, the IP address of your computer is 192.168.1.4. So the IP address of the camera shall be changed to 192.168.1.X. After modification, please enter the password of “admin” which is set in the device activation interface in advance and then click the “Modify” button to change the network parameters.

**How to restore to factory default setting through IP-Tool?**

A: Drag the slider at the bottom of the device list to the right and then the MAC address of the searched devices will be viewed. Find the MAC address of the IPC you want to restore to the factory default setting, click  next to “Restore IPC Default Configuration” to expand the menu, then enter the MAC address and click “OK”. After that, manually reboot your camera within 30s. Then the camera will successfully restore to the factory default setting

