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NE32P8N16-AI32CH 2U 4K Elite AI H.265+ NVR



General

This user's manual (hereinafter referred to be "the Manual") introduces the installation, functions and operations of the Al Network Video Recorder (Al NVR) devices (hereinafter referred to be "the Device").

Safety Instructions

The following categorized signal words with defined meaning might appear in the Manual.

Signal Words	Meaning
A CAUTION	Indicates a potential risk which, if not avoided, may result in property damage, data loss, lower performance, or unpredictable result.
ESD ESD	Electrostatic Sensitive Devices. Indicates a device that is sensitive to electrostatic discharge.
OTIPS	Provides methods to help you solve a problem or save you time.
NOTE	Provides additional information as the emphasis and supplement to the text.

Revision History

Version	Revision Content	Release Time
V1.0.3	New GUI baseline, replaces all interfaces.	July 2019
V 1.0.3	2. Adds Al functions.	July 2019
V1.0.2	Update the description of rear panel.	May 2019
	Update relevant info.	
V1.0.1	 Updates icons on the rear panel. Adds video metadata function and non-motor vehicle detection function. 	September 2018
V1.0.0	First release.	_

Privacy Protection Notice

As the device user or data controller, you might collect personal data of others such as face, fingerprints, car plate number, Email address, phone number, GPS and so on. You need to be in compliance with the local privacy protection laws and regulations to protect the legitimate rights and interests of other people by implementing measures including but not limited to: providing clear and visible identification to inform data subject the existence of surveillance area and providing related contact.

About the Manual

- The Manual is for reference only. If there is inconsistency between the manual and the actual product, the actual product shall prevail.
- We are not liable for any loss caused by the operations that do not comply with the manual.
- The manual would be updated according to the latest laws and regulations of related regions. For detailed information, see the paper manual, CD-ROM, QR code or our official website. If there is inconsistency between paper manual and the electronic version, the electronic version shall prevail.
- All the designs and software are subject to change without prior written notice. The product updates might cause some differences between the actual product and the manual. Please contact the customer service for the latest program and supplementary documentation.
- There still might be deviation in technical data, functions and operations description, or errors in print. If there is any doubt or dispute, please refer to our final explanation.
- Upgrade the reader software or try other mainstream reader software if the manual (in PDF format) cannot be opened.
- All trademarks, registered trademarks and the company names in the manual are the properties of their respective owners.
- Please visit our website, contact the supplier or customer service if there is any problem occurred when using the device.
- If there is any uncertainty or controversy, please refer to our final explanation.

Important Safeguards and Warnings

The following description is the correct application method of the device. Read the manual carefully before use to prevent danger and property loss. Strictly conform to the manual during application and keep it properly after reading.

Operating Requirement

- Install the PoE front-end device indoors.
- The device does not support wall mount.
- Do not place and install the device in an area exposed to direct sunlight or near heat generating device.
- Do not install the device in a humid, dusty or fuliginous area.
- Keep its horizontal installation, or install it at stable places, and prevent it from falling.
- Do not drip or splash liquids onto the device; do not put on the device anything filled with liquids, in order to prevent liquids from flowing into the device.
- Install the device at well-ventilated places; do not block its ventilation opening.
- Use the device only within rated input and output range.
- Do not dismantle the device arbitrarily.
- Transport, use and store the device within allowed humidity and temperature range.

Power Requirement

- Make sure to use the designated battery type. Otherwise there may be explosion risk.
- Make sure to use batteries according to requirements. Otherwise, it may result in fire, explosion or burning risks of batteries!
- To replace batteries, only the same type of batteries can be used.
- Make sure to dispose the exhausted batteries according to the instructions.
- The product shall use electric wires (power wires) recommended by this area, which shall be used within its rated specification.
- Make sure to use standard power adapter matched with this device. Otherwise, the user shall undertake resulting personnel injuries or device damages.
- Use power supply that meets SELV (safety extra low voltage) requirements, and supply
 power with rated voltage that conforms to Limited Power Source in IEC60950-1. For
 specific power supply requirements, please refer to device labels.
- Products with category I structure shall be connected to grid power output socket, which is equipped with protective grounding.

facilitates operati		nal use, pleas	

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1.1 Overview

This series NVR is a high performance network video recorder. This series product support local preview, multiple-window display, recorded file local storage, remote control and mouse shortcut menu operation, and remote management and control function.

This series product supports center storage, front-end storage and client-end storage. The monitor zone in the front-end can be set in anywhere. Working with other front-end devices such as IPC, NVS, this series product can establish a strong surveillance network via the CMS. In the network system, there is only one network cable from the monitor center to the monitor zone in the whole network. There is no audio/video cable from the monitor center to the monitor zone. The whole project is featuring of simple connection, low-cost, low maintenance work.

This series NVR can be widely used in many areas such as public security, water conservancy, transportation and education.

1.2 Features

Al Functions

- Different models have different AI functions. The actual product shall prevail.
- Face detection. It includes front-end smart detection and rear-end smart detection.
- Face recognition. It enables users to compare the detected faces with the images in the face library at real time.
- Human body detection. System activates alarm actions once human body is detected.
- People counting. It can effectively count the population number and flow direction.
- Heat map. It can monitor the active objects in a specific area.
- Automatic number plate recognition (ANPR). It can effectively monitor the passing vehicles.

Smart Playback

- IVS playback. It can screen out and replay the records meeting the set rules.
- Face detection playback. It can screen out and replay the records with human faces.
- Face recognition playback. It can compare the face information in the video with the information in the database and replay the corresponding records.
- ANPR playback. It can screen out the record with a specific car plate number or all the records with car plate numbers.
- Human body detection playback. It can screen out and replay the records with specific human bodies.

Smart Search. It includes smart functions such as searching by attribute and searching by image to enable users to get target records quickly.

Cloud Upgrade

For the NVR connected to the Internet, it supports application online upgrade.

Real-Time Surveillance

- VGA, HDMI port. Connect to monitor to realize real-time surveillance. Some series support TV/VGA/HDMI output at the same time.
- Short-cut menu for preview.
- Support multiple popular PTZ decoder control protocols. Support preset, tour and pattern.

Playback

- Support independent real-time recording for each channel. At the same time it supports functions such as smart search, forward play, network monitor, record search and download.
- Support various playback modes: slow play, fast play, backward play and frame-by-frame play.
- Support time title overlay so that you can view the event accurate occurred time.
- Support specified zone enlargement.

User Management

Each group has an authority collection which can be edited freely and belongs to the total authority collection. The authorities of any user in the group cannot be larger than that of the group.

Storage

- Via corresponding settings (such as alarm settings and schedule settings), you can back up related audio/video data in the network video recorder.
- You can take records via the Web and the record files are saved on the PC in which the client locates.

Alarm

Respond to external alarm simultaneously (within 200MS). Based on user's pre-defined relay settings, the system can process the alarm input correctly and sends user screen or voice prompts (supporting pre-recorded audio).

- Support settings of the central alarm server, so that the system can automatically notify users of the alarm information. Alarm input can be derived from various connected peripheral devices.
- Alert you of alarm information via email.

Network Surveillance

- Send audio/video data compressed by IPC or NVS to client-ends through the network, and then the data will be decompressed and displayed.
- Support max 128 connections at the same time.
- Transmit audio/video data by protocols such as HTTP, TCP, UDP, MULTICAST and RTP/RTCP.
- Transmit some alarm data or alarm info by SNMP.
- Support WEB access in WAN/LAN.

Window Split

Adopt video compression and digital processing to display several windows in one monitor. Support 1/4/8/9/16/ 25/36 window split in preview and 1/4/9/16 window split in playback.

Record

Support regular record, motion record, alarm record and smart record. Save the recorded files in the HDD, USB device, client-end PC or network storage server and you can search or playback the saved files at the local-end or via the Web/USB devices.

Backup

Support network backup and USB record backup. You can back up the record files in devices such as network storage server, peripheral USB2.0 device and burner.

Network Management

- Supervise NVR configuration and control power via Ethernet.
- Support Web management.

Peripheral Equipment Management

- Support peripheral device control and you can freely set the control protocol and connection
- Support transparent data transmission such as RS232 (RS-422) and RS485 (RS-485).

Auxiliary

- Support switch between NTSC and PAL.
- Support real-time display of system resources information and running status.
- Support log record.
- Local GUI output. Shortcut menu operation with the mouse.
- IR control function (for some series only). Shortcut menu operation with remote control.
- Support to play the video/audio files from remote IPC or NVS.



For description of other function, see the following contents.

2 Front Panel and Rear Panel

The following front panel and rear panel figures are for reference only. The actual product shall prevail.

2.1 Front Panel



This figure is for reference only. The actual product shall prevail.

Figure 2-1



Table 2-1

No.	Port Name	Function
1	USB port	Connects to the external devices such as keyboard, mouse, and USB storage device.
2	IR indicator	Receive signals from the remote control.

2.2 Rear Panel



The figure is for reference only. The actual product shall prevail.

Figure 2-3

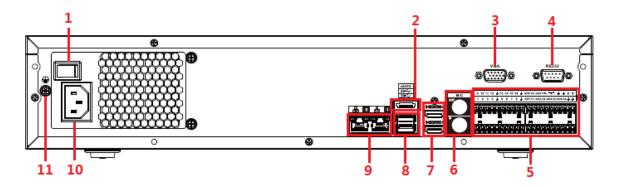


Table 2-2

No.	Port Name	Function
1	Power button	Turns on/off the NVR.
2	eSATA port	External SATA port. It can connect device with SATA port. You need to jump the HDD when there is peripherally connected HDD.
3	VGA port	VGA video output port. Output analog video signal. It can connect to the monitor to view analog video.
4	RS232 port	It is for general COM debugging to configure IP address and transfer transparent COM data.
	Alarm input port (1-16)	 There are four groups: 1-4, 5-8, 9-12 and 13-16. They receive signals from external alarm source. Alarm input includes two types; NO (normal open) and NC (normal close). When your alarm input device is using external power, make sure the device and the NVR have the same GND.
5	Alarm output port (NO1-NO5, C1-C5, NC5)	 Five groups of alarm output ports (Group 1: NO1-C1, Group 2: NO2-C2, Group 3: NO3-C3, Group 4: NO4-C4, Group 5: NO5, C5, NC5). Output alarm signal to the external alarm device. Make sure power supply is available for the external alarm device. NO: Normal open alarm output port. C: Alarm output public end. NC: Normal close alarm output port.
	-	GND. Alarm input ground port.
	RS485 port (A, B)	 RS485_A port. Control cable A of the 485 device. It connects external devices such as speed dome and PTZ. RS485_B port. Control cable B of the 485 device. It connects external devices such as speed dome and PTZ.
	CTRL	Controllable 12V power output. It is to control the on-off alarm relay output. It can be used to control the device alarm output. At the same time, it can also be used as the

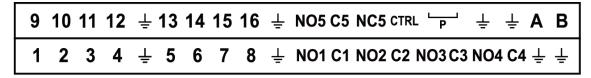
No.	Port Name	Function
		power input source of some devices such as alarm detector.
	P	+12V power output port. It can provide power to some peripheral devices such as camera and alarm device. Make sure the power supply of peripheral device shall be below 1A.
	MIC IN	Bidirectional talk input port. It is to receive analog audio signal from devices such as microphone, sound pickup.
6	MIC OUT	Audio output port. It is to output analog audio signal to devices such as sound box.
		Bidirectional talk output.
		Audio output on 1-window video monitor.Audio output on 1-window video playback.
7	HDMI port	High definition audio and video signal output port. It transmits uncompressed high definition video and multiple-channel audio data to displays with HDMI port. The two HDMI ports support 2-channel high definition HDMI output of different sources.
8	USB port	USB3.0 port. Connect to devices such as mouse, USB storage device and USB burner.
9	Network port	10M/100M/1000Mbps self-adaptive Ethernet port. Connect to the network cable.
10	Power input port	Input power of 100V-240V and 50Hz-60Hz.
11	⊕	GND.

2.3 Alarm Connection

2.3.1 Alarm Port

The alarm port is shown as below. See Figure 2-10. The following figure for reference only.

Figure 2-10



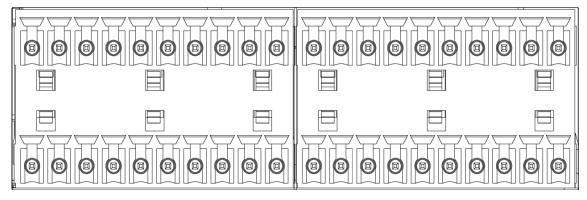


Table 2-7

Icon	Function
1–16	ALARM1-ALARM16. The alarm becomes activated in the
	low level.
NO1 C1, NO2 C2, NO3 C3,	Four NO activation output groups. (On-off button).
NO4 C4	
NO5 C5 NC5	One NO/NC activation output group. (On-off button).
CTRL	Controllable power supply output. Control the output of the
	on-off button alarm relay. It controls the alarm device with

Icon	Function	
	the presence or absence of voltage. It can also be used as	
	power input for some alarm devices such as alarm	
	detectors.	
P	Power output port. It can provide power to some peripheral	
	devices such as camera and alarm device. Make sure the	
	power supply of peripheral device shall be below 1A.	
<u>-1</u> L	GND	
=		
A/B	485 communication port. They are used to control devices	
	such as PTZ. Parallel connect 120TΩ between A/B cables if	
	there are too many PTZ decoders.	



- Different models support different alarm input ports. Refer to the specifications sheet for detailed information.
- Slight difference may be found on the alarm port layout.

2.3.2 Alarm Input Port

Connect the positive end (+) of the alarm input device to the alarm input port (ALARM IN 1-16) of the

NVR. Connect the negative end (-) of the alarm input device to the ground end (=) of the NVR.

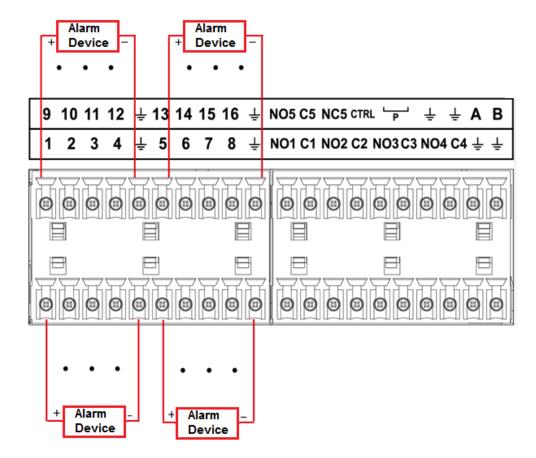


Figure 2-11



- There are two alarm input types: NO/NC.
- When connect the ground port of the alarm device to the NVR, you can use any of the GND ports



- Connect the NC port of the alarm device to the alarm input port (ALARM) of the NVR.
- When there is peripheral power supplying for the alarm device, make sure it is earthed with the NVR.

2.3.3 Alarm Output Port

- There is peripheral power supplying for the external alarm device.
- In case overload may result in NVR damage, refer to the following relay specifications for detailed information.
- A/B cable of the RS485 is for the A/B cable connection of the speed PTZ.

2.3.4 Alarm Relay Specifications

Table 2-8

Model:	JRC-27F	
Material of the touch	Silver	
Detina	Rated switch capacity	30VDC 2A, 125VAC 1A
Rating (resistance	Maximum switch power	125VA 160W
load)	Maximum switch voltage	250VAC, 220VDC
load)	Maximum switch currency	1A
Insulation	Between touches with same polarity	1000VAC 1 minute
	Between touches with different polarity	1000VAC 1minute
	Between touch and winding	1000VAC 1minute
Surge voltage	Between touches with same polarity	1500V (10×160us)
Length of open time	3ms max	
Length of close time	Se 3ms max	
Longovity	Mechanical	50×106 MIN (3Hz)
Longevity	Electrical	200×103 MIN (0.5Hz)
Temperature	-40°C-+70°C	

2.4 Bidirectional talk

2.4.1 Device-end to PC-end

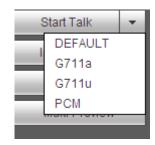
Device Connection

Connect the speaker or the pickup to the first audio input port in the device rear panel. Then connect the earphone or the sound box to the audio output port in the PC.

Login the Web and then enable the corresponding channel real-time monitor.

Refer to the following interface to enable bidirectional talk. See Figure 2-12.

Figure 2-12



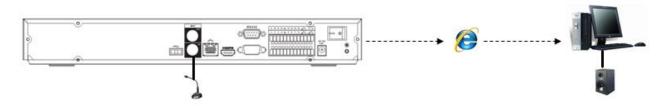
Listening Operation

At the device end, speak via the speaker or the pickup, and then you can get the audio from the earphone or sound box at the pc-end. See Figure 2-13.



The following figure is for reference only.

Figure 2-13



2.4.2 PC-end to the device-end

Device Connection

Connect the speaker or the pickup to the audio output port in the PC and then connect the earphone or the sound box to the first audio input port in the device rear panel.

Login the Web and then enable the corresponding channel real-time monitor.

Refer to the above interface (Figure 2-12) to enable bidirectional talk.

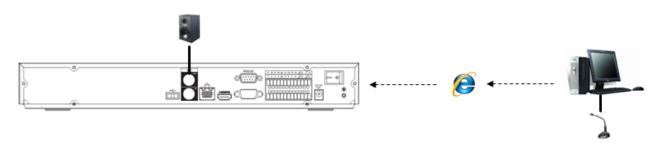
Listening Operation

At the PC-end, speak via the speaker or the pickup, and then you can get the audio from the earphone or sound box at the device-end. See Figure 2-14.



The following figure is for reference only.

Figure 2-14



2.5 Mouse Operation

Refer to the following sheet for mouse operation instruction.

Table 2-9

Left click	When you have selected one menu item, left click mouse to view menu content.
mouse	Modify checkbox or motion detection status.
	Click combo box to pop up dropdown list
	In input box, you can select input methods. Left click the corresponding button
	on the panel you can input numeral/English character (small/capitalized). Here
	← stands for backspace button stands for space button.
	In English input mode: _stands for input a backspace icon and ← stands for deleting the previous character.
	! ?@#\$%=+* 1 2 3 qwertyuiop/ 4 5 6 asdfghjkl:Enter 7 8 9 zxcvbnm,. Shift □ 0 &
	!?@#\$%=+* 123 QWERTYUIOP/ 456 ASDFGHJKL: Enter 789 ZXCVBNM,Shift □0&
	In numeral input mode: _ stands for clear and ← stands for deleting the previous numeral.
Double left	Implement special control operation such as double-click one item in the file list
click mouse	to playback the video.
	In multiple-window mode, double left click one channel to view in full-window. Double-left click current video again to go back to previous multiple-window mode.
Right click	In real-time monitor mode, pops up shortcut menu.
mouse	Exit current menu without saving the modification.
Press middle	In numeral input box: Increase or decrease numeral value.
button	Switch the items in the check box.
	Page up or page down
Move mouse	Select current control or move control
Drag mouse	Select motion detection zone
	Select privacy mask zone.

2.6 Remote Control

The remote control interface is shown as in Figure 2-15.

The remote control is not our standard accessory and it is not included in the accessory bag.

Figure 2-15

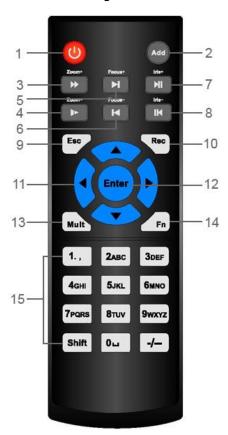


Table 2-10

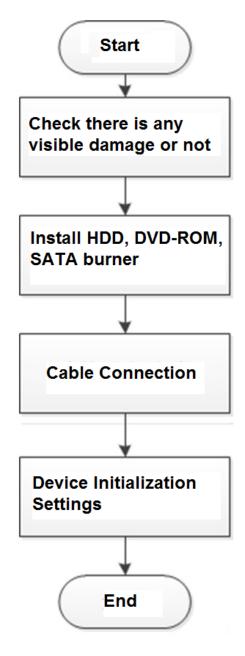
No.	Name	Function
1	Power button	Press this button to boot up or shut down the device.
2	Address	Press this button to input device serial number, so that you can control the Device.
3	Forward	Multi-step forward speed and normal speed playback.
4	Slow motion	Multi-step slow motion speed or normal playback.
5	Next record	In playback state, press this button to play back the next video.
6	Previous record	In playback state, press this button to play back the previous video.
7	Play/Pause	 In normal playback state, press this button to pause playback. In pause state, press this button to resume to normal playback. In live view window interface, press this button to enter video search menu.
8	Reverse/pause	In the reverse playback state, press this button to pause reverse playback. In the reverse playback pause state, press this button to resume to playback reversing state.
9	Esc.	Go back to previous menu or cancel current operation (close front interface or control).

No.	Name	Function
10	Record	Start or stop record manually.
		In record interface, use the direction buttons to select the
		channel that you want to record.
		Press this button for at least 1.5 seconds, and the manual
		record interface will be displayed.
	Direction keys	Switch between current activated controls by going left or right.
11		In playback state, the keys control the playback progress bar.
		Aux function (such as operating the PTZ menu).
	Enter/menu key	Confirms an operation.
12		Go to the OK button.
		Go to the menu.
13	Multiple-window switch	Switch between multiple-window and one-window.
	Fn	In single-channel monitoring mode, press this button to
		display the PTZ control and color setting functions.
		Switch the PTZ control menu in PTZ control interface.
14		In motion detection interface, press this button with direction
		keys to complete setup.
		In text mode, press and hold this button to delete the last
		character. To use the clearing function: Long press this button
		for 1.5 seconds.
		In HDD menu, switch HDD recording time and other
		information as indicated in the pop-up message.
15	Alphanumeric keys	Input password, numbers.
		Switch channel.
		Press Shift to switch the input method.

Note: All the installation and operations here should conform to your local electric safety rules.

3.1 Device Installation Diagrams

Refer to the following diagrams to install the NVR.



3.2 Check Unpacked NVR

After you received the NVR from the forwarding agent, check whether there is any visible damage. The protective materials used for the package of the NVR can protect most accidental clashes during transportation. Then you can open the box to check the accessories.

Check the items in accordance with the list. Finally you can remove the protective film of the NVR.

3.3 About Front Panel and Rear Panel

The model number in the stick on the bottom of NVR is very important; check according to your purchase order.

The label in the rear panel is very important too. Usually we need you to represent the serial number when we provide the service after sales.

3.4 HDD Installation

For the first time installation, make sure whether the HDD has been installed or not. We recommend to use HDD of enterprise level or surveillance level. It is not recommended to use PC HDD.



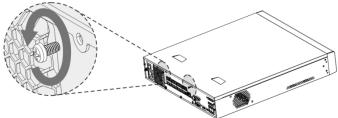
- Shut off the power before you replace the HDD.
- Use the dedicated SATA HDD for monitoring recommended by the HDD manufacturer.
- You can refer to the Appendix for HDD space information and recommended HDD brand.



Different models have different HDD numbers. The actual product shall prevail.

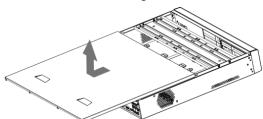
Remove the fixing screws on the rear panel of the device.





Remove the case cover along the direction shown in the following arrow.

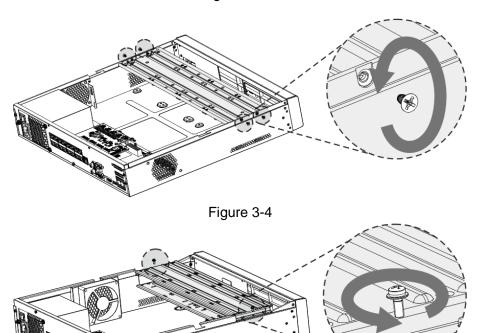
Figure 3-2



Remove the screws on the sides of HDD bracket to take out the bracket.

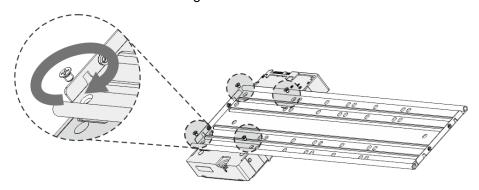
- 1.5U device has one HDD bracket. For the way to remove the bracket, see Figure 3-3
- 2U device has two HDD brackets. For the way to remove the brackets, see Figure 3-4.

Figure 3-3



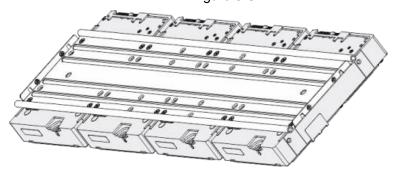
Match the four screw holes on the HDD with the four holes on the bracket and then fasten the screws. The HDD is fixed to the bracket.

Figure 3-5



Refer to Step 4 to install other HDDs.

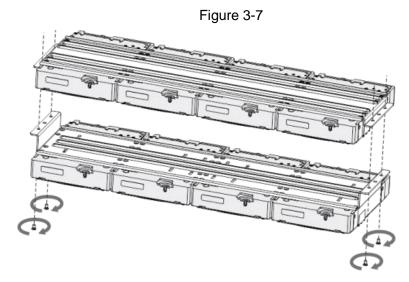
Figure 3-6



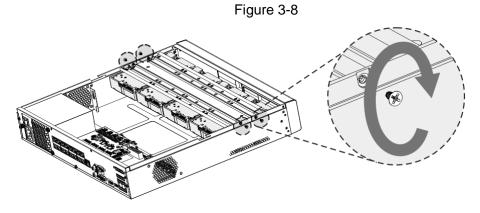
Lock the two HDD brackets.



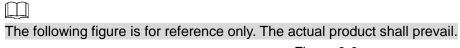
This step is required for 2U devices only.

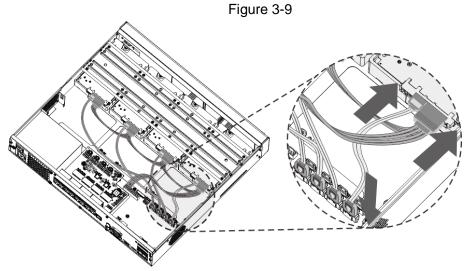


Place the bracket to the device and then fasten the screws on the sides of the bracket.



Connect the HDD data cable and power cable to the device.





Put back the cover and fasten the screws on the rear panel to complete the installation.

Figure 3-10

3.5 CD-ROM Installation

Follow the steps listed below.







① Open top cover and then remove the HDD bracket



② Take off the bottom of the HDD bracket and CD-ROM bracket.



bracket.

③ Fix the CD-ROM bracket at the HDD ④ Install a pair of the CD-ROM bracket. Make sure the reverse side is secure too.



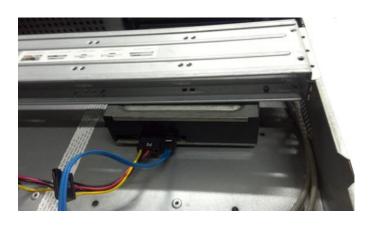
5 Install SATA burner. Line up the SATA burner to the hole positions.



User screwdriver to fix the screws.



7 Put the bracket back. Adjust the CD-ROM to the proper position so that the button of the front panel is directly facing the pop-up button of the CD-ROM.



Connect the SATA cable and power wire.



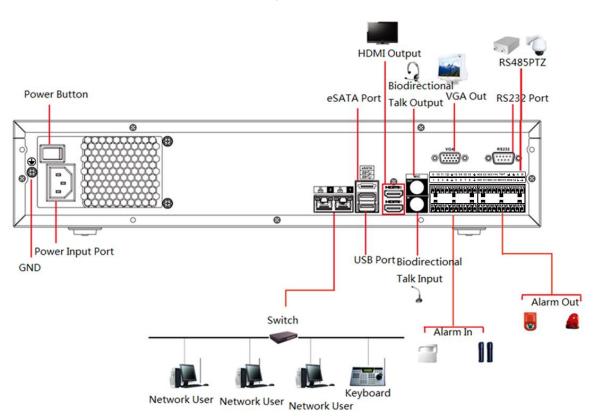
9 Secure the HDD bracket and put the top cover back.

3.6 Connection Sample



The following figure is for reference only. The actual product shall prevail.

Figure 3-17



4 Local Basic Operations



Slight difference may be found on the user interface. The following figures for reference only.

4.1 Getting Started

This chapter introduces device initial settings such as boot up, device initialization, reset password, and quick settings.

4.1.1 Boot up



- For device security, connect the NVR to the power adapter first and then connect the device to the power socket.
- The rated input voltage matches the device power button. Make sure the power wire connection is OK. Then click the power button.
- Always use the stable current, if necessary UPS is a best alternative measure.
- Step 1 Connect the device to the monitor and then connect a mouse.
- Step 2 Connect power cable.
- Step 3 Click the power button at the front or rear panel and then boot up the device. After device booted up, the system is in multiple-channel display mode by default.

4.1.2 Device Initialization

If it is your first time to use the device, set a login password of admin (system default user). You can select to use unlock pattern to login or not at your own choosing.

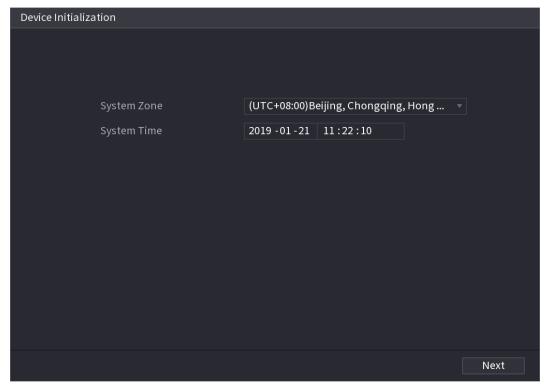


For your device safety, keep your login password of admin well after the initialization steps, and change the password regularly.

Step 1 Boot up NVR.

The **Device Initialization** interface is displayed. See Figure 4-1.

Figure 4-1



Step 2 Set system time zone according to the actual environment. Refer to Table 4-4 in "4.1.4.1.2 Date and Time" for detailed information.

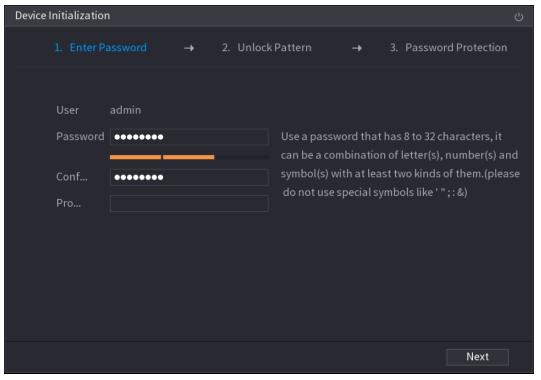


to shut down the device. It is suitable for the system integrator or the user to shut down directly after setting the time zone.

Step 3 Click Next.

The **Device Initialization** interface is displayed. See Figure 4-2.

Figure 4-2



Step 4 Set login password of admin. See Table 4-1.

Table 4-1

Parameter	Description	
User	By default, the user is admin .	
Password	In the Password box, enter the password for admin.	
Confirm Password	The new password can be set from 8 characters through 32 characters and contains at least two types from number, letter and special characters (excluding"'", """, ";", ":" and "&").	
Prompt Question	In the Prompt Question box, enter the information that can remind you of the password.	
	On the login interface, click , the prompt will display to help you reset the password.	

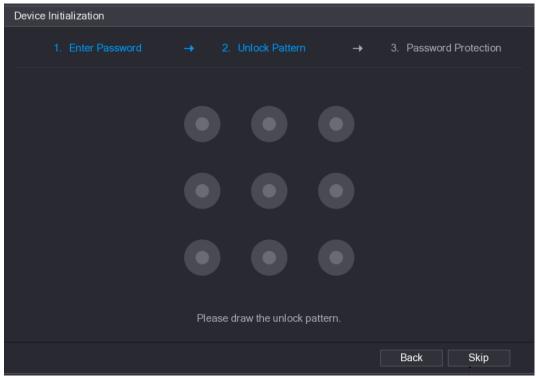


For your device own safety, create a strong password of your own choosing. We also recommend you change your password periodically especially in the high security system.

Step 5 Click **Next**.

The Unlock Pattern interface is displayed. See Figure 4-3.

Figure 4-3



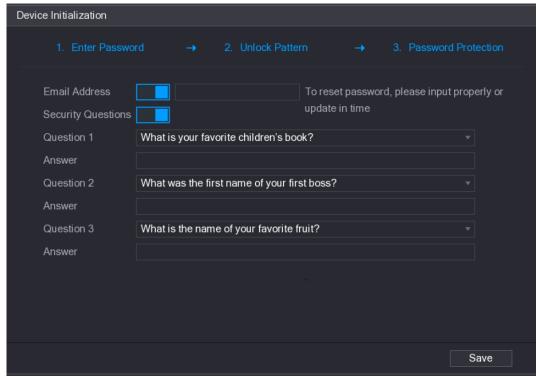
Step 6 Set unlock pattern.

After set unlock pattern, the **Password Protection** interrface is displayed. See Figure 4-4.



- The pattern that you want to set must cross at least four grids.
- If you do not want to configure the unlock pattern, click Skip.
- Once you have configured the unlock pattern, the system will require the unlock pattern as the default login method. If you skip this setting, enter the password for login.

Figure 4-4



Step 7 Set security questions. See Table 4-2.

- After configuration, if you forgot the password for admin user, you can reset the password through the reserved email address or security questions. For details about resetting the password, see "4.1.3 Reset Password".
- If you do not want to configure the settings, disable the email address and security questions functions on the interface.

Table 4-2

Password	Description	
Protection Mode		
	Enter the reserved email address.	
	In the Email Address box, enter an email address for password	
Email Address	reset. If you forget the password, enter the security code that you will	
	get from this reserved email address to reset the password of admin.	
	Refer to " 4.15.1.2 Modify Password" for detailed information.	
	Configure the security questions and answers.	
Security	If you forget the password, enter the answers to the questions can	
Questions	allow you reset the password. Refer to " 4.15.3 Reset Password "	
	for detailed information.	

Step 8 Click **Save** to complete the device initialization setup.

<u>Step 9</u> Device goes to startup wizard interface. Refer to "4.1.4 Quick Settings" for detailed information.

4.1.3 Reset Password

You can reset the password by the following methods when you forgot the password for admin account.

- If the password reset function is enabled, you can use mobile phone to scan the QR code to reset the password. For details, see "4.1.3.2 Resetting Password on Local Interface."
- If the password reset function is disabled, there are two situations:
 - If you configured security questions, you can reset the password by the security questions.
 - If you did not configure the security questions, you can only use the reset button on the mainboard to restore the Device to factory default.

Reset button is for some series product only.

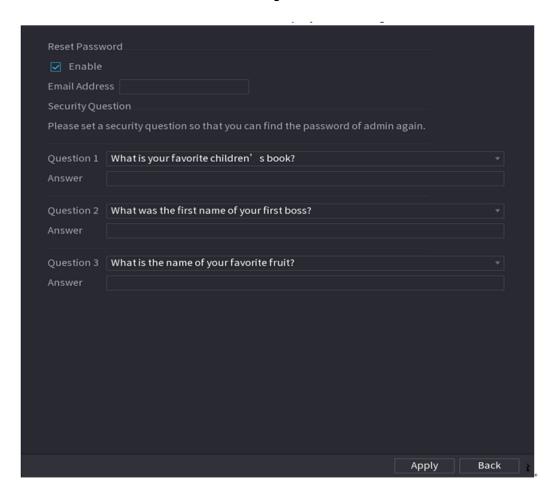
4.1.3.1 Enabling Password Reset Function

After enabling password reset function, you can scan QR code on the local menu to reset password.

Step 1 Select Main Menu > Account > Reset Password.

The Reset Password interface is displayed. See Figure 4-5.

Figure 4-5



Step 2 Check the box to enable reset function.



This function is enabled by default.

Step 3 Click **Apply** to set settings.

If the password reset function is disabled, you can follow the ways listed below to reset password.

- Device supports Reset button on the main board: You can answer the security question on the local menu or click the Reset button on the main board to reset password. Refer to "4.1.3.3 Reset Button "for detailed information.
- Device does not support Reset button on the main board: You can only answer the security question on the local menu to reset password. (Make sure you have set security questions).

4.1.3.2 Resetting Password on Local Interface

Step 1 Enter the **SYSTEM LOGIN** interface.

- If you have configured unlock pattern, the unlock pattern login interface is displayed.
 See Figure 4-6. Click Forgot Pattern, the password login interface is displayed.
 See Figure 4-7.
- If you did not configure unlock pattern, the System Login interface is displayed.
 See Figure 4-7.

To login from other user account, on the unlock pattern login interface, click **Switch User**, or on the password login interface, in the **Switch User** list, select other user to login.

Figure 4-6

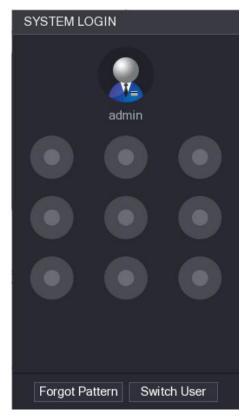
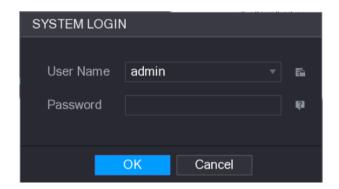


Figure 4-7



Step 2 Click

- If you have set the reserved email address, the Prompt interface is displayed. See Figure 4-8.
- If you did not set the reserved email address, the email entering interface is displayed. See Figure 4-9.
- Enter the email address, and then click Next, the Prompt message interface is displayed. See Figure 4-8.

Figure 4-8

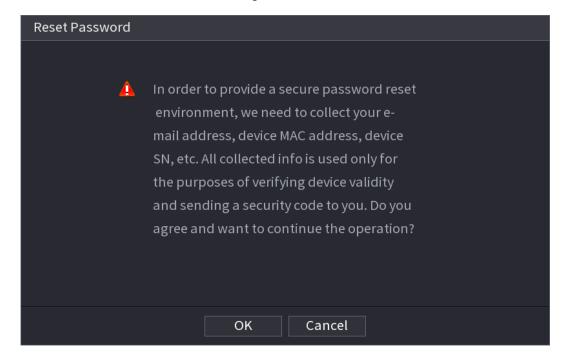
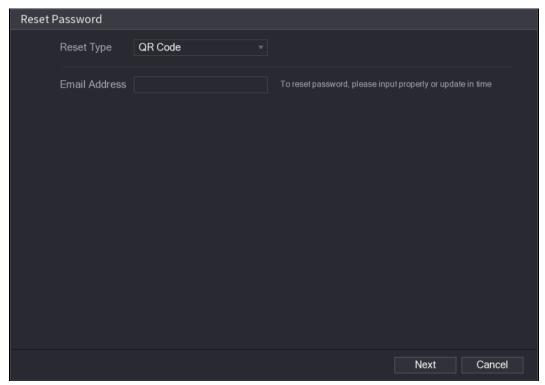


Figure 4-9



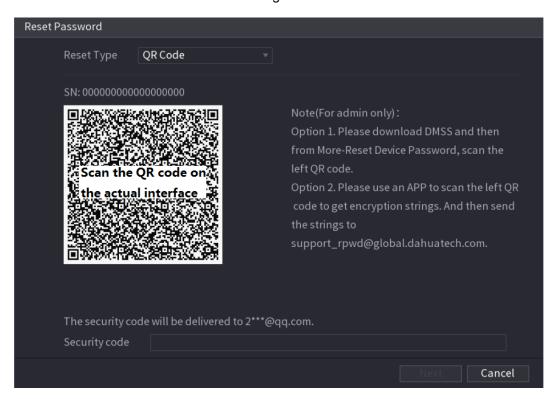
Step 3 Click Next.

The **Reset Password** interface is displayed. See Figure 4-10.



After clicking **Next**, the system will collect your information for password reset, purpose and the information includes but not limited to email address, MAC address, and device serial number. Read the prompt carefully before clicking **Next**.

Figure 4-10



Step 4 Reset the password.

QR code

Follow the onscreen instructions to get the security code in your reserved email address. In the Security code box, enter the security code.



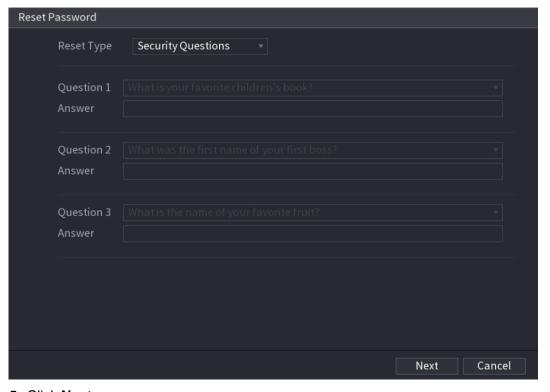
- You can get the security code twice by scanning the same QR code. If you need to get the security code once again, refresh the interface.
- Use the security code received in your email box to reset the password within 24 hours; otherwise the security code becomes invalid.
- Security questions

On the **Reset password** interface as shown in Figure 4-11, in the **Reset Type** list, select **Security Questions**, the Security Questions interface is displayed.



If you did not configure the security questions before, in the **Reset Type** list, there is no **Security Questions**.

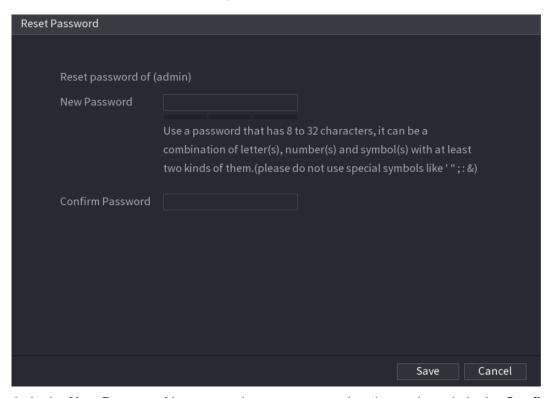
Figure 4-11



Step 5 Click Next.

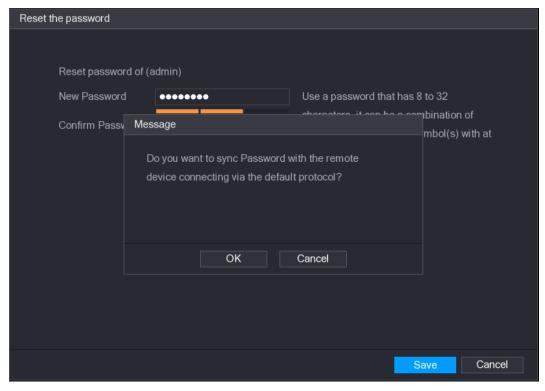
The **Reset Password** interface is displayed. See Figure 4-12.

Figure 4-12



- Step 6 In the New Password box, enter the new password and enter it again in the Confirm Password box.
- Step 7 Click Save. The password resetting is complete.A pop-up message is displayed asking if you want to sync the password with the remote devices. See Figure 4-13.

Figure 4-13



4.1.3.3 Reset Button

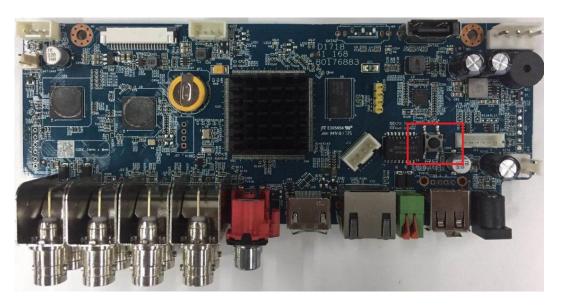
You can always use the reset button on the mainboard to reset the Device to the factory default settings.



Reset button is for some series products only.

- <u>Step 1</u> Disconnect the Device from power source, and then remove the cover panel. For details about removing the cover panel, see "3.4 HDD Installation".
- <u>Step 2</u> Find the reset button on the mainboard, and then connect the Device to the power source again.
- Step 3 Press and hold the reset button for 5 seconds to 10 seconds. See Figure 4-14 for the location of the reset button.





Step 4 Reboot the Device.

After the Device is rebooted, the settings have been restored to the factory default. You can start resetting the password.

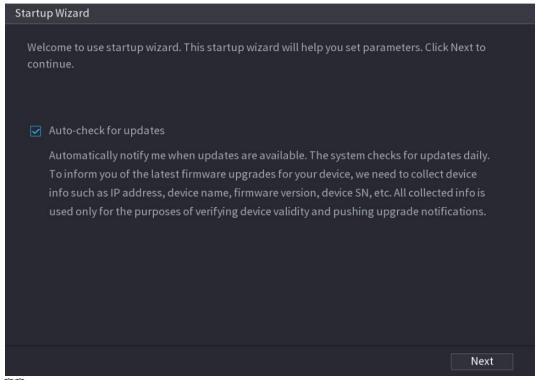
4.1.4 Quick Settings

After you successfully initialized the device, it goes to startup wizard. Here you can quickly configure your device. Click **Next**, device goes to **General** interface.



The startup wizard interface only displays after you first login the device and have set the admin password. See Figure 4-15.

Figure 4-15



- If you select the **Auto-check for updates** check box, the system will notify you automatically when updates are available.
- After the auto-check function is enabled, to notify you to update timely, the system will
 collect the information such as IP address, device name, firmware version, and device
 serial number. The collected information is only used to verify the legality of the Device and
 push upgrade notices.
- If you cancel the Auto-check for updates check box, the system will not perform automatic checks.

4.1.4.1 General

You can set NVR basic information such as system date, holiday and etc. You can also configure general settings by selecting **Main Menu** > **SYSTEM** > **General**.

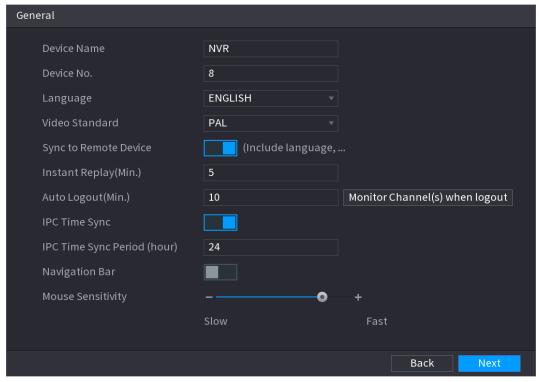
4.1.4.1.1 General

You can set device basic information such as device name, serial number.

Step 1 Click Next.

The **General** interface is displayed. See Figure 4-16.

Figure 4-16



Step 2 Set parameters. See Table 4-3.

Table 4-3

Parameter	Description
Device Name	In the Device Name box, enter the Device name.
Device No.	In the Device No. box, enter a number for the Device.
Language	In the Language list, select a language for the Device system.
Video Standard	In the Video Standard list, select PAL or NTSC according to your actual situation.
Sync to Remote	Enable this function; the NVR can synchronize information with the
Device	remote device such as Language, video standard, time zone.
Instant Play (Min.)	In the Instant Play box, enter the time length for playing back the recorded video. The value ranges from 5 to 60. On the live view control bar, click the instant playback button to play back the recorded video within the configured time.
Auto Logout (Min.)	In the Auto Logout box, enter the standby time for the Device. The Device automatically logs out when it is not working for the configured time period. You need to login the Device again. The value ranges from 0 to 60. 0 indicates there is not standby time for the Device. Click Monitor Channel(s) when logout . You can select the channels that you want to continue monitoring when you logged out.
IPC Time Sync	Syncs the Device time with IP camera.

Parameter	Description
IPC Time Sync	In the IPC Time Sync Period box, enter the interval for time sync.
Period (hour)	
Auto logout	You can set auto logout interval once login user remains inactive for a
	specified time. Value ranges from 0 to 60 minutes.
Navigation Bar	Enable the navigation bar. When you click on the live view screen, the
	navigation bar is displayed.
Mouse Sensitivity	Adjust the speed of double-click by moving the slider.
	The bigger the value is, the faster the speed is.

Step 3 Click **Next** button to save settings.

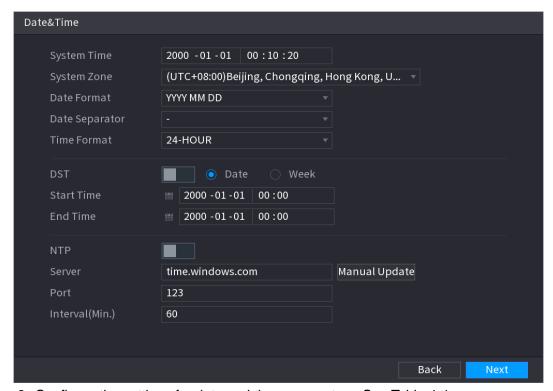
4.1.4.1.2 Date and Time

You can set device time. You can enable NTP (Network Time Protocol) function so that the device can sync time with the NTP server.

You can also configure date and time settings by selecting **Main Menu > SYSTEM > GENERAL > Date&Time.**

Step 1 Click **Date & Tim** tab. See Figure 4-17.

Figure 4-17



Step 2 Configure the settings for date and time parameters. See Table 4-4.

Table 4-4

Parameter	Description
	In the System Time box, enter time for the system.
	Click the time zone list, you can select a time zone for the system, and
	the time in adjust automatically.
System Time	
	Do not change the system time randomly; otherwise the recorded video
	cannot be searched. It is recommended to avoid the recording period or
	stop recording first before you change the system time.
System Zone	In the System Zone list, select a time zone for the system.
Date Format	In the Date Format list, select a date format for the system.
Date Separator	In the Date Separator list, select a separator style for the date.
Time Format	In the Time Format list, select 12-HOUR or 24-HOUR for the time display style.
DST	Enable the Daylight Saving Time function. Click Week or click Date .
Start Time	Configure the start time and and time for the DCT
End Time	Configure the start time and end time for the DST.
NTP	Enable the NTP function to sync the Device time with the NTP server.
	In the Server box, enter the IP address or domain name of the
Server	corresponding NTP server.
	Click Manual Update , the Device starts syncing with the server immediately.
Port	The system supports TCP protocol only and the default setting is 123.
Interval (Min.)	In the Interval box, enter the amount of time that you want the Device to sync time with the NTP server. The value ranges from 0 to 65535.

Step 3 Click **Next** button to save settings.

4.1.4.1.3 Holiday

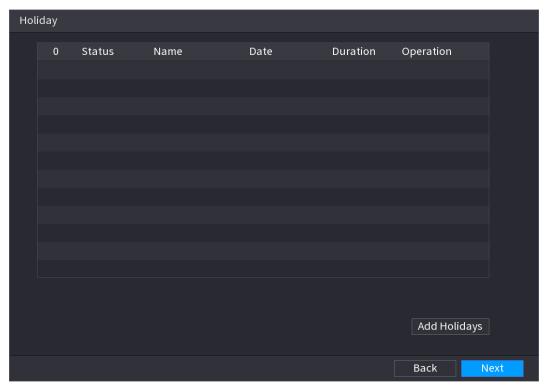
Here you can add, edit, delete holiday. After you successfully set holiday information, you can view holiday item on the record and snapshot period.

You can also configure holiday settings by selecting Main Menu > SYSTEM > GENERAL > Holiday.

Step 1 Click Next.

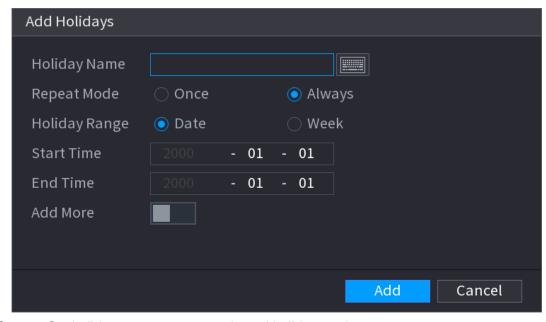
The **Holiday** interface is displayed. See Figure 4-18.

Figure 4-18



Step 2 Click **Add Holidays** button, the **Add Holidays** interface is displayed. See Figure 4-19.

Figure 4-19



Step 3 Set holiday name, repeat mode and holiday mode.

Click **Add more** to add new holiday information.

Step 4 Click Add button, you can add current holiday to the list.

- Click the dropdown list of the state; you can enable/disable holiday date.
- Click to change the holiday information. Click to delete current date.

Step 5 Click **Next** button to save settings.

4.1.4.2 Basic Network Settings

You can set device IP address, DNS (Domain Name System) information. You can also configure basic network settings by selecting **Main Menu > NETWORK > TCP/IP**.

Preparation

Make sure the device has properly connected to the network.

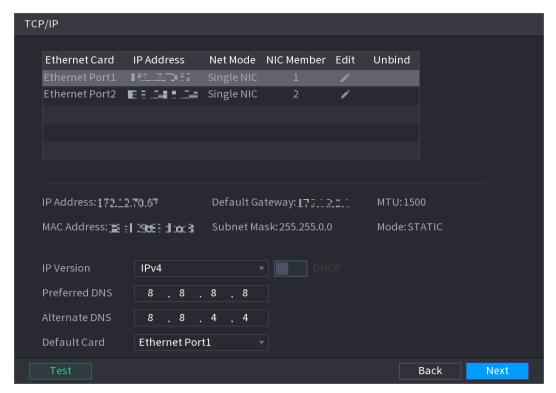
Step 1 Click Next.

The TCP/IP interface is displayed. See Figure 4-20.

 \square

Different series products have different Ethernet adapter amount and type. Refer to the actual product.

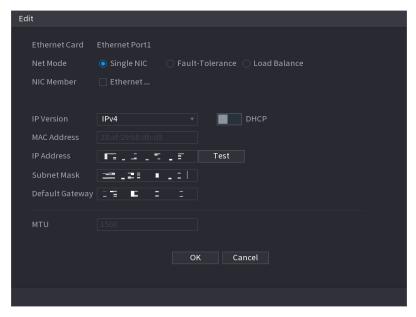
Figure 4-20



Step 2 Click

The **Edit** interface is displayed. See Figure 4-21.

Figure 4-21



Step 3 Set parameters. See Table 4-5.

Table 4-5

Parameter	Description
Net Mode	 Multi-address: Two Ethernet ports work separately through either of which you can request the Device to provide the services such as HTTP and RTSP. You need to configure a default Ethernet port (usually the Ethernet port 1 by default) to request the services from the device end such as DHCP, Email and FTP. If one of the two Ethernet ports is disconnected as detected by networking testing, the system network status is regarded as offline. Fault Tolerance: Two Ethernet ports share one IP address. Normally only one Ethernet port is working and when this port fails, the other port will start working automatically to ensure the network connection. When testing the network status, the network is regarded as offline only when both of the two Ethernet ports are disconnected. The two Ethernet ports are used under the same LAN. Load Balance: Two network cards share one IP address and they are working at the same time to share the network load averagely. If one of them fails, the other can continue working normally. When testing the network status, the network is regarded as offline only when both of the two Ethernet ports are disconnected. The two Ethernet ports are used under the same LAN.
Default Ethernet Port	In the Ethernet Card list, select an Ethernet port as a default port. This setting is available only when the Multi-address is selected in the Net Mode list.

Parameter	Description
IP Version	In the IP Version list, you can select IPv4 or IPv6. Both versions are
	supported for access.
MAC Address	Displays the MAC address of the Device.
DHCP	 Enable the DHCP function. The IP address, subnet mask and default gateway are not available for configuration once DHCP is enabled. If DHCP is effective, the obtained information will display in the IP Address box, Subnet Mask box and Default Gateway box. If not, all values show 0.0.0.0. If you want manually configure the IP information, disable the DHCP function first.
	If PPPoE connection is successful, the IP address, subnet mask, default gateway, and DHCP are not available for configuration.
IP Address	Enter the IP address and configure the corresponding subnet mask and
Subnet Mask	default gateway.
Default Gateway	IP address and default gateway must be in the same network segment.
DNS DHCP	Enable the DHCP function to get the DNS address from router.
Preferred DNS	In the Preferred DNS box, enter the IP address of DNS.
Alternate DNS	In the Alternate DNS box, enter the IP address of alternate DNS.
MTU	In the MTU box, enter a value for network card. The value ranges from 1280 byte through 1500 byte. The default is 1500.
Test	Click Test to test if the entered IP address and gateway are interworking.

Step 4 Click OK to NIC settings.

Device goes back to **TCP/IP** interface.

Step 5 Set network parameters. See Table 4-6.

Table 4-6

Parameter	Description
IP Version	There are two options: IPv4 and IPv6. Right now, system supports
IF VEISION	these two IP address format and you can access via them.
Preferred DNS server	DNS server IP address.
Alternate DNS server	DNS server alternate address.
MAC Address	Displays the MAC address of the Device.
	Enable the DHCP function. The IP address, subnet mask and default
DHCP	gateway are not available for configuration once DHCP is enabled.
	If DHCP is effective, the obtained information will display in the IP
	Address box, Subnet Mask box and Default Gateway box. If not,
	all values show 0.0.0.0.
	If you want manually configure the IP information, disable the
	DHCP function first.

Parameter	Description
	If PPPoE connection is successful, the IP address, subnet mask, default gateway, and DHCP are not available for configuration.
LAN download	System can process the downloaded data first if you enable this function. The download speed is 1.5X or 2.0X of the normal speed.
LAN download	 For IPv6 version, the IP address, default gateway, preferred DNS; alternate DNS is 128-digit. Fill in all items here. This function is for some series product only.

Step 6 Click **Next** to complete the settings.

4.1.4.3 P2P

Scan the QR code, download the App to the cell phone, you can use the smart phone to add the

- Scan the QR code on the actual interface to download the cell phone app. Register an account and then use.
- Go to the www.easy4ip.com to register an account and use the SN to add a device. Refer to the P2P operation manual for detailed information.



Before use the P2P function, make sure the NVR has connected to the WAN.

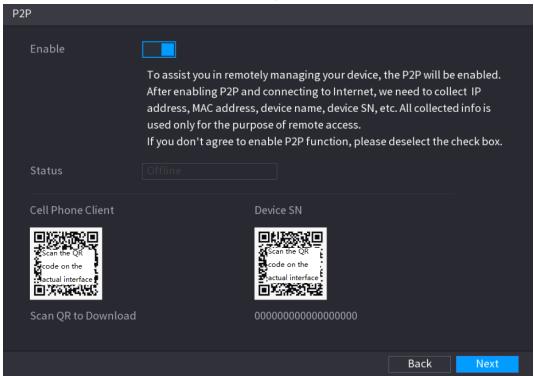
Step 1 Click Next button.

The **P2P** interface is displayed. See Figure 4-22.



Select **Main Menu > Network > P2P**, you can go to **P2P** interface too.

Figure 4-22



Step 2 Check the box to enable P2P function.



After the P2P function is enabled and connected to the Internet, the system will collects your information for remote access, and the information includes but not limited to email address, MAC address, and device serial number.

Step 3 Click **Next** button to complete setup.

The status is online if the P2P registration is successful.

Client Operation

- Step 1 Use your cell phone to scan the QR code under Cell Phone Client to download the application.
- Step 2 On your cell phone, open the application, and then tap
- Step 3 The menu is displayed. You can start adding the device.
 - 1) Tap Device Manager.

The **Device Manager** interface is displayed. See Figure 4-23.

Figure 4-23



2) Tap on the top right corner.

The interface requiring device initialization is displayed. A pop-up message reminding you to make sure the Device is initialized is displayed.

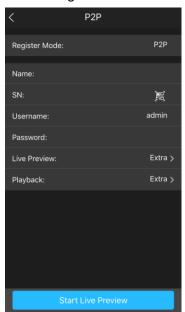
- 3) Tap **OK**.
 - ♦ If the Device has not been initialized, Tap **Device Initialization** to perform initializing by following the onscreen instructions.
 - ♦ If the Device has been initialized, you can start adding it directly.
- 4) Tap Add Device.

The **Add Device** interface is displayed. See Figure 4-24.



You can add wireless device or wired device. The Manual takes adding wired device as an example.

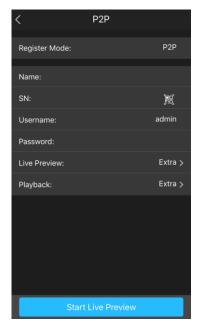
Figure 4-24



5) Tap **P2P.**

The **P2P** interface is displayed. See Figure 4-25.

Figure 4-25



- Enter a name for the NVR, the username and password, scan the QR code under Device SN.
- Tap **Start Live Preview**.

The Device is added and displayed on the live view interface of the cell phone. See Figure 4-26.

Figure 4-26



4.1.4.4 Registration



If you do not select Smart add function during the initialization process, go to the remote Device interface to register a remote device.

After adding remote device, the device can receive, store, and manage the video streams of the remote device. You can view, browse, play back and manage several remote devices at the same time.

Step 1 On the **P2P** interface, click **Next** button.

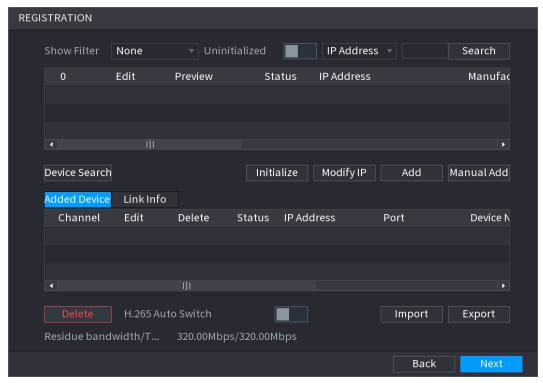
The **REGISTRATION** interface is displayed. See Figure 4-27.



There are two ways to go to Registration interface.

- Select Main Menu > CAMERA > REGISTRATION > Camera Registration, you can go to the Camera Registration interface.
- On the preview interface, right click mouse and then select **Camera Registration**.

Figure 4-27



Step 2 Register remote device.

- Search and then add
- 1) Click **Device Search**.

System displays searched devices at the upper pane.

- 2) Double-click a remote device, or select a remote device and then click **Add** to register it to the **Added Device** list. See Figure 4-28. Refer to
- 3) Table 4-7 to set parameters.



The search results do not display the remote camera that has registered to the system

Figure 4-28

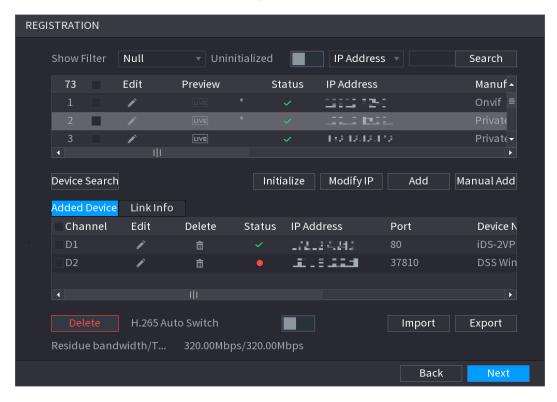


Table 4-7

Parameter	Description
Uninitialized	Enable the Uninitialized function, the uninitialized devices out of the
	searched devices are displayed in the searched device list.
Initialize	Select the uninitialized device from the uninitialized device list, and
mittanzo	the click Initialize to start initializing device.
	In the Show Filter list, select the remote device type that you want to
	display in the searched device list.
	None: Display all types of devices.
Show Filter	IPC: Display the front-end devices.
	DVR: Display all storage devices such as NVR, DVR and HCVR.
	OTHER: Display the devices that do not belong to IPC or DVR
	type.
Searched Device	Displays the searched devices. You can view the device information
List	such as status, IP address.
	Click Device Search , the searched devices display in the searched
	device list.
	To adjust the display sequence, in the title line, you can click the IP
Device Search	address, Manufacturer, Type, MAC Address, Port, or Device Name
Device Search	text. For example, click the IP address text, the sequence icon
	IP Address is displayed.
	"*" is displayed next to the added device.
Add	In the Searched Device List area, select the device that you want to
Add	add.

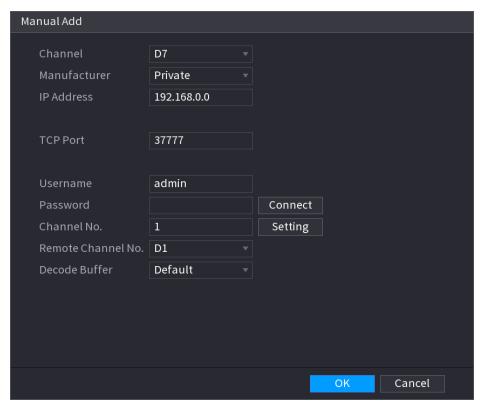
Parameter	Description
Manual Add	Add the device by manually configuring settings such as IP address,
	channel selection.
Added Device	Displays the added devices. You can edit and delete the device, and
List	view the device information.
Delete	Select the check box of the added device, and then click Delete to
	delete the added device.
Import	Select the searched devices and then click Import to import the
	devices in batches.
Export	Select the added devices and then click Export . The exported
	devices information is saved into the USB storage device.

Manual Add

1) Click Manual Add.

The Manual Add interface is displayed. See Figure 4-29.

Figure 4-29



2) Configure parameters. See Table 4-8.

Table 4-8

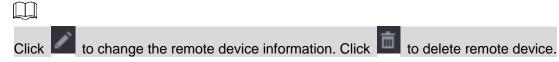
Parameter	Description
Channel	In the Channel list, select the channel that you want use on the
	Device to connect the remote device.
Manufacturer	In the Manufacturer list, select the manufacturer of the remote
	device.
IP Address	In the IP Address box, enter the IP address of remote device.

Description
The default is 192.168.0.0 which the system cannot connect to.
The default value setting is 554. You can enter the value according to
your actual situation.
The default value setting is 80. You can enter the value according to
your actual situation.
If you enter other value, for example, 70, and then you should enter
70 after the IP address when logging in the Device by browser.
Enter the user name of the remote device.
Enter the password of the user for the remote device.
Enter the remote channel number of the remote device that you want
to add.
In the Decoder Buffer list, select Default , Realtime , or Fluent .
If the remote device is added through private protocol, the default
type is TCP .
If the remote device is added through Onvif protocol, the system
supports Auto, TCP, UDP, or MULTICAST.
If the remote device is added through other manufacturers, the
system supports TCP and UDP .
If the remote device is added through Onvif protocol, selecting the
Encrypt check box will provide encryption protection to the data being
transmitted.
To use this function, the HTTPS function should be enabled for the
remote IP camera.

3) Click OK.

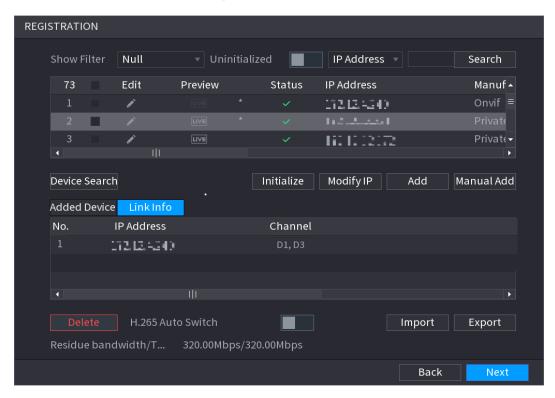
The remote device information is displayed on the Added Device list.

Step 4 Click **Next** to complete the remote device registration.



Once the multiple-sensor device has registered to the device system displays the channel status on the **Link info**. See Figure 4-30. It shows one remote device has occupied two channels: D1, D3.

Figure 4-30



4.1.4.5 RAID Manager

RAID (redundant array of independent disks) is a data storage virtualization technology that combines multiple physical HDD components into a single logical unit for the purposes of data redundancy, performance improvement, or both.

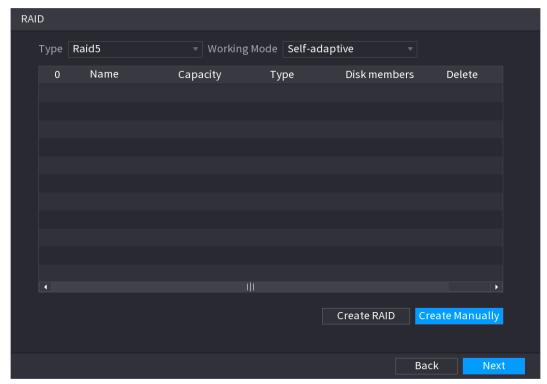


RAID function is for some series product only. Slight difference may be found on the user interface.

Step 1 Select Main Menu > STORAGE > RAID > RAID.

The RAID interface is displayed. See Figure 4-31.

Figure 4-31



- <u>Step 2</u> You can click **Create RAID** or **Create Manually**, and all the disks involved will be formatted.
 - Click Create RAID, the system will create RAID automatically.
 - ♦ If there is no existing RAID and no hot spare disk, the system will create RAID5 and a hot spare disk automatically.
 - ♦ If there is no existing RAID, but existing hot spare disk, the system will only create RAID5 and use the existing hot spare disk automatically.
 - If there is existing RAID and existing hot spare disk, the system will delete the original RAID and create RAID5 with all the disks and use the existing hot spare disk automatically.
 - Click Create Manually.
 - 1) Select RAID type and disks as system instructed.
 - 2) Click Create Manually, and then the format disk notice is displayed.
 - 3) Click OK.
- <u>Step 3</u> After creating RAID, the disks need to sync with each other to finish the process. For RAID5 and RAID6, you can select different working mode.
 - Self-Adaptive: Automatically adjust the RAID sync speed according to the business status.
 - ♦ When there is no business running, sync is performed at a high speed.
 - ♦ When there is business running, sync is performed at a low speed.
 - Sync First: Resource priority is assigned to RAID sync.
 - Business First: Resource priority is assigned to business operations.
 - Balance: Resource is evenly distributed to RAID sync and business operations.

4.1.4.6 Schedule

After set record schedule and snapshot schedule, the device can automatically record video and snapshot image at the specified time. Select **Main menu** > **STORAGE** > **SCHEDULE**, you can go to

the **SCHEDULE** interface.

4.1.4.6.1 Recording Schedule

After set schedule record, device can record video file according to the period you set here. For example, the alarm record period is from 6:00–18:00 Monday, device can record alarm video files during the 6:00–18:00.

All channels are record continuously by default. You can set customized record period and record type.

Step 1 Click Next button.

The **Rec** interface is displayed. See Figure 4-32.

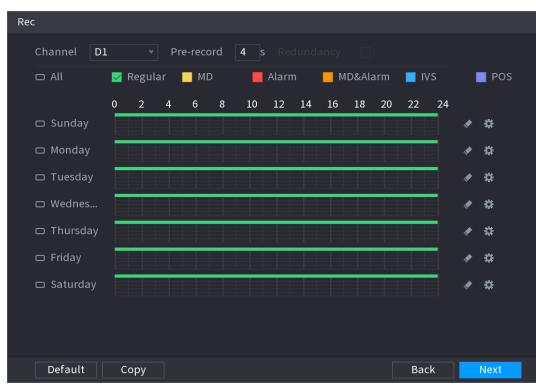


Figure 4-32

<u>Step 2</u> Select a channel from the dropdown list, you can set different record plans for different channels. Select **All** if you want to set for all channels. See Table 4-9.

Parameter

Channel

In the Channel list, select a channel to record the video.

In the Pre-record list, enter the amount of time that you want to start the recording in advance.

If there are several HDDs installed to the Device, you can set one of the HDDs as the redundant HDD to save the recorded files into different HDDs. In case one of the HDDs is damaged, you can find the backup in the other HDD.

Redundancy

Select Main Menu > STORAGE > HDD MANAGER, and then set a HDD as redundant HDD.

Select Main Menu > STORAGE > SCHEDUE > Record, and

Table 4-9

Parameter	Description
	then select the Redundancy check box. If the selected channel is not recording, the redundancy function takes effect next time you record no matter you select the check box or not. If the selected channel is recording, the current recorded files will be packed, and then start recording according to the new schedule.
	 This function is for some series products only. The redundant HDD only back up the recorded videos but not snapshots.
ANR	 You can set ANR (auto network resume) function. The IPC continues record once the NVR and IPC connection fails. After the network becomes normal, the NVR can download record file during the offline period from the IPC. It is to guarantee there is no record loss on current connected IPC channel. Set the max. record upload period. Once the offline period is longer than the period you set here, IPC can only upload the record file during the specified period. This function is for IPC that installed SD card and the record function is enabled.
Period	Define a period during which the configured recording setting is active. See Figure 4-33. The system only activates the alarm in the defined period.
Сору	Click Copy to copy the settings to other channels.

Figure 4-33

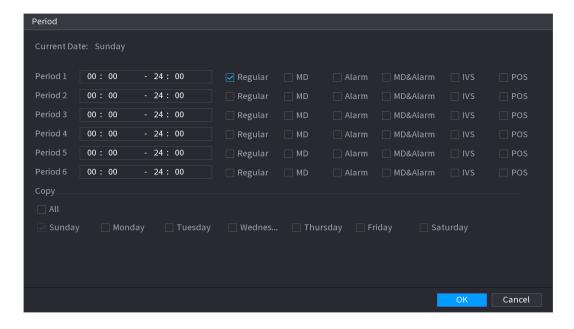
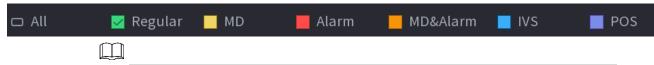


Figure 4-34



- When the record type is MD (motion detect), alarm, MD&Alarm, IVS and POS, enable the channel record function when corresponding alarm occurs. For example, when the alarm type is MD, select Main Menu > ALARM > VIDEO DETECTION > Motion Detect, select the record channel and enable record function. See Figure 4-35.
- When the record type is MD (motion detect), alarm, MD&Alarm, IVS and POS, refer to "4.8.5 Video detect ", "4.8.3 Alarm ", " 4.7.2.4 IVS " and " Step 3 POS " for detailed information.

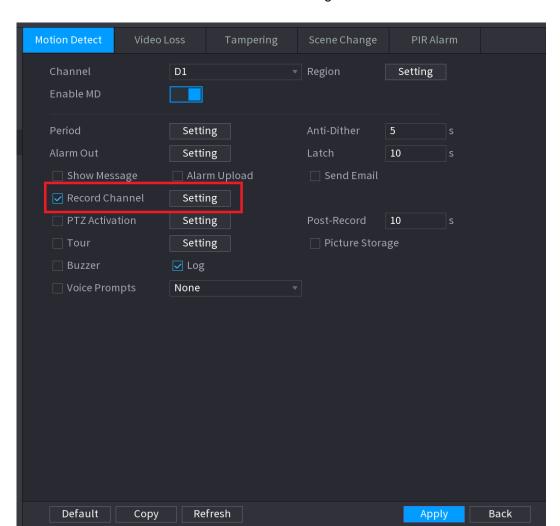


Figure 4-35

Step 4 Set record period. It includes edit mode and draw mode. See Figure 4-36.

If you have added a holiday, you can set the record period for the holiday.

Figure 4-36



- Define the period by drawing.
- 1) Select a corresponding date to set.
 - ♦ Define for the whole week: Click next to All, all the icon switches to you can define the period for all the days simultaneously.
 - ♦ Define for several days of a week: Click before each day one by one, the icon switches to \$\infty\$. You can define the period for the selected days simultaneously.
- 2) On the timeline, left click mouse and then drag to define a period. There are six periods in one day, the Device starts recoding the selected event type in the defined period. In Figure 4-37, the different color bars stand for different record types.
 - ♦ Green stands for general record.
 - ♦ Yellow stands for MD (motion detection) record.
 - ♦ Red stands for alarm record.
 - Blue stands form intelligent record.
 - ♦ Orange stands for MD&Alarm record.
 - Purple stands for POS record.
 - Once the time period overlaps, the record priority: MD&Alarm > Alarm > POS > Intelligent > MD > General.
 - ♦ Select a record type and then click the of the corresponding date to clear the corresponding period.

Figure 4-37

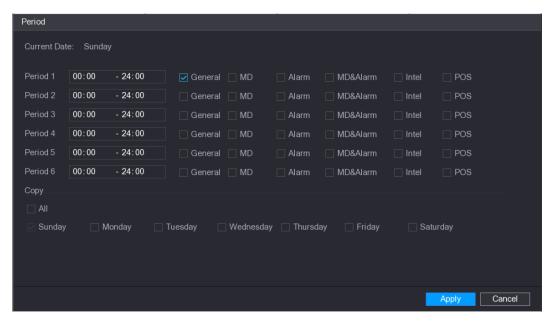


The MD record and alarm record function are both null if you enabled MD&Alarm function.

- Define the period by editing.
- 1) Select a date and then click

The **Period** interface is displayed. See Figure 4-38.

Figure 4-38



- 2) Set record type for each period.
 - ♦ There are six periods for you to set for each day.

- ♦ Under Copy, select All to apply the settings to all the days of a week, or select specific day(s) that you want to apply the settings to.
- Click Apply to save the settings.

Step 5 Click Apply to complete the settings.



Enable auto record function so that the record plan can become activated. Refer to "4.1.4.6.3 Record control" for detailed information.

4.1.4.6.2 Snapshot Schedule

You can set schedule snapshot period.

After set schedule snapshot, device can snapshot image according to the period you set here. For example, the alarm snapshot period is from 6:00–18:00 Monday, device can snapshot during the 6:00–18:00 when an alarm occurs.

Step 1 Click Snapshot button, device goes to following interface. See Figure 4-39.



Default

Select **Main Menu > STORAGE > SCHEDULE > Snapshot**, you can go to the snapshot interface.

Snapshot □ All Regular MD Alarm MD&Alarm IVS POS 12 14 16 18 20 22 □ Sunday * □ Monday □ Tuesday □ Wednes... 費 □ Friday * □ Saturday -

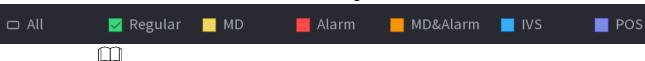
Figure 4-39

Step 2 Select a channel to set schedule snapshot.

Сору

- Step 3 Set snapshot type as schedule. Refer to "4.2.5.2 Snapshot" for detailed information.
- Step 4 Check the box to set alarm type. See Figure 4-40.

Figure 4-40



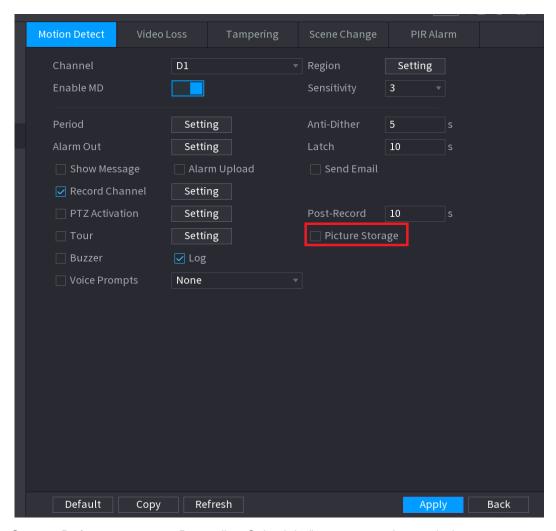
• When the record type is MD (motion detect), alarm, MD&Alarm, IVS and POS, enable the channel record function when corresponding alarm occurs. For example, when the alarm

Back

type is MD, select **Main Menu > ALARM > VIDEO DETECTION > Motion Detect**, select the record channel and enable record function. See Figure 4-35.

 When the record type is MD (motion detect), alarm, MD&Alarm, IVS and POS, refer to "4.8.5 Video detect ", "4.8.3 Alarm ", " 4.7.2.4 IVS " and " Step 3 POS " for detailed information.

Figure 4-41



- Step 5 Refer to "4.1.4.6.1 Recording Schedule " to set snapshot period.
- Step 6 Click Apply button to save snapshot plan.

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Enable auto snapshot function so that the snapshot plan can become activated. Refer to "4.1.4.6.3 Record control" for detailed information.

4.1.4.6.3 Record Control

After set schedule record or schedule snapshot, you need to enable auto record and snapshot function so that system can automatically record or snapshot.

- Auto: System automatically records at the type and record period you set in Schedule interface.
- Manual: System records general files for all day.



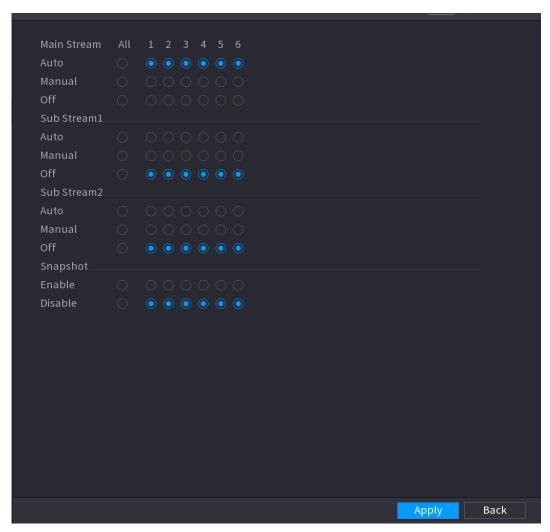
You need to have storage authorities to implement the Manual record operation. Make sure the HDD has been properly installed.

Step 1 Right click mouse and then select Manual > Record or select Main Menu > STORAGE > RECORD. See Figure 4-42.



For some series products, after you logged in, you can click the Rec button at the front panel to go to the **Record** interface.

Figure 4-42



Step 2 Configure parameters.

Parameter	Description
Channel	Displays all the analog channels and the connected digital channels.
	You can select a single channel or select All.
Record status	 Auto: Automatically record according to the record type and recording time as configured in the recording schedule. Manual: Keep general recording for 24 hours for the selected channel. Off: Do not record.
Snapshot status	Enable or disable the scheduled snapshot for the corresponding channels.

Step 3 Click Apply.

4.2 Camera

4.2.1 Connection

Select **Main menu > REGISTRATION > Camera Registration**, you can register the remote device. See Figure 4-43.

After register the remote device to the NVR, you can view the video on the NVR, and manage and storage the video file. Different series products support different remote device amount.

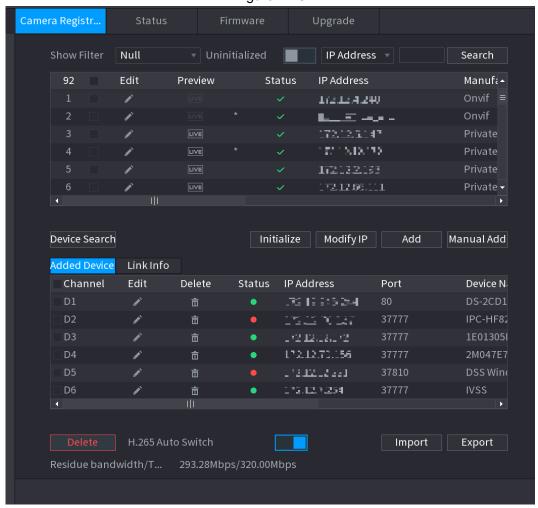


Figure 4-43

4.2.1.1 Changing IP address

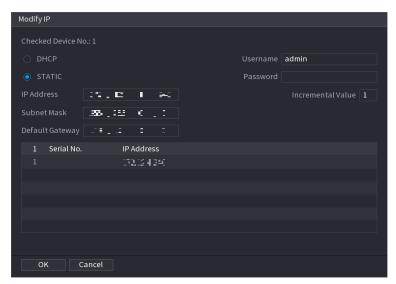
Step 1 Select Main Menu > REGISTRATION > Camera Registration, check the box before

the camera name and then click Modify IP or click the before the camera name. Enter **Modify IP** interface. See Figure 4-44.

 \bigcap

Check the box before several cameras, change the IP addresses of several cameras at the same time.

Figure 4-44



Step 2 Select IP mode.

- Check DHCP, there is no need to input IP address, subnet mask, and default gateway. Device automatically allocates the IP address to the camera.
- Check Static, and then input IP address, subnet mask, default gateway and incremental value.



- If it is to change several devices IP addresses at the same time, input incremental value. Device can add the fourth address of the IP address one by one to automatically allocate the IP addresses.
- If there is IP conflict when changing static IP address, device pops up IP conflict dialogue box. If batch change IP address, device automatically skips the conflicted IP and begin the allocation according to the incremental value

Step 3 Input remote device user name and password.



When change IP addresses of several devices at the same time, make sure the cameras user name and passwords are the same.

Step 4 Click **OK** button to save settings.

After the modification and then search again, device displays new IP address.

Auto Changing H.265

For the remote device that first registered to the system, it can automatically adopts encode format as H.265 if you enable H.265 Auto switch function.

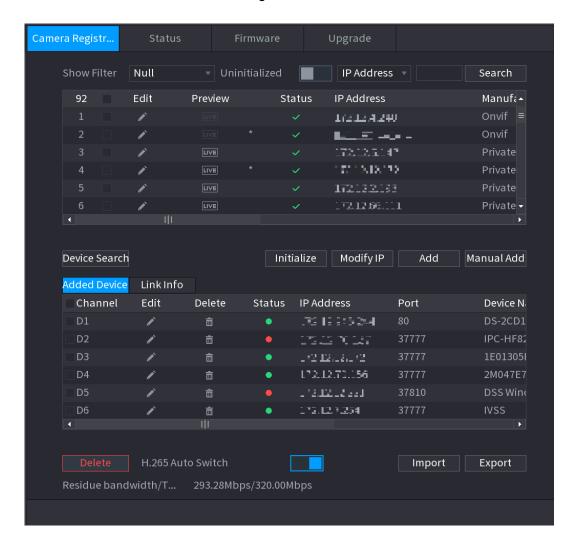
Click H.265 Auto Switch button at the bottom of the interface, it is from





. The function is enabled. See Figure 4-45.

Figure 4-45

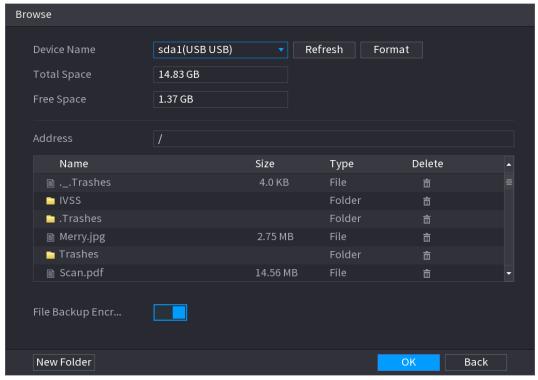


4.2.1.2 IP Export

Device can export the Added device list to your local USB device.

<u>Step 1</u> Insert the USB device and then click the **Export** button. The **Browse** interface is displayed. See Figure 4-46.

Figure 4-46



- Step 2 Select Address to save export file.
- Step 3 Click the **OK** button.

Device pops up a dialogue box to remind you successfully exported.



When exporting IP address, the **File Backup Encryption** check box is checked by default. The file information includes IP address, port, channel number, manufacturer, user name, and password.

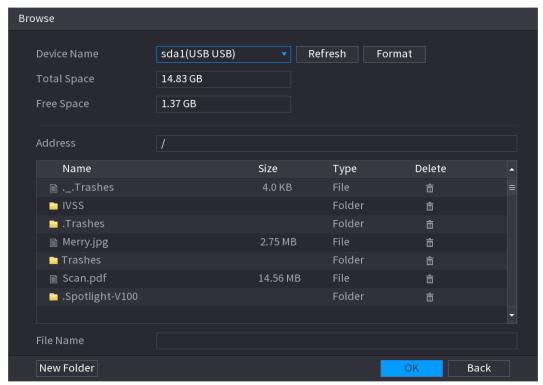
- If you select the File Backup Encryption check box, the file format is .backup.
- If you clear the File Backup Encryption check box, the file format is .csv. In this case, there might be a risk of data leakage.

4.2.1.3 IP Import

Step 1 Click **Import** button.

The **Browse** interface is displayed. See Figure 4-47.

Figure 4-47



Step 2 Go to Address to select the import file and then click the OK button.

System pops up a dialogue box to remind you successfully imported.



If the imported IP has conflicted with current added device, system pops up a dialogue box to remind you. You have two options.

Step 3 Click **OK** button.

The imported information is on the Added Device list.

4.2.2 Remote Device Initialization

Remote device initialization can change remote device login password and IP address.

- When connect a camera to the NVR via PoE port, NVR automatically initialize the camera.
 The camera adopts NVR current password and email information by default.
- When connect a camera to the NVR via PoE port after NVR upgraded to the new version, the NVR may fail to initialize the camera. Go to the Registration interface to initialize the camera.
- Step 1 Select Main Menu > CAMERA > Camera Registration.

The Camera Registration interface is displayed.

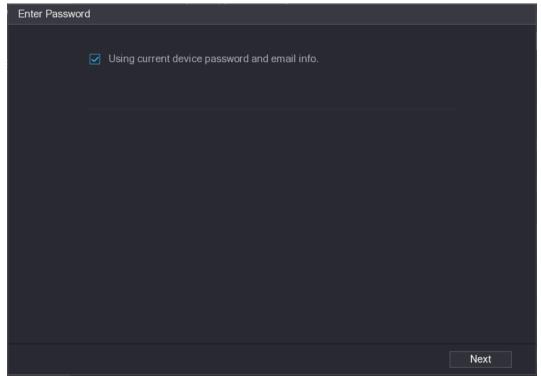
Step 2 Click Device Search and then click Uninitialized.

Device displays camera(s) to be initialized.

Step 3 Select a camera to be initialized and then click **Initialize**.

The Enter Password interface is displayed. See Figure 4-48.

Figure 4-48



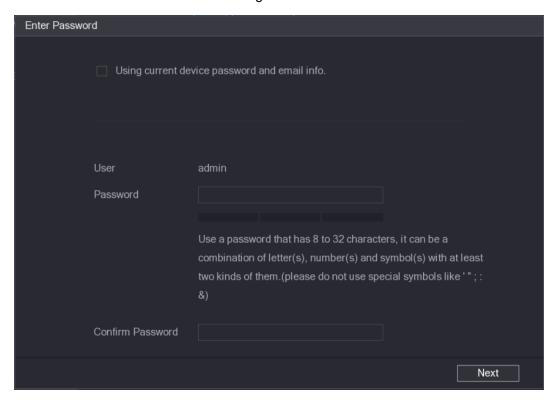
Step 4 Set remote device password and email information.



If you want to use current device password and email information, the remote device automatically uses NVR admin account information (login password and email). There is no need to set password and email. Go to step 6.

Cancel Using current device password and email info,
 The Enter Password interface is displayed. See Figure 4-49.

Figure 4-49



Configure parameters. See Table 4-10.

Table 4-10

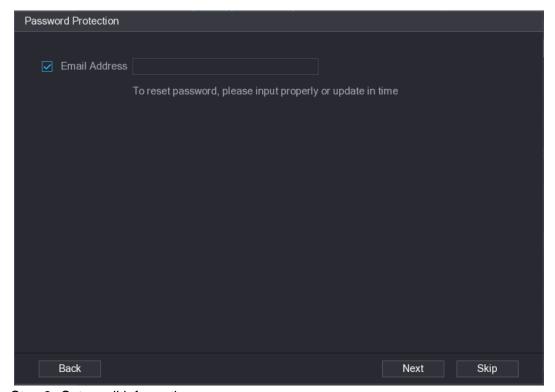
Parameter	Description
User	The default is admin.
Password	The new password can be set from 8 characters through 32 characters and contains at least two types from number, letter and
Confirm Password	special characters (excluding"", """, ";", ":" and "&"). Enter a strong password according to the password strength bar indication.



For your device own safety, create a strong password of your own choosing. We also recommend you change your password periodically especially in the high security system. Step 5 Click Next button.

The **Password Protection** interface is displayed. See Figure 4-50.

Figure 4-50



Step 6 Set email information.

Input an email address for reset password purpose.

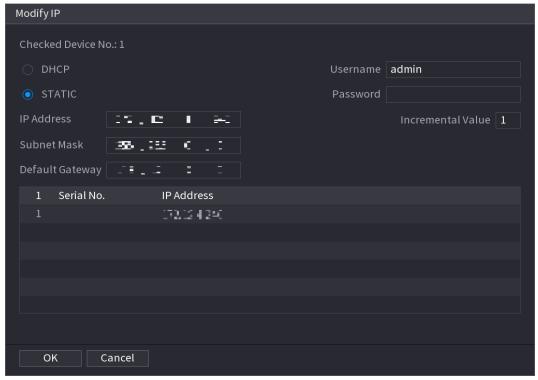
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Cancel the box and then click Next or Skip if you do not want to input email information here.

Step 7 Click Next button.

The **Network** interface is displayed. See Figure 4-51.

Figure 4-51



Step 8 Set camera IP address.

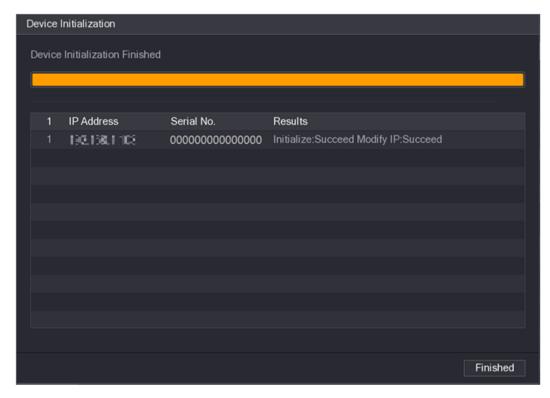
- Check **DHCP**, there is no need to input IP address, subnet mask, and default gateway. Device automatically allocates the IP address to the camera.
- Check **Static**, and then input IP address, subnet mask, default gateway and incremental value.

- If it is to change several devices IP addresses at the same time, input incremental value. Device can add the fourth address of the IP address one by one to automatically allocate the IP addresses.
- If there is IP conflict when changing static IP address, device pops up IP conflict dialogue box. If batch change IP address, device automatically skips the conflicted IP and begin the allocation according to the incremental value

Step 9 Click Next button.

The **Device Initialization** interface is displayed. See Figure 4-52.

Figure 4-52



Step 10 Click Finished to complete the setup.

4.2.3 Short-Cut Menu to Register Camera

If you have not registered a remote device to a channel, go to the preview interface to add. Step 1 On the Preview interface, Move your mouse to window.

There is an icon "+" on the channel window. See Figure 4-53.

Figure 4-53



Step 2 Click "+", device pops up interface to add network camera. Refer to "4.1.4.4 Registration" for detailed information.

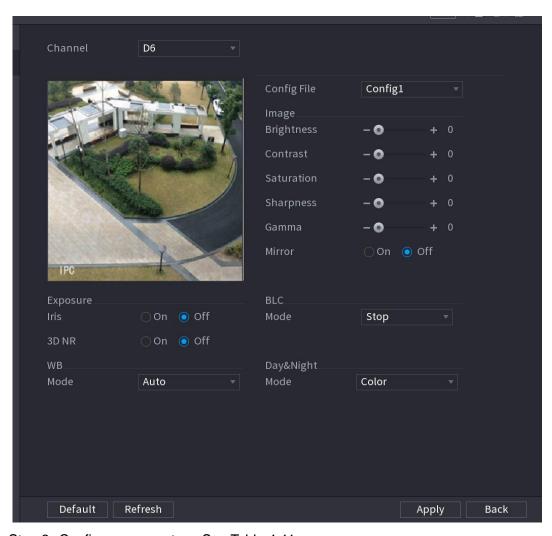
4.2.4 Image

You can set network camera parameters according to different environments. It is to get the best video effect.

Step 1 Select Main Menu> CAMERA> IMAGE.

The **IMAGE** interface is displayed. See Figure 4-54.

Figure 4-54



Step 2 Configure parameters. See Table 4-11.

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Different series network camera displays different parameters. The actual product shall prevail.

Table 4-11

Parameter	Description		
Channel	In the Channel list, select the channel that you want to configure.		
Config File	There are three config files for you. System has configured the corresponding parameters for each file, you can select according to your actual situation.		
Brightness	Adjusts the image brightness. The bigger the value is, the brighter the image will become. Adjusts the brightness according to actual environment.		
Contrast	ontrast Adjusts the image contrast. The bigger the value is, the more obv		

Parameter	Description		
	the contrast according to actual environment.		
Saturation	Adjusts the color shades. The bigger the value, the lighter the color will become. Adjusts the saturation according to actual environment.		
Sharpness	Adjusts the sharpness of image edge. The bigger the value is, the more obvious the image edge is. Adjusts the sharpness according to actual environment.		
Gamma	It is to adjust image brightness and enhance the image dynamic display range. The bigger the value is, the more bright the video is.		
Mirror	Enable the function, the left and right side of the video image will be switched. It is disabled by default. This function is for some series products only.		
Field of view	It is to set reflection, lob	monitor video display direction. It includes normal, by 1, lobby 2.	
Exposure	Auto iris	 It is for the camera of auto iris only. After enable auto iris function, the iris can automatically zoom in/zoom out according to the brightness of the environment and the image brightness changes too. If disable the auto iris function, the iris does not automatically zoom in/zoom out according to the brightness of the environment when the iris is at the biggest value. 	
	3D NR	This function specially applies to the image which frame rate is configured as 2 at least. It reduces the noises by making use of the information between two frames. The bigger the value is, the better the effect.	
BLC	You can set camera BLC mode. Self-adaptive: In the backlight environment, the system can automatically adjust image brightness to clearly display the object. BLC: Default: The device auto exposures according to the environments situation so that the darkest area of the video is cleared Customize: After select the specified zone, the system can expose the specific zone so that the zone can reach the proper brightness. WDR: In backlight environment, it can lower the high bright section and enhance the brightness of the low bright section. So that you can view these two sections clearly at the same time. HLC: In the backlight environment, it can lower the brightness of the brightness of the whole video.		

Parameter	Description				
	Stop: It is to disable the BLC function.				
	You can set camera WB mode. It can affect the image whole hue so				
	that the image can accurately displays the environment status.				
WB					
	Different cameras supports different WB modes such as auto,				
	manual ,natural light, outdoor and etc.				
	Configure the color and black&white mode of the image. This setting				
	is not affected by the configuration files. The default setting is Auto .				
	Color: The camera outputs color image only.				
	Auto: Depends on the camera, such as overall brightness and				
Doy 9 Night	whether there is an IR light, either color image or black&white				
Day & Night	image is output.				
	B/W: The camera outputs Black and white image only.				
	Sensor: It is to set when there is peripheral connected IR light.				
	The Sensor item is for some non-IR device only.				

Step 3 Click Apply.

4.2.5 Encode

You can set video bit stream and image parameters.

4.2.5.1 Encode

You can set video bit stream parameters such as bit stream type, compression, resolution.

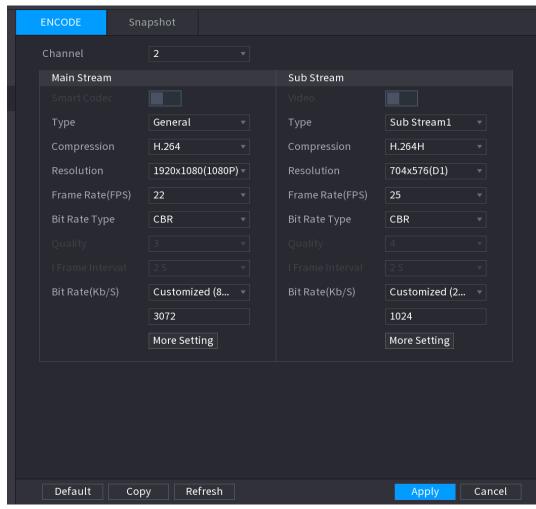


Some series products support three streams: main stream, sub stream 1, sub stream 2. The sub stream maximally supports 1080P.

Step 1 Select Main menu > CAMERA > ENCODE > ENCODE.

The **ENCODE** interface is displayed. See Figure 4-55.

Figure 4-55



<u>Step 2</u> Configure parameters. See Table 4-12.

Table 4-12

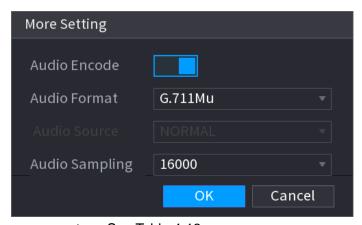
Parameter	Description		
Channel	In the Channel list, select the channel that you want to configure the		
Charmer	settings for.		
	Enable the smart codec function. This function can reduce the video		
	bit stream for non-important recorded video to maximize the storage		
	space.		
Smart Codec	• Enabled.		
	Disabled.		
	• Main Stream: In the Type list, select General , MD (Motion		
Туре	Detect), or Alarm .		
	Sub Stream: This setting is not configurable.		
	In the Compression list, select the encode mode.		
Compression	H.265: Main profile encoding. This setting is recommended.		
Compression	H.264H: High profile encoding. Low bit stream with high definition.		

Parameter Description			
	H.264: Main profile encoding.		
	H.264B: Baseline profile encoding. This setting requires higher bit		
	stream compared with other settings for the same definition.		
	In the Resolution list, select resolution for the video.		
Resolution	The maximum video resolution might be different dependent on your		
	device model.		
	Configure the frames per second for the video. The higher the value		
	is, the clearer and smoother the image will become. Frame rate		
Frame Rate	changes along with the resolution.		
(FPS)	Generally, in PAL format, you can select the value from 1 through 25;		
(110)	in NTSC format, you can select the value from 1 through 30. However,		
	the actual range of frame rate that you can select depends on the		
	capability of the Device.		
	In the Bit Rate Type list, select CBR (Constant Bit Rate) or VBR		
Bit Rate Type	(Variable Bit Rate). If you select CBR, the image quality cannot be		
	configured; if you select VBR , the image quality can be configured.		
Quality	This function is available if you select VBR in the Bit Rate List.		
Quality	The bigger the value is, the better the image will become.		
I Frame Interval	The interval between two reference frames.		
	In the Bit Rate list, select a value or enter a customized value to		
Bit Rate (Kb/S)	change the image quality. The bigger the value is, the better the		
	image will become.		

Step 3 Click More Setting.

The **More Setting** interface is displayed. See Figure 4-56.

Figure 4-56



Step 4 Configure parameters. See Table 4-13.

Table 4-13

Parameter	Description		
	This function is enabled by default for main stream. You need to		
Audio Encode	manually enable it for sub stream 1. Once this function is enabled, the		
	recorded video file is composite audio and video stream.		
Audio Format	In the Audio Forma t list, select a format: G711a, G711u, PCM, AAC.		

Parameter	Description
Audio Sampling	In the Audio Sampling list, you can select audio sampling rate.

Step 5 Click OK.

Back to **Encode** interface.

Step 6 Click Apply.

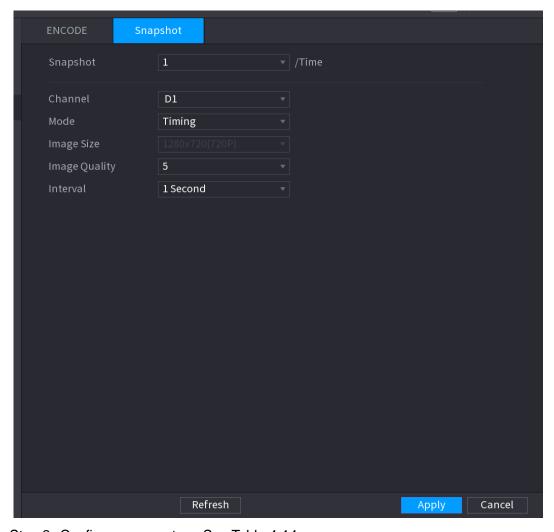
4.2.5.2 Snapshot

You can set snapshot mode, image size, quality and interval.

Step 1 Select Main menu > CAMERA > ENCODE > Snapshot.

The **SNAPSHOT** interface is displayed. See Figure 4-57.

Figure 4-57



Step 2 Configure parameters. See Table 4-14.

Table 4-14

Parameter	Description		
Manual Snap	In the Manual Snap list, select how many snapshots you want to take		
Mariuai Sriap	each time.		
Channel	In the Channel list, select the channel that you want to configure the		
Channel	settings for.		
Mode	In the Mode list, you can select Timing , or Trigger .		

Parameter	Description		
	Timing: The snapshot is taken during the scheduled period.		
	Trigger: The snapshot is taken when there is an alarm event		
	occurs, such as motion detection event, video loss, and local		
	alarms.		
Imaga Siza	In the Image Size list, select a value for the image. The bigger the		
Image Size	value is, the better the image will become.		
Imaga Quality	Configure the image quality by 6 levels. The higher the level is, the		
Image Quality	better the image will become.		
Interval	Configure or customize the snapshot frequency. Max. supports 3600		
interval	seconds/image.		

Step 3 Click Apply.

4.2.6 Channel Name

You can set customized channel name.

Step 1 Select Main Menu > CAMERA > CAM NAME.

The **CAM NAME** interface is displayed. See Figure 4-58.



Figure 4-58

Step 2 Modify a channel name.

Cancel

Apply

 \prod

- You can only change the camera connected via the private protocol.
- The channel name supports 63 English characters.

Step 3 Click Apply.

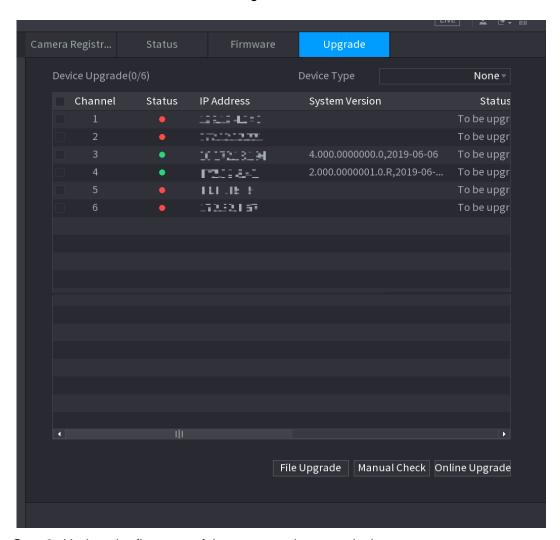
4.2.7 Remote Upgrade

You can upgrade the connected network camera firmware. It includes online upgrade and file upgrade.

Step 1 Select Main Menu > CAMERA > REGISTRATION > Upgrade.

The **Upgrade** interface is displayed. See Figure 4-59.

Figure 4-59



Step 2 Update the firmware of the connected remote device.

- Online Upgrade
- Select a remote device and then click the **Detect** button on the right side, or check a box to select a remote device and then click **Manual Check**.
 System detects the new version on the cloud.
- Select a remote device that has new version and then click online upgrade.
 After successful operation, system pops up upgrade successful dialogue box.
- File upgrade

- 1) Select a channel and then click **File Upgrade**.
- 2) Select upgrade file on the pop-up interface.
- 3) Select the upgrade file and then click **OK** button.
 After successful operation, system pops up upgrade successful dialogue box.

If there are too much remote devices, select **Device Type** from the drop-down list to search the remote device you desire.

4.2.8 Remote Device Info

4.2.8.1 Device Status

You can view the connection and alarm status of the corresponding channel.

Select **Main Menu > CAMERA > REGISTRATION > Status**, the **Status** interface is displayed. See Figure 4-60. Refer to Table 4-15 for detailed information.

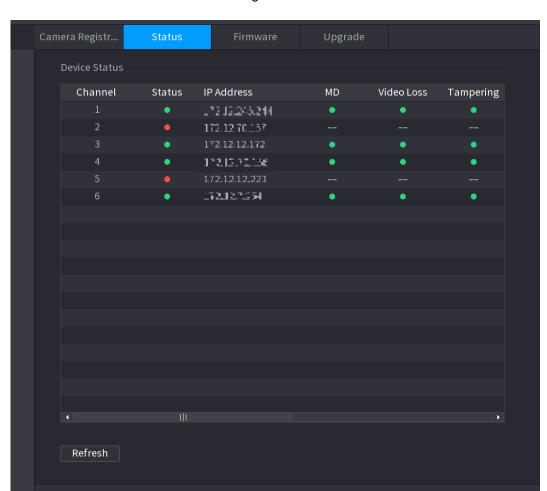


Figure 4-60

Table 4-15

Icon	Description	Icon	Description
•	IPC works properly.		IPC does not support.

Icon	Description	Icon	Description
A	There is an alarm.		Video loss occurs.

4.2.8.2 Firmware

You can view IP address, manufacturer, type, system version of the connected remote device.

Select **Main Menu > CAMERA > REGISTRATION > Firmware**, the **Firmware** interface is displayed. See Figure 4-61.

Upgrade IP Address Channel Manufacturer Type System Version 172.12.245.244 DS-20D1225-I3 172.13.70.157 173.13 12.172 TECHTRESSIENT $2.4200000000R_{p}2015$ 2.420.0015.0.T $_{
m y}2017$ 172.12.70.156 30 千些15**章** 173,12.13,321 2,000,00000010.R.2 172.12.7.254 **DH-IVS\$724** Refresh

Figure 4-61

4.3 Live View

After you logged in, the system goes to multiple-channel live view mode by default. You can view the monitor video of each channel.

The displayed window amount may vary. The actual product shall prevail.

4.3.1 Preview

On Preview interface, you can view the monitor video of each channel. The corresponding channel displays date, time, and channel name after you overlay the corresponding information. Refer to the following table for detailed information. See Table 4-16.

Table 4-16

SN	Icon	Description
1		When current channel is recording, system displays this icon.
2	**	When motion detection alarm occurs, system displays this icon.
3	?	When video loss alarm occurs, system displays this icon.
4	8	When current channel is in monitor lock status, system displays this icon.
5	হ	When the device connects to the network camera remotely, system displays this icon. This function is for some series products only.

4.3.2 Navigation bar

You can quickly perform operation through the icon on the navigation bar.



- Different series products may display different navigation bar icons. Refer to the actual product for detailed information.
- Select Main Menu > SYSTEM > GENERAL > General to enable navigation bar function and then click **Apply**; otherwise you cannot see the following interface.

Step 1 On the preview interface, left click mouse,

You can see navigation bar. See Figure 4-62. Refer to Table 4-17 to view detailed information.

Figure 4-62



Table 4-17

Icon	Function
	Open Main Menu .
4	Expand or condense the navigation bar.
11 11 111 111 125	Select view layout.
<u> </u>	Go to the previous screen.

Icon	Function
⊞	Go to the next screen.
t □	Enable tour function. The icon switches to Close the tour or the triggered tour operation has cancelled, device restores the previous preview video.
▼	Open the PTZ control panel. For details, see "4.4.2 PTZ Control".
8	Open the Color Setting interface. For details, see "4.4.2 PTZ Control." This function is supported only in single-channel layout.
Q	Open the record search interface. For detail, see "4.6.2 Search Interface."
- 0	Open the Broadcast interface. For detail, see "4.17.3 Broadcast."
A	Open the EVENT interface to view the device alarm status. For details, see "4.8.2 Alarm Status."
-	Open the CHANNEL INFO interface to display the information of each channel. For details, see " 4.3.2.1 Channel Info."
9 4	Open the CAMERA REGISTRATION interface. For details, see "4.1.4.4 Registration."
	Open the NETWORK interface. For details, see " 4.12 Network."
	Open the HDD MANAGER interface. For details, see " 4.13.3 HDD."
Ü	Open the USB MANAGER interface. For details about USB operations, see " 4.3.2.2 USB Manager."

4.3.2.1 Channel Info

After the remote device registered to the corresponding channel, you can view its status such as alarm status, record status, connection status, record mode, etc.

- Alarm status: It includes motion detection alarm, video loss alarm, tampering alarm.
- Record status: System is recording or not.
- Bit Rate: System displays bit rate information.
- Status: current channel connection status.

Click button system goes to the channel information setup interface. You can view information of the corresponding channel. See Figure 4-63.

Figure 4-63



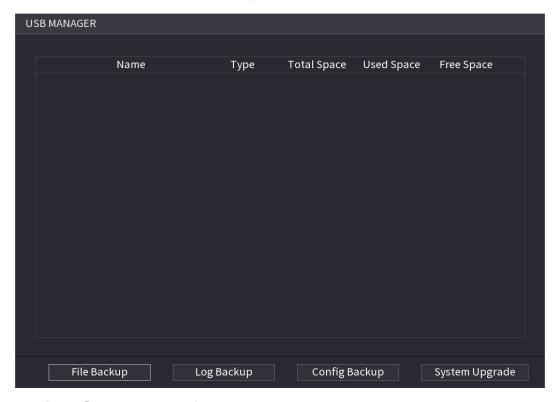
4.3.2.2 USB Manager

After connecting the USB device, you can copy log, config file to USB device or update NVR system.

Click , system goes to HDD Manager interface. You can view and manage HDD information. See Figure 4-64.

Here you can view USB information, backup file, and update system. Refer to "4.11 File Backup", "4.10.1 Log", "4.10.4.2 IMP/EXP", "4.10.4.4 System Update" for detailed information.

Figure 4-64



4.3.3 Preview Control Interface

Move your mouse to the top center of the video of current channel; you can see system pops up the preview control interface. See Figure 4-65. If your mouse stays in this area for more than 6 seconds and has no operation, the control bar automatically hides.



Slight difference may be found on the user interface.



4.3.3.1 Instant Replay

You can playback the previous 5-60 minutes record of current channel.

Click to go to the instant replay interface. See Figure 4-66.

Figure 4-66



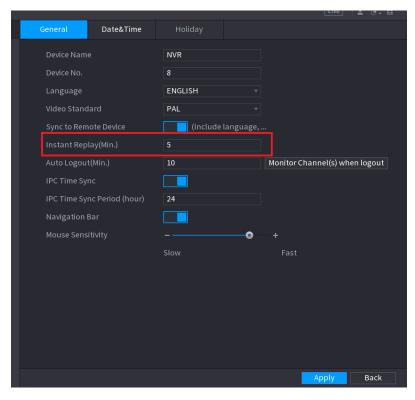
Instant replay is to playback the previous 5 minutes to 60 minutes record of current channel.

- Move the slider to choose the time you want to start playing.
- Play, pause and close playback.
- The information such as channel name and recording status icon are shielded during instant playback and will not display until exited.
- During playback, screen split layout switch is not allowed.
- Tour high higher priority than the instant playback. The instant playback function is null when tour function is in process and the preview control interface auto hides either. The function becomes valid again after tour is complete.



Go to the **Main Menu > SYSTEM > GENERAL > General** to set **Instant Replay** time. See Figure 4-67. System may pop up a dialogue box if there is no such record in current channel.

Figure 4-67



4.3.3.2 Digital zoom

You can zoom in specified zone of current channel so that you can view the details. It supports zoom in function of multiple-channel. It includes the following two ways:

- Click , the icon switches to . Hold down the left mouse button to select the area you want to enlarge. The area is enlarged after the left mouse button is released.
- Point to the center that you want to enlarge, rotate the wheel button to enlarge the area.



For some models, when the image is enlarged in the first way described previously, the selected area is zoomed proportionally according to the window.

The digital zoom interface is shown as in Figure 4-68. When the image is in the enlarged status, you can drag the image toward any direction to view the other enlarged areas. Right click mouse to cancel zoom and go back to the original interface.



Figure 4-68



4.3.3.3 Instant backup

You can record the video of any channel and save the clip into a USB storage device.

By clicking , the recording is started. To stop recording, click this icon again. The clip is automatically saved into the connected USB storage device.

You can record the video of any channel and save the clip into a USB storage device.

4.3.3.4 Manual Snapshot

You can take one to five snapshots of the video and save into a USB storage device.

By clicking , you can take snapshots. The snapshots are automatically saved into the connected USB storage device. You can view the snapshots on your PC.

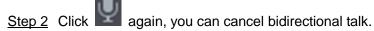


To change the quantity of snapshots, select **Main Menu > CAMERA > ENCODE > Snapshot**, in the **Manual Snap** list, select the snapshot quantity.

4.3.3.5 Bidirectional talk

You can perform the voice interaction between the Device and the remote device to improve efficiency of emergency.

Step 1 Click button to start bidirectional talk function the icon now is shown as the rest bidirectional talk buttons of digital channel becomes null too.



4.3.3.6 Switch bit streams

Via this function, you can switch the channel main stream/sub stream according to current network bandwidth.

- M: Main stream. Its bit streams are big and definition is high. It occupies large network bandwidth suitable for video wall surveillance, storage and etc.
- S: Sub stream. Its definition is low but occupies small network bandwidth. It is suitable for general surveillance, remote connection and etc.

Click to switch the bit stream type of the main stream and sub stream.

- M: Main stream.
- S: Sub stream. Some series products support two sub streams (S1, S2). Refer to "4.2.5.1 Encode" for detailed information.

4.3.3.7 Right-Click Menu

By right-clicking the menu, you can quickly access the corresponding functional interface and perform relevant operations, including entering the main menu, searching records and selecting screen split mode.

Right-click on the preview interface and the right-click menu is displayed. See Figure 4-69. Refer to Table 4-18 for detailed information.



The right-click menu is different for different models. The actual interface shall prevail.

Figure 4-69

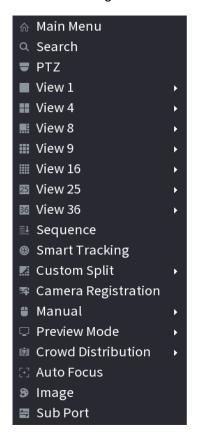


Table 4-18

Function	Description
Main Menu	Open Main Menu interface.
Search	Open the PLAYBACK interface where you can search and play
Search	back record files. For details, see "4.6 Playback and Search."
PTZ	Open the PTZ interface. For details, see "4.4 PTZ."
View	Configure the live view screen as a single-channel layout or
1/4/8/9/16/25/36	multi-channel layout.
Sequence (View	Set customized screen split mode and channels. For details, see
Layout)	"4.3.4 Sequence."
Previous Screen	Click Previous Screen to go to the previous screen. For example, if
Next Screen	you are using 4-split mode, the first screen is displaying the
Next Screen	channel 1-4, click Next screen , you can view channel 5-8.
Camera Registration	Open the CAMERA REGISTRATION interface. For details, see
Carriera Negistration	"4.1.4.4 Registration."
	Select Record , you can configure the recording mode as
Manual	Auto or Manual, or stop the recording. You can also enable or
iviaiiuai	disable snapshot function
	Select Alarm Out, you can configure alarm output settings.
Preview Mode	There are two modes: regular/Al mode.

Function	Description
Crowd Distribution	Select enable/disable to start/stop crowd distribution function.
Auto focus	Click to realize auto focus function. Make sure the connected
Auto locus	camera supports auto focus function.
Imaga	Click to modify the camera properties. For details, see "4.2.4"
Image	Image".
Sub Port	Click Sub Port, you can go to control the sub screen.

4.3.4 Sequence

You can set customized view layout.



The preview layout restores default channel layout after Default operation.

Step 1 On the preview interface, right click mouse and then click **Sequence**.

The **Sequence** interface is displayed. See Figure 4-70.

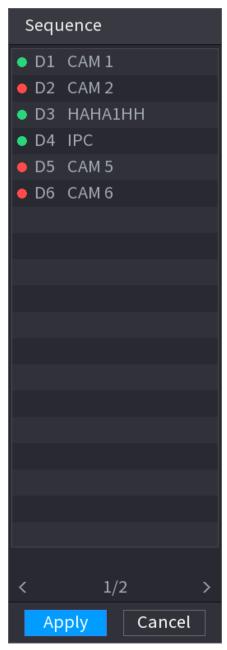


- Enter edit view interface, device automatically switches to the max split amount mode.
- The channel list on the edit view interface displays the added camera channel number and channel name.

 means camera is online.

 means camera is offline.
- In case the channel amount has exceeded the device max split amount, the edit view interface can display the max screen number amount and current screen number.

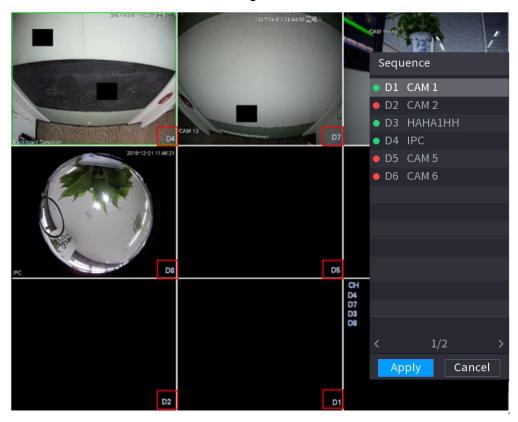
Figure 4-70



Step 2 On the edit view interface, drag the channel to the desired window, or drag on the preview window to switch the position.

Check the channel number at the right bottom corner to view the current channel sequence. See Figure 4-71.

Figure 4-71

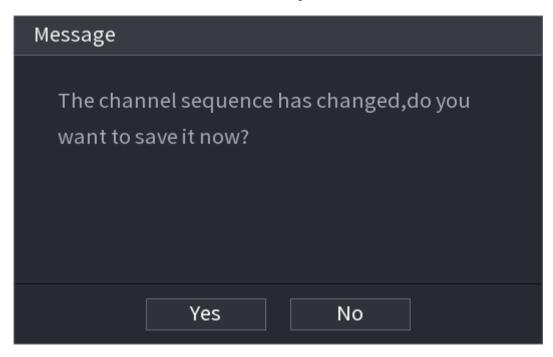


Step 3 Click Apply to save current channel sequence.

After you change the channel sequence, click Cancel button or right click mouse, device pops up the dialogue box. See Figure 4-72.

- Click **OK** to save current settings.
- Click **No** to exit without saving the settings.

Figure 4-72



4.3.5 Fisheye (Optional)

This function is for some series products only.

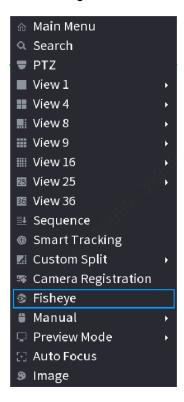
4.3.5.1 Fisheye de-warp during preview interface

The fisheye camera (panoramic camera) has wide video of angle but its video is seriously distorted. The de-warp function can present the proper and vivid video suitable for human eyes.

On the preview interface, select fisheye channel and then right click mouse, you can select fish eye. See Figure 4-73. You can set fisheye installation mode and display mode.

- For the non-fish eye channel, system pops up dialogue box to remind you it is not a fish eye channel and does not support de-warp function.
- If system resources are insufficient, system pops up the corresponding dialogue box too.

Figure 4-73

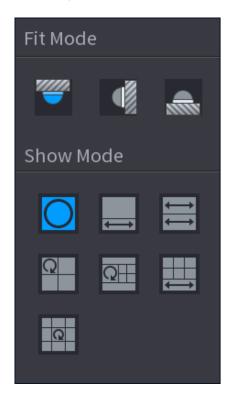


Now you can see an interface shown as Figure 4-74. You can set fish eye installation mode and display mode. There are three installation modes: ceiling mount/wall mount/ground mount.



- The different installations modes have different de-warp modes.
- Some series products support 180° de-warp. 180° de-warp fisheye supports wall mount de-warp only. The actual product shall prevail.

Figure 4-74



Refer to the following sheet for detailed information. See Table 4-19.

Table 4-19

Installation modes	Icon	Note
(Ceiling mount)		360°panorama original view
(Ground mount)	←→	1 de-warp window+1 panorama stretching
	\longleftrightarrow	2 panorama stretching view
	Q	1 360° panorama view+3 de-warp windows
	$\overline{\mathbb{Q}} \overline{\parallel}$	1 360°panorama view+4 de-warp windows
	\longleftrightarrow	4 de-warp windows+1 panorama stretching
	Q	1 360° panorama view+8 de-warp windows
(Mall maura)		360°panorama original view
(Wall mount)	\searrow	Panorama stretching
		1 panorama unfolding view+3 de-warp windows

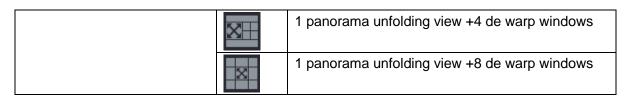


Figure 4-75



In Figure 4-75, you can adjust the color pane on the left pane or use your mouse to change the position of the small images on the right pane to realize fish eye de-warp.

Operation: Use mouse to zoom in/zoom out, move, and rotate the image (Not for wall mount mode.)

4.3.5.2 Fish eye de-warp during playback

When playing back the fisheye record file, you can use de-warp function to adjust video.

Step 1 On the main menu, click **Backup** button.

Step 2 Select 1-window playback mode and corresponding fish eye channel, click to play

Step 3 Right click the , you can go to the de-warp playback interface. For detailed information, refer to "4.3.5.1 Fisheye de-warp during preview interface".

4.3.6 Test Temperature

When connecting to the front-end device that supports temperature detection, system can display instant temperature.



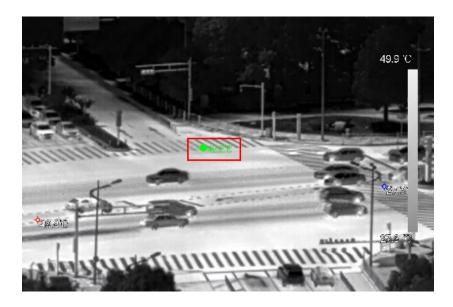
- This function may collect the human temperature in the surveillance video, be careful!
- This function is for some series products only.

Preparations

Refer to "4.16.1 Display" to enable test temperature function.

On the preview window, click any position on the thermal channel video. The interface is shown as below. See Figure 4-76.

Figure 4-76



4.3.7 Al Preview Mode

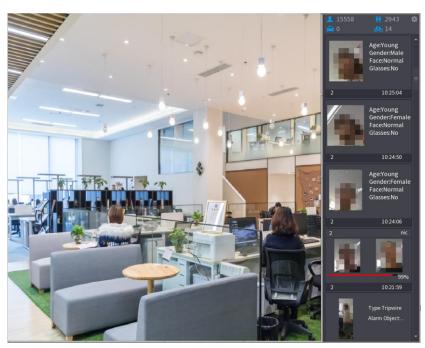
When you select AI mode, the system displays information of human face, personnel, vehicle and non-motor vehicle on the right side of the preview interface, and it supports to play back records and display feature attributes.



You need to enable face detection, body detection, vehicle detection and non-motor vehicle detection to support this function. For details, see "4.7.2.5 Video Structuring (Metadata)."

Step 1 Right click to select **Preview Mode > Al Mode**.The Al preview interface is displayed. See Figure 4-77.

Figure 4-77

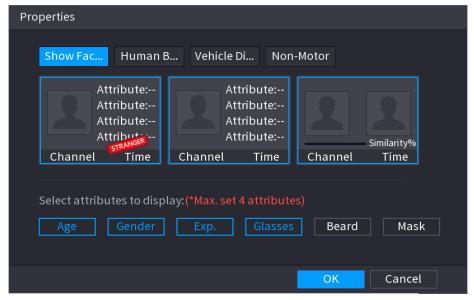


Step 2 (Optional) Double-click the image on the right to play the corresponding video.



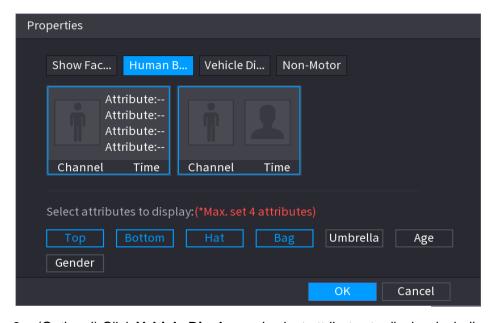
The **Properties** interface is displayed. See Figure 4-78.

Figure 4-78



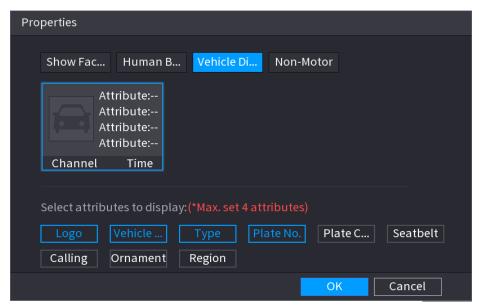
- <u>Step 4</u> (Optional) Click **Show Face List** and select attributes to display, including age, gender, expression, glasses, beard and mask.
- <u>Step 5</u> (Optional) Click **Human Body Detection** and select attributes to display, including top, pants, hat, bag, bag style, umbrella, age and gender. See Figure 4-79.

Figure 4-79



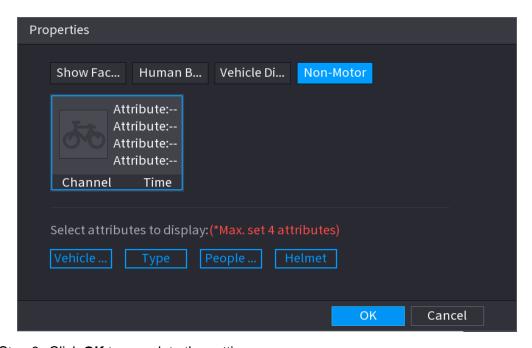
<u>Step 6</u> (Optional) Click **Vehicle Display** and select attributes to display, including vehicle logo, vehicle color, vehicle model, plate recognition, plate color, seatbelt, call, vehicle decorations and countries & regions. See Figure 4-80.

Figure 4-80



<u>Step 7</u> (Optional) Click **Non-Motor** and select attributes to display, including color, type and people number. See Figure 4-81.

Figure 4-81



Step 8 Click **OK** to complete the setting.



The system can display four attributes at most.

4.4 PTZ

PTZ is a mechanical platform that carries a camera and a protective cover and performs overall control remotely. A PTZ can move in both horizontal and vertical direction to provide all-around view to the camera.



Before you control the PTZ, make sure the PTZ decoder and the NVR network connection is OK.

4.4.1 PTZ Settings

You can set different PTZ parameters for local type and remote type. Before you use local PTZ, make sure you have set PTZ protocol; otherwise you cannot control the local PTZ.

- Local: The PTZ device connects to the NVR via the cable.
- Remote: The PTZ device connects to the NVR via the network.



This function is for some series products only.

Step 1 Select Main menu > CAMERA > PTZ.

The PTZ interface is displayed. See Figure 4-82 (Local) or Figure 4-83 (Remote).

Figure 4-82

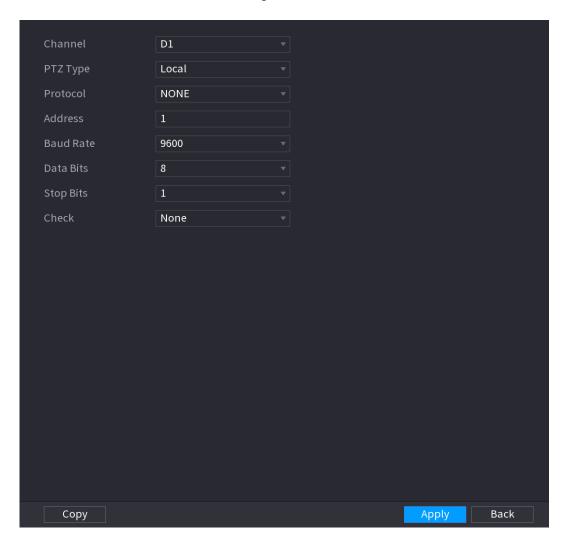
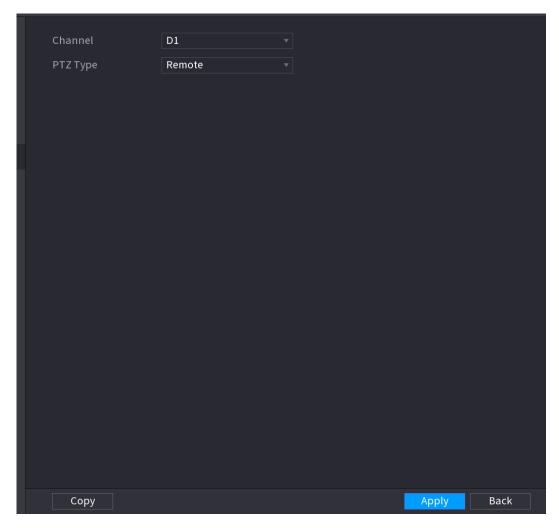


Figure 4-83



Step 2 Configure parameters. See Table 4-20.

Table 4-20

Parameter	Description
Channel	In the Channel list, select the channel that you want to connect the PTZ
Charmer	camera to.
	Local: Connect through RS-485 port.
PTZ Type	Remote: Connect through network by adding IP address of PTZ
	camera to the Device.
Protocol	In the Protocol list, select the protocol for the PTZ camera such as
FIOLOCOI	PELCOD.
	In the Address box, enter the address for PTZ camera. The default is 1.
Address	
Address	The entered address must be the same with the address configured on
	the PTZ camera; otherwise the system cannot control PTZ camera.
Baud rate	In the Baud rate list, select the baud rate for the PTZ camera. The default
Daud Tale	is 9600.
Data Bits	The default is 8.

Parameter	Description
Stop Bits	The default is 1.
Parity	The default is NONE.

Step 3 Click Apply.

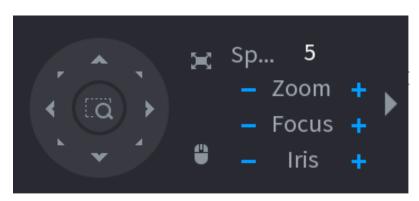
4.4.2 PTZ Control

PTZ control panel performs the operations such as directing camera in eight directions, adjusting zoom, focus and iris settings, and quick positioning.

Basic PTZ Control Panel

Right-click on the live view screen and then select PTZ. The PTZ control panel is displayed. See Figure 4-84.

Figure 4-84





- The gray button means system does not support current function.
- For some series products, the PTZ function is valid in one-window mode.

Table 4-21

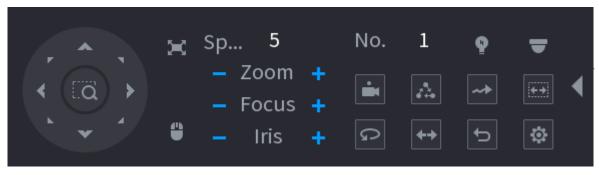
Parameter	Description
Speed	Controls the movement speed. The bigger the value is, the faster the
Zoom	movement will be. Zoom out.
	: Zoom in.
Focus	: Focus far.
	Focus near.
Iris	: Image darker.
-	: Image brighter.
PTZ movement	Supports eight directions.

Parameter	Description	
[Q	 Positioning: Click to enter the fast positioning screen, and then click anywhere on the live view screen, the PTZ will turn to this point and move it to the middle of the screen. Zooming: On the fast positioning screen, drag to draw a square on the view. The square supports zooming. Dragging upward is to zoom out, and dragging downward is to zoom in. The smaller the square, the larger the zoom effect. This function is for some series products only and can only be controlled through mouse operations. 	
	Click , you can control the four directions (left, right, up, and down) PTZ movement through mouse operation.	
•	Click to open the expanded PTZ control panel.	

Expanded PTZ Control Panel

On the basic PTZ control panel, click to open the expanded PTZ control panel to find more options. See Figure 4-85.

Figure 4-85



- The functions with buttons in gray are not supported by the system.
- Right-click once to return to the interface of PTZ basic control panel.

Table 4-22

Icon	Function	Icon	Function
	Preset	G	Auto Pan
\triangle	Tour	+ +	Flip

lcon	Function	Icon	Function
~>	Pattern	Ð	Reset
	Auto scan	\$	Click the AUX Config icon to open the PTZ functions settings interface.
P	AUX Switch	-	Click the Enter Menu icon to open the MENU OPERATION interface.

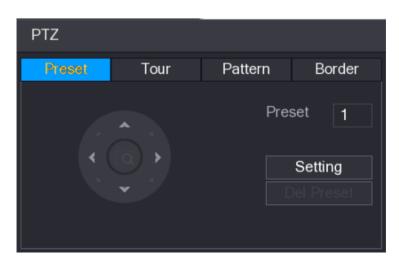
4.4.3 Configuring PTZ Functions

4.4.3.1 Configuring Presets

Step 1 On the Expanded PTZ Control Panel, click

The **Preset** interface is displayed. See Figure 4-86.

Figure 4-86



- Step 2 Click the direction arrows to the required position.
- Step 3 In the **Preset** box, enter the value to represent the required position.
- Step 4 Click **Setting** to complete the preset settings.

4.4.3.2 Configuring Tours

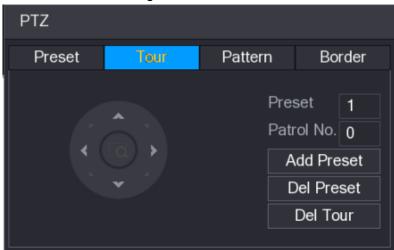
Step 1 On the Expanded PTZ Control Panel, click

The **PTZ** interface is displayed.

Step 2 Click the Tour tab.

The **Tour** tab is displayed. See Figure 4-87.

Figure 4-87



- Step 3 In the **Patrol No**. box, enter the value for the tour route.
- Step 4 In the **Preset** box, enter the preset value.
- Step 5 Click Add Preset.

A preset will be added for this tour.



- You can repeat adding more presets.
- Click **Del Preset** to delete the preset for this tour. This operation can be repeated to delete more presets. Some protocols do not support deleting.

4.4.3.3 Configuring Patterns

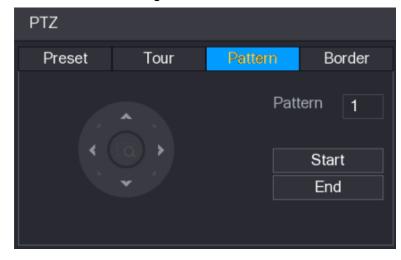
Step 1 On the Expanded PTZ Control Panel, click

The PTZ interface is displayed.

Step 2 Click the Pattern tab.

The **Pattern** interface is displayed. See Figure 4-88.

Figure 4-88



- Step 3 In the **Pattern** box, enter the value for pattern.
- Step 4 Click **Start** to perform the directions operations. You can also go to the PTZ Control Panel to perform the operations of adjusting zoom, focus, iris, and directions.
- Step 5 On the PTZ interface, click End to complete the settings.

4.4.3.4 Configuring AutoScan

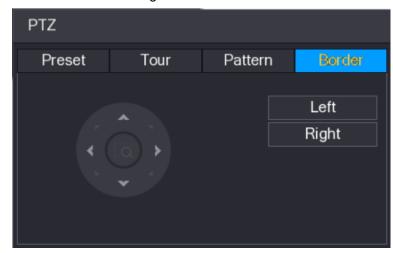
Step 1 On the Expanded PTZ Control Panel, click

The **PTZ** interface is displayed.

Step 2 Click the Border tab.

The **Border** interface is displayed. See Figure 4-89.

Figure 4-89

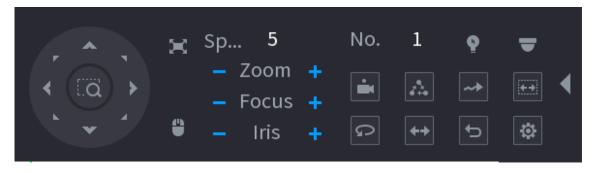


Step 3 Click the direction arrows to position the left and right borders.

4.4.4 Calling PTZ Functions

After you have configured the PTZ settings, you can call the PTZ functions for monitoring from the Expanded PTZ Control Panel. See Figure 4-90.

Figure 4-90



4.4.4.1 Calling Presets

- Step 1 On the Expanded PTZ Control Panel, in the **No.** box, enter the value of the preset that you want to call.
- Step 2 Click to call the preset.
- Step 3 Click again to stop calling the preset.

4.4.4.2 Calling Tours

- <u>Step 1</u> On the Expanded PTZ Control Panel, in the **No.** box, enter the value of the tour that you want to call.
- Step 2 Click to call the tour.
- Step 3 Click again to stop calling the tour.

4.4.4.3 Calling Patterns

- <u>Step 1</u> On the Expanded PTZ Control Panel, in the **No.** box, enter the value of the pattern that you want to call.
- Step 2 Call to call the pattern.

The PTZ camera moves according to the configured pattern repeatedly.

Step 3 Click again to stop calling the pattern.

4.4.4.4 Calling AutoScan

<u>Step 1</u> On the Expanded PTZ Control Panel, in the **No.** box, enter the value of the border that you want to call.

Step 2 Click

The PTZ camera performs scanning according to the configured borders.

Step 3 Click again to stop auto scanning.

4.4.4.5 Calling AutoPan

Step 1 On the Expanded PTZ Control Panel, click to start moving in horizontal direction.

Step 2 Click again to stop moving.

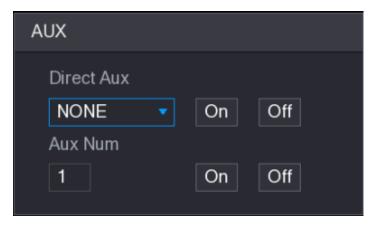
4.4.4.6 Using AUX Button

On the Expanded PTZ Control Panel, click , the AUX setting interface is displayed. See Figure 4-91.

In the **Direct Aux** list, select the option that corresponds to the applied protocol.

In the **Aux Num** box, enter the number that corresponds to the AUX switch on the decoder.

Figure 4-91



4.5 Record File

Device adopts 24-hour continuous record by default. It supports customized record period and record type. Refer to "4.1.4.6 Schedule" for detailed information.

4.6 Playback and Search

4.6.1 Instant Playback

You can view the record file of previous 5 to 60 minutes. Refer to "4.3.2 Navigation bar" for instant playback information.

4.6.2 Search Interface

You can search and playback the record fine on the NVR.

Select **Main Menu > PLAYBACK**, or on the preview interface right click mouse and then select **Search**, you can go to the following interface. See Figure 4-92.



The following figure for reference only.

Figure 4-92

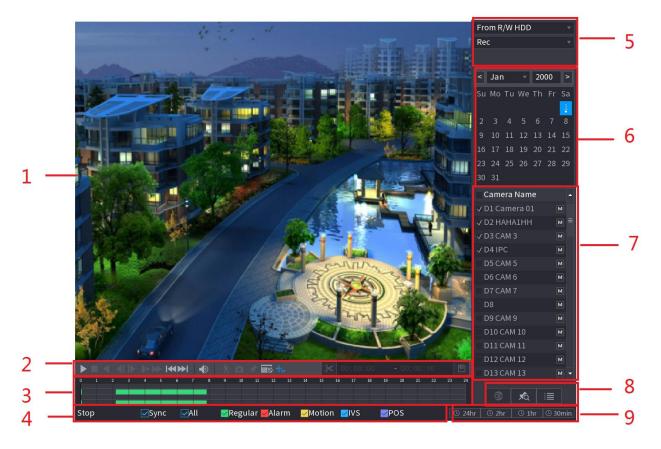


Table 4-23

No.	Function	Description
1	Display Window	Display the searched recorded video or picture. It supports playing in single-channel, 4-channel, 9-channel, and 16-channel simultaneously. When playing back in a single channel mode, hold down the left mouse button to select the area that you want to enlarge. The area is enlarged after the left mouse button is released. To exit the enlarged status, right-click on the image.
2	Playback	Playback control buttons. Refer to "4.6.2.1 Playback Control" for
2	Controls Bar	detailed information.

No.	Function	Description	
	Clip	Click to edit the record file and then save specified footages. Refer to "4.6.2.3 Clip" for detailed information.	
	Backup	Click to backup record. Refer to "4.6.2.4 Record Backup" for detailed information.	
3	Time Bar	 Display the type and time period of the current recorded video. In the 4-channel layout, there are four time bars are displayed; in the other view layouts, only one time bar is displayed. Click on the colored area to start playback from a certain time. In the situation when you are configuring the settings, rotate the wheel button on the time bar, the time bar is zooming in from 0. In the situation when playback is ongoing, rotate the wheel button on the time bar, the time bar is zooming from the time point where the playback is located. Time bar colors: Green indicates general type; Red indicates external alarm; Yellow indicates motion detection; Blue indicates intelligent events; Purple indicates POS events. For some models, when you are clicking on the blank area in the time bar, the system automatically jumps to the next time point where there is a recorded video located. 	
	Play Status	Includes two playback status: Play and Stop.	
4	Sync	Select the Sync check box to simultaneously play recorded videos	
		of different channels in the same period in multi-channel view.	
	Record type	Select the check box to define the recording type to search for.	
5	Search type	Select the content to play back: Record , PIC , Splice Playback . For details about the selecting search type, refer to "4.6.2.2 Search Type" for detailed information.	
6	Calendar	Click the date that you want to search, the time bar displays the corresponding record. The dates with record or snapshot have a small solid circle under the date.	
7	View Layout and Channel Selection	In the CAM NAME list, select the channel(s) that you want to play back. • The window split is decided by how you select the channel(s). For example, if you select one channel, the playback is displayed in the single-channel view; if you select two to four channels, the playback is displayed in the four-channel view. The maximum is eight channels. • Click to switch the streams. indicates main stream, and indicates sub stream.	

No.	Function	Description
8	List Display	 This area includes Mark List and File List. Different series products have different functions. The icons displayed may vary. The actual product shall prevail. Click the Mark List button, the marked recorded video list is displayed. Double-click the file to start playing. Click the File List button, the searched recorded video list is displayed. You can lock/unlock the files. Refer to "4.6.7 File List " for detailed information. Fisheye dewarp. It is to display the dewarp fisheye video. Refer to "4.3.5.2 Fish eye de-warp during playback" for detailed information.
14	Time Bar Unit	You can select 24hr, 2hr, 1hr, or 30min as the unit of time bar. The time bar display changes with the setting.

All the operations here (such as playback speed, channel, time and progress) have relationship with hardware version. Some series NVRs do not support some functions or playback speeds.

4.6.2.1 Playback Control

The playback control interface is shown as below. See Figure 4-93.

Figure 4-93



Refer to the following sheet for more information. See Table 4-24.

Table 4-24

Icon	Function	
▶ ,II	Play/Pause In slow play mode, click it to switch between play/pause.	
	Stop When playing back, click to stop current playback process.	
	Backward play	
◄	 In normal play mode, left click the button, the file begins backward play. Click it again to pause current play. 	
	In backward play mode, click	

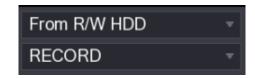
Icon	Function
	Display previous frame/next frame.
■	 When pause the normal playback file, click or to playback frame by frame. In frame by frame playback mode, click or to resume normal playback mode.
 -	Slow play In playback mode, click it to realize various slow play modes such as slow play 1, slow play 2, and etc.
₩	Fast forward In playback mode, click to realize various fast play modes such as fast play 1,fast play 2 and etc.
	Adjust the volume of the playback.
*	Smart search . Refer to "4.6.3 Smart Search Playback" for detailed information.
۵	Click the snapshot button in the full-screen mode, the system can snapshot 1 picture. System supports custom snap picture saved path. Connect the peripheral device first, click snap button on the full-screen mode, you can select or create path. Click Start button, the snapshot picture can be saved to the specified path.
*	Mark button. This function is for some series product only. Make sure there is a mark button in the playback control pane. Refer to "4.6.4 Mark Playback" for detailed information.
	Display/hide POS information. In 1-channel playback mode, you can click it to display/hide POS information on the video.
↔。	In 1-channel playback mode, click it to enable/disable display IVS rule information on the video. This function is for some series only.

4.6.2.2 Search Type

You can search the recorded videos, splice, or snapshots from HDD or external storage device.

From R/W HDD: Recorded videos or snapshots playback from HDD of the Device. See Figure 4-94.

Figure 4-94



 From I/O Device: Recorded videos playback from external storage device. See Figure 4-95.

Click **Browse**, select the save path of recorded video file that you want to play. Double-click the video file or click to start playing.

Figure 4-95



4.6.2.3 Clip

This function allows you to clip some footages to a new file and then save it to the USB device. See Figure 4-96. Follow the steps listed below.

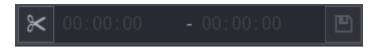
Step 1 Select a record first and then click to playback.

Step 2 Select a time at the time bar and then click to start clip,

Step 3 Select a time at the time bar and then click to stop clip,

Step 4 Click , system pops up dialogue box to save the clip file.

Figure 4-96



- Clip function is for one-channel/multiple-channel.
- Max save 1024 files at the same time.
- This function is not for the file already checked in the file list.

4.6.2.4 Record Backup

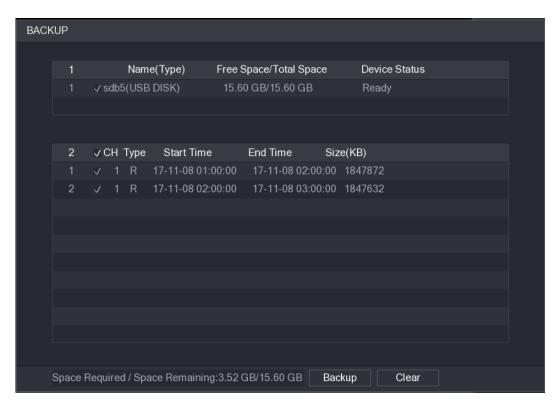
This function is to backup files you checked in the file list, or the file you just clip.

- <u>Step 1</u> Select the recorded video file that you want to back up. You can select the following two types of files:
 - Recorded video file: Click , the File List area is displayed. Select the file(s) that you want to back up.

Saves the clip footages as a record file.

Step 2 Click , the **BACKUP** interface is displayed. See Figure 4-97.

Figure 4-97



Step 3 Click **Backup** to begin the process.

4.6.3 Smart Search Playback



This function is for some series product only.

During playback process, it can analyze the motion detect zone in the scene and give the analysis result.

This function is for channel that already enabled motion detect function (**Main Menu > ALARM > VIDEO DETECT > Motion Detect**).

Step 1 Select a channel to playback video and then click . You can view the grids on the playback video.



- This function is for one-channel playback mode.
- If you are in multiple-channel playback mode, double-click a channel first to switch to one-channel playback mode.
- Step 2 Left click mouse and then drag to select smart search zones(22*18 (PAL) , 22*15 (NTSC)).
- Step 3 Click to go to smart search and playback. System is going to playback all motion detect record footages.

Step 4 Click again to stop smart search function.



- The motion detect region cannot be the full screen zone.
- The motion detect region adopts the current whole play pane by default.
- Selects the other file on the list, system begins playing the motion detect footages of other file.
- The time bar unit switch, backward play, frame by frame are null when system is playing motion detect file.

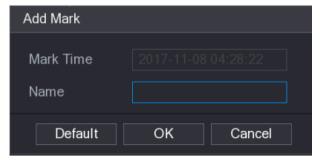
4.6.4 Mark Playback

When you are playback record, you can mark the record when there is important information. After playback, you can use time or the mark key words to search corresponding record and then play. It is very easy for you to get the important video information.

Add Mark

When system is playback, click Mark button, you can go to the following interface. See Figure 4-98.

Figure 4-98



Playback Mark

During 1-window playback mode, click mark file list button in Figure 4-92, you can go to mark file list interface. Double-click one mark file, you can begin playback from the mark time.

Play before mark time

Here you can set to begin playback from previous N seconds of the mark time.

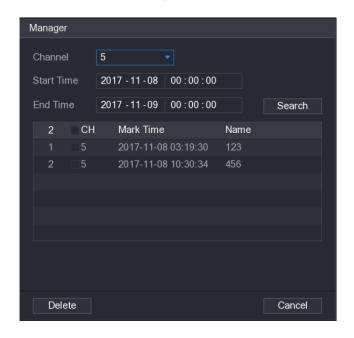


Usually, system can playbacks previous N seconds record if there is such kind of record file. Otherwise, system playbacks from the previous X seconds when there is such as kind of record.

Mark Manager

Click the mark manager button on the Search interface (Figure 4-92); you can go to **Manager** interface. See Figure 4-99. System can manage all the record mark information of current channel by default. You can view all mark information of current channel by time.

Figure 4-99



Modify

Double-click one mark information item, you can see system pops up a dialogue box for you to change mark information. You can only change mark name here.

Delete

Here you can check the mark information item you want to delete and then click Delete button, you can remove one mark item.



- After you go to the mark management interface, system needs to pause current playback.
 System resume playback after you exit mark management interface.
- If the mark file you want to playback has been removed, system begins playback from the first file in the list.

4.6.5 Playback Image

Here you can search and play the image. Follow the steps listed below.

- <u>Step 1</u> Select **Main Menu > PLAYBACK**, or on the preview window right click mouse and then click **Search**, you can go to the **Search** interface.
- Step 2 At the top right corner, select image and then input playback interval.
- Step 3 Select date and channel, click to play.

4.6.6 Splice Playback

You can clip the recorded video files into splices and then play back at the same time to save your time.

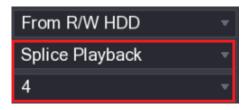


This function is for some series products only.

Step 1 Select Main Menu > PLAYBACK, the PLAYBACK interface is displayed.

Step 2 In the **Search Type** list, select **Splice Playback**; In the Split Mode list, select **4**, **9**, or **16**. See Figure 4-100.

Figure 4-100



- Step 3 In the Calendar area, select a date.
- Step 4 In the CAM NAME list, select a channel.



Only single-channel supports this function.

- Step 5 Start playing back splices. See Figure 4-101.
 - Click , the playback starts from the beginning.
 - Double-click anywhere on the time bar, the playback starts from where you click.

Figure 4-101



4.6.7 File List

Click , system displays file list. It displays the first channel of the record. See Figure 4-102.

Figure 4-102



- Check a file name, double-click the file or click to play.
- Input accurate time at the top column, you can search records of current day.
- System max displays 128 record files in one list.
- to go back to the calendar/channel selection interface.

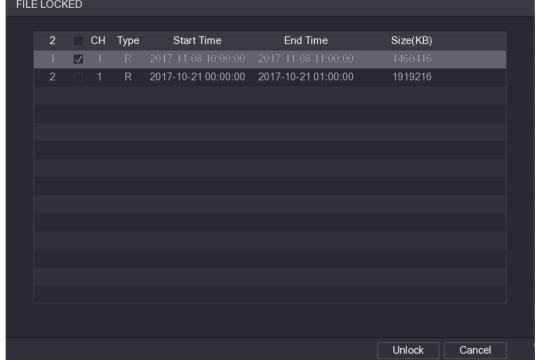
Lock or Unlock File

- To lock the recorded video, on the File List interface, select the check box of the recorded The locked video will not be overwritten. video, and then click
- , the **FILE LOCKED** interface is displayed. To view the locked information, click

The recorded video that is under writing or overwriting cannot be locked.

To unlock the recorded video, in the FILE LOCKED interface, select the video, and then click Unlock. See Figure 4-103

Figure 4-103 FILE LOCKED End Time Size(KB) CH Type Start Time 2017-10-21 00:00:00 1919216



4.6.8 Other Aux Functions

4.6.8.1 Digital Zoom

In 1-window playback mode, left click mouse to select any zone on the screen, you can zoom in current zone. Right click mouse to exit.

4.6.8.2 Switch Channel

- During playback mode, select from the dropdown list to switch playback channel.
- The smart search channel does not support this function either.

• When system is playing back the record file, click the number button at the front panel, system begins playing the record file of selected channel dated the same time.

4.7 AI

4.7.1 Al Search

You can search the record file on the NVR and filter the record file meets the corresponding rule. It is suitable for you to play the specified file.



- It supports playback the AI by camera file, for some series products that support AI by NVR function, you can analyze and synopsize the record file again.
- Al by Camera: This option requires certain Al cameras. The camera does all the Al analytics, and then gives the results to the NVR.

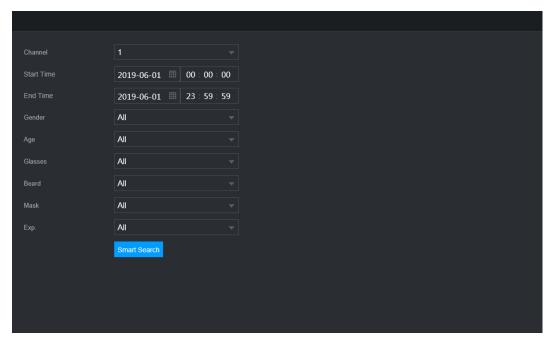
4.7.1.1 Face Detection

You can search the detected faces and play back.

Step 1 Select Main Menu > AI > SMART SEARCH > FACE DETECTION.

The FACE DETECTION interface is displayed. See Figure 4-104.

Figure 4-104

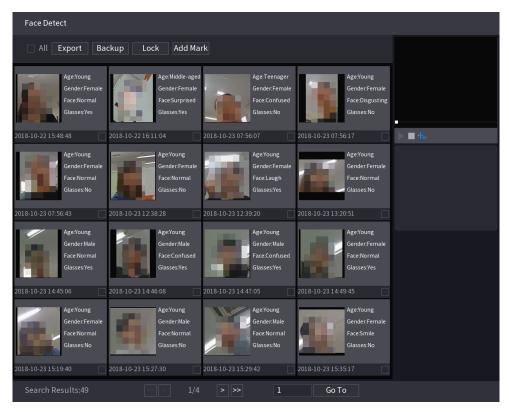


Step 2 Select the channel, enter the start time and end time, and set for the gender, age, glasses, beard, and mask. Click Smart Search. The results are displayed. See Figure 4-105.



For privacy reason, the human face in the image is pixelated. The actual image is clear.

Figure 4-105



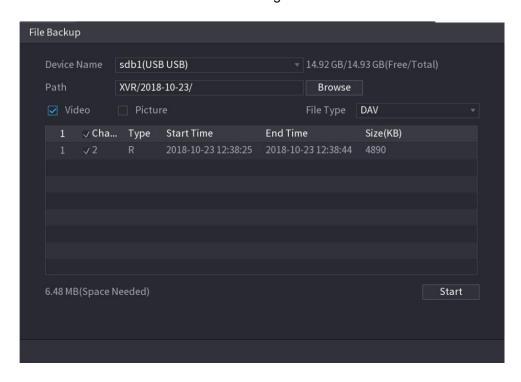
Step 3 Select the face that you want to play back.

The picture with registered information is displayed.

You can also do the following operations to the recorded files.

To back up the recorded files to the external storage device, select files, click
 Backup, select the save path and file type, and then click Start. See Figure 4-106.

Figure 4-106



- To lock the files to make it unable to be overwritten, select the files, and then click Lock.
- To add a mark to the file, select the files and then click Add Mark.
- Go to Face Properties and Person Details to view detailed information.

4.7.1.2 Face Recognition

System can search and compare the human face on the video with the face image on the database, and playback the corresponding record file.

The AI search includes two ways: Search by attributes and search by image.

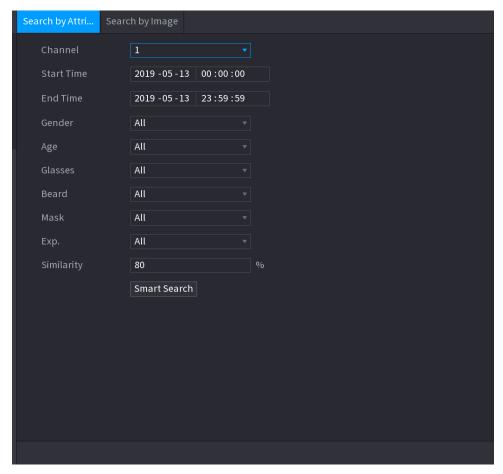
This function is for some series products only.

4.7.1.2.1 Searching by Attributes

Step 1 Select Main Menu > AI > SMART SEARCH > FACE RECOGNITION > Search by Attributes.

The **Search by Attributes** interface is displayed. See Figure 4-107.

Figure 4-107



<u>Step 2</u> Select the channel and set the parameters such as start time, end time, gender, age, glasses, beard, mask, and similarity according to your requirement.

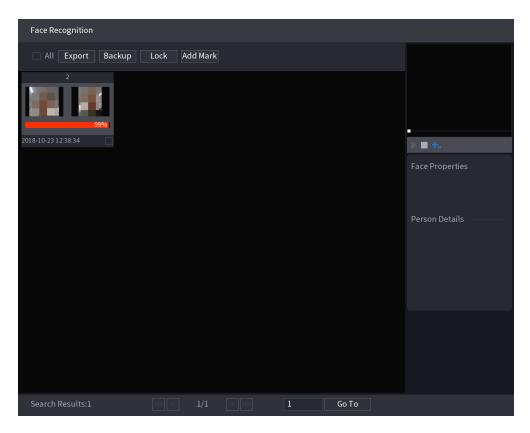
Step 3 Click Smart Search.

The search result is displayed. See Figure 4-108.



The human face in the image is pixelated. The actual image is clear.

Figure 4-108



Step 4 Click the picture that you want to play back.

The picture with registered information is displayed.

You can also do the following operations to the recorded files.

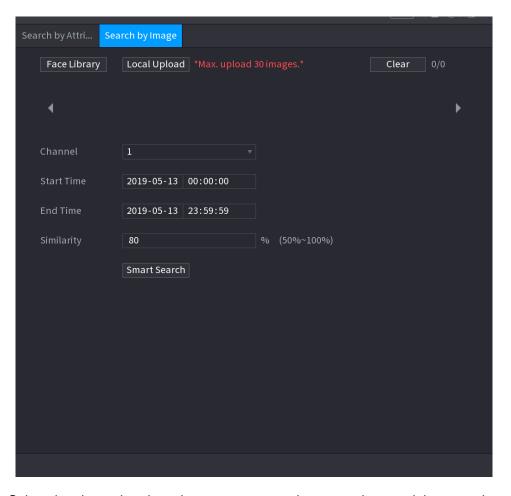
- To back up the recorded files to the external storage device, select files, click
 Backup, select the save path and file type, and then click Start. See .
- To lock the files to make it unable to be overwritten, select the files, and then click Lock.
- To add a mark to the file, select the files and then click Add Mark.
- Go to the Face Properties and Person Details to view detailed information.

4.7.1.2.2 Search by Image

Step 1 Select Main Menu > AI > SMART SEARCH > FACE RECOGNITION > Search by Image.

The **Search by Image** interface is displayed. See Figure 4-109.

Figure 4-109



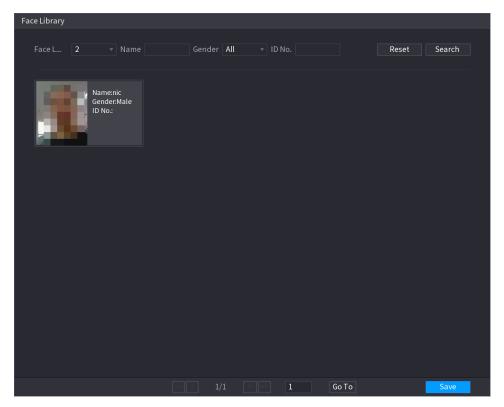
- Step 2 Select the channel and set the parameters such as start time, end time, gender, age, glasses, beard, mask, and similarity according to your requirement.
- Step 3 Click Smart Search.

The search result is displayed. See Figure 4-110.



The human face in the image is pixelated. The actual image is clear.

Figure 4-110



Step 4 Click the picture that you want to play back.

The picture with registered information is displayed.

You can also do the following operations to the recorded files.

- To back up the recorded files to the external storage device, select files, click
 Backup, select the save path and file type, and then click Start.
- To lock the files to make it unable to be overwritten, select the files, and then click Lock.
- To add a mark to the file, select the files and then click Add Mark.
- Go to the Face Properties and Person Details to view detailed information.

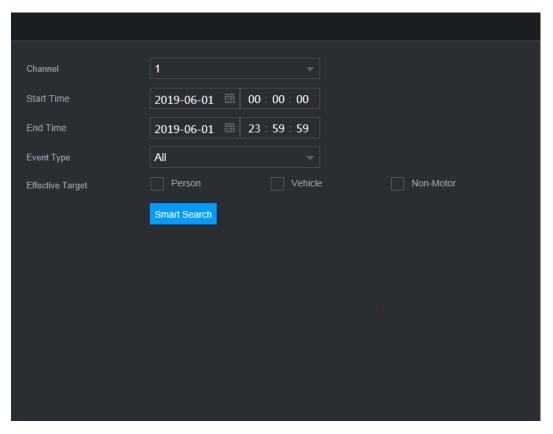
4.7.1.3 IVS

You can search and playback the alarm record files.

Step 1 Select Main Menu > AI > SMART SEARCH > IVS.

The IVS interface is displayed. See Figure 4-111.

Figure 4-111



- <u>Step 2</u> Select a channel, start time, end time, event type, and then click Smart search, The search result is displayed.
- Step 3 Click the picture that you want to play back.

You can also do the following operations to the recorded files.

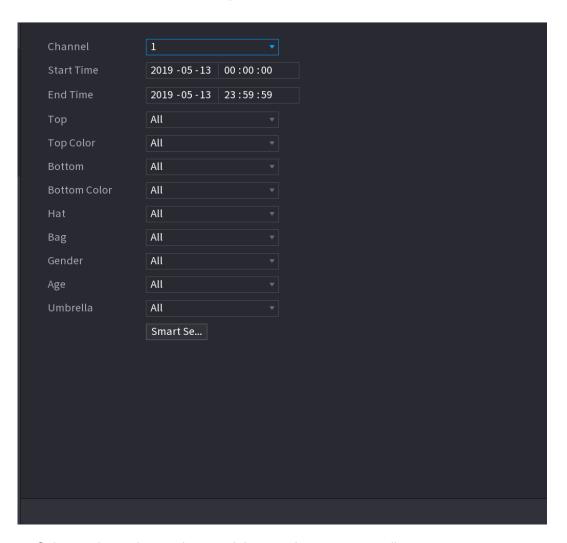
- To back up the recorded files to the external storage device, select files, click
 Backup, select the save path and file type, and then click Start.
- To lock the files to make it unable to be overwritten, select the files, and then click Lock.
- To add a mark to the file, select the files and then click **Add Mark**.
- Go to the Face Properties and Person Details to view detailed information.

4.7.1.4 Human Body Detection

You can search the human body and search the alarm record during the specified period.

Step 1 Select Main Menu > AI > SMART SEARCH > HUMAN BODY DETECTION.
The Human Body Detection interface is displayed. See Figure 4-112.

Figure 4-112



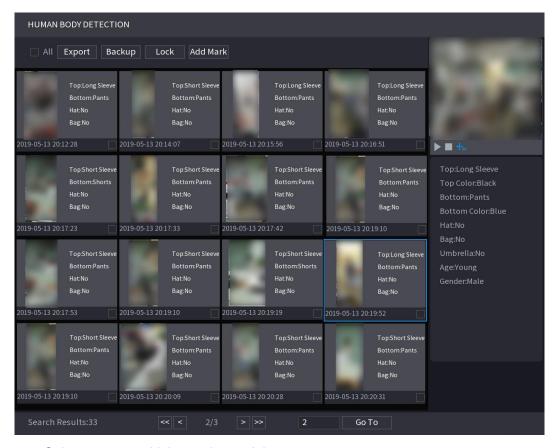
- Step 2 Select a channel, start time, end time, and set corresponding parameters.
- Step 3 Click Smart search.

The search result is displayed. See Figure 4-113.



For privacy reason, the human face in the image is pixelated.

Figure 4-113



Step 4 Select one or multiple results, and then you can:

- To back up the recorded files to the external storage device, select files, click
 Backup, select the save path and file type, and then click Start.
- To lock the files to make it unable to be overwritten, select the files, and then click Lock.
- To add a mark to the file, select the files and then click Add Mark.
- Go to the **Face Properties** and **Person Details** to view detailed information.

4.7.1.5 Vehicle Detection

You can search according to the vehicle parameters and search the alarm record during the specified period.

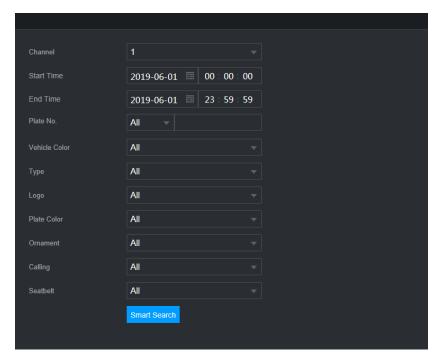


This function is for some series products only.

Step 1 Select Main Menu > AI > SMART SEARCH > VEHICLE DETECTION.

The VEHICLE DETECTION interface is displayed. See Figure 4-114.

Figure 4-114



Step 2 Select a channel and set parameters.



- System supports plate fuzzy search.
- System searches all plate numbers by default if you have not set a plate number.
- Step 3 Click Smart search.

The search result is displayed.

Step 4 Select one or multiple results, and then you can:

- To back up the recorded files to the external storage device, select files, click Backup, select the save path and file type, and then click Start.
- To lock the files to make it unable to be overwritten, select the files, and then click Lock.
- To add a mark to the file, select the files and then click Add Mark.

4.7.1.6 Non-motor Vehicle Detection

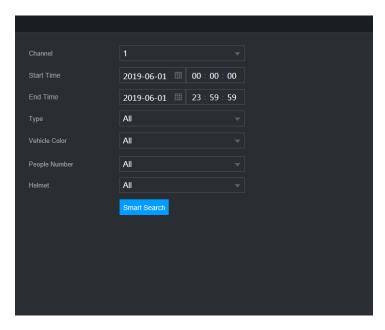
You can search according to the non-motor vehicle parameters and search the alarm record during the specified period.



This function is for some series products only.

Step 1 Select Main Menu > AI > SMART SEARCH > NON-MOTOR VEHICLE DETECTION.
The NON-MOTOR VEHICLE DETECTION interface is displayed. See Figure 4-115.

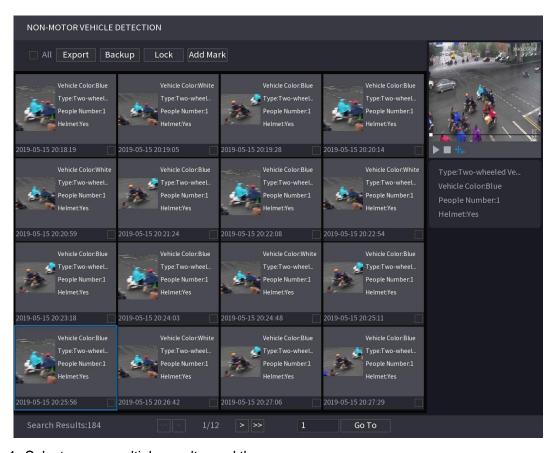
Figure 4-115



- <u>Step 2</u> Select the channel and the time, and then select one or multiple features from **Type**, **Vehicle Color**, **People Number**, or **Helmet**.
- Step 3 Click Smart Search.

The search result is displayed. See Figure 4-116.

Figure 4-116



Step 4 Select one or multiple results, and then you can

- To back up the recorded files to the external storage device, select files, click **Backup**, select the save path and file type, and then click **Start**.
- To lock the files to make it unable to be overwritten, select the files, and then click
- To add a mark to the file, select the files and then click Add Mark.

4.7.1.7 People Counting

You can detect the people amount in the specified zone, and display the statistics image.

Step 1 Select Main Menu > AI > SMART SEARCH > PEOPLE COUNTING.

The **PEOPLE COUNTING** interface is displayed. See Figure 4-117.

Figure 4-117



Step 2 Set parameters such as channel, report type, start time, end time, etc. See Table 4-25.

Table 4-25

Parameter	Description
Channel	Select the channel you want to search people amount.
Rule	Select the rule from the dropdown list.
Papart Type	Select report type from the dropdown list: daily report, monthly
Report Type	report, yearly report.
Start time/end time	Set search start time and end time.

Parameter	Description
Туре	Select from the dropdown list.

4.7.1.8 Heat map

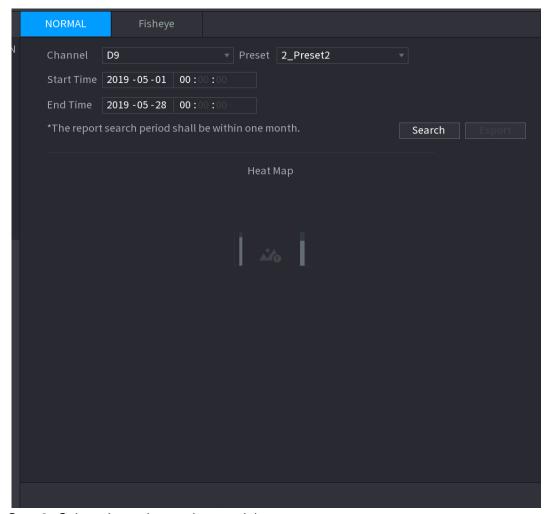
You can detect the active objects distribution in the monitor zone during the specified period, and use different colors to display on the heat map report.

4.7.1.8.1 Normal

Step 1 Select Main Menu > AI > SMART SEARCH > HEAT MAP > NORMAL.

The **Normal** interface is displayed. See Figure 4-118.

Figure 4-118



Step 2 Select channel, start time, end time.

Step 3 Click Search.

Step 4 System display heat map report.

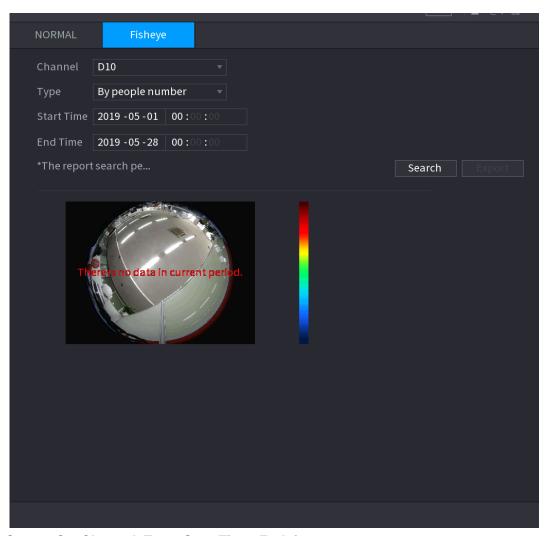
Click Export, and then select path. Click Save to save current report to the USB device.

4.7.1.8.2 Fisheye

Step 1 Select Main Menu > AI > SMART SEARCH > HEAT MAP > Fisheye.

The **Fisheye** interface is displayed. See Figure 4-119.

Figure 4-119



- Step 2 Set Channel, Type, Start Time, End time.
- Step 3 Click Search.
- Step 4 System displays heat map report.

Click **Export** and then select saved path, click **Save** to save the heat map report to the USB device.

4.7.2 Parameters

4.7.2.1 Smart Plan

The smart plan is for the smart network camera. It includes IVS, human face detection, human face recognition, human body detection, people counting, heat map. If you do not set a rule here, you cannot use these AI intelligent functions when you are connecting to a smart network camera.

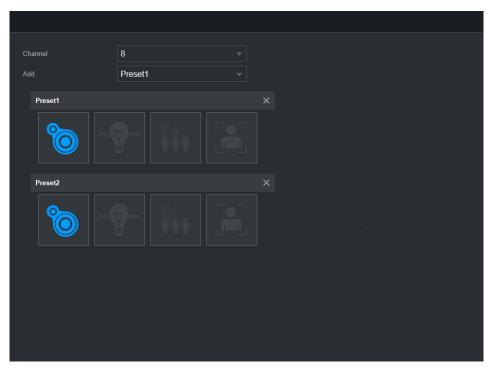


Al by camera: Smart network camera supports intelligent functions. Some smart camera supports the intelligent functions. For NVR, it just displays the intelligent alarm information from the smart network camera and set or playback the record file.

Step 1 Select Main menu > AI > PARAMETERS > SMART PLAN.

The **SMART PLAN** interface is displayed. See Figure 4-120.

Figure 4-120



Step 2 Select a channel number.

System displays different smart plan interfaces since the remote device may supports different functions.

• The interface is shown as Figure 4-121 if the remote device supports preset function.

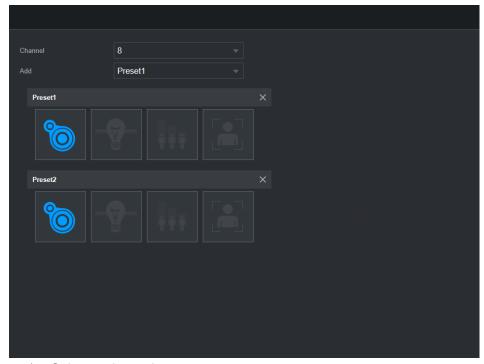


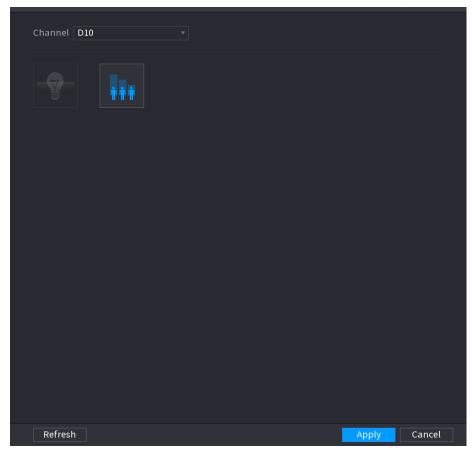
Figure 4-121

- 1) Select a channel.
- 2) Select a preset.
- 3) Click the smart plan icon at the bottom left. The icon becomes highlighted.
- 4) Click Apply.



- Click Add to add a preset.
- Once the remote device does not support preset function, the interface is shown as in Figure 4-122.

Figure 4-122



- 1) Select a channel.
- 2) Click the smart plan icon. The icon becomes blue highlighted.
- Click Apply.

4.7.2.2 Face Detection

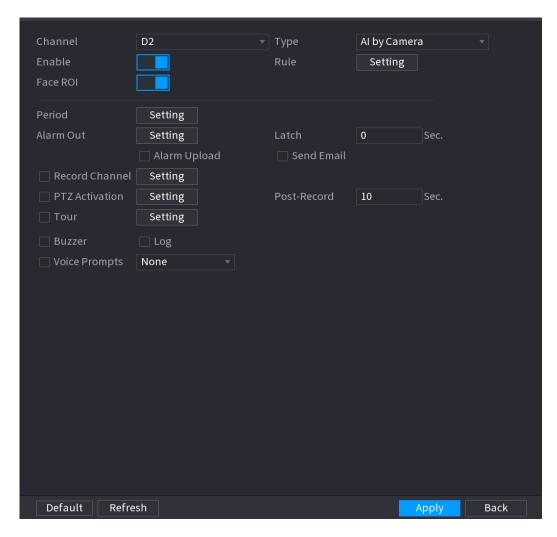
The Device can analyze the pictures captured by the camera to detect whether the faces are on the pictures. You can search and filter the recorded videos the faces and play back.

Preparations

The connected camera shall support human face detection function.

Step 1 Select Main Menu > AI > PARAMETERS > FACE DETECTION.
The FACE DETECTION interface is displayed. See Figure 4-123.

Figure 4-123



- <u>Step 2</u> In the **Channel** list, select a channel that you want to configure face detection function, and then enable it.
- Step 3 Configure the parameters. See Table 4-26.

Table 4-26

Parameter	Description
	You can select from Al by Camera and Al by Device.
	Al by Camera: This option requires certain Al cameras. The camera does
Туре	all the AI analysis, and then gives the results to the NVR.
	• Al by Device: The camera only transmits normal video stream to the NVR,
	and then the NVR will do all the AI analytics.
	Check the box to enable Face Rol function, system displays human face at the
Face Del	enhanced way.
Face Rol	
	This function is for Al by Camera type only.

Parameter	Description
Rule	Click Setting to draw areas to filter the target. You can configure two filtering targets (maximum size and minimum size). When the target is smaller than the minimum size or larger than the maximum size, no alarms will be activated. The maximum size should be larger than the minimum size. Left click to drag the four angles to adjust the size.
Period	Configure the period and in the set time range, the corresponding configuration item will be linked to start the alarm.
Alarm Out	The alarm device (such as lights, sirens, etc.) is connected to the alarm output port. When an alarm occurs, the NVR device transmits the alarm information to the alarm device.
Latch	When the alarm ends, the alarm extended for a period of time. The time range is from 0 seconds to 300 seconds.
Alarm	Select the check box. When an alarm occurs, the NVR device uploads an alarm signal to the network (including the alarm center).
Upload	 This function is for some series products only. You need to set the alarm center first. For details, see "4.12.9 Alarm Centre."
Send Email	Select the check box. When an alarm occurs, the NVR device sends an email to the set mailbox to notify the user.
Record Channel	You need to set the email first. For details, see "4.12.6 Email." Select the check box and select the needed recording channel (support multiple choices). When an alarm occurs, the NVR device activates the channel for recording. You need to enable intelligent recording and auto recording first. For details, see "4.1.4.6 Schedule."
PTZ Activation	Select the check box and click Setting to select the channel and PTZ action. When an alarm occurs, the NVR device associates the channel to perform the corresponding PTZ action. For example, activate the PTZ in channel one to turn to the preset point X. Tripwire alarm supports to activate PTZ preset point only. You need to set the corresponding PTZ actions first, see 4.4.3 Configuring PTZ Functions.
Delay	At the end of the alarm, the recording extends for a period of time. The time range is from 10 seconds to 300 seconds.

Parameter	Description
Tour	Select the check box and select the channel for tour. When an alarm occurs, the
	local interface of the NVR device displays the selected channel screen.
	You need to set the time interval and mode for tour first, see 4.16.2 Tour.
	After the tour is over, the preview interface is restored to the screen split
	mode before the tour.
Log	Select the check box, the NVR device records the alarm information in the log
	when an alarm occurs.
	Check the box and then select the corresponding audio file from the dropdown
Voice	list. System plays the audio file when the alarm occurs.
Prompts	
	Refer to 4.17.1 File Manage to add audio file first.
Buzzer	Select the check box to activate the buzzer when an alarm occurs.

Step 4 Click **Apply** to complete the settings.

4.7.2.3 Face Recognition

You can compare the detected faces with the faces in the library to judge if the detected face belongs to the library. The comparison result will be displayed on the AI mode live view screen and smart search interface, and link the alarms.

System supports AI by Camera and AI by Device at the same time. The AI by device prevails if you enable these two functions at the same time.

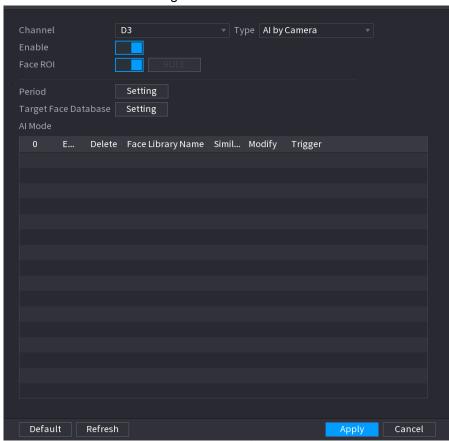
4.7.2.3.1 Al by Camera

You can use the connected camera to realize AI function. Make sure the connected camera supports human face detection function.

Step 1 Select Main Menu > AI > PARAMETERS > FACE RECOGNITION.

The **FACE RECOGNITION** interface is displayed. See Figure 4-124.

Figure 4-124



- <u>Step 2</u> In the **Channel** list, select a channel that you want to configure face recognition function, and then enable it.
- Step 3 At Type, select Al by Camera.
- Step 4 Set parameters. See Table 4-27.

Table 4-27

Parameter	Description
Rol	Check the box to enable Rol function, system displays human face at the
	enhanced way.
	This function is for Al by Camera type only.
Rule	Click Setting to draw areas to filter the target.
	You can configure two filtering targets (maximum size and minimum size).
	When the target is smaller than the minimum size or larger than the maximum
	size, no alarms will be activated. The maximum size should be larger than the
	minimum size. Left click to drag the four angles to adjust the size.
Period	Configure the period and in the set time range, the corresponding
	configuration item will be linked to start the alarm.
Target Face	Click Target Face Database, system displays face database list. Select a
Database	database from the dropdown list to compare.

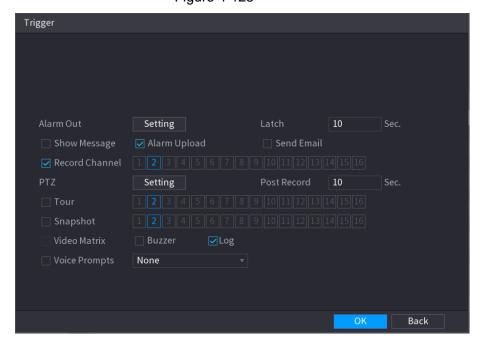
Step 5 Set the Target Face Database.

Step 6 (Optional) Click to modify the similarity. The lower the number is, the easier the alarm linkage will trigger.

Step 7 Click to set the alarm linkage. See Figure 4-125.



Refer to "4.7.3 Database" for human target database settings information. Figure 4-125



Step 8 Configure the parameters. See Table 4-28.

Table 4-28

Parameter	Description
Period	Configure the period and in the set time range, the corresponding configuration item will be linked to start the alarm.
Alarm Out	The alarm device (such as lights, sirens, etc.) is connected to the alarm output port. When an alarm occurs, the NVR device transmits the alarm information to the alarm device.
Latch	When the alarm ends, the alarm extended for a period of time. The time range is from 0 seconds to 300 seconds.
Alarm	Select the check box. When an alarm occurs, the NVR device uploads an alarm signal to the network (including the alarm center).
Upload	 This function is for some series products only. You need tol set the alarm center first. For details, see "4.12.9 Alarm Centre."
Send Email	Select the check box. When an alarm occurs, the NVR device sends an email to the set mailbox to notify the user. You need to set the email first. For details, see "4.12.6 Email."

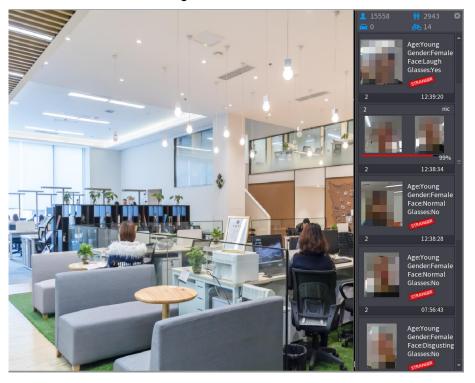
Parameter	Description
Record Channel	Select the check box and select the needed recording channel (support multiple choices). When an alarm occurs, the NVR device activates the channel for recording.
	You need to enable intelligent recording and auto recording first. For details, see "4.1.4.6 Schedule."
PTZ Activation	Select the check box and click Setting to select the channel and PTZ action. When an alarm occurs, the NVR device associates the channel to perform the corresponding PTZ action. For example, activate the PTZ in channel one to turn to the preset point X.
	 Tripwire alarm supports to activate PTZ preset point only. You ned to set the corresponding PTZ actions first, see "4.4.3 Configuring PTZ Functions."
Delay	At the end of the alarm, the recording extends for a period of time. The time range is from 10 seconds to 300 seconds.
Tour	Select the check box and select the channel for tour. When an alarm occurs, the local interface of the NVR device displays the selected channel screen. You need to set the time interval and mode for tour first, see "4.16.2 Tour."
	After the tour is over, the preview interface is restored to the screen split mode before the tour.
Log	Select the check box, the NVR device records the alarm information in the log when an alarm occurs.
Voice Prompts	Check the box and then select the corresponding audio file from the dropdown list. System plays the audio file when the alarm occurs. Refer to 4.17.1 File Manage to add audio file first.
Buzzer	Select the check box to activate the buzzer when an alarm occurs.

Step 9 Click **OK**, system goes back to human face recognition interface.

Step 10 Click **Apply** to complete the settings.

The interface is shown as Figure 4-126 if there is matched result.

Figure 4-126



4.7.2.3.2 Al By Device

You can use NVR to realize AI function. System supports common mode and stranger mode. It does not matter system connecting with AI camera or not. System supports two modes at the same time: General mode/Stranger mode.

- Common Mode: Once the detected human face similarity is higher than the specified value, system triggers an alarm.
- Stranger Alarm: Once the detected faces do not belong to the face library, the system remarks the face as "Stranger."



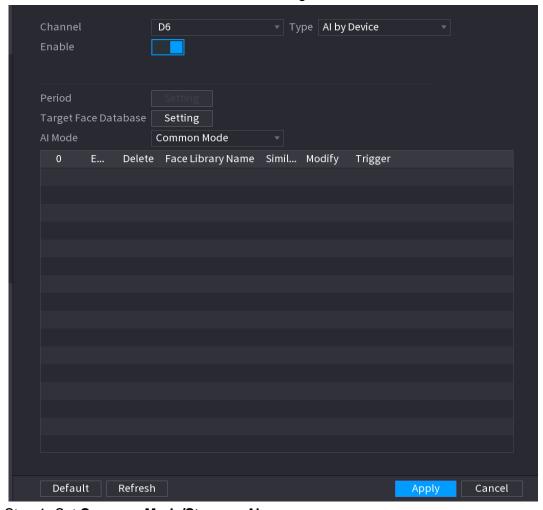
Enable the human face detection function of the corresponding channel if you want to use AI by device function, refer to "4.7.2.2 Face Detection" for detailed information.

Step 1 Select Main Menu > AI > PARAMETERS > FACE RECOGNITION.
The FACE RECOGNITION interface is displayed.

Step 2 Select a channel.

Step 3 Enable AI by device function. See Figure 4-127.

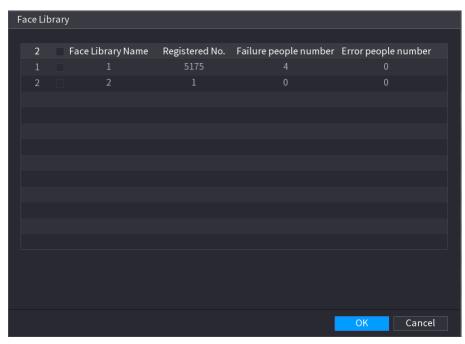
Figure 4-127



Step 4 Set Common Mode/Stranger Alarm.

- **Common Mode**
- 1) Click Common Mode. The interface is shown as in Figure 4-127.
- 2) Click **Setting** button of **Target Face Database**. See Figure 4-128.

Figure 4-128



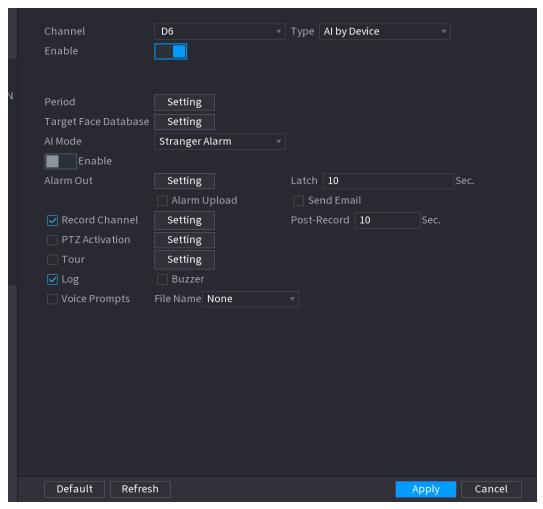
- 3) Select a human face library, click **OK**.
- 4) (Optional) Click to modify the similarity. The lower the number is, the easier the alarm linkage will trigger.
- 5) Click to set the alarm linkage. See Figure 4-125.
 - \square

Refer to "4.7.3 Database" for human target database settings information.

- Stranger Alarm
- 1) Click Stranger alarm.

The interface is shown as below. See Figure 4-129.

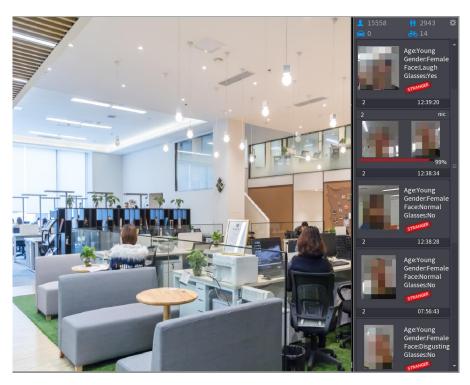
Figure 4-129



- 2) Check the box to enable strange alarm function.
- 3) Set parameters. Refer to table in Step 8 of "4.7.2.3.1 Al by Camera" for detailed information.
- 4) Click **OK** or **Apply**.

If the detected face does not belong to the enabled face library, the snapshot face image will be remarked as "Stranger." See Figure 4-130.

Figure 4-130



4.7.2.4 IVS (General Behavior Analytics)

The IVS function processes and analyzes the images to extract the key information to match with the specified rules. When the detected behaviors match with the rules, the system activates alarms.



- This function is for some series product only.
- IVS function and human face detection function cannot be valid at the same time.

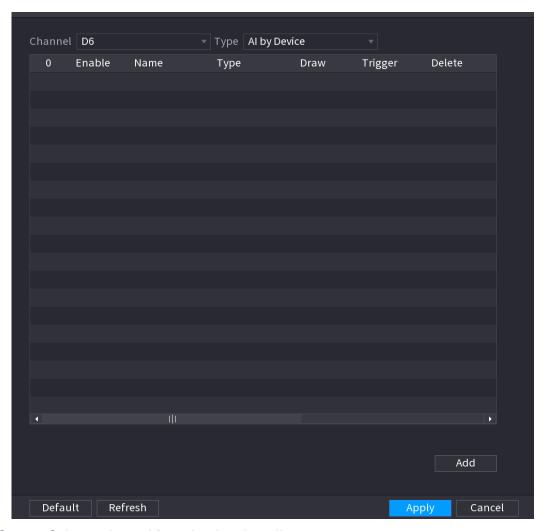
The IVS function environment shall meet the following requirements:

- The object total size shall not be more than 10% of the whole video.
- The object size on the video shall not be more than 10pixels*10 pixels. The abandoned object size shall be more than 15pixels*15 pixels (CIF resolution). The object width shall not be more than 1/3 of the video height and width. The recommended height is 10% of the video.
- The object and the background brightness different shall be more than 10 grey levels.
- The object shall remain on the video for more than 2 seconds. The moving distance is larger than its own width and shall not be smaller than 15pixels (CIF resolution).
- The surveillance environment shall not be too complicated. The IVS function is not suitable for the environment of too many objects or the changing light.
- The surveillance environment shall not contain glasses, reflection light from the ground, and water. Free of tree branches, shadow, mosquito and bugs. Do not use the IVS function in the backlight environment, avoid direct sunlight.

Step 1 Select Main Menu > AI > PARAMETERS > IVS.

The **IVS** interface is displayed. See Figure 4-131.

Figure 4-131



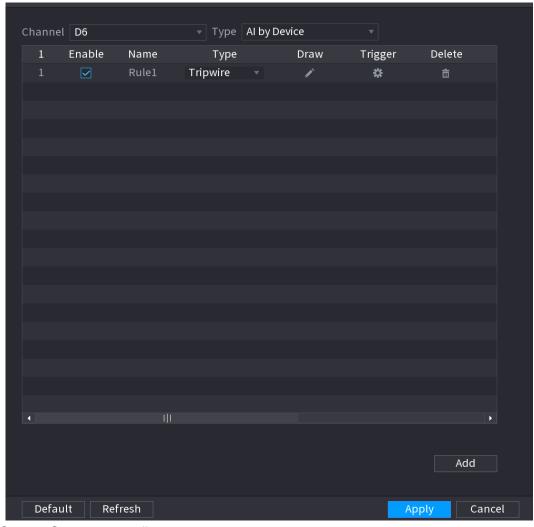
Step 2 Select a channel from the dropdown list.

Click **Add** and then set corresponding rule. See Figure 4-132.



Click to delete the selected rule.

Figure 4-132



Step 3 Set corresponding parameters.

Step 4 Click Apply.

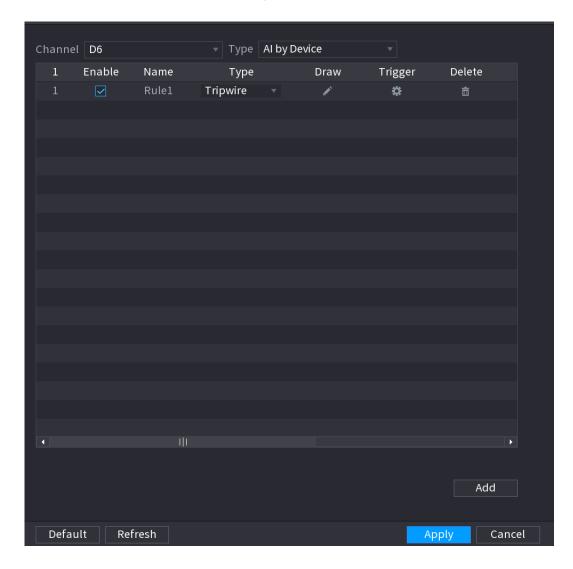
4.7.2.4.1 Tripwire

When the detection target crosses the warning line along the set direction, the system performs an alarm linkage action.

 $\underline{\text{Step 1}} \hspace{0.1in} \text{Select Main Menu} > \text{Al} > \text{PARAMETERS} > \text{IVS}.$

In the **Type** drop-down list, select **Tripwire**. See Figure 4-133.

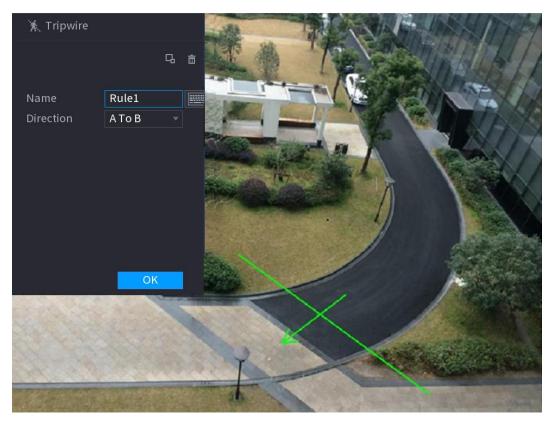
Figure 4-133



Step 2 Draw the detection rule.

- 1) Click to draw the rule on the surveillance video.
- ♦ When you select AI by camera, the system displays as Figure 4-134.

Figure 4-134



When you select AI by device, the system displays as Figure 4-135.

Figure 4-135



2) Configure the parameters. See Table 4-29.

Table 4-29

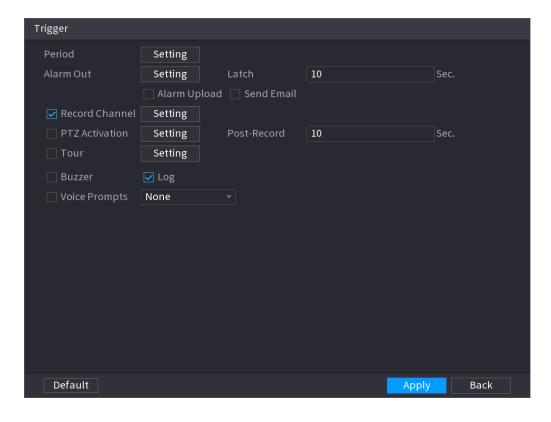
Parameter	Description
Name	Customize the rule name.
Direction	Set the tripwire direction, including A→B, B→A and A↔B.
Filter target	Click to filter the target. Check the blue wireframe and adjust the size of the area with the mouse. Each rule can set 2 target filters (maximum size and minimum size), that is, when the passing target is smaller than the minimum target or larger than the maximum target, no alarm will be generated. The maximum size should not be smaller than the minimum size.
Al Recognition	Select AI recognition and the system displays alarm target. The default selection is person and motor vehicle and system automatically identifies the person and motor vehicle appeared within the monitoring range. When you select IVS of AI by camera, the connected channel shall support tripwire function.

- 1) Press and hold down the left button on the monitor screen to draw the line. The line can be a straight line or a curve.
- 2) Click **OK** to complete the rule setting.

Step 3 Click

System displays the **Trigger** interface. See Figure 4-136.

Figure 4-136



Step 4 Configure the parameters. See Table 4-30.

Table 4-30

Parameter	Description
Period	Configure the period and in the set time range, the corresponding configuration
	item will be linked to start the alarm.
	The alarm device (such as lights, sirens, etc.) is connected to the alarm output
Alarm Out	port. When an alarm occurs, the NVR device transmits the alarm information to
	the alarm device.
Latch	When the alarm ends, the alarm extended for a period of time. The time range is
Latori	from 0 seconds to 300 seconds.
	Select the check box. When an alarm occurs, the NVR device uploads an alarm
	signal to the network (including the alarm center).
Alarm	
Upload	This function is for some series products only.
·	
	You need to set the alarm center first. For details, see "4.12.9 Alarm On the "
	Centre."
	Select the check box. When an alarm occurs, the NVR device sends an email to
Send Email	the set mailbox to notify the user.
	You need to set the email first. For details, see "4.12.6 Email."
	Select the check box and select the needed recording channel (support multiple
D	choices). When an alarm occurs, the NVR device activates the channel for
Record	recording.
Channel	
	You need to enable intelligent recording and auto recording first. For details, see
	"4.1.4.6 Schedule."
	Select the check box and click Setting to select the channel and PTZ action.
	When an alarm occurs, the NVR device associates the channel to perform the
	corresponding PTZ action. For example, activate the PTZ in channel one to turn
PTZ Activation	to the preset point X.
	 Tripwire alarm supports to activate PTZ preset point only.
	 You need to set the corresponding PTZ actions first, see "4.4.3 Configuring"
	PTZ Functions."
Delay	At the end of the alarm, the recording extends for a period of time. The time
	range is from 10 seconds to 300 seconds.

Parameter	Description
Tour	Select the check box and select the channel for tour. When an alarm occurs, the local interface of the NVR device displays the selected channel screen.
	 You need to set the time interval and mode for tour first, see "4.16.2 Tour." After the tour is over, the preview interface is restored to the screen split mode before the tour.
Log	Select the check box, the NVR device records the alarm information in the log when an alarm occurs.
Voice Prompts	Check the box and then select the corresponding audio file from the dropdown list. System plays the audio file when the alarm occurs. Refer to "4.17.1 File Manage" to add audio file first.
Buzzer	Select the check box to activate the buzzer when an alarm occurs.

Step 5 Click **OK** to save the alarm setting.

System displays the IVS interface.

Step 6 Select the **Enable** check box and click **Apply** to complete the tripwire setting.

4.7.2.4.2 Intrusion

When the detection target passes the edge of the monitoring area, and enters, leaves or traverses the monitoring area, the system performs an alarm linkage action.

Step 1 In the **Type** drop-down list, select **Intrusion**. See Figure 4-137.

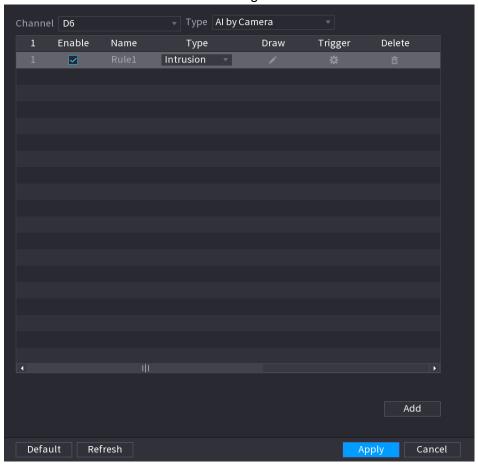
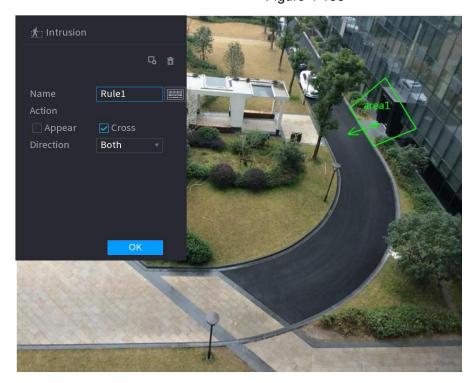


Figure 4-137

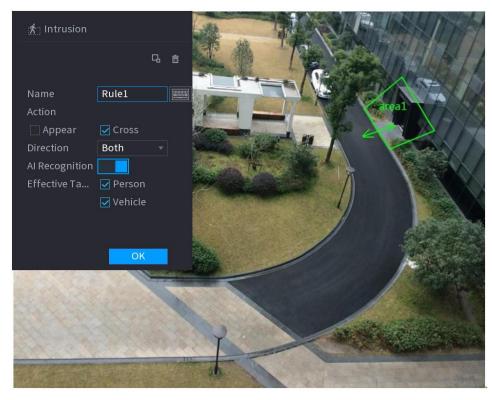
Step 2 Draw the detection rule.

- 1) Click to draw the rule on the surveillance video.
- When you select **Al by camera**, the system displays as Figure 4-138.
 Figure 4-138



When you select Al by Device, the system displays as Figure 4-139.

Figure 4-139



2) Configure the parameters. See Table 4-31.

Table 4-31

Parameter	Description
Name	Customize the rule name.
Action	Set the intrusion action, including appear and crossing area.
Direction	Set the direction to cross the area, including enter, exit and both.
Filter target	Click to filter the target. Check the blue wireframe and adjust the size of the area with the mouse.
	Each rule can set 2 target filters (maximum size and minimum size), that is,
	when the passing target is smaller than the minimum target or larger than the
	maximum target, no alarm will be generated. The maximum size should not
	be smaller than the minimum size.
Al recognition	Select AI recognition and the system displays alarm target. The default
	selection is person and motor vehicle and system automatically identifies the
	person and motor vehicle appeared within the monitoring range.

- 3) Press and hold down the left button on the monitoring screen to draw the monitoring area.
- 4) Click **OK** to complete the rule setting.

Step 3 Click you can refer to the "4.7.2.4.1 Tripwire" to set other parameters.

Step 4 Select the **Enable** check box and click **Apply** to complete the intrusion setting.

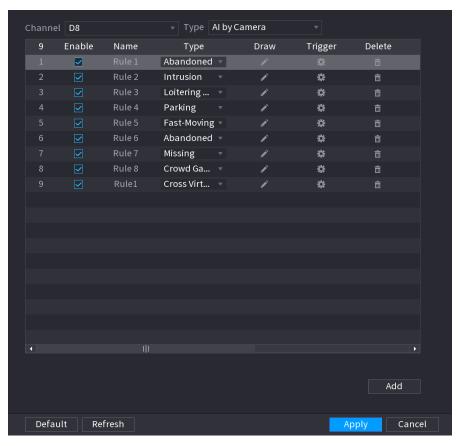
4.7.2.4.3 Abandoned Object Detection

System generates an alarm when there is abandoned object in the specified zone.

 $\underline{Step~1}~~\text{In the \textbf{Type}}~drop\text{-down list, select \textbf{Abandoned Object.}}$

The interface is shown as Figure 4-140.

Figure 4-140



Step 2 Draw the detection rule.

1) Click to draw the rule on the surveillance video. See Figure 4-141.

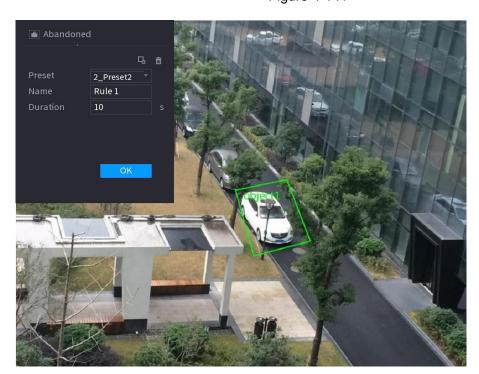


Figure 4-141

2) Set parameters. See Table 4-32.

Table 4-32

Parameter	Description
Preset	Select a preset you want to use IVS
Name	Input customized rule name
Duration	System can generate an alarm once the object is in the zone for the specified period.
Filter target	Click to filter the target. Check the blue wireframe and adjust the size of the area with the mouse.
	Each rule can set 2 target filters (maximum size and minimum size), that is,
	when the passing target is smaller than the minimum target or larger than the
	maximum target, no alarm will be generated. The maximum size should not
	be smaller than the minimum size.

- Draw a rule. Left click mouse to draw a zone, until you draw a rectangle, you can right click mouse.
- 4) Click **OK** to complete the rule setting.

you can refer to the "4.7.2.4.1 Tripwire" to set other parameters.

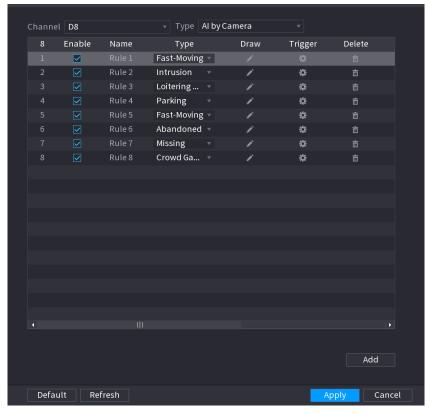
Step 4 Click **Apply** to complete the setup.

4.7.2.4.4 Fast moving

You can detect the fast moving object in the specified zone.

Step 1 In the **Type** drop-down list, select **Fast Moving**. The interface is shown as below. See Figure 4-142.

Figure 4-142



Step 2 Draw the detection rule.

1) Click to draw the rule on the surveillance video. See Figure 4-143.

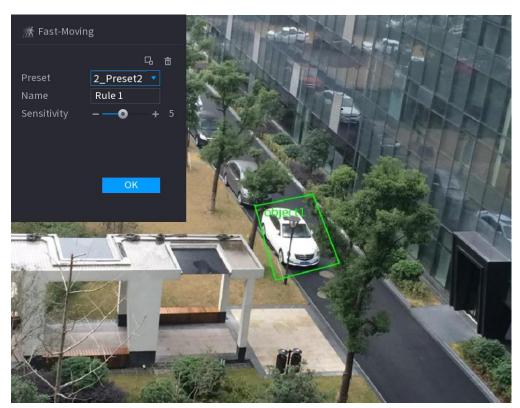


Figure 4-143

2) Set parameters. See Table 4-33.

Table 4-33

Parameter	Description
Preset	Select a preset you want to use IVS
Name	Input customized rule name
Sensitivity	You can set alarm sensitivity. The value ranges from 1 to 10. The default setup
	is 5.
Filter target	Click to filter the target. Check the blue wireframe and adjust the size of the area with the mouse.
	Each rule can set 2 target filters (maximum size and minimum size), that is,
	when the passing target is smaller than the minimum target or larger than the
	maximum target, no alarm will be generated. The maximum size should not
	be smaller than the minimum size.

- Draw a rule. Left click mouse to draw a zone, until you draw a rectangle, you can 3) right click mouse.
- 4) Click **OK** to complete the rule setting.

, you can refer to the "4.7.2.4.1 Tripwire" to set other parameters.

Step 4 Click **Apply** to complete the setup.

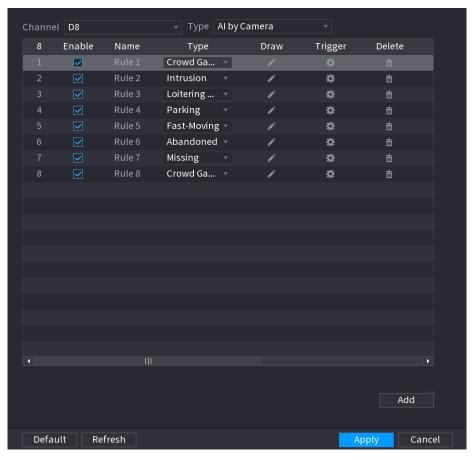
4.7.2.4.5 Crowd Gathering

System can generate an alarm once the people amount gathering in the specified zone is larger than the threshold.

<u>Step 1</u> In the **Type** drop-down list, select **Crowd Gathering Estimation**.

The interface is shown as below. See Figure 4-144.

Figure 4-144



Step 2 Draw the detection rule.

1) Click to draw the rule on the surveillance video. See Figure 4-145.

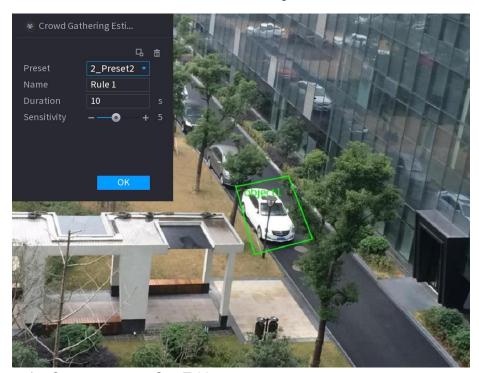


Figure 4-145

2) Set parameters. See Table 4-34.

Table 4-34

Parameter	Description
Preset	Select a preset you want to use IVS.
Name	Input customized rule name
Duration	Set the minimum time that the object stays until the alarm is triggered.
Filter target	Click to filter the target. Check the blue wireframe and adjust the size of the area with the mouse.
	Each rule can set 2 target filters (maximum size and minimum size), that is,
	when the passing target is smaller than the minimum target or larger than the
	maximum target, no alarm will be generated. The maximum size should not
	be smaller than the minimum size.

- Draw a rule. Left click mouse to draw a zone, until you draw a rectangle, you can 3) right click mouse.
- 4) Click **OK** to complete the rule setting.

, you can refer to the "4.7.2.4.1 Tripwire" to set other parameters.

Step 4 Click **Apply** to complete the setup.

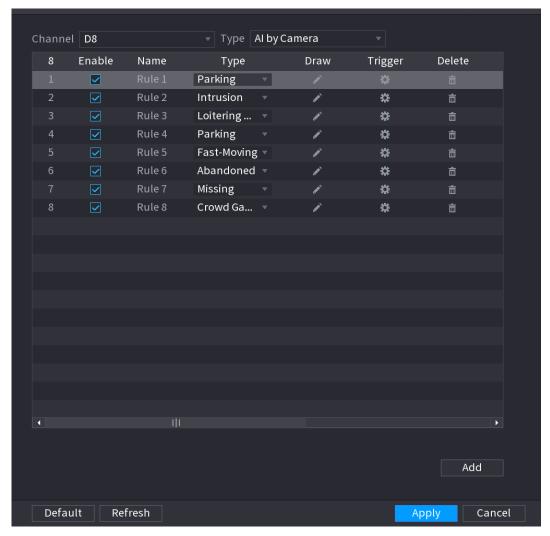
4.7.2.4.6 Parking

When the detection target stays in the monitoring area for more than the set duration, the system performs alarm linkage action.

Step 1 In the **Type** drop-down list, select **Parking**.

The interface is shown as below. See Figure 4-146.

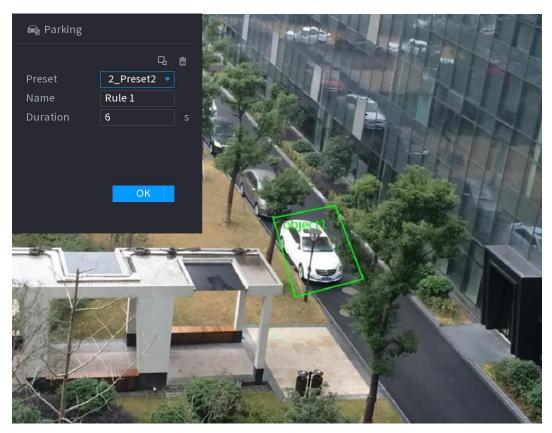
Figure 4-146



Step 2 Draw the detection rule.

1) Click to draw the rule on the surveillance video. See Figure 4-147.

Figure 4-147



2) Set parameters. See Table 4-35.

Table 4-35

Parameter	Description
Preset	Set the preset point for IVS detection according to the actual needs.
Name	Customize the rule name.
Duration	Set the minimum time that the object stays until the alarm is triggered.
Filter target	Click to filter the target. Check the blue wireframe and adjust the size of the area with the mouse. Each rule can set 2 target filters (maximum size and minimum size), that is,
	when the passing target is smaller than the minimum target or larger than the
	maximum target, no alarm will be generated. The maximum size should not
	be smaller than the minimum size.

- 3) Draw a rule. Left click mouse to draw a zone, until you draw a rectangle, you can right click mouse.
- 4) Click **OK** to complete the rule setting.

Step 3 Click you can refer to the "4.7.2.4.1 Tripwire" to set other parameters.

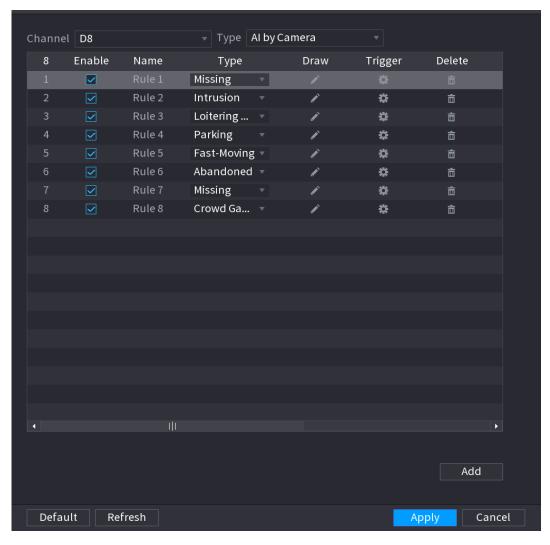
Step 4 Click **Apply** to complete the setup.

4.7.2.4.7 Missing Object Detection

System generates an alarm when there is missing object in the specified zone.

Step 1 In the **Type** drop-down list, select **Missing Object**.The interface is shown as below. See Figure 4-148.

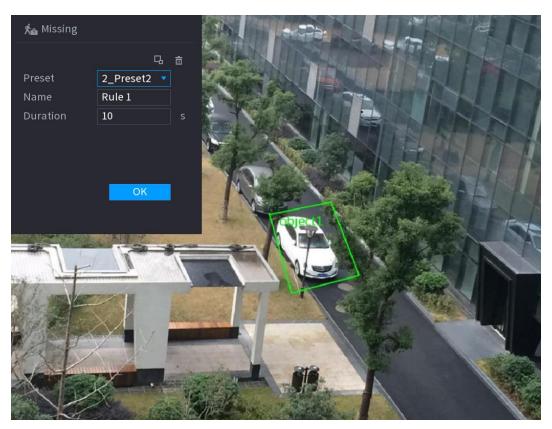
Figure 4-148



Step 2 Draw the detection rule.

1) Click to draw the rule on the surveillance video. See Figure 4-149.

Figure 4-149



2) Set parameters. See Table 4-36.

Table 4-36

Parameter	Description
Preset	Set the preset point for IVS detection according to the actual needs.
Name	Customize the rule name.
Duration	Set the minimum time that the object stays until the alarm is triggered.
Filter target	Click to filter the target. Check the blue wireframe and adjust the size of the area with the mouse.
	Each rule can set 2 target filters (maximum size and minimum size), that is, when the passing target is smaller than the minimum target or larger than the
	maximum target, no alarm will be generated. The maximum size should not
	be smaller than the minimum size.

- 3) Draw a rule. Left click mouse to draw a zone, until you draw a rectangle, you can right click mouse.
- 4) Click **OK** to complete the rule setting.

Step 3 Click you can refer to the "4.7.2.4.1 Tripwire" to set other parameters.

Step 4 Click **Apply** to complete the setup.

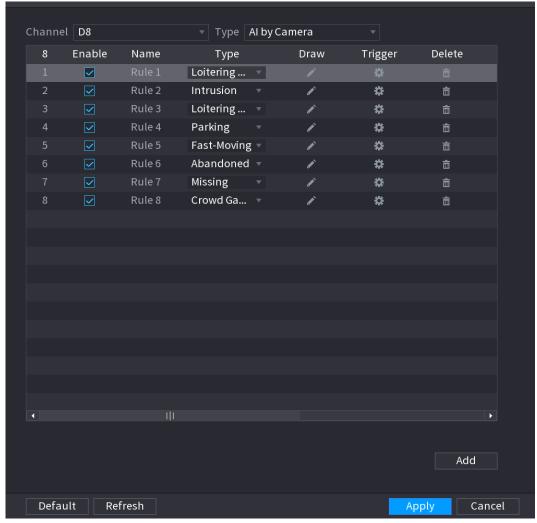
4.7.2.4.8 Loitering Detection

System can generate an alarm once the object is staying in the specified zone longer than the threshold.

<u>Step 1</u> In the **Type** drop-down list, select **Loitering Detection**.

The interface is shown as below. See Figure 4-150.

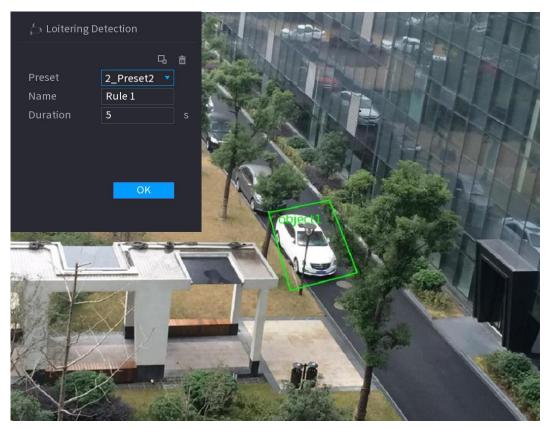
Figure 4-150



Step 2 Draw the detection rule.

1) Click to draw the rule on the surveillance video. See Figure 4-151.

Figure 4-151



2) Set parameters. See Table 4-37.

Table 4-37

Parameter	Description
Preset	Set the preset point for IVS detection according to the actual needs.
Name	Customize the rule name.
Duration	Set the minimum time that the object stays until the alarm is triggered.
Filter target	Click to filter the target. Check the blue wireframe and adjust the size of the area with the mouse.
	Each rule can set 2 target filters (maximum size and minimum size), that is,
	when the passing target is smaller than the minimum target or larger than the
	maximum target, no alarm will be generated. The maximum size should not
	be smaller than the minimum size.

- 3) Draw a rule. Left click mouse to draw a zone, until you draw a rectangle, you can right click mouse.
- 4) Click **OK** to complete the rule setting.

Step 3 Click you can refer to the "4.7.2.4.1 Tripwire" to set other parameters.

Step 4 Click **Apply** to complete the setup.

4.7.2.5 Video Structuring (Metadata)

The device can detect and extract key features from the human body, motor vehicle, and non-motor vehicles in the video, and then build a structured database. You can search any

target you need with these features.

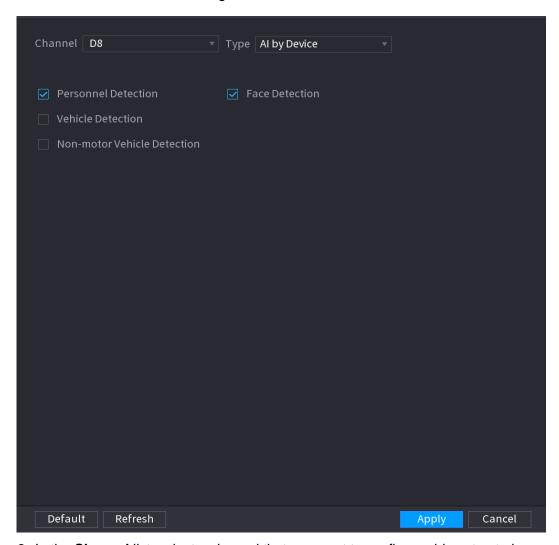
After enable the video structuring function, the corresponding smart plan can become valid.

Preparations

Make sure the connected camera supports video structuring (metadata) function.

<u>Step 1</u> Select **Main Menu > AI > PARAMETERS > VIDEO STRUCTURING**. The **VIDEO STRUCTURING** interface is displayed. See Figure 4-152.

Figure 4-152



<u>Step 2</u> In the **Channel** list, select a channel that you want to configure video structuring function, and then enable it. See Table 4-38.

Table 4-38

Parameter	Description
Human	Select Human detection and then check the box to enable this function.
Detection	
Face Detect	Select Face Detect and then check the box to enable this function.
Vehicle	Select Vehicle detection and then check the box to enable this function.
detection	

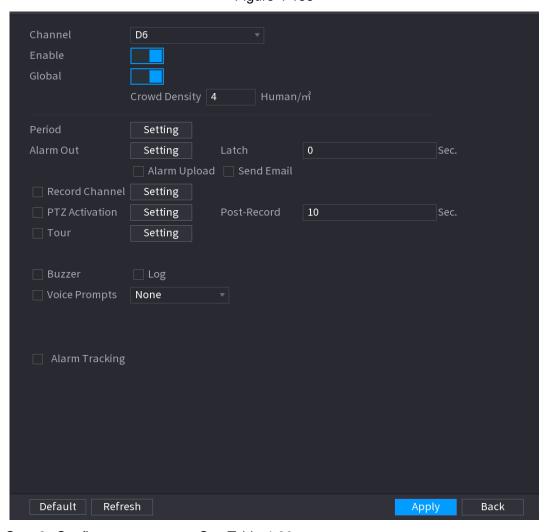
Non-motor	Select Non-motor Vehicle and then check the box to enable this function.
Vehicle	

Step 3 Click Apply.

4.7.2.6 Crowd Distribution

Connecting to the front-end device that supports crowd distribution function, system can support the crowd distribution function. It supports crowd distribution event subscription and receive. It supports crowd distribution global and regional density settings, linkage alarm and triggered video storage, or upload the data to the platform. After connecting to the general network camera, the system adopts the algorithm to analyze the crowd density and trigger the corresponding actions.

Step 1 Select Main Menu > AI > PARAMETERS > CROWD DISTRIBUTION. The CROWD DISTRIBUTION interface is displayed. See Figure 4-153. Figure 4-153



Step 2 Configure parameters. See Table 4-39.

Table 4-39

Parameter	Description
Channel	Select a channel from the dropdown list.
Enable	Check the box to enable the function.
Global	Check the box to enable global crowd distribution alarm.

Parameter	Description
Crowd	Configure the alarm threshold. The default setup is 4 persons/m². The value
Density	ranges from 2 to 10.
Period	Configure the period and in the set time range, the corresponding configuration item will be linked to start the alarm.
Alarm Out	The alarm device (such as lights, sirens, etc.) is connected to the alarm output port. When an alarm occurs, the NVR device transmits the alarm information to the alarm device.
Latch	When the alarm ends, the alarm extended for a period of time. The time range is from 0 seconds to 300 seconds.
Alarm	Select the check box. When an alarm occurs, the NVR device uploads an alarm signal to the network (including the alarm center).
Upload	 This function is for some series products only.
	 You need to set the alarm center first. For details, see "4.12.9 Alarm Centre."
Send Email	Select the check box. When an alarm occurs, the NVR device sends an email to the set mailbox to notify the user. You need to set the email first. For details, see "4.12.6 Email."
Record Channel	Select the check box and select the needed recording channel (support multiple choices). When an alarm occurs, the NVR device activates the channel for recording. You need to enable intelligent recording and auto recording first. For details, see "4.1.4.6 Schedule."
PTZ Activation	Select the check box and click Setting to select the channel and PTZ action. When an alarm occurs, the NVR device associates the channel to perform the corresponding PTZ action. For example, activate the PTZ in channel one to turn to the preset point X. Tripwire alarm supports to activate PTZ preset point only. You need to set the corresponding PTZ actions first, see 4.4.3 Configuring
Delay	PTZ Functions. At the end of the alarm, the recording extends for a period of time. The time range is from 10 seconds to 300 seconds.
Tour	Select the check box and select the channel for tour. When an alarm occurs, the local interface of the NVR device displays the selected channel screen. You need to set the time interval and mode for tour first, see 4.16.2 Tour. After the tour is over, the preview interface is restored to the screen split

Parameter	Description
Log	Select the check box, the NVR device records the alarm information in the log
	when an alarm occurs.
	Check the box and then select the corresponding audio file from the dropdown
Voice	list. System plays the audio file when the alarm occurs.
Prompts	
	Refer to 4.17.1 File Manage to add audio file first.
Buzzer	Select the check box to activate the buzzer when an alarm occurs.

Step 3 Click **Apply** to complete the setup.

4.7.2.7 People Counting

System adopts video image and graphics analysis technology. System can calculate the entry/exit people amount in the specified zone on the video. It can generate an alarm when the amount has exceeded the threshold.

4.7.2.7.1 People Counting

Step 1 Select Main Menu > AI > PARAMETERS > PEOPLE COUNTING > PEOPLE COUNTING.

The **PEOPLE COUNTING** interface is displayed. See Figure 4-154.

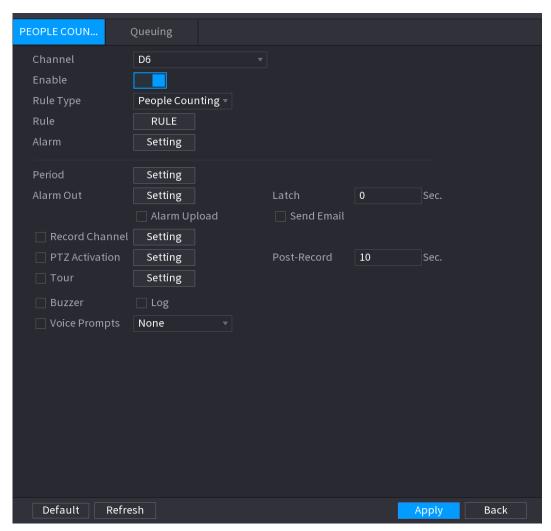


Figure 4-154

Step 2 Configure parameters. See Table 4-40.

Table 4-40

Parameter	Description
Channel	Select a channel from the dropdown list.
Enable	Check the box to enable the function.
Rule Type	Select a people counting rule type.
Rule	Click RULE to set statistics region, name, direction.
Alarm	 Click Setting to set alarm parameters. OSD Overlay: Check the box here; you can view the people amount on the surveillance video. Entry No.: You can set people entry amount. System can generate an alarm once the amount has exceeded the threshold. Exit No.: You can set people exit amount. System can generate an alarm once the amount has exceeded the threshold. Remaining No.: You can set people staying amount in the zone. System can generate an alarm once the amount has exceeded the threshold.
Period	Configure the period and in the set time range, the corresponding configuration item will be linked to start the alarm.
Alarm Out	The alarm device (such as lights, sirens, etc.) is connected to the alarm output port. When an alarm occurs, the NVR device transmits the alarm information to the alarm device.
Latch	When the alarm ends, the alarm extended for a period of time. The time range is from 0 seconds to 300 seconds.
Alarm Upload	Select the check box. When an alarm occurs, the NVR device uploads an alarm signal to the network (including the alarm center).
	 This function is for some series products only. You need to set the alarm center first. For details, see "4.12.9 Alarm Centre."
Send Email	Select the check box. When an alarm occurs, the NVR device sends an email to the set mailbox to notify the user. You need to set the email first. For details, see "4.12.6 Email."
Record Channel	Select the check box and select the needed recording channel (support multiple choices). When an alarm occurs, the NVR device activates the channel for recording. You need to enable intelligent recording and auto recording first. For details, see "4.1.4.6 Schedule."

Parameter	Description
PTZ Activation	Select the check box and click Setting to select the channel and PTZ action. When an alarm occurs, the NVR device associates the channel to perform the corresponding PTZ action. For example, activate the PTZ in channel one to turn to the preset point X. Tripwire alarm supports to activate PTZ preset point only. You need to set the corresponding PTZ actions first, see 4.4.3 Configuring PTZ Functions.
Delay	At the end of the alarm, the recording extends for a period of time. The time range is from 10 seconds to 300 seconds.
Tour	Select the check box and select the channel for tour. When an alarm occurs, the local interface of the NVR device displays the selected channel screen. • You need to set the time interval and mode for tour first, see 4.16.2 Tour. • After the tour is over, the preview interface is restored to the screen split mode before the tour.
Log	Select the check box, the NVR device records the alarm information in the log when an alarm occurs.
Voice Prompts	Check the box and then select the corresponding audio file from the dropdown list. System plays the audio file when the alarm occurs. Refer to 4.17.1 File Manage to add audio file first.
Buzzer	Select the check box to activate the buzzer when an alarm occurs.

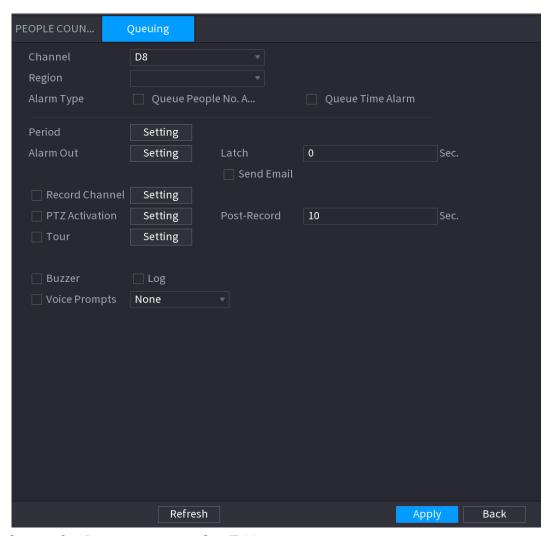
Step 3 Click **Apply** to complete the setup.

4.7.2.7.2 Queuing

After connecting to the AI fisheye camera that supports the queuing function, system can realize the corresponding linkage actions once the people amount in the queue or the waiting time has trigger an alarm. Select a region first to set the corresponding actions. For the same line, the queue people number alarm and queue time alarm has the same linkage actions.

Step 1 Select Main Menu > AI > PARAMETERS > PEOPLE COUNTING > Queuing. The **Queuing** interface is displayed. See Figure 4-155.

Figure 4-155



Step 2 Configure parameters. See Table 4-41.

Table 4-41

Parameter	Description
Channel	Select a channel from the dropdown list.
Region	Set queue detection region.
Alarm Type	Select Queue People No. Alarm or Queue Time Alarm.
Period	Configure the period and in the set time range, the corresponding configuration item will be linked to start the alarm.
Alarm Out	The alarm device (such as lights, sirens, etc.) is connected to the alarm output port. When an alarm occurs, the NVR device transmits the alarm information to the alarm device.
Latch	When the alarm ends, the alarm extended for a period of time. The time range is from 0 seconds to 300 seconds.
Alarm Upload	Select the check box. When an alarm occurs, the NVR device uploads an alarm signal to the network (including the alarm center).
	 This function is for some series products only.

Parameter	Description
	 You need to set the alarm center first. For details, see "4.12.9 Alarm Centre."
Send Email	Select the check box. When an alarm occurs, the NVR device sends an email to the set mailbox to notify the user. You need to set the email first. For details, see "4.12.6 Email."
Record Channel	Select the check box and select the needed recording channel (support multiple choices). When an alarm occurs, the NVR device activates the channel for recording. You need to enable intelligent recording and auto recording first. For details, see "4.1.4.6 Schedule."
PTZ Activation	Select the check box and click Setting to select the channel and PTZ action. When an alarm occurs, the NVR device associates the channel to perform the corresponding PTZ action. For example, activate the PTZ in channel one to turn to the preset point X. Tripwire alarm supports to activate PTZ preset point only.
	 You need to set the corresponding PTZ actions first, see "4.4.3 Configuring PTZ Functions." At the end of the alarm, the recording extends for a period of time. The time
Delay	range is from 10 seconds to 300 seconds.
Tour	Select the check box and select the channel for tour. When an alarm occurs, the local interface of the NVR device displays the selected channel screen.
	 You need to set the time interval and mode for tour first, see "4.16.2 Tour." After the tour is over, the preview interface is restored to the screen split mode before the tour.
Log	Select the check box, the NVR device records the alarm information in the log when an alarm occurs.
Voice Prompts	Check the box and then select the corresponding audio file from the dropdown list. System plays the audio file when the alarm occurs. Refer to "4.17.1 File Manage" to add audio file first.
Buzzer	Select the check box to activate the buzzer when an alarm occurs.

Step 3 Click **Apply** to complete the setup.

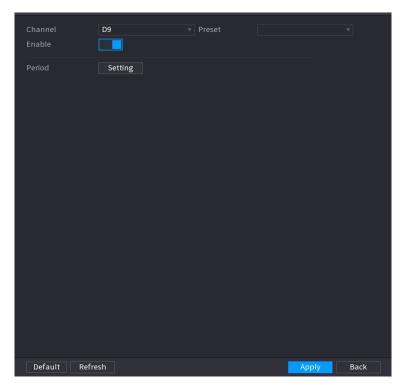
4.7.2.8 Heat map

Heat map technology can monitor the active objects distribution status on the specified zone during a period of time, and use the different colors to display on the heat map.

Step 1 Select Main Menu > AI > PARAMETERS > HEAT MAP.

The **HEAT MAP** interface is displayed. See Figure 4-156.

Figure 4-156



- Step 2 Select a channel number and then check the box to enable the function.
- Step 3 Click Setting button.

The **Setting** interface is displayed. See Figure 4-157.

Setting

All 0 2 4 6 8 10 12 14 16 18 20 22 24

Sunday

Monday

Tuesday

Wednesday

Thursday

Saturday

Saturday

OK Back

Figure 4-157

- <u>Step 4</u> Set arm/disarm period. There are two modes for you to set the period so that the system can detect the specified zone.
 - Define the period by drawing.
 Select the corresponding date and then use mouse to drag the bar to set period.
 - ♦ Define for the whole week: Click next to All, all the icon switches to you can define the period for all the days simultaneously.

- ♦ Define for several days of a week: Click before each day one by one, the icon switches to 9. You can define the period for the selected days simultaneously.
- Define the period by editing.
 - 1) Click the of the corresponding date, and then set the period on the pop-up interface. Click **OK** to save.
 - ♦ There are six periods for you to set for each day.
 - ♦ Under Copy, select All to apply the settings to all the days of a week, or select specific day(s) that you want to apply the settings to.
 - 2) Click **Apply** to save the settings.

Step 5 Click **Apply** button to complete setup.



After set the heat map parameters, go to **Main Menu > INFO > EVENT > HEAT MAP** to view heat map report. Refer to "4.7.1.8 Heat map" for detailed setup information.

4.7.2.9 ANPR

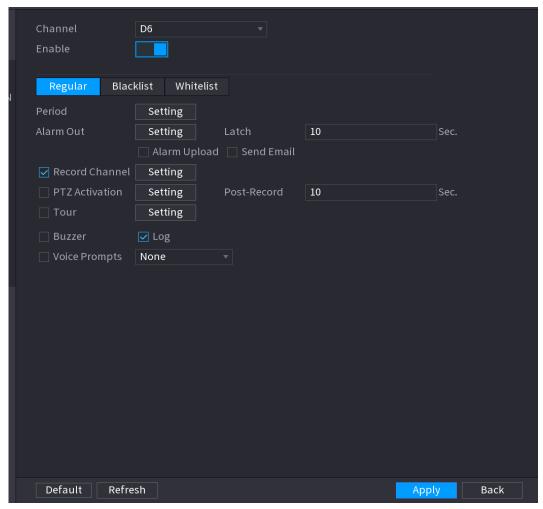
System uses the video recognition technology to extract the plate number on the surveillance video and then compare it with the specified plate information. System can trigger an alarm once there is a matched result.

You can set different plate recognition rule, alarm linkage actions in different environments (blacklist, whitelist and regular).

Step 1 Select Main Menu > AI > PARAMETERS > ANPR.

The **ANPR** interface is displayed. See Figure 4-158.

Figure 4-158



- Step 2 Select the Enable check box to enable ANPR.
- Step 3 Click Regular (default), Blacklist or Whitelist tab to configure it.



Before activate blacklist alarm or whitelist alarm, you need to add the corresponding plate information. Refer to "4.7.3.2 B/W List" for detailed information.

- Regular: Device triggers an alarm when it detects any plate number.
- Blacklist: Device triggers an alarm when it detects plate number in the blacklist.
- Whitelist: Device triggers an alarm when it detects plate number in the whitelist.

Step 4 Set parameters. See Table 4-42.

Table 4-42

Parameter	Description
Period	Configure the period and in the set time range, the corresponding configuration item will be linked to start the alarm.
Alarm Out	The alarm device (such as lights, sirens, etc.) is connected to the alarm output port. When an alarm occurs, the NVR device transmits the alarm information to the alarm device.
Latch	When the alarm ends, the alarm extended for a period of time. The time range is from 0 seconds to 300 seconds.

Parameter	Description
Alarm Upload	Select the check box. When an alarm occurs, the NVR device uploads an alarm signal to the network (including the alarm center).
	This function is for some series products only.
	 You need to set the alarm center first. For details, see "4.12.9 Alarm Centre."
	Select the check box. When an alarm occurs, the NVR device sends an email to
Send Email	the set mailbox to notify the user.
	You need to set the email first. For details, see "4.12.6 Email."
Record Channel	Select the check box and select the needed recording channel (support multiple choices). When an alarm occurs, the NVR device activates the channel for recording.
	You need to enable intelligent recording and auto recording first. For details, see "4.1.4.6 Schedule."
PTZ Activation	Select the check box and click Setting to select the channel and PTZ action. When an alarm occurs, the NVR device associates the channel to perform the corresponding PTZ action. For example, activate the PTZ in channel one to turn to the preset point X. Tripwire alarm supports to activate PTZ preset point only.
	 You need to set the corresponding PTZ actions first, see "4.4.3 Configuring PTZ Functions."
Delay	At the end of the alarm, the recording extends for a period of time. The time range is from 10 seconds to 300 seconds.
	Select the check box and select the channel for tour. When an alarm occurs, the local interface of the NVR device displays the selected channel screen.
Tour	You need to set the time interval and mode for tour first, see "4.16.2 Tour."
	 After the tour is over, the preview interface is restored to the screen split mode before the tour.
Log	Select the check box, the NVR device records the alarm information in the log when an alarm occurs.
	Check the box and then select the corresponding audio file from the dropdown
Voice Prompts	list. System plays the audio file when the alarm occurs.
_	Refer to "4.17.1 File Manage" to add audio file first.
Buzzer	Select the check box to activate the buzzer when an alarm occurs.

Step 5 Click Apply.

4.7.3 Database

After you successfully set the face library, the detected human face can compare with the image on the face library. The face library settings include create face library, add human face and human face modeling.

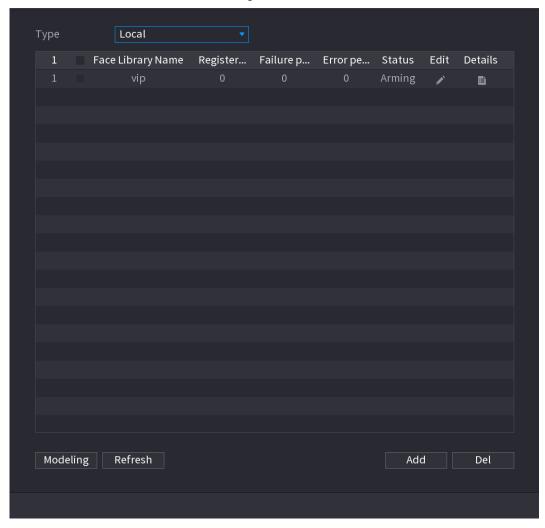
For privacy reason, the human face is pixelated.

4.7.3.1 Creating Human Face Library

Step 1 Select Main Menu > AI > DATABASE > FACE LIBRARY.

The FACE LIBRARY interface is displayed. See Figure 4-159.

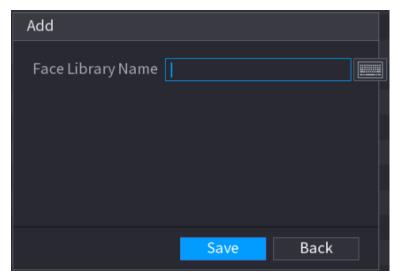
Figure 4-159



 $\underline{\text{Step 2}}$ Select a channel and then click \mathbf{Add} .

System displays Add interface. See Figure 4-160.

Figure 4-160



<u>Step 3</u> Input human face library name and then click **Save**. System successfully saves the face library.

Adding Face Pictures

You can add face pictures to the existing libraries one by one or by batch, or add from the detected faces.



To add face pictures one by one or by batch, you need to get the pictures from the USB storage device. The picture size should be smaller than 256K with resolution between 200×200–6000×5000.

Adding One Face Picture

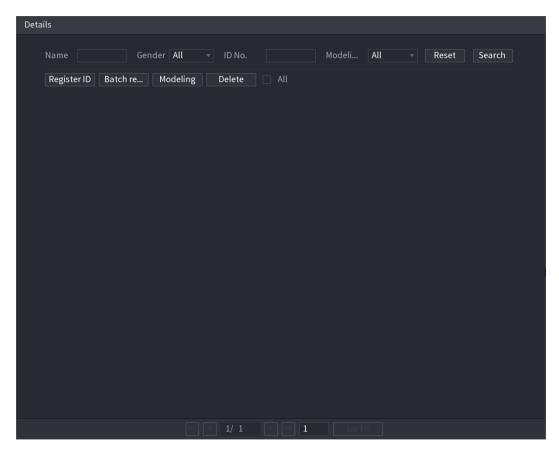
You can add one face picture to the database. It is for the scenario that the registered human face picture amount is small.

- Step 1 Select Main Menu > AI > DATABASE > FACE LIBRARY.

 The FACE LIBRARY interface is displayed.
- Step 2 Click of the library that you want to configure.

The **Details** interface is displayed. See Figure 4-161.

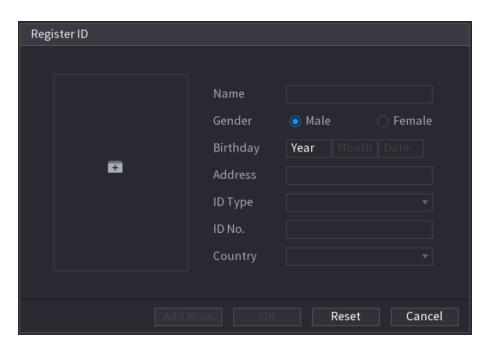
Figure 4-161



Step 3 Click Register ID.

The **Register ID** interface is displayed. See Figure 4-162.

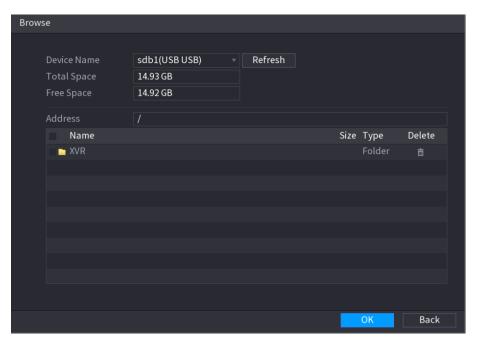
Figure 4-162



Step 4 Click to add a face picture.

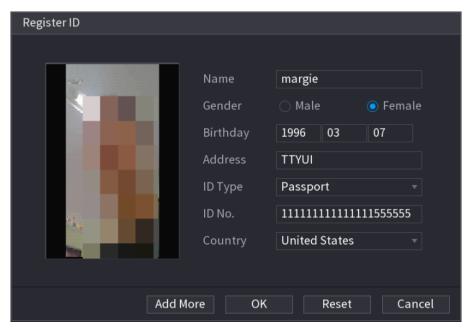
The **Browse** interface is displayed. See Figure 4-163.

Figure 4-163



Step 5 Select a face picture and enter the registration information. See Figure 4-164.

Figure 4-164



Step 6 Click OK.

The system prompts the registration is successful.

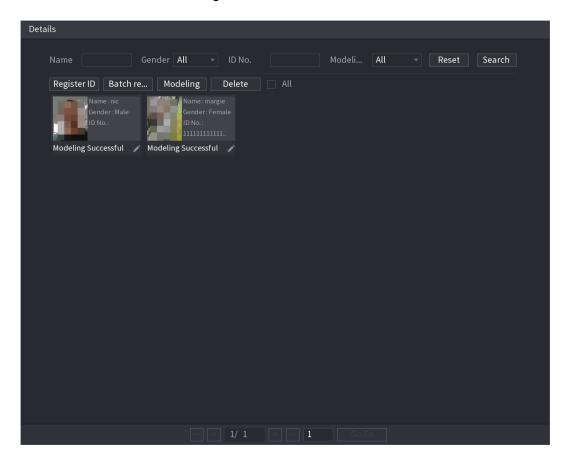
Step 7 On the **Details** interface, click **Search**.

The system prompts modeling is successful. See Figure 4-165.



If the system prompts the message indicating modeling is in process, wait a while and then click **Search** again. If modeling is failed, the registered face picture cannot be used for face recognition.

Figure 4-165



Adding Face Pictures in Batch

System supports batch add if you want to import several human face image at the same time.

Step 1 Give a name to the face picture by referring to the following table. See Table 4-43.

Table 4-43

Naming format	Description
Name	Enter the name.
Gender	Enter 1 or 2. 1 represents male, and 2 represents female.
Birthday	Enter numbers in the format of yyyy-mm-dd.
Country	Enter the abbreviation of country. For example, CN for China.
ID Type	1 represents ID card; 2 represents passport; 3 represents military
ID Type	officer password.
ID No.	Enter the ID number.
Address	Enter the address.

Step 2 Select Main Menu > AI > DATABASE > FACE LIBRARY.

The FACE LIBRARY interface is displayed.

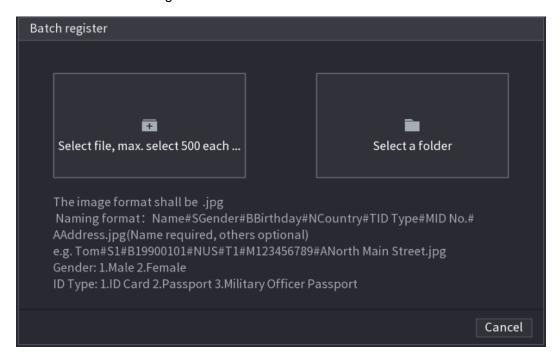
Step 3 Click of the library that you want to configure.

The **Details** interface is displayed. See Figure 4-161.

Step 4 On the **Details** interface, click **Batch register**.

The **Batch register** interface is displayed. See Figure 4-166.

Figure 4-166



Step 5 Click Select file, max select 500 each time or Select a folder to import face pictures.

Step 6 Click OK to complete batch registration.

4.7.3.2 Black/whitelist

To manage vehicle management, you can add the corresponding plate number on the blacklist or whitelist. System can compare the detected plate information with the plate on the blacklist/whitelist and then trigger the corresponding alarm linkage.

After enable black/whitelist, on the preview interface, the plate in the blacklist is displayed as red on the plate list, the plate in the whitelist is displayed as green on the plate list. For the plate not in the black/whitelist, the plate is displayed as white.

Adding B/W List

Step 1 Select Main Menu > AI > DATABASE > B/WLIST.

The **B/W List** interface is displayed. See Figure 4-167.

Figure 4-167



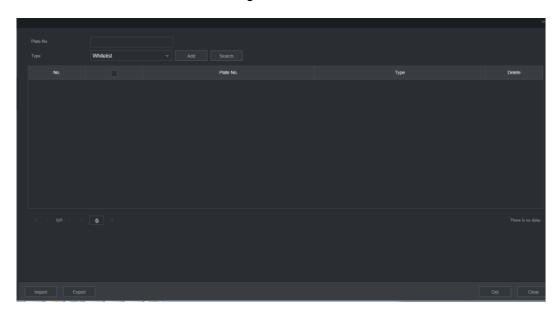
Step 2 Set plate information and then select Blacklist or Whitelist.Step 3 Click Add.

Deleting Black/Whitelist

Set type as **Whitelist**, **Blacklist**, or **All**, and then click **Search**. System displays black/whitelist information. See Figure 4-168.

- On the searched results list, check the box before the plate number and then click **Delete**,
 or click the of the corresponding plate number, you can delete the plate information on the black/whitelist.
- Click Clear to delete all plate information on the black/whitelist.

Figure 4-168



Import/Export Black/whitelist

System supports export black/whitelist to the USB device, or import black/whitelist from the USB device. System supports .csv or .xlsx file. The export file format is .csv.

- Import black/whitelist: Click Import and then select the corresponding file, click Browse to import the file.
- Export black/whitelist: Click Export and then select the file storage path and then click
 Save.

4.8 Event Manager

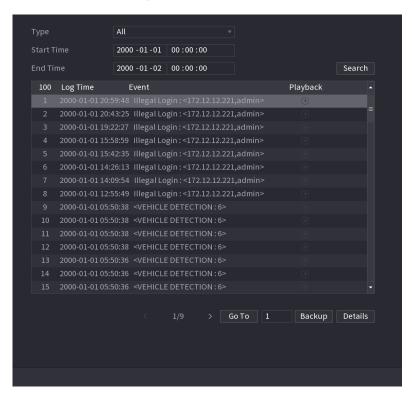
4.8.1 Alarm Info

You can search, view and back up the alarm information.

Step 1 Select Main Menu > ALARM > ALARM INFO.

The **ALARM INFO** interface is displayed. See Figure 4-169.

Figure 4-169



- <u>Step 4</u> In the **Type** list, select the event type; In the **Start Time** box and **End Time** box, enter the specific time.
- Step 5 Click Search.

The search results are displayed.

Step 6 Click Backup to back up the search results into the external storage device.

- NOTE
- Select an alarm event log and then click **Backup** to back up it to peripheral USB device.
- Select an alarm event log, click to play the recorded video of alarm event.
 Double-click a log or click Details to view the detailed information of the event.

4.8.2 Alarm Status

You can view NVR alarm event, and remote channel alarm event.

Select **Main Menu > ALARM > ALARM STATUS**, the **ALARM STATUS** interface is displayed. See Figure 4-170.

Figure 4-170



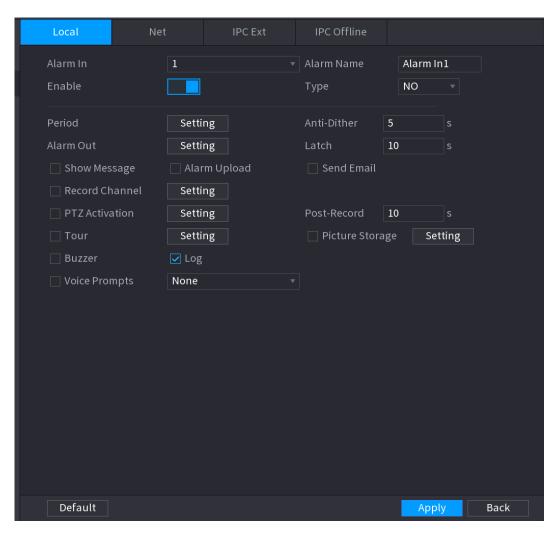
4.8.3 Alarm Input

Step 1 Select Main menu > ALARM > ALARM INPUT,
The ALARM INPUT interface is displayed. See Figure 4-171.

Step 2 There are four alarm types.

- Local alarm: After connect the alarm device to the NVR alarm input port, system
 can trigger the corresponding alarm operations when there is alarm signal from the
 alarm input port to the NVR.
- Network alarm: NVR trigger corresponding alarm operations when it receives the alarm signal via the network transmission.
- IPC external alarm: When the network camera connected peripheral device has triggered an alarm, it can upload the alarm signal to the NVR via the network transmission. The system can trigger the corresponding alarm operations.
- IPC offline alarm: When the network connection between the NVR and the network camera is off, the system can trigger the corresponding alarm operations.

Figure 4-171



- <u>Step 3</u> Set **Alarm In** channel number and then select the **Enable check** box to enable the function.
- Step 4 Configure parameters. See Table 4-44.

Table 4-44

Parameter	Description
Alarm in	Select a channel to set alarm.
Enable	Check the box to enable the function.
Alarm	Enter an alarm name.
Name	
Туре	NO (normal open) or NC (normal close).
Period	Define a period during which the alarm is active. For details, see "Setting Period
Period	in 4.8.5.1 Motion Detect."
	The alarm device (such as lights, sirens, etc.) is connected to the alarm output
Alarm Out	port. When an alarm occurs, the NVR device transmits the alarm information to
	the alarm device.
Latch	When the alarm ends, the alarm extended for a period of time. The time range is
	from 0 seconds to 300 seconds.

Parameter	Description
Show Message	Check box to enable a pop-up message in your local host PC.
Alarm	Select the check box. When an alarm occurs, the NVR device uploads an alarm signal to the network (including the alarm center).
Upload	This function is for some series products only.
	You need to set the alarm center first. For details, see "4.12.9 Alarm Centre."
Send Email	Select the check box. When an alarm occurs, the NVR device sends an email to the set mailbox to notify the user.
	You need to set the email first. For details, see "4.12.6 Email."
Record	Select the check box and select the needed recording channel (support multiple choices). When an alarm occurs, the NVR device activates the channel for recording.
Channel	You need to enable intelligent recording and auto recording first. For details, see "4.1.4.6 Schedule."
PTZ	Select the check box and click Setting to select the channel and PTZ action. When an alarm occurs, the NVR device associates the channel to perform the corresponding PTZ action. For example, activate the PTZ in channel one to turn to the preset point X.
Activation	Tripwire alarm supports to activate PTZ preset point only.
	 You need to set the corresponding PTZ actions first, see "4.4.3 Configuring PTZ Functions."
Delay	At the end of the alarm, the recording extends for a period of time. The time range is from 10 seconds to 300 seconds.
	Select the check box and select the channel for tour. When an alarm occurs, the local interface of the NVR device displays the selected channel screen.
Tour	You need to set the time interval and mode for tour first, see "4.16.2 Tour."
	After the tour is over, the preview interface is restored to the screen split mode before the tour.
Snapshot	Select the Snapshot check box to take a snapshot of the selected channel.
	To use this function, select Main Menu > CAMERA > ENCODE > Snapshot , in the Mode list, select Event (Trigger).
Log	Select the check box, the NVR device records the alarm information in the log when an alarm occurs.

Parameter	Description
	Check the box and then select the corresponding audio file from the dropdown
Voice	list. System plays the audio file when the alarm occurs.
Prompts	
	Refer to "4.17.1 File Manage" to add audio file first.
Buzzer	Select the check box to activate the buzzer when an alarm occurs.

Step 5 Click Apply.

4.8.4 Alarm Control

You can set proper alarm output (Auto/manual/off). Connect the alarm device to the system alarm output port, and set the mode as auto, system can trigger the corresponding operations when an alarm occurs.

- Auto: Once an alarm event occurs, system can generate an alarm.
- Manual: Alarm device is always on the alarming mode.
- Off: Disable alarm output function.

Step 1 Select Main Menu > ALARM > ALARM OUTPUT.

The ALARM OUTPUT interface is displayed. See Figure 4-172.

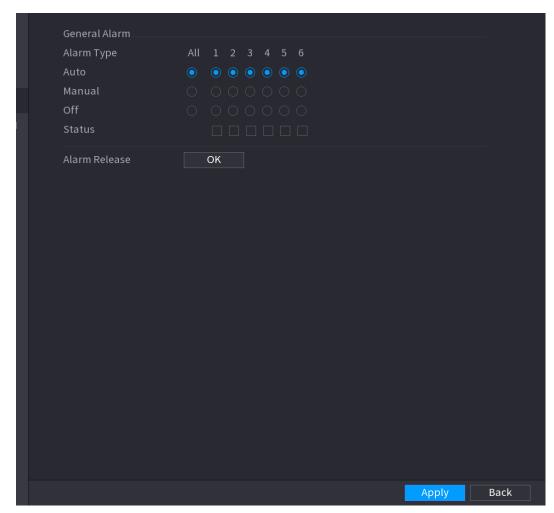


Figure 4-172

Step 2 Select the alarm mode of the alarm output channel.

- Click OK button of the Alarm Release, you can clear all alarm output statuses.
- View the alarm output status on the **Status** column.

Step 3 Click Apply.

4.8.5 Video Detection

The video detection adopts the computer image and graphics process technology. It can analyze the video and check there is considerable changing or not. Once video has changed considerably (such as there is any moving object, video is distorted), system can trigger the corresponding alarm activation operations.

Select **Main menu > ALARM > VIDEO DETECTION > MOTION DETECT**, you can see motion detect interface. See Figure 4-175. There are five detection types: motion detection, video loss, tampering, scene changing and PIR alarm.

4.8.5.1 Motion Detect

When the moving object appears and moves fast enough to reach the preset sensitivity value, the system activates the alarm.

Step 1 Select Main Menu > ALARM > VIDIEO DETECTION > Motion Detect.

The Motion Detect interface is displayed. See Figure 4-173.

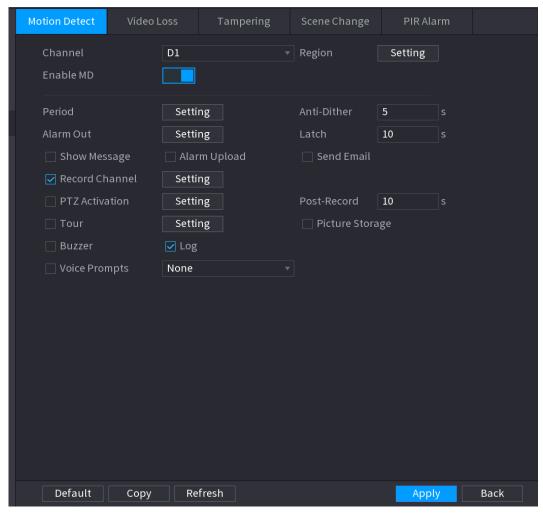


Figure 4-173

Step 2 Configure the settings for the motion detection parameters. See Table 4-45.

Table 4-45

Parameter	Description
Channel	In the Channel list, select a channel to set the motion detection.
Region	Click Setting to define the motion detection region.
Enable MD	Enable or disable the motion detection function. Check the box enable the function.
Period	Define a period during which the motion detection is active.
Sensitivity	The higher the value is, the easier it is to trigger an alarm. But at the same time, the false alarm may occur. The default value is recommended.
Alarm Out	The alarm device (such as lights, sirens, etc.) is connected to the alarm output port. When an alarm occurs, the NVR device transmits the alarm information to the alarm device.
Latch	When the alarm ends, the alarm extended for a period of time. The time range is from 0 seconds to 300 seconds.
Show Message	Check box to enable a pop-up message in your local host PC.
Alarm	Select the check box. When an alarm occurs, the NVR device uploads an alarm signal to the network (including the alarm center).
Upload	 This function is for some series products only.
	 You need to set the alarm center first. For details, see "4.12.9 Alarm Centre."
Send Email	Select the check box. When an alarm occurs, the NVR device sends an email to the set mailbox to notify the user.
	You need to set the email first. For details, see "4.12.6 Email."
Record Channel	Select the check box and select the needed recording channel (support multiple choices). When an alarm occurs, the NVR device activates the channel for recording.
	You need to enable intelligent recording and auto recording first. For details, see "4.1.4.6 Schedule."
PTZ Activation	Select the check box and click Setting to select the channel and PTZ action. When an alarm occurs, the NVR device associates the channel to perform the corresponding PTZ action. For example, activate the PTZ in channel one to turn to the preset point X.
	 Tripwire alarm supports to activate PTZ preset point only. You need to set the corresponding PTZ actions first, see "4.4.3 Configuring PTZ Functions."

Parameter	Description
Delay	At the end of the alarm, the recording extends for a period of time. The time range is from 10 seconds to 300 seconds.
Tour	Select the check box and select the channel for tour. When an alarm occurs, the local interface of the NVR device displays the selected channel screen. • You need to set the time interval and mode for tour first, see "4.16.2 Tour." • After the tour is over, the preview interface is restored to the screen split mode before the tour.
Snapshot	Select the Snapshot check box to take a snapshot of the selected channel. To use this function, select Main Menu > CAMERA > ENCODE > Snapshot , in the Mode list, select Event (Trigger).
Voice Prompts	Check the box and then select the corresponding audio file from the dropdown list. System plays the audio file when the alarm occurs. Refer to "4.17.1 File Manage" to add audio file first.
Buzzer	Select the check box to activate the buzzer when an alarm occurs.

Step 3 Click **Apply** to save the settings.

- Click **Default** to restore the default setting.
- Click **Copy**, in the **Copy** dialog box, select the additional channel(s) that you want to copy the motion detection settings to, and then click **Apply**.
- Click **Test** to test the settings.

Setting the Motion Detection Region

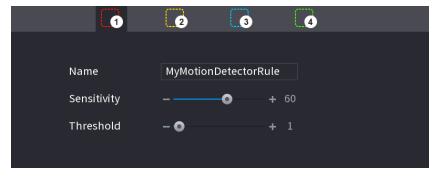
Step 1 Next to Region, click Setting.

The region setting screen is displayed.

Step 2 Point to the middle top of the interface.

The setting interface is displayed. See Figure 4-174.

Figure 4-174



Step 3 Configure the regions settings. You can configure totally four regions.

1) Select one region, for example, click 1.

- 2) Drag on the screen to select the region that you want to detect.
- 3) The selected area shows the color that represents the region.
- 4) Configure the parameters. See Table 4-46.

Table 4-46

Parameter	Description
Name	Enter a name for the region.
Concitivity	Every region of every channel has an individual sensitivity value.
Sensitivity	The bigger the value is, the easier the alarms can be activated.
Throobold	Adjust the threshold for motion detect. Every region of every channel
Threshold	has an individual threshold.



When anyone of the four regions activates motion detect alarm, the channel where this region belongs to will activate motion detect alarm.

Step 4 Right-click on the screen to exit the region setting interface.

<u>Step 5</u> On the **Motion Detect** interface, click **Apply** to complete the settings.

Setting Period



The system only activates the alarm in the defined period.

Step 1 Next to **Period**, click **Setting**.

The **Setting** interface is displayed. See Figure 4-175.

Figure 4-175

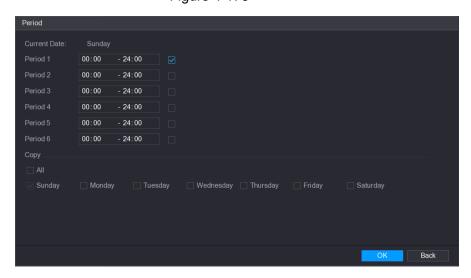


Step 2 Define the motion detection period. By default, it is active all the time.

- Define the period by drawing.
 - Define for a specified day of a week: On the timeline, click the half-hour blocks to select the active period.

- Define for several days of a week: Click before each day, the icon switches to . On the timeline of any selected day, click the half-hour blocks to select the active periods, all the days with will take the same settings.
- ♦ Define for all days of a week: Click All, all switches to select the active periods, all the days will take the same settings.
- Define the period by editing. Take Sunday as an example.
- 1) Click

The **Period** interface is displayed. See Figure 4-176. Figure 4-176



- 2) Enter the time frame for the period, and then select the check box to enable the settings.
 - ♦ There are six periods for you to set for each day.
 - ♦ Under Copy, select All to apply the settings to all the days of a week, or select specific day(s) that you want to apply the settings to.
- 3) Click **OK** to save the settings.

Step 3 On the Motion Detect interface, click Apply to complete the settings.

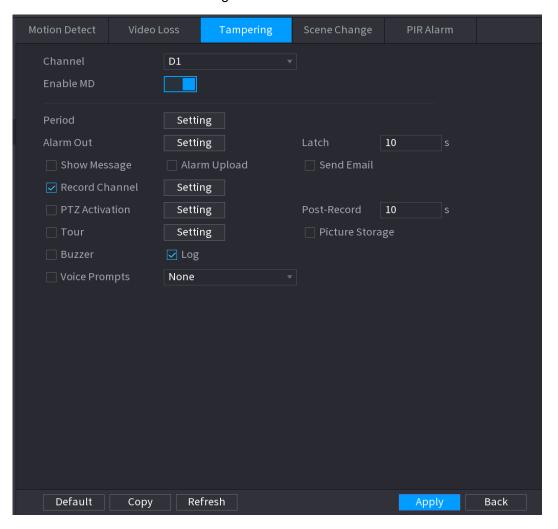
4.8.5.2 Tampering

When the camera lens is covered, or the video is displayed in a single color because of sunlight status, the monitoring cannot be continued normally. To avoid such situations, you can configure the tampering alarm settings.

Step 1 Select Main Menu > ALARM > VIDIEO DETECTION > Tampering.

The **Tampering** interface is displayed. See Figure 4-177.

Figure 4-177



<u>Step 2</u> To configure the settings for the tampering detection parameters, see "4.8.5.1 Motion Detect."

The Tampering function does not have region and sensitivity items.

Step 3 Click **Apply** to complete the settings.



- Click **Default** to restore the default setting.
- Click **Copy**, in the **Copy** dialog box, select the additional channel(s) that you want to copy the motion detection settings to, and then click **Apply**.

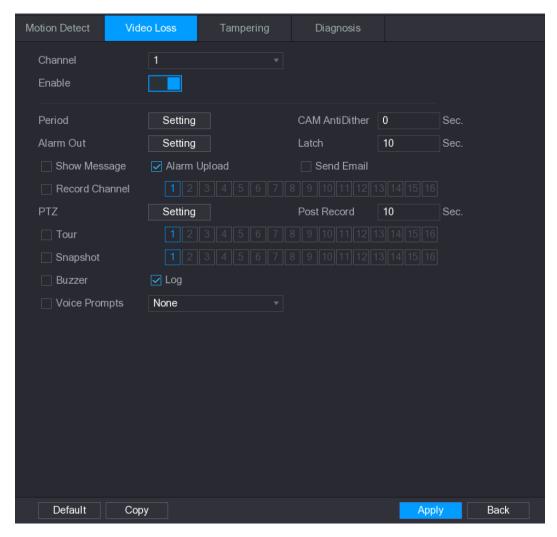
4.8.5.3 Video Loss

When the video loss occurs, the system activates the alarm.

Step 1 Select Main Menu > ALARM > VIDIEO DETECTION > Video Loss.

The **Video Loss** interface is displayed. See Figure 4-178.

Figure 4-178



<u>Step 2</u> To configure the settings for the video loss detection parameters, see "4.8.5.1 Motion Detect."

The video loss function does not have region and sensitivity items.

Step 3 Click **Apply** to complete the settings.



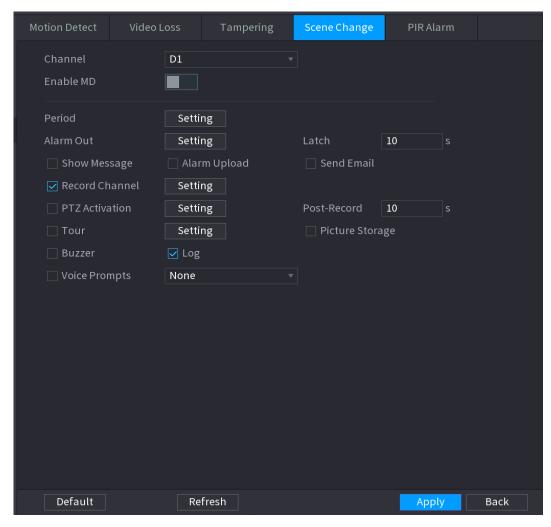
- Click **Default** to restore the default setting.
- Click **Copy**, in the **Copy** dialog box, select the additional channel(s) that you want to copy the motion detection settings to, and then click **Apply**.

4.8.5.4 Scene Change

When the detected scene has changed, system can generate an alarm.

<u>Step 1</u> Select **Main Menu>ALARM >VIDEO DETECTION >SCENE CHANGE**, The **Scene Change** interface is displayed. See Figure 4-179.

Figure 4-179



- <u>Step 2</u> To configure the settings for the scene change parameters, see "4.8.5.1 Motion Detect." The scene change function does not have region and sensitivity items.
- Step 3 Click **Apply** to complete the settings.



- Click **Default** to restore the default setting.
- Click **Copy**, in the **Copy** dialog box, select the additional channel(s) that you want to copy the motion detection settings to, and then click **Apply**.

4.8.5.5 PIR Alarm

When the detected scene has changed, system can generate an alarm.

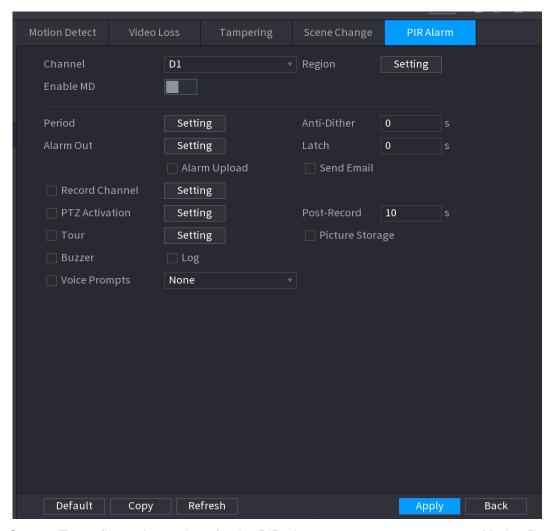
PIR function helps enhancing the accuracy and validity of motion detect. It can filter the meaningless alarms that are activated by the objects such as falling leaves, flies. The detection range by PIR is smaller than the field angle.

PIR function is enabled by default if it is supported by the cameras. Enabling PIR function will get the motion detect to be enabled automatically to generate motion detection alarms; if the PIR function is not enabled, the motion detect just has the general effect.

Step 1 Select Main Menu > ALARM > VIDEO DETECT > PIR ALARM.

The **PIR Alarm** interface is displayed. See Figure 4-180.

Figure 4-180



Step 2 To configure the settings for the PIR alarm parameters, see "4.8.5.1 Motion Detect."

Step 3 Click Apply to complete the settings.

 \bigcap

- Click **Default** to restore the default setting.
- Click **Copy**, in the **Copy** dialog box, select the additional channel(s) that you want to copy the motion detection settings to, and then click **Apply**.

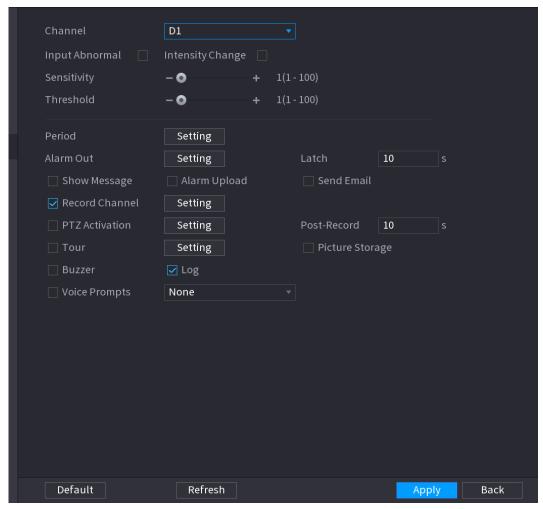
4.8.6 Audio Detect

System can generate an alarm once it detect the audio is not clear, the tone color has changed or there is abnormal or audio volume changes.

Step 1 Select Main Menu > ALARM > AUDIO DETECT.

The **AUDIO DETECT** interface is displayed. See Figure 4-181.

Figure 4-181



Step 2 Configure parameters. See Table 4-47.

Table 4-47

Parameter	Description
Channel	In the Channel list, select a channel to set.
Input	Check the box here, system can generate an alarm once the audio input is
abnormal	abnormal.
Intensity	Check the box here, system can generate an alarm once the audio volume
change	becomes strong.
Period	Define a period during which the function is active.
Sensitivity	The higher the value is, the easier it is to trigger an alarm. But at the same time,
	the false alarm may occur. The default value is recommended.
Threshold	You can set intensity change threshold. The smaller the value is, the higher the
Inresnoid	sensitivity is.
	The alarm device (such as lights, sirens, etc.) is connected to the alarm output
Alarm Out	port. When an alarm occurs, the NVR device transmits the alarm information to
	the alarm device.
Latch	When the alarm ends, the alarm extended for a period of time. The time range is
	from 0 seconds to 300 seconds.

Parameter	Description
Show Message	Check box to enable a pop-up message in your local host PC.
Alarm	Select the check box. When an alarm occurs, the NVR device uploads an alarm signal to the network (including the alarm center).
Upload	 This function is for some series products only. You need to set the alarm center first. For details, see "4.12.9 Alarm Centre."
Send Email	Select the check box. When an alarm occurs, the NVR device sends an email to the set mailbox to notify the user. You need to set the email first. For details, see "4.12.6 Email."
Record Channel	Select the check box and select the needed recording channel (support multiple choices). When an alarm occurs, the NVR device activates the channel for recording. You need to enable intelligent recording and auto recording first. For details, see "4.1.4.6 Schedule."
PTZ Activation	Select the check box and click Setting to select the channel and PTZ action. When an alarm occurs, the NVR device associates the channel to perform the corresponding PTZ action. For example, activate the PTZ in channel one to turn to the preset point X.
	 Tripwire alarm supports to activate PTZ preset point only. You need to set the corresponding PTZ actions first, see 4.4.3 Configuring PTZ Functions.
Delay	At the end of the alarm, the recording extends for a period of time. The time range is from 10 seconds to 300 seconds.
Tour	Select the check box and select the channel for tour. When an alarm occurs, the local interface of the NVR device displays the selected channel screen.
	 You need to set the time interval and mode for tour first, see 4.16.2 Tour. After the tour is over, the preview interface is restored to the screen split mode before the tour.
Snapshot	Select the Snapshot check box to take a snapshot of the selected channel. To use this function, select Main Menu > CAMERA > ENCODE > Snapshot , in
Log	the Mode list, select Event (Trigger). Select the check box, the NVR device records the alarm information in the log when an alarm occurs.

Parameter	Description
	Check the box and then select the corresponding audio file from the dropdown
Voice	list. System plays the audio file when the alarm occurs.
Prompts	
	Refer to 4.17.1 File Manage to add audio file first.
Buzzer	Select the check box to activate the buzzer when an alarm occurs.

Step 3 Click **Apply** to complete the settings.

4.8.7 Thermal Alarm

System supports thermal devices and receives the alarm signal from it. It can recognize the alarm type, and then trigger the corresponding alarm actions.

The system supports fire alarm, temperature (temperature difference) and cold/hot alarm.

- Fire alarm: System generates an alarm once it detects there is a fire. The alarm mode includes Preset and Excluded zone.
- Temperature (temperature difference): System triggers an alarm once the temperature difference between two positions is higher or below the specified threshold.
- Clod/hot alarm: System triggers an alarm once the detected position temperature is higher or below the specified threshold.

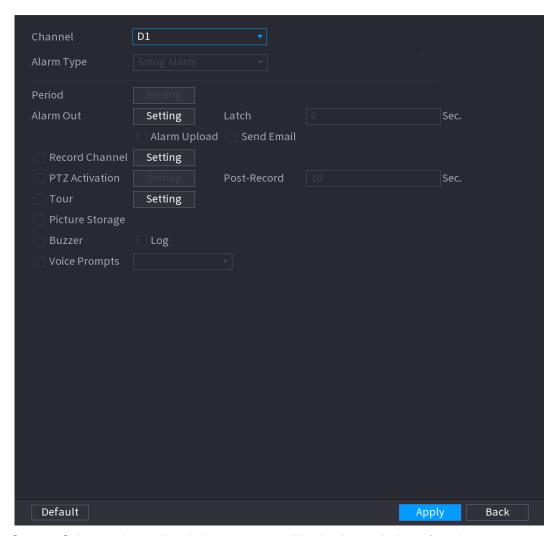


- The connected channel shall support temperature test function.
- This function is for some series products only. It supports enable/disable function only. Go to the front-end device to set corresponding parameters.

Step 1 Select Main Menu > ALARM > THERMAL ALARM.

The **THERMAL ALARM** interface is displayed. See Figure 4-182.

Figure 4-182



- <u>Step 2</u> Select a channel and alarm type, enable the thermal alarm function.
- <u>Step 3</u> Select fire mode and then enable this function (If the alarm type is **Fire Alarm**). System supports preset mode and zone excluded mode.
 - Preset: Select a preset and then enable the function. System generates an alarm once it detect there is a fire.
 - **Global**: System filters the specified high temperature zone. System generates an alarm once the rest zone has fire.

Step 4 Set parameters. See Table 4-48.

Table 4-48

Parameter	Description
Alarm Out	The alarm device (such as lights, sirens, etc.) is connected to the alarm output port. When an alarm occurs, the NVR device transmits the alarm information to
7 ilaini Gat	the alarm device.
Latch	When the alarm ends, the alarm extended for a period of time. The time range is from 0 seconds to 300 seconds.
Show Message	Check box to enable a pop-up message in your local host PC.

Parameter	Description
Alarm Upload	Select the check box. When an alarm occurs, the NVR device uploads an alarm signal to the network (including the alarm center).
	This function is for some series products only. You need to get the plarm center first. For details, and "4.12.0 Alarm."
	 You need to set the alarm center first. For details, see "4.12.9 Alarm Centre." Select the check box. When an alarm occurs, the NVR device sends an email to
Send Email	the set mailbox to notify the user.
	You need to set the email first. For details, see "4.12.6 Email."
Record Channel	Select the check box and select the needed recording channel (support multiple choices). When an alarm occurs, the NVR device activates the channel for recording.
	You need to enable intelligent recording and auto recording first. For details, see "4.1.4.6 Schedule."
PTZ Activation	Select the check box and click Setting to select the channel and PTZ action. When an alarm occurs, the NVR device associates the channel to perform the corresponding PTZ action. For example, activate the PTZ in channel one to turn to the preset point X. Tripwire alarm supports to activate PTZ preset point only. You need to set the corresponding PTZ actions first, see "4.4.3 Configuring"
	PTZ Functions."
Delay	At the end of the alarm, the recording extends for a period of time. The time range is from 10 seconds to 300 seconds.
Tour	Select the check box and select the channel for tour. When an alarm occurs, the local interface of the NVR device displays the selected channel screen.
	You need to set the time interval and mode for tour first, see "4.16.2 Tour."
	 After the tour is over, the preview interface is restored to the screen split mode before the tour.
Snapshot	Select the Snapshot check box to take a snapshot of the selected channel.
	To use this function, select Main Menu > CAMERA > ENCODE > Snapshot , in the Mode list, select Event (Trigger).
Log	Select the check box, the NVR device records the alarm information in the log when an alarm occurs.

Parameter	Description
	Check the box and then select the corresponding audio file from the dropdown
Voice	list. System plays the audio file when the alarm occurs.
Prompts	
	Refer to "4.17.1 File Manage" to add audio file first.
Buzzer	Select the check box to activate the buzzer when an alarm occurs.

Step 5 Click Apply.

4.8.8 Abnormality

Step 1 Select Main Menu>ALARM>ABNORMALITY.

The **Abnormality** interface is displayed. See Figure 4-183.

Figure 4-183

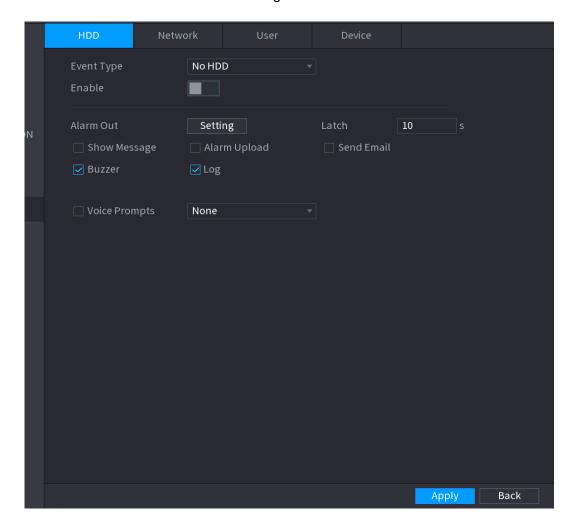


Figure 4-184

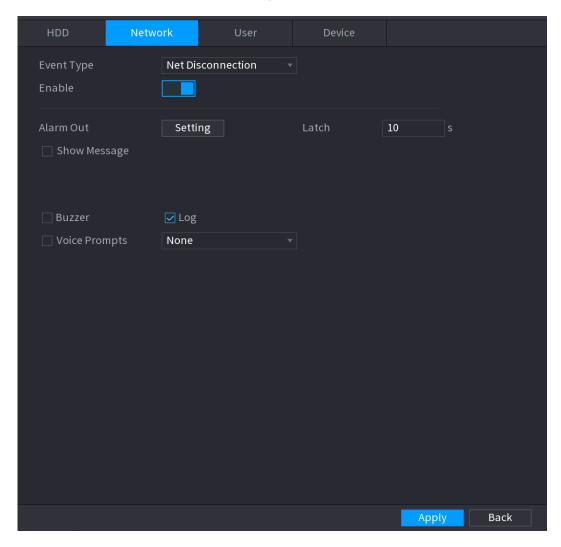


Figure 4-185

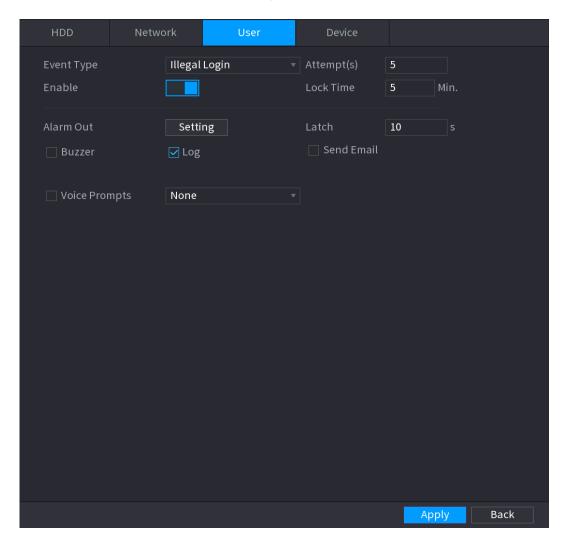
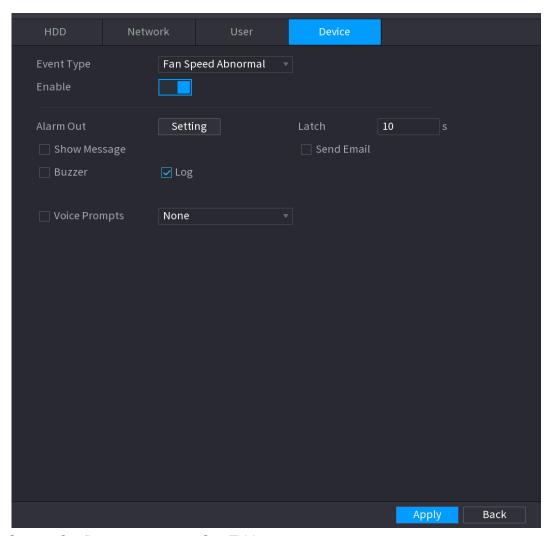


Figure 4-186



Step 2 Configure parameters. See Table 4-49.

Table 4-49

Parameter	Description
Event Type	 Click the corresponding tab to set different abnormality events. HDD: Sets process method when there is a HDD event such as HDD error, no HDD, no space. See Figure 4-183. Network: Sets process method when there is a network event such as disconnection, IP conflict, MAC conflict. See Figure 4-184. User: Sets process method when there is an Illegal login event. See Figure 4-185. Device: Sets process method when fan speed is abnormal, or there is a network security event. See Figure 4-186. Different series products support different event types. The actual product shall prevail.
Enable	Check the box to enable the function,
Less than	System generates an alarm once the HDD space is less than the threshold.

Parameter	Description
· aramotor	For HDD Space type only.
Attempts	Set the maximum number of allowable wrong password entries. The account will be locked after your entries exceed the maximum number For Illegal Login type only.
Lock Time	Set how long the account is locked for. The value ranges from 1 minute to 60 minutes. For Illegal Login type only.
Alarm Out	The alarm device (such as lights, sirens, etc.) is connected to the alarm output port. When an alarm occurs, the NVR device transmits the alarm information to the alarm device.
Latch	When the alarm ends, the alarm extended for a period of time. The time range is from 0 seconds to 300 seconds.
Show Message	Check box to enable a pop-up message in your local host PC.
Alarm Upload	Select the check box. When an alarm occurs, the NVR device uploads an alarm signal to the network (including the alarm center). This function is for some series products only. You need to set the alarm center first. For details, see "4.12.9 Alarm"
Send Email	Centre." Select the check box. When an alarm occurs, the NVR device sends an email to the set mailbox to notify the user. You need to set the email first. For details, see "4.12.6 Email."
Record Channel	Select the check box and select the needed recording channel (support multiple choices). When an alarm occurs, the NVR device activates the channel for recording. You need to enable intelligent recording and auto recording first. For details, see "4.1.4.6 Schedule."
PTZ Activation	Select the check box and click Setting to select the channel and PTZ action. When an alarm occurs, the NVR device associates the channel to perform the corresponding PTZ action. For example, activate the PTZ in channel one to turn to the preset point X. Tripwire alarm supports to activate PTZ preset point only. You need to set the corresponding PTZ actions first, see "4.4.3 Configuring PTZ Functions."
Delay	At the end of the alarm, the recording extends for a period of time. The time range is from 10 seconds to 300 seconds.

Parameter	Description
Tour	Select the check box and select the channel for tour. When an alarm occurs, the local interface of the NVR device displays the selected channel screen. • You need to set the time interval and mode for tour first, see "4.16.2 Tour." • After the tour is over, the preview interface is restored to the screen split mode before the tour.
Snapshot	Select the Snapshot check box to take a snapshot of the selected channel. To use this function, select Main Menu > CAMERA > ENCODE > Snapshot , in the Mode list, select Event (Trigger).
Log	Select the check box, the NVR device records the alarm information in the log when an alarm occurs.
Voice Prompts	Check the box and then select the corresponding audio file from the dropdown list. System plays the audio file when the alarm occurs. Refer to "4.17.1 File Manage" to add audio file first.
Buzzer	Select the check box to activate the buzzer when an alarm occurs.

Step 3 Click Apply.

4.9 POS

You can connect the Device to the POS (Point of Sale) machine and receive the information from it. This function applies to the scenarios such as supermarket POS machine. After connection is established, the Device can access the POS information and display the overlaid text in the channel window.



Playing POS information in the local playback and viewing the POS information in the live view screen support single-channel mode and four-channel mode. Displaying monitoring screen and playing back in the web support multi-channel mode.

4.9.1 Search

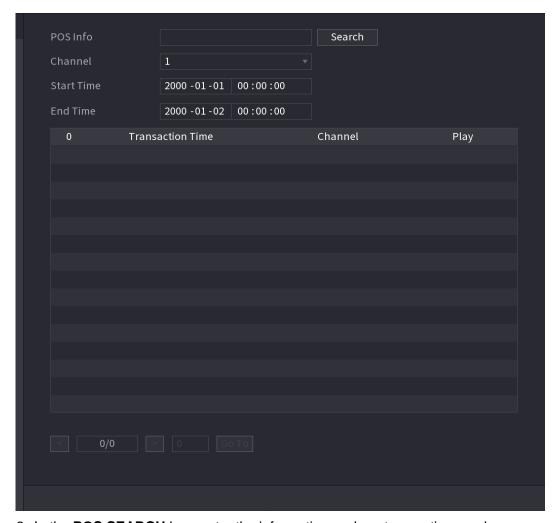


The system supports fuzzy search.

Step 1 Select Main Menu > POS > POS SEARCH.

The **POS SEARCH** interface is displayed. See Figure 4-187.

Figure 4-187



- <u>Step 2</u> In the **POS SEARCH** box, enter the information such as transaction number on your receipt, amount, or product name.
- <u>Step 4</u> In the **Start Time** box and **End Time** box, enter the time period that you want to search the POS transaction information.
- Step 5 Click Search.

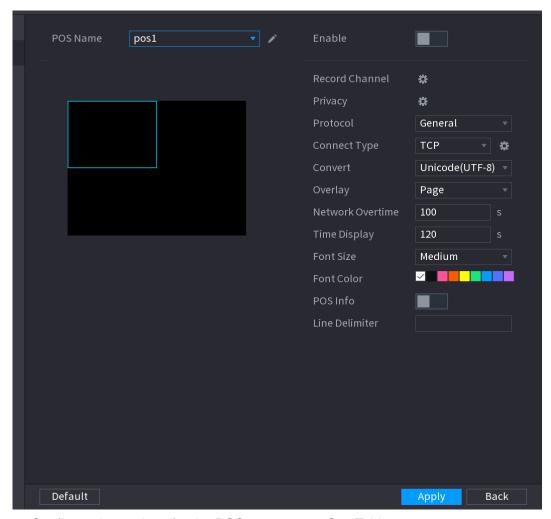
The searched transaction results display in the table.

4.9.2 Settings

Step 1 Select Main Menu > POS > POS SETUP.

The **POS SETUP** interface is displayed. See Figure 4-188.

Figure 4-188



Step 2 Configure the settings for the POS parameters. See Table 4-50.

Table 4-50

Parameter	Description
	In the POS Name list, select the POS machine that you want to
	configures settings for. Click to modify the POS name.
POS Name	
	The POS name shall be unique.
	The POS name supports 21 Chinese characters or 63
	English characters.
Enable	Enable the POS function.
Record CH	Click to select a channel to record.
Privacy Setup	Enter the privacy contents. Refer to "4.9.2.1 Privacy Setup."
Protocol Type	Select POS by default. Different machine corresponds to different
Protocol Type	protocols.

Parameter	Description
	In the Connect Type list, select the connection protocol type.
Connect Type	Click the IP Address interface is displayed.
	In the Source IP box, enter the IP address (the machine that is
	connected to the Device) that sends messages.
Convert	Select a character encoding mode.
	In the Overlay list, Select Turn or ROLL.
	Turn: Once the information is at 16 lines, system displays the
	next page.
Overlay	ROLL: Once the information is at 16 lines, system rolls one
Overlay	line after another to delete the first line.
	When the local preview mode is in 4-split, the turn/ROLL function
	is based on 8 lines.
	When the network is not working correctly and cannot be
	recovered after the entered timeout limit, the POS information will
Network time out	not display normally. After the network is recovered, the latest
	POS information will be displayed.
	Enter the time that how long you want to keep the POS
Time Display	information displaying. For example, enter 5, the POS information
	disappear from the screen after 5 seconds.
Fort Cine	In the Font Size list, select Small, Medium, or Big as the text
Font Size	size of POS information
001.00	In the color bar, click to select the color for the text size of POS
COLOR	information.
D001.6	Enable the POS Info function, the POS information displays in the
POS Info	live view/WEB.
	There is no line delimiter by default.
	After set the line delimiter (HEX), the overlay information after the
	delimiter is displayed in the new line. For example, the line
	delimiter is F and the overlay information is 123156789, NVR
Line Delimiter	displays overlay information on the local preview interface and
	Web as:
	123
	6789
	0.00

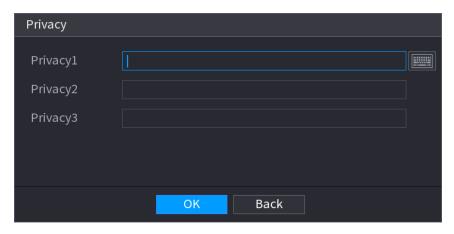
Step 3 Click **Apply** to complete the settings.

4.9.2.1 Privacy Setup

Step 1 Click Setup

The **Privacy** interface is displayed. See Figure 4-189.

Figure 4-189



Step 2 Set privacy information.

Step 3 Click **OK** button.

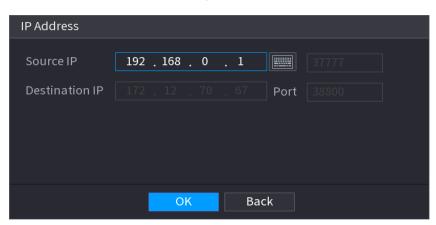
4.9.2.2 Connection type

- Connection type is UDP or TCP.
 - Step 1 Select Connect Type as UDP, TCP_CLINET or TCP.

Step 2 Click

The **IP Address** interface is displayed. See Figure 4-190.

Figure 4-190



Step 3 Source IP and Port. Refers to POS IP address and port.

Step 4 Click **OK** to complete setup.

4.10 Operation and Maintenance

4.10.1 Log

You can view and search the log information, or backup log to the USB device.

Step 1 Select Main Menu > OPERATION > LOG.

The **LOG** interface is displayed. See Figure 4-191.

Figure 4-191



- <u>Step 2</u> In the **Type** list, select the log type that you want to view (**System**, **Config**, **Storage**, **Record**, **Account**, **Clear**, **Playback**, and **Connection**) or select **All** to view all logs.
- Step 3 In the **Start Time** box and **End Time** box, enter the time period to search, and then click **Search**.

The search results are displayed. See Figure 4-192.

Figure 4-192





Click **Details** or double-click the log that you want to view, the **Detailed Information** interface is displayed. Click **Next** or **Previous** to view more log information.

- Click Backup to back up the logs into the USB storage device.
- Click Clear to remove all logs.

4.10.2 System

4.10.2.1 Version

Select Main Menu > SYSTEM > VERSION, you can go to VERSION interface.

You can view NVR version information. Slight different may be found on the user interface.

4.10.2.2 HDD Info

You can view the HDD quantity, HDD type, total space, free space, status, and S.M.A.R.T information.

Select **Main Menu > OPERATION > INFOMATION > HDD**, the **HDD** interface is displayed. See Figure 4-193. Refer to

Table 4-51 for detailed information.

Figure 4-193

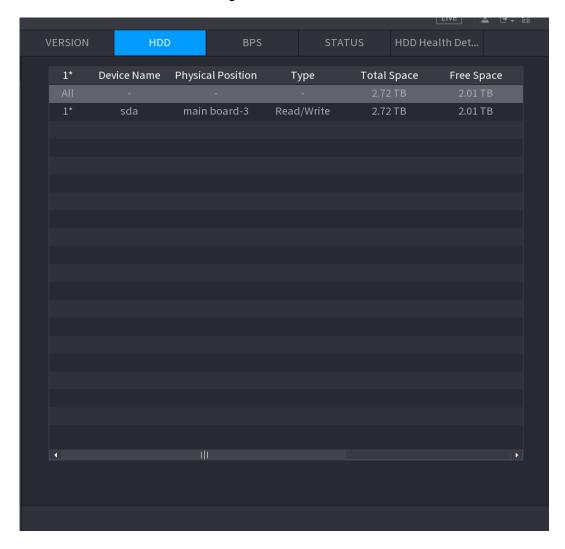


Table 4-51

Parameter	Description
-----------	-------------

Parameter	Description
No.	Indicates the number of the currently connected HDD. The
	asterisk (*) means the current working HDD.
Device Name	Indicates name of HDD.
Physical Position	Indicates installation position of HDD.
Туре	Indicates HDD type.
Total Space	Indicates the total capacity of HDD.
Free Space	Indicates the usable capacity of HDD.
Status	Indicates the status of the HDD to show if it is working normally.
S.M.A.R.T	View the S.M.A.R.T reports from HDD detecting.

4.10.2.3 BPS

Here is for you to view current video bit rate (kb/s) and resolution.

Select Main Menu > OPERATION > INFOMATION > BPS, the BPS interface is displayed. See Figure 4-194.

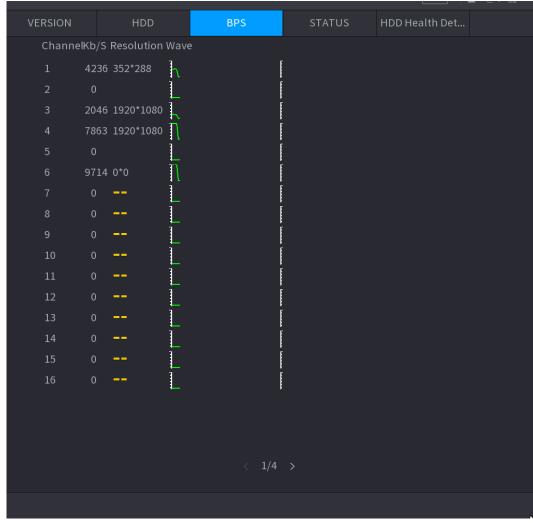


Figure 4-194

4.10.2.4 Device Status

You can view fan running status such as speed, CPU temperature, and memory.

Select Main Menu > OPERATION > INFOMATION > Status, the Status interface is displayed. See Figure 4-195.

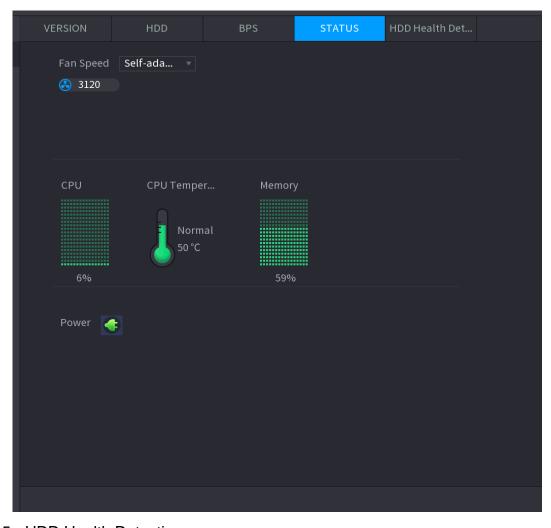


Figure 4-195

4.10.2.5 HDD Health Detection

You can view HDD health status. System supports Seagate SKYHAWK series 4T and higher HDD. It displays HDD name, space, manufacturer, Serial No., and health status.

Step 1 Select Main Menu > OPERATION > INFOMATION > HDD Health Detection. The **HDD Health Detection** interface is displayed. See Figure 4-196.

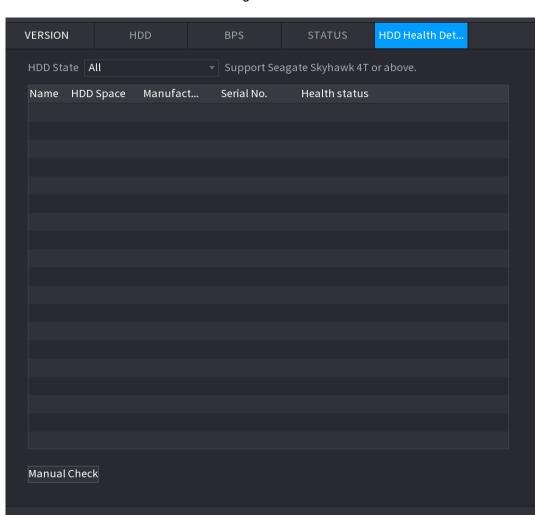


Figure 4-196

- <u>Step 2</u> Double-click the HDD in the list, system displays the detection report.
- <u>Step 3</u> Select an item in the list, system displays the corresponding report. System displays the curve report of the recent week by default.

4.10.3 Network

4.10.3.1 Online User

You can view the online user information or block any user for a period of time. To block an online user, click and then enter the time that you want to block this user. The maximum value you can set is 65535.

The system detects every 5 seconds to check whether there is any user added or deleted, and update the user list timely.

Select Main Menu > OPERATION > NETWORK > ONLINE USERS, the Online Users interface is displayed. See Figure 4-197.

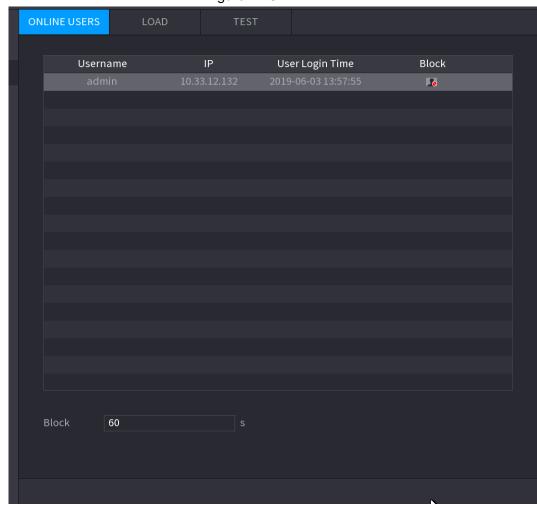


Figure 4-197

4.10.3.2 Network Load

Network load means the data flow which measures the transmission capability. You can view the information such as data receiving speed and sending speed.

Step 1 Select Main Menu > INFO > NETWORK > LOAD.

The **LOAD** interface is displayed. See Figure 4-198.

Figure 4-198

Step 2 Click the LAN name that you want to view, for example, LAN1.

The system displays the information of data sending speed and receiving speed.

- System displays LAN1 load by default.
- Only one LAN load can be displayed at one time.

4.10.3.3 Network Test

You can test the network connection status between the Device and other devices.

Step 1 Select Main Menu > INFO > NETWORK > TEST.

The **TEST** interface is displayed. See Figure 4-199.

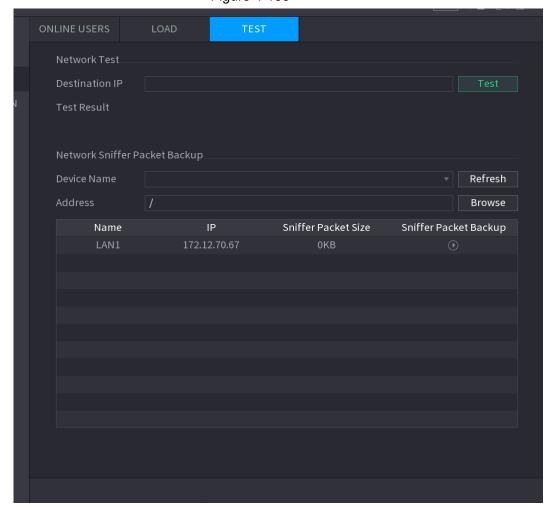


Figure 4-199

Step 2 In the **Destination IP** box, enter the IP address.

Step 3 Click Test.

After testing is completed, the test result is displayed. You can check the evaluation for average delay, packet loss, and network status.

4.10.4 Maintenance and Management

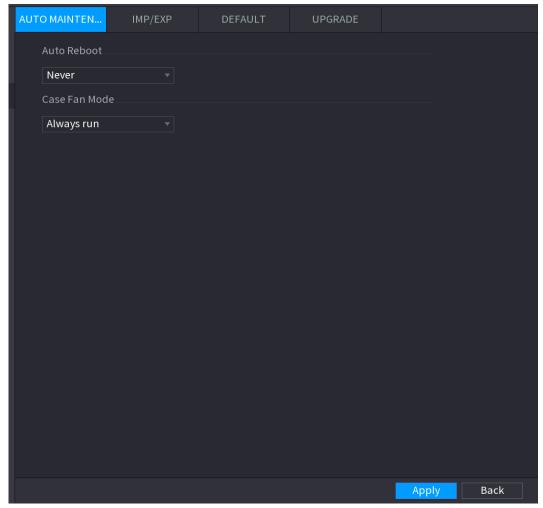
4.10.4.1 Device Maintenance

When the Device has been running for a long time, you can configure the auto reboot when the Device is not working. You can also configure the case fan mode to reduce noise and extend the service life.

Step 1 Select Main Menu > OPERATION > SYSTEM MAINTAIN > AUTO MAINTAIN.
The AUTO MAINTAIN interface is displayed. See Figure 4-200.

Local Basic Operations





<u>Step 2</u> Configure the settings for the system maintenance parameters. See Table 4-52.

Table 4-52

Parameter	Description
Auto Reboot	In the Auto Reboot list, select the reboot time.
Case Fan Mode	In the Case Fan Mode list, you can select Always run or Auto. If you select Auto, the case fan will stop or start according to the external conditions such as the Device temperature. This function is for some series products only., and it is only
	supported on the local configuration interface.

Step 3 Click **Apply** to complete the settings.

4.10.4.2 IMP/EXP

You can export or import the Device system settings if there are several Devices that require the same setup.

 \square

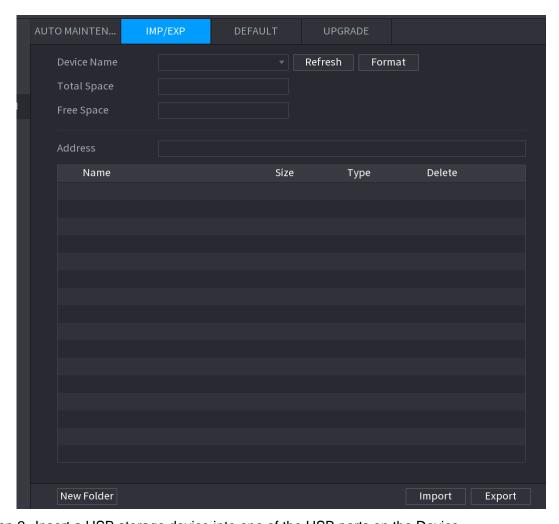
- The **IMP/EXP** interface cannot be opened if the backup operation is ongoing on the other interfaces.
- When you open the IMP/EXP interface, the system refreshes the devices and sets the current directory as the first root directory.
- Click Format to format the USB storage device.

Exporting System Settings

$\underline{\text{Step 1}} \hspace{0.1in} \textbf{Select Main Menu > OPERATION > SYSTEM MAITAIN > IMP/EXP}.$

The **IMP/EXP** interface is displayed. See Figure 4-201.

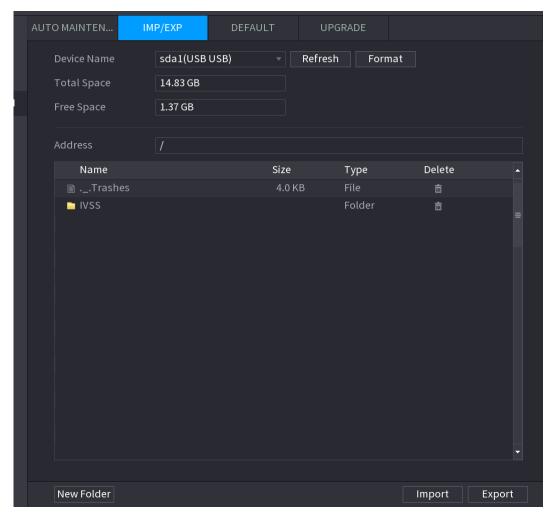
Figure 4-201



- Step 2 Insert a USB storage device into one of the USB ports on the Device.
- Step 3 Click **Refresh** to refresh the interface.

The connected USB storage device is displayed. See Figure 4-202.

Figure 4-202



Step 4 Click Export.

There is a folder under the name style of "Config_[YYYYMMDDhhmmss]". Double-click this folder to view the backup files.

4.10.4.3 Default



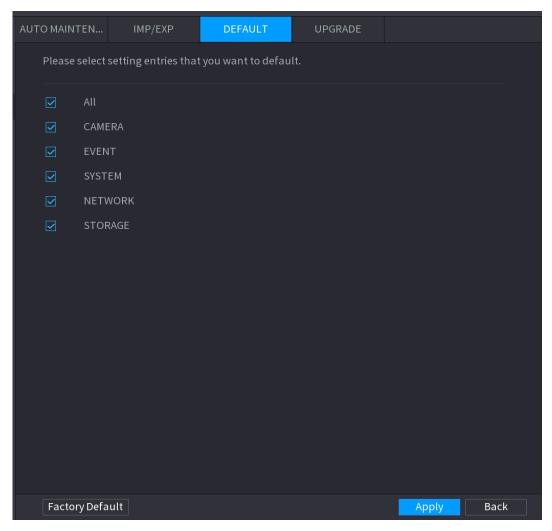
This function is for admin account only.

You can select the settings that you want to restore to the factory default.

Step 1 Select Main Menu > OPERATION > SYSTEM MAITAIN > DEFAULT.

The **DEFAULT** interface is displayed. See Figure 4-203.

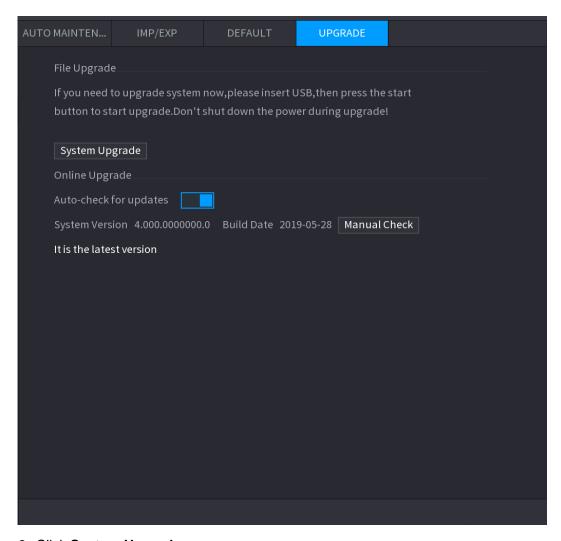
Figure 4-203



Step 2 Restore the settings.

- Select the settings that you want to restore, and then click Apply. The system starts restoring the selected settings.
- Click Factory Default, and then click OK. The system starts restoring the whole settings.
- 4.10.4.4 System Update
- 4.10.4.4.1 Upgrading File
 - Step 1 Insert a USB storage device containing the upgrade files into the USB port of the Device.
 - Step 2 Select Main Menu > OPERATION > SYSTEM MAINTAIN > UPGRADE. The **UPGRADE** interface is displayed. See Figure 4-204.

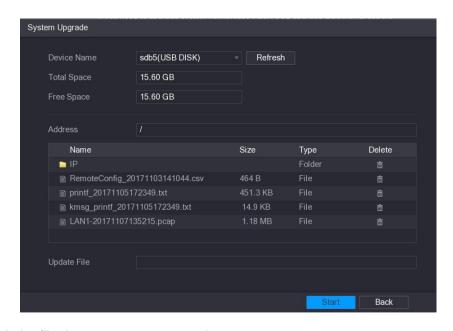
Figure 4-204



Step 3 Click System Upgrade.

The **System Upgrade** interface is displayed. See Figure 4-205.

Figure 4-205



Step 4 Click the file that you want to upgrade.The selected file is displayed in the **Update File** box.

Step 5 Click Start.

4.10.4.4.2 Online Upgrade

When the Device is connected to Internet, you can use online upgrade function to upgrade the system.

Before using this function, you need to check whether there is any new version by auto check or manual check.

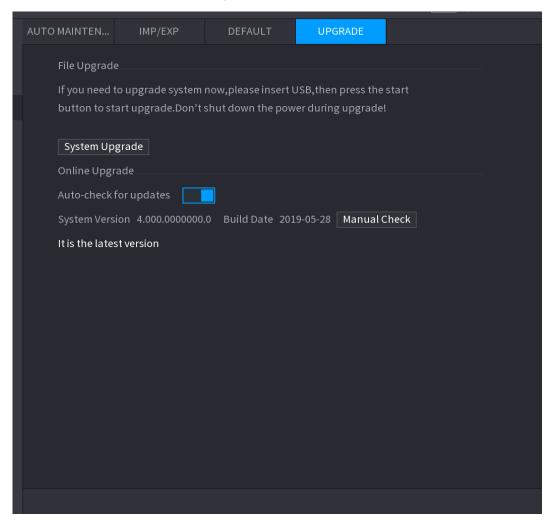
- Auto check: The Device checks if there is any new version available at intervals.
- Manual check: Perform real-time check whether there is any new version available.



Ensure the correct power supply and network connection during upgrading; otherwise the upgrading might be failed.

<u>Step 1</u> Select **Main Menu >> OPERATION > SYSTEM MAINTAIN > UPGRADE**. The **UPGRADE** interface is displayed. See Figure 4-206.

Figure 4-206



Step 2 Check whether there is any new version available.

- Auto-check for updates: Enable Auto-check for updates.
- Manual check: Click Manual Check.

The system starts checking the new versions. After checking is completed, the check result is displayed.

- If the "It is the latest version" text is displayed, you do not need to upgrade.
- If the text indicating there is a new version, go to the step 3.

Step 3 Click **Upgrade now** to update the system.

4.10.4.4.3 Uboot Upgrading



- Under the root directory in the USB storage device, there must be "u-boot.bin.img" file and "update.img" file saved, and the USB storage device must be in FAT32 format.
- Make sure the USB storage device is inserted; otherwise the upgrading cannot be performed.

When starting the Device, the system automatically check whether there is a USB storage device connected and if there is any upgrade file, and if yes and the check result of the upgrade file is correct, the system will upgrade automatically. The Uboot upgrade can avoid the situation that you have to upgrade through +TFTP when the Device is halted.

4.11 File Backup

You can back up the record file to the UBS device.

- Step 1 Connect USB burner, USB device or portable HDD to the device.
- Step 2 Select Main menu > BACKUP, the Backup interface is displayed. See Figure 4-207.

Figure 4-207



- Step 3 Select backup device and then set channel, file start time and end time.
- <u>Step 4</u> Click **Search** button, system begins search. All matched files are listed below. System automatically calculates the capacity needed and remained.
- Step 5 System only backup files with a $\sqrt{}$ before channel name. You can use Fn or cancel button to delete $\sqrt{}$ after file serial number.
- <u>Step 6</u> Click backup button, you can backup selected files. There is a process bar for you reference.
- <u>Step 7</u> When the system completes backup, you can see a dialogue box prompting successful backup.
- Step 8 Click **Backup** button, system begins burning. At the same time, the **Backup** button becomes **Stop** button. You can view the remaining time and process bar at the left bottom.



- During backup process, you can click ESC to exit current interface for other operation (For some series product only). The system will not terminate backup process. (This function is for some series products only.)
- System pops up corresponding dialogue box if there is no backup device, or no backup file, or error occurs during backup process.
- The file name format usually is: Channel number+Record type+Time. In the file name, the YDM format is Y+M+D+H+M+S. File extension name is .dav.
- Click Onekey Backup to back up all required files.

4.12 Network

You can set NVR network parameters so that the NVR can communicate with devices in the same LAN.

4.12.1 TCP/IP

Select Main Menu > NETWORK > TCP/IP, the TCP/IP interface is displayed. See Figure 4-208.

Figure 4-208

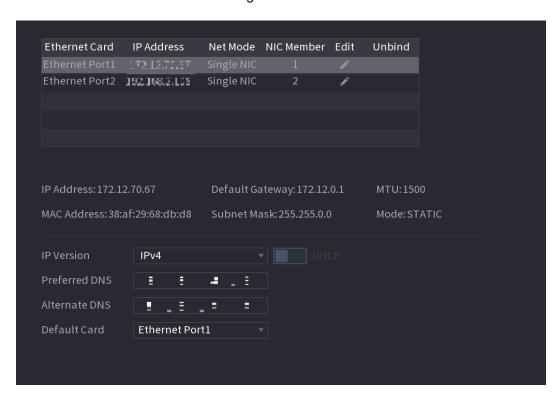


Table 4-53

Parameter	Description
Net Mode	Multi-address: Two Ethernet ports work separately through either
	of which you can request the Device to provide the services such
	as HTTP and RTSP. You need to configure a default Ethernet port
	(usually the Ethernet port 1 by default) to request the services from
	the device end such as DHCP, Email and FTP. If one of the two
	Ethernet ports is disconnected as detected by networking testing,
	the system network status is regarded as offline.

Parameter	Description
	 Fault Tolerance: Two Ethernet ports share one IP address. Normally only one Ethernet port is working and when this port fails, the other port will start working automatically to ensure the network connection. When testing the network status, the network is regarded as offline only when both of the two Ethernet ports are disconnected. The two Ethernet ports are used under the same LAN. Load Balance: Two network cards share one IP address and they are working at the same time to share the network load averagely. If one of them fails, the other can continue working normally. When testing the network status, the network is regarded as offline only when both of the two Ethernet ports are disconnected. The two Ethernet ports are used under the same LAN. The Device with single Ethernet port does not support this function.
Default Ethernet Port	In the Ethernet Card list, select an Ethernet port as a default port. This setting is available only when the Multi-address is selected in the Net Mode list.
IP Version	In the IP Version list, you can select IPv4 or IPv6 . Both versions are supported for access.
MAC Address	Displays the MAC address of the Device.
DHCP	 Enable the DHCP function. The IP address, subnet mask and default gateway are not available for configuration once DHCP is enabled. If DHCP is effective, the obtained information will display in the IP Address box, Subnet Mask box and Default Gateway box. If not, all values show 0.0.0.0. If you want manually configure the IP information, disable the DHCP function first. If PPPoE connection is successful, the IP address, subnet mask, default gateway, and DHCP are not available for configuration.
IP Address	Enter the IP address and configure the corresponding subnet mask and
Subnet Mask	default gateway.
Default Gateway	IP address and default gateway must be in the same network segment.
DNS DHCP	Enable the DHCP function to get the DNS address from router.
Preferred DNS	In the Preferred DNS box, enter the IP address of DNS.
Alternate DNS	In the Alternate DNS box, enter the IP address of alternate DNS.
MTU	In the MTU box, enter a value for network card. The value ranges from 1280 byte through 1500 byte. The default is 1500. The suggested MTU values are as below. 1500: The biggest value of Ethernet information package. This value is typically selected if there is no PPPoE or VPN connection,

Parameter	Description
	and it is also the default value of some routers, network adapters
	and switches.
	1492: Optimized value for PPPoE.
	1468: Optimized value for DHCP.
	1450: Optimized value for VPN.
Test	Click Test to test if the entered IP address and gateway are
	interworking.

4.12.2 Port

You can configure the maximum connection accessing the Device from Client such as WEB, Platform, and Mobile Phone and configure each port settings.

Step 1 Select Main Menu > NETWORK > PORT.

The **PORT** interface is displayed. See Figure 4-209.

Figure 4-209



<u>Step 2</u> Configure the settings for the connection parameters. See Table 4-54.

The connection parameters except Max Connection cannot take effects until the Device has been restarted.

Table 4-54

Parameter	Description
Max Connection	The allowable maximum clients accessing the Device at the same
	time, such as WEB, Platform, and Mobile Phone.
	Select a value between 1 and 128. The default value setting is 128.
TCP Port	The default value setting is 37777. You can enter the value
TOP POIL	according to your actual situation.
UDP Port	The default value setting is 37778. You can enter the value
ODP POIL	according to your actual situation.
	The default value setting is 80. You can enter the value according
HTTP Port	to your actual situation.
n i i P Poit	If you enter other value, for example, 70, and then you should enter
	70 after the IP address when logging in the Device by browser.
RTSP Port	The default value setting is 554. You can enter the value according
	to your actual situation.
POS Port	Data transmission. The value range is from 1 through 65535. The
	default value is 38800.
HTTPS Enable	Enable HTTPS.
LITTEO De 14	HTTPS communication port. The default value setting is 443. You
HTTPS Port	can enter the value according to your actual situation.

Step 4 Click **Apply** to complete the settings.

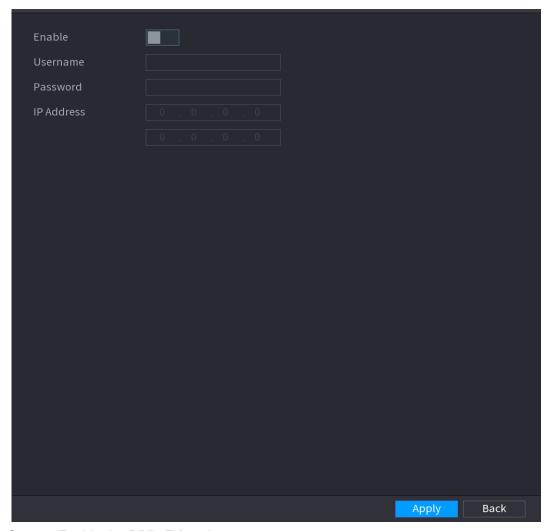
4.12.3 PPPoE

PPPoE is another way for the Device to access the network. You can establish network connection by configuring PPPoE settings to give the Device a dynamic IP address in the WAN. To use this function, firstly you need to obtain the user name and password from the Internet Service Provider.

Step 1 Select Main Menu > NETWORK > PPPoE.

The **PPPoE** interface is displayed. See Figure 4-210.

Figure 4-210



- Step 2 Enable the PPPoE function.
- <u>Step 3</u> In the **User Name** box and **Password** box, enter the user name and password accordingly provided by the Internet Service Provider.
- Step 4 Click **Apply** to complete the settings.

The system pops up a message to indicate the successfully saved. The IP address appears on the PPPoE interface. You can use this IP address to access the Device.

When the PPPoE function is enabled, the IP address on the **TCP/IP** interface cannot be modified.

4.12.4 DDNS

When the IP address of the Device changes frequently, the DDNS function can dynamically refresh the correspondence between the domain on DNS and the IP address, ensuring you access the Device by using the domain.

Preparations

Ensure the Device supports the DDNS Type and log in the website provided by the DDNS service provider to register the information such as domain from PC located in the WAN.

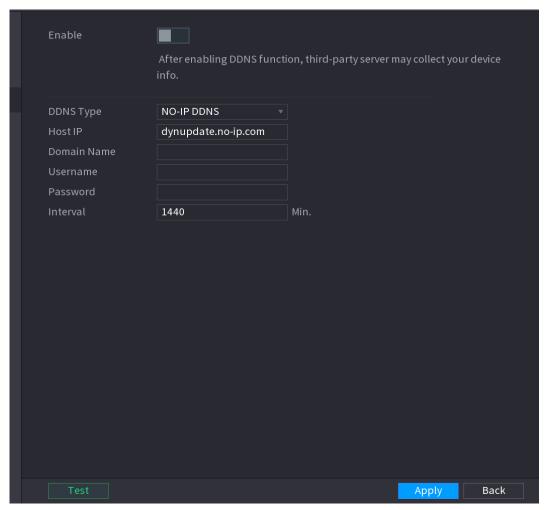


After you have registered and logged in the DDNS website successfully, you can view the information of all the connected devices under this user name.

Step 1 Select Main Menu > NETWORK > DDNS.

The **DDNS** interface is displayed. See Figure 4-211.

Figure 4-211



Step 2 Configure the settings for the DDNS parameters. See Table 4-55.

Table 4-55

Parameter	Description
Enable	Enable the DDNS function.
	After enabling DDNS function, the third-party might collect your
	Device information.
DDNS Type	Type and address of DDNS service provider.
Host IP	Type: Dyndns DDNS; address: members.dyndns.org
	Type: NO-IP DDNS; address: dynupdate.no-ip.com
	Type: CN99 DDNS; address: members.3322.org
Domain Name	The domain name for registering on the website of DDNS service
	provider.

Parameter	Description
User Name	Enter the user name and password obtained from DDNS service
Password	provider. You need to register (including user name and password)
	on the website of DDNS service provider.
Interval	Enter the amount of time that you want to update the DDNS.

Step 3 Click **Apply** to complete the settings.

Enter the domain name in the browser on your PC, and then press Enter. If the web interface of the Device is displayed, the configuration is successful. If not, the

configuration is failed.

4.12.5 UPnP

You can map the relationship between the LAN and the WAN to access the Device on the LAN through the IP address on the WAN.

Preparations

Login the router to set the WAN port to enable the IP address to connect into the WAN.

Enable the UPnP function at the router.

Connect the Device with the LAN port on the router to connect into the LAN.

Select Main Menu > NETWORK > TCP/IP, configure the IP address into the router IP address range, or enable the DHCP function to obtain an IP address automatically.

Configuration Steps

Step 1 Select Main Menu > NETWORK > UPnP.

The **UPnP** interface is displayed. See Figure 4-212.

Figure 4-212

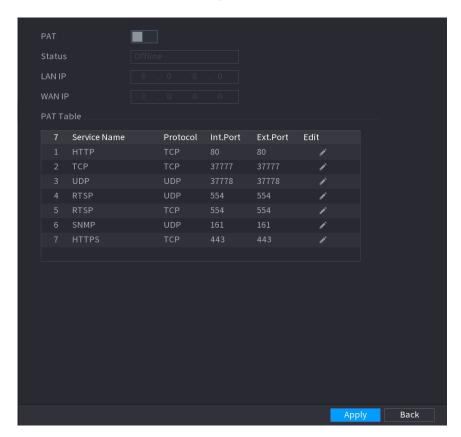
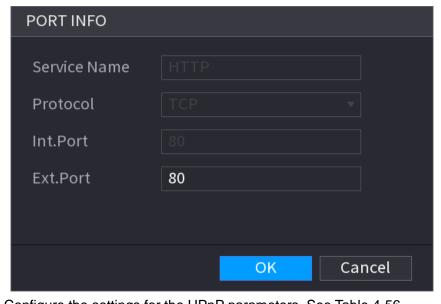


Figure 4-213



 $\underline{\text{Step 2}}\ \ \text{Configure the settings for the UPnP parameters. See Table 4-56.}$

Table 4-56

Parameter	Description
PAT	Enable the UPnP function.
Status	Indicates the status of UPnP function.
	Offline: Failed.
	Online: Succeeded.

Parameter	Description
LAN IP	Enter IP address of router on the LAN.
	After mapping succeeded, the system obtains IP address automatically without performing any configurations.
WAN IP	Enter IP address of router on the WAN. After mapping succeeded, the system obtains IP address automatically without performing any configurations.
PAT Table	 The settings in PAT table correspond to the UPnP PAT table on the router. Service Name: Name of network server. Protocol: Type of protocol. Int. Port: Internal port that is mapped on the Device. Ext. Port: External port that is mapped on the router. To avoid the conflict, when setting the external port, try to use the ports from 1024 through 5000 and avoid popular ports from 1 through 255 and system ports from 256 through 1023. When there are several devices in the LAN, properly arrange the ports mapping to avoid mapping to the same external port. When establishing a mapping relationship, ensure the mapping ports are not occupied or limited. The internal and external ports of TCP and UDP must be the same and cannot be modified. Click to modify the external port.

Step 3 Click **Apply** to complete the settings.

In the browser, enter http://WAN IP: External IP port. You can visit the LAN Device.

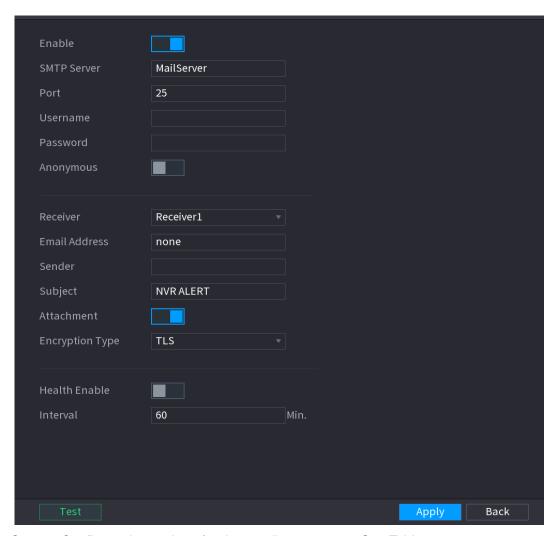
4.12.6 Email

You can configure the email settings to enable the system to send the email as a notification when there is an alarm event occurs.

Step 1 Select Main Menu > NETWORK > EMAIL.

The **EMAIL** interface is displayed. See Figure 4-214.

Figure 4-214



Step 2 Configure the settings for the email parameters. See Table 4-57.

Table 4-57

Parameter	Description
Enable	Enable the email function.
SMTP Server	Enter the address of SMTP server of sender's email account.
Port	Enter the port value of SMTP server. The default value setting is
	25. You can enter the value according to your actual situation.
User Name	Enter the user name and password of sender's email account.
Password	
Anonymity	If enable the anonymity function, you can login as anonymity.
Mail Receiver	In the Mail Receiver list, select the number of receiver that you
	want to receive the notification. The Device supports up to three
	mail receivers.
Email Address	Enter the email address of mail receiver(s).
Sender	Enter the sender's email address. It supports maximum three
	senders separated by comma.

Parameter	Description
Title	Enter the email subject.
	Supports Chinese, English and Arabic numerals. It supports
	maximum 64 characters.
Attachment	Enable the attachment function. When there is an alarm event, the
	system can attach snapshots as an attachment to the email.
	Select the encryption type: NONE , SSL , or TLS .
Authentication	
	For SMTP server, the default encryption type is TLS.
	This is the interval that the system sends an email for the same
	type of alarm event, which means, the system does not send an
Interval (Sec.)	email upon any alarm event.
Interval (Sec.)	This setting helps to avoid the large amount of emails caused by
	frequent alarm events.
	The value ranges from 0 to 3600. 0 means that there is no interval.
Health Enable	Enable the health test function. The system can send a test email
Health Enable	to check the connection.
Interval (Min.)	This is the interval that the system sends a health test email.
	The value ranges from 30 to 1440. 0 means that there is no
	interval.
Test	Click Test to test the email sending function. If the configuration is
	correct, the receiver's email account will receive the email.
	Before testing, click Apply to save the settings.

Step 3 Click **Apply** to complete the settings.

4.12.7 SNMP



This function is for some series only.

You can connect the Device with some software such as MIB Builder and MG-SOFT MIB Browser to manage and control the Device from the software.

Preparations

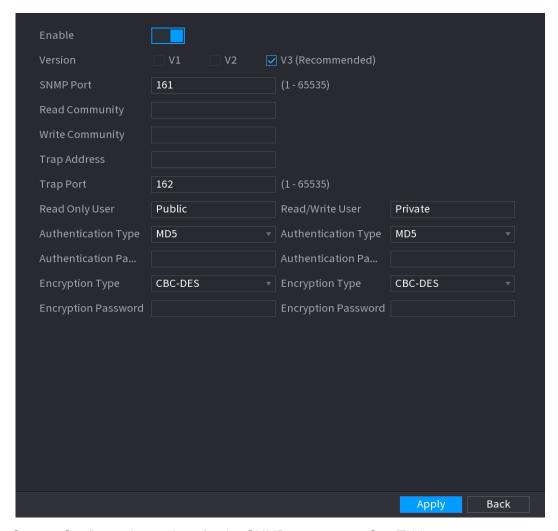
- Install the software that can manage and control the SNMP, such as MIB Builder and MG-SOFT MIB Browser
- Obtain the MIB files that correspond to the current version from the technical support.

Configuration Steps

Step 1 Select Main Menu > NETWORK > SNMP.

The **SNMP** interface is displayed. See Figure 4-215.

Figure 4-215



Step 2 Configure the settings for the SNMP parameters. See Table 4-58.

Table 4-58

Parameter	Description
Enable	Enable the SNMP function.
Version	Select the check box of SNMP version(s) that you are using.
	The default version is V3. There is a risk of select V1 or V2.
SNMP Port	Indicates the monitoring port on the agent program.
Read Community	Indicates the read/write strings supported by the agent program.
Write Community	
Trap Address	Indicates the destination address for the agent program to send the
	Trap information.
Trap Port	Indicates the destination port for the agent program to send the
	Trap information.
Read Only User	Enter the user name that is allowed to access the Device and has
	the "Read Only" permission.
Read/Write User	Enter the user name that is allowed to access the Device and has
	the "Read and Write" permission.

Parameter	Description
Authentication Type	Includes MD5 and SHA. The system recognizes automatically.
Authentication	
Password	Enter the password for authentication type and encryption type.
Encryption	The password should be no less than eight characters.
Password	
Encryption Type	In the Encryption Type list, select an encryption type. The default setting is CBC-DES.

- Step 3 Compile the two MIB files by MIB Builder.
- Step 4 Run MG-SOFT MIB Browser to load in the module from compilation.
- <u>Step 5</u> On the MG-SOFT MIB Browser, enter the Device IP that you want to manage, and then select the version number to query.
- <u>Step 6</u> On the MG-SOFT MIB Browser, unfold the tree-structured directory to obtain the configurations of the Device, such as the channels quantity and software version.

4.12.8 Multicast

When you access the Device from the network to view the video, if the access is exceeded, the video will not display. You can use the multicast function to group the IP to solve the problem.

Step 1 Select Main Menu > NETWORK > MULTICAST.

The **MULTICAST** interface is displayed. See Figure 4-216.

Enable

IP Address

239 . 255 . 42 . 42 (224.0.0.0 - 239.255.255.255)

Port

36666 (1025 - 65000)

Figure 4-216

Back

Apply

Step 2 Configure the settings for the multicast parameters. See Table 4-59.

Table 4-59

Parameter	Description
Enable	Enable the multicast function.
IP Address	Enter the IP address that you want to use as the multicast IP.
	The IP address ranges from 224.0.0.0 through 239.255.255.255.
Port	Enter the port for the multicast. The port ranges from 1025 through
	65000.

Step 3 Click **Apply** to complete the settings.

You can use the multicast IP address to login the web.

On the web login dialog box, in the **Type** list, select **MULTICAST**. The web will automatically obtain the multicast IP address and join. Then you can view the video through multicast function.

4.12.9 Alarm Centre

You can configure the alarm center server to receive the uploaded alarm information. To use this function, the **Alarm Upload** check box must be selected.

Step 1 Select Main Menu > NETWORK > ALARM CENTER.

The **ALARM CENTER** interface is displayed. See Figure 4-217.

Enable

Protocol Type

ALARM CENTER

Host IP

10 . 1 . 0 . 2

Host IP

10 . 1 . 0 . 3

Port

1

Self-Report Time

ALL

Apply

Back

Figure 4-217

Step 2 Configure the settings for the alarm center parameters. See Table 4-60.

Table 4-60

Parameter	Description
Enable	Enable the alarm center function.
Protocol Type	In the Protocol Type list, select protocol type. The default is
	ALARM CENTER.
Host IP	The IP address and communication port of the PC installed with
Port	alarm client.
Self-Report Time	In the Self-Report Time list, select time cycle and specific time for
	uploading alarm.

Step 3 Click **Apply** to complete the settings.

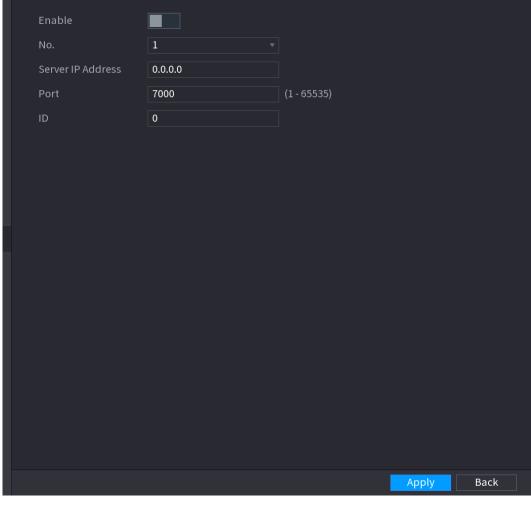
4.12.10 Register

You can register the Device into the specified proxy server which acts as the transit to make it easier for the client software to access the Device.

Step 1 Select Main Menu > NETWORK > REGISTER.

The **REGISTER** interface is displayed. See Figure 4-218.

Figure 4-218



Step 2 Configure the settings for the register parameters. See

Step 3 Table 4-61.

Table 4-61

Parameter	Description
Enable	Enable the register function.
Server IP Address	Enter the server IP address or the server domain that you want to register to.
Port	Enter the port of the server.
Sub Service ID	This ID is allocated by the server and used for the Device.

Step 4 Click **Apply** to complete the settings.

4.12.11 P2P

P2P is a kind of convenient private network penetration technology. You do not need to apply for dynamic domain name, doing port mapping or deploying transit server. You can add NVR devices through the below way to achieve the purpose of managing multiple NVR devices at the same time.

- Scan the QR code, download mobile app, and then register an account. For details, see Mobile App Operation.
- Log in www.gotop2p.com, register an account, and then add device via the serial number. For details, see Introduction of P2P Operations.

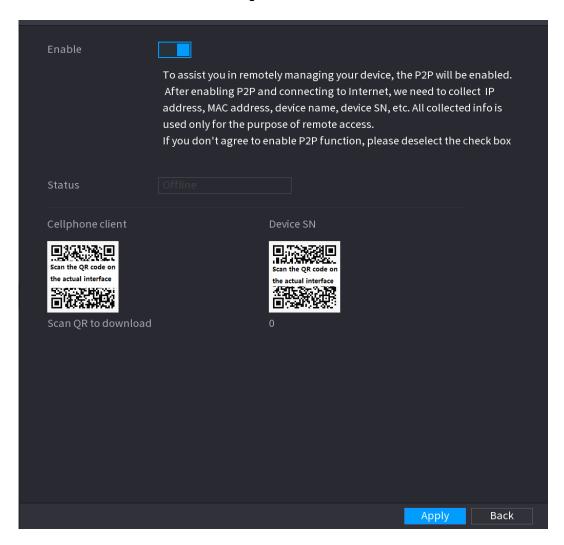


Connect the NVR device to the Internet, otherwise P2P can not run properly.

Step 1 Select Main Menu > NETWORK > P2P.

The **P2P** interface is displayed. See Figure 4-219.

Figure 4-219



Step 2 Enable the P2P function.



After the P2P function is enabled and connected to the Internet, the system will collects your information for remote access, and the information includes but not limited to email address, MAC address, and device serial number.

You can start adding the device.

- Cell Phone Client: Use your mobile phone to scan the QR code to add the device into the Cell Phone Client, and then you can start accessing the Device.
- Platform: Obtain the Device SN by scanning the QR code. Go to the P2P
 management platform and add the Device SN into the platform. Then you can
 access and manage the device in the WAN. For details, refer to the P2P operation
 manual.



You can also enter the QR code of Cell Phone Client and Device SN by clicking on the top right of the interfaces after you have entered the Main Menu.



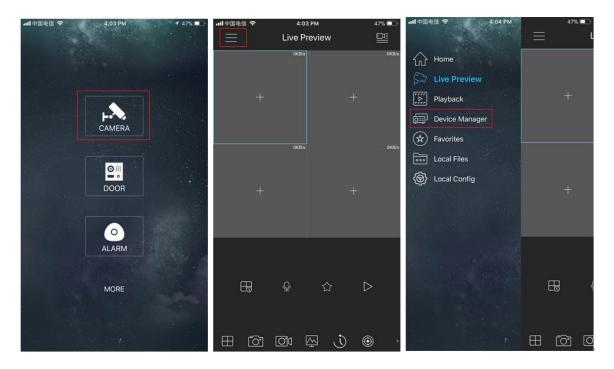
To use this function, take adding device into Cell Phone Client as an example.

Mobile APP Operation

The following contents are introduced in the example of mobile App.

- Step 1 Scan the QR code to download and install the mobile App.
- Step 2 Select Camera and enter the main interface.
- Step 3 Register device in the mobile App:
 - 1) Click and select Device Manager. See Figure 4-220.

Figure 4-220



2) Click and enter the Add Device interface.



Mobile App supports device initialization.

- 3) Select Wired Device > P2P to enter the P2P interface.
- 4) Click the QR code icon behind the SN to enter the QR code scan interface.
- 5) Scan the device label or scan the SN QR code got by selecting Main Menu > Network > P2P. When the scan is successful, the device SN will be displayed in the SN item.
- 6) Enter name and password.

<u>Step 4</u> After device registration on mobile App, click Start Preview and you can see the monitor screen.

4.12.12 802.1X

Device needs to pass 802.1x certification to enter the LAN.

Step 1 Select Main Menu > NETWORK > 802.1x.

The 802.1x interface is displayed. See Figure 4-221 or Figure 4-222.

Figure 4-221

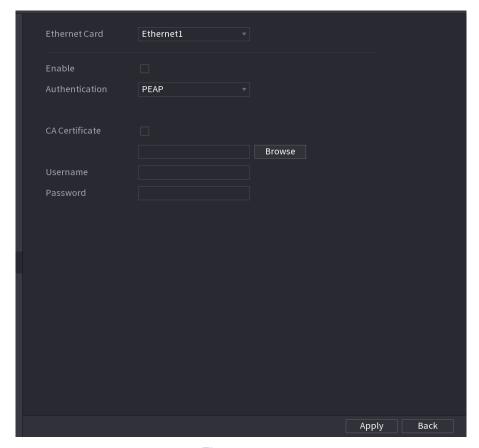
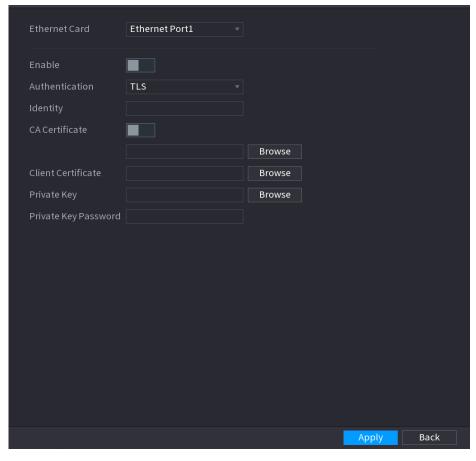


Figure 4-222



Step 4 Select the Ethernet card you want to certify.

Step 5 Select **Enable** and configure parameters. See Table 4-62.

Table 4-62

Parameter	Description	
	PEAP: protected EAP protocol.	
Authentication	TLS: Transport Layer Security. Provide privacy and data integrity	
	between two communications application programs.	
Identity	It can be configured when Authentication is TLS .	
CA Certificate	Enable it and click Browse to import CA certificate from flash drive.	
Username	The username shall be authorized at server.	
Password	Password of the corresponding username.	
Client	When Authentication is TLS , click Browse to import from flash drive.	
Certificate		
Private Key		
Private Key	It can be configured when Authorities in T. C.	
Password	It can be configured when Authentication is TLS .	

Step 6 Click **Apply** to complete the settings.

4.13 Storage

You can manage the storage resources (such as record file) and storage space. So that it is easy for you to use and enhance storage space usage.

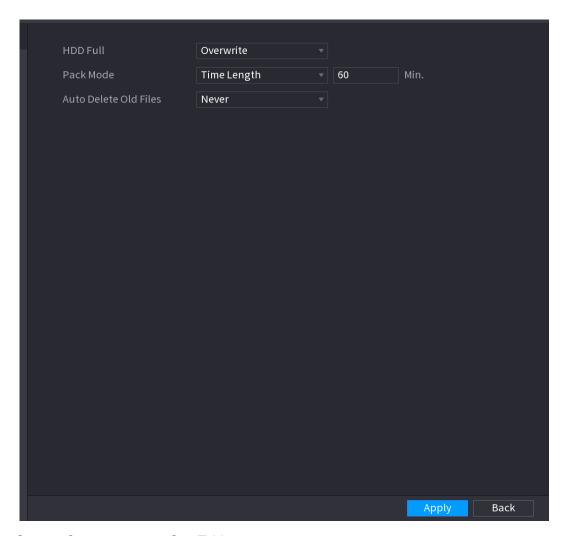
4.13.1 Basic

You can set basic storage parameters.

Step 1 Select Main Menu > STORAGE > BASIC.

The **Basic** interface is displayed. See Figure 4-223.

Figure 4-223



Step 2 Set parameters. See Table 4-63.

Table 4-63

Parameter	Description
	Configure the settings for the situation all the read/write discs are
	full, and there is no more free disc.
HDD Full	Select Stop Record to stop recording
	Select Overwrite to overwrite the recorded video files
	always from the earliest time.
Pack Mode	Configure the time length and file length for each recorded video.
Auto-Delete Old Files	Configure whether to delete the old files and if yes, configure the
	days.
	The auto delete file cannot be recovered!

Step 3 Click **Apply** or **Save** to complete setup.

4.13.2 Schedule

You can set schedule record and schedule snapshot. NVR can record or snapshot as you specified. For detailed information, refer to "4.1.4.6.1 Schedule Record" and "4.1.4.6.2 Schedule Snapshot ".

4.13.3 HDD

You can view and sett HDD properties and format HDD.

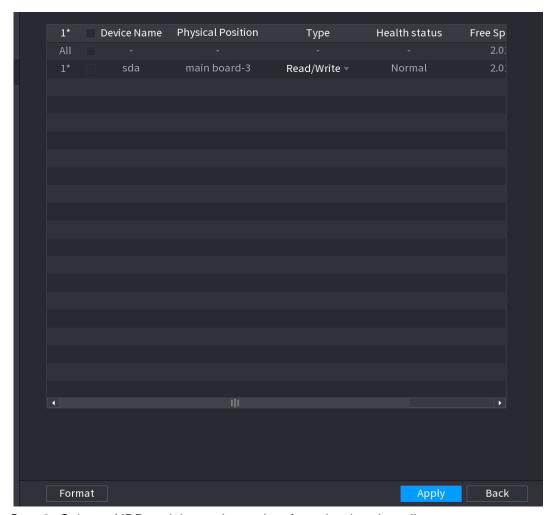
You can view current HDD type, status, capacity and etc. The operation includes format HDD, and change HDD property (read and write/read-only/redundancy).

- To prevent files be overwritten in the future, you can set HDD as read-only.
- To backup recorded video file, you can set HDD as redundant HDD.

Step 1 Select Main Menu > Storage > HDD MANAGER,

The **HDD MANAGER** interface is displayed. See Figure 4-224.

Figure 4-224



- Step 2 Select a HDD and then select a time from the dropdown list.
- <u>Step 3</u> Click **Apply** button to complete the setup. System needs to restart to activate current setup if you want to format the HDD.

4.13.4 Record Control

After you set schedule record or schedule snapshot function, set auto record/snapshot function so that the NVR can automatically record or snapshot. For detailed information, refer to "4.1.4.6.3 Record Control."

4.13.5 Advance (HDD Group)

You can set HDD group, and HDD group setup for main stream, sub stream and snapshot

operation.

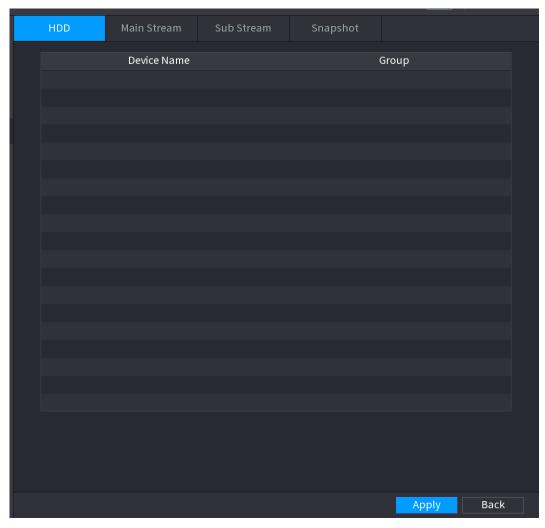


When you are setting HDD group, set a HDD for each channel, otherwise NVR cannot save current setup.

Step 1 Select Main Menu > STORAGE > ADVANCED.

The **ADVANCED** interface is displayed. See Figure 4-225.

Figure 4-225



Step 2 Select the group for each HDD group, and then click **Save** to save the settings.

After configuring HDD group, under the **Main Stream** tab, **Sub Stream** tab and **Snapshot** tab, configure settings to save the main stream, sub stream and snapshot to different HDD group as selected by you.

4.13.6 HDD Detect



This function is for some series product only.

The HDD detect function is to detect HDD current status so that you can clearly understand the HDD performance and replace the malfunction HDD.

There are two detect types:

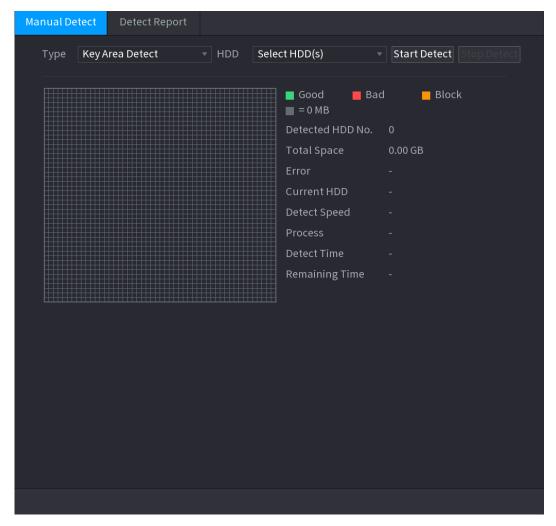
- Quick detect is to detect via the universal system files. System can quickly complete the HDD scan. If you want to use this function, make sure the HDD is in use now. If the HDD is removed from other device, make sure the HDD once storage the record files when installed on current device.
- Global detect adopts Windows mode to scan. It may take a long time and may affect the HDD that is recording.

4.13.6.1 Manual Detect

Step 1 Select Main Menu > STORAGE > HDD DETECT > Manual Detect.

The Manual Detect interface is displayed. See Figure 4-226.

Figure 4-226



<u>Step 2</u> In the **Type** list, select **Key Area Detect** or **Global Detect**; and in the **HDD** list, select the HDD that you want to detect.

Step 3 Click Start Detect.

The system starts detecting the HDD and displays the detection information.

 \square

When system is detecting HDD, click **Stop Detect** to stop current detection. Click **Start Detect** to detect again.

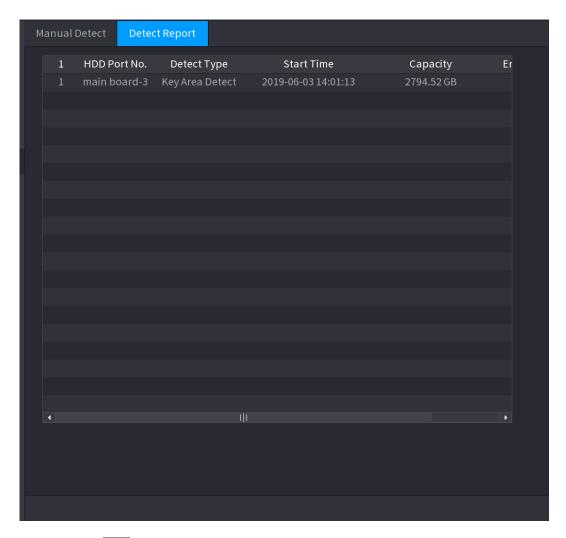
4.13.6.2 Detect Report

After the detect operation, you can go to the detect report to view corresponding information. Replace the malfunction HDD in case there is data loss.

Step 1 Select Main Menu > STORAGE > HDD DETECT > Detect Report.

The **Detect Report** interface is displayed. See Figure 4-227.

Figure 4-227



Step 2 Click

The **Details** interface is displayed. You can view detecting results and S.M.A.R.T reports. See Figure 4-228 and Figure 4-229.

Figure 4-228

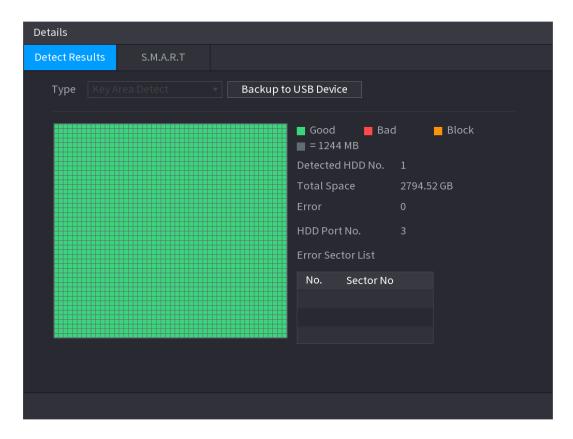
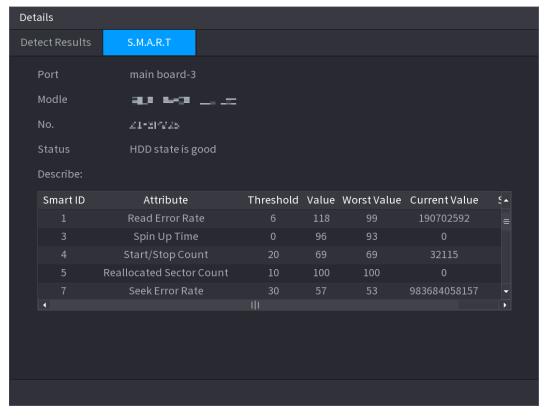


Figure 4-229



4.13.7 RAID

RAID (redundant array of independent disks) is a data storage virtualization technology that

combines multiple physical HDD components into a single logical unit for the purposes of data redundancy, performance improvement, or both.

 \coprod

- RAID function is for some series products only. Slight difference may be found on the user interface.
- The NVR supports RAID0, RAID1, RAID5, RAID6, and RAID 10. Local hot spare supports RAID1, RAID5, RAID6, and RAID10.

For the disk quantity required for each RAID type. See Table 4-64.

Table 4-64

RAID type	Required disk quantity
RAID0	At least 2.
RAID1	Only 2.
RAID5	At least 3, and using 4 disks to 6 disks is recommended.
RAID6	At least 4.
RAID10	At least 4.

4.13.7.1 Creating Manager

RAID has different levels (such as RAID5, RAID6). Each level has different data protection, data availability, and performance grade.

You can manually create RAID or just one click one button to create RAID. For create RAID function, you can select the physical HDD that does not included in the RAID group or the created disk array to create a RAID5. You can refer to the following situations:

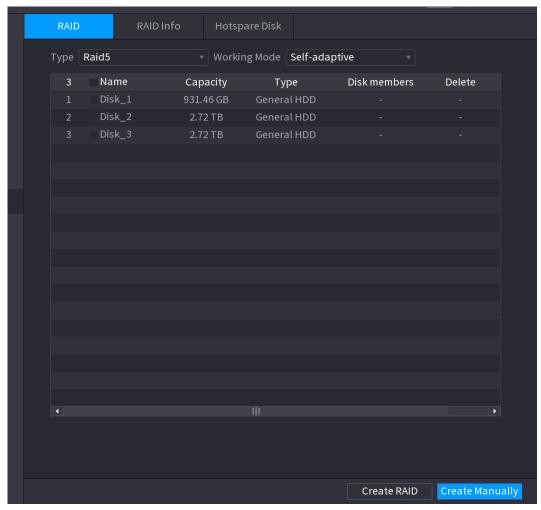
- There is no RAID, no hotspare disk: System directly creates the RAID5 and creates one hotspare disk at the same time.
- There is no RAID, but there is a hotspare disk: System creates the RAID5 only. It uses previous hotspare disk.
- There is RAID: System cancel the previous RAID setup and then create the new RAID5. System creates the hotspare disk if there is no one. System uses previous hotspare disk if there is hotspare disk available.
- The background will format the virtual disk.

You can create different types of RAID as needed.

Step 1 Select Main Menu > STORAGE > RAID > RAID.

The **RAID** interface is displayed. See Figure 4-230.

Figure 4-230



- <u>Step 2</u> You can click **Create RAID** or **Create Manually**, and all the disks involved will be formatted.
 - Click Create RAID, the system will create RAID automatically.
 - ♦ If there is no existing RAID and no hot spare disk, the system will create RAID5 and a hot spare disk automatically.
 - If there is no existing RAID, but existing hot spare disk, the system will only create RAID5 and use the existing hot spare disk automatically.
 - If there is existing RAID and existing hot spare disk, the system will delete the original RAID and create RAID5 with all the disks and use the existing hot spare disk automatically.
 - Click Create Manually.
 - 1) Select RAID type and disks as system instructed.
 - 2) Click **Create Manually**, and then the format disk notice is displayed.
 - Click **OK**.
- Step 3 After creating RAID, the disks need to sync with each other to finish the process. For RAID5 and RAID6, you can select different working mode.
 - **Self-Adaptive**: Automatically adjust the RAID sync speed according to the business status.
 - ♦ When there is no business running, sync is performed at a high speed.
 - ♦ When there is business running, sync is performed at a low speed.
 - **Sync First**: Resource priority is assigned to RAID sync.

- Business First: Resource priority is assigned to business operations.
- **Balance**: Resource is evenly distributed to RAID sync and business operations.

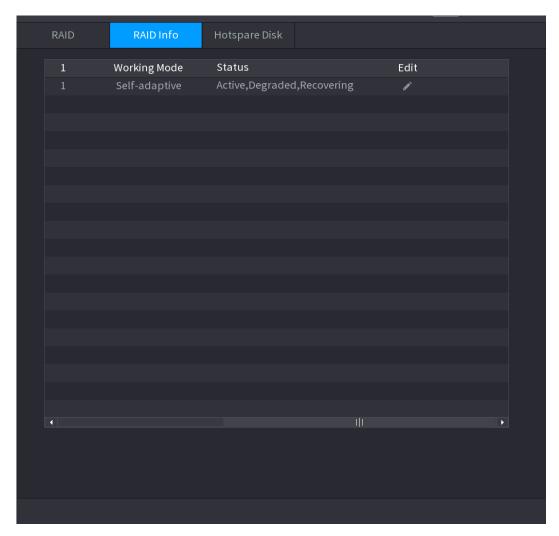
4.13.7.2 Raid Info

You can view the existing RAID information, including type, disk space, hot spare, and status.

Select Main Menu > STORAGE > RAID > RAID Info.

The **RAID Info** interface is displayed. See Figure 4-231.

Figure 4-231



4.13.7.3 Hot Spare Disk

You can add a hot spare disk to a specific disk in the RAID or to the entire RAID, and the hot spare disk is switched into operation if any disk fails.

Step 1 Select Main Menu > STORAGE > RAID > Hotspare Disk.

The Hotspare Disk interface is displayed. See Figure 4-232.

Figure 4-232



- Step 2 Click the icon behind a disk.
- <u>Step 3</u> The **New Hotspare** interface is displayed. See Figure 4-233 (New hot spare (local) or Figure 4-234 (New hot spare (global).

Figure 4-233

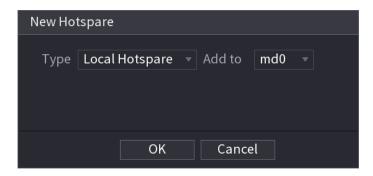


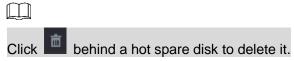
Figure 4-234



Step 4 You can select Local Hotspare or Global Hotspare.

- Local Hotspare: Select the target disk, and the new disk will serve as the hot spare disk of the selected disk.
- Global Hotspare: the new disk will serve as the hot spare disk of the entire RAID.

Step 5 Click OK.



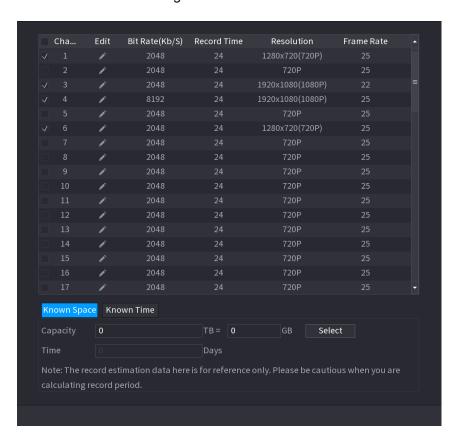
4.13.8 Record Estimate

Record estimate function can calculate how long you can record video according to the HDD capacity, and calculate the required HDD capacity according to the record period.

Step 1 Select Main Menu > STORAGE > REC ESTIMATE.

The REC ESTIMATE interface is displayed. See Figure 4-235.

Figure 4-235

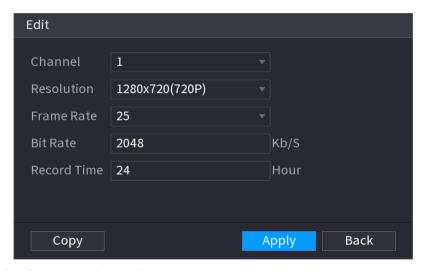




The **Edit** dialogue box is displayed. See Figure 4-236.

You can configure the **Resolution**, **Frame Rate**, **Bit Rate** and **Record Time** for the selected channel.

Figure 4-236



Step 3 Click **Apply** to save the settings.

Then the system will calculate the time period that can be used for storage according to the channels settings and HDD capacity.



Click Copy to copy the settings to other channels.

Calculating Recording Time

Step 1 On the **REC ESTIMATE** interface, click the **Known Space** tab.

The **Known Space** interface is displayed. See Figure 4-237.

Figure 4-237



Step 2 Click Select.

The **Select HDD(s)** interface is displayed.

Step 3 Select the check box of the HDD that you want to calculate.

In the **Known Space** tab, in the **Time** box, the recording time is displayed. See Figure 4-238.

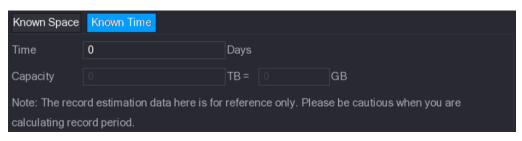
Figure 4-238



Calculating HDD Capacity for Storage

<u>Step 1</u> On the **REC ESTIMATE** interface, click the **Known Time** tab. The **Known Time** interface is displayed. See Figure 4-239.

Figure 4-239



Step 2 In the **Time** box, enter the time period that you want to record. In the **Capacity** box, the required HDD capacity is displayed.

4.13.9 FTP

You can store and view the recorded videos and snapshots on the FTP server.

Preparations

Purchase or download a FTP (File Transfer Protocol) server and install it on your PC.

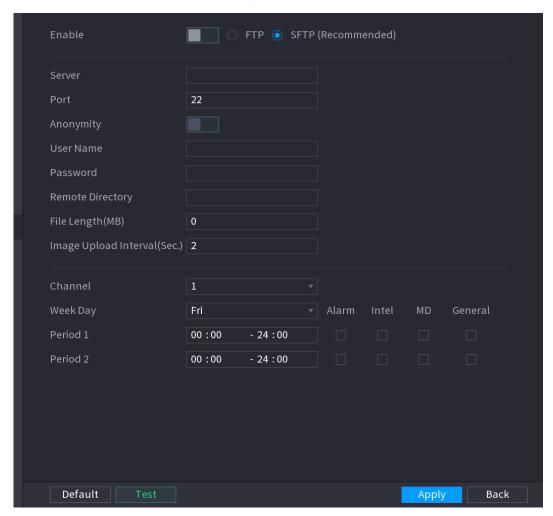


For the created FTP user, you need to set the write permission; otherwise the upload of recorded videos and snapshots will be failed.

Step 1 Select Main Menu > STORAGE > FTP.

The **FTP** interface is displayed. See Figure 4-240.

Figure 4-240



Step 2 Configure the settings for the FTP settings parameters. See Table 4-65.

Table 4-65

Parameter	Description
Enable	Enable the FTP upload function.
	Select FTP type.
FTP type	FTP: Plaintext transmission.
	SFTP: Encrypted transmission (recommended)
Server	IP address of FTP server.
Dent	FTP: The default is 21.
Port	SFTP: The default is 22.
Anonymity	Enter the user name and password to login the FTP server.
User Name	Enable the anonymity function, and then you can login
Password	anonymously without entering the user name and password.
	Create folder on FTP server.
	If you do not enter the name of remote directory, system
Pomoto Directory	automatically creates the folders according to the IP and
Remote Directory	time.
	If you enter the name of remote directory, the system creates
	the folder with the entered name under the FTP root

Parameter	Description
	directory first, and then automatically creates the folders according to the IP and time.
File Length(M)	 Enter the length of the uploaded recorded video. If the entered length is less than the recorded video length, only a section of the recorded video can be uploaded. If the entered length is more than the recorded video length, the whole recorded video can be uploaded. If the entered length is 0, the whole recorded video will be uploaded.
Image Upload Interval (Sec.)	 If this interval is longer than snapshot interval, the system takes the recent snapshot to upload. For example, the interval is 5 seconds, and snapshot interval is 2 seconds per snapshot, the system uploads the recent snapshot every 5 seconds. If this interval is shorter than snapshot interval, the system uploads the snapshot per the snapshot interval. For example, the interval is 5 seconds, and snapshot interval is 10 seconds per snapshot, the system uploads the snapshot every 10 seconds. To configure the snapshot interval, select Main Menu > CAMERA > ENCODE > Snapshot.
Channel	Select the channel that you want to apply the FTP settings.
Week Day	Select the week day and set the time period that you want to
Period 1, Period 2	upload the recorded files. You can set two periods for each week day.
Record type	Select the record type (Alarm, Intel, MD, and General) that you want to upload. The selected record type will be uploaded during the configured time period.

Step 3 Click **Test**.

The system pops up a message to indicate success or failure. If failed, check the network connection or configurations.

Step 4 Click **Apply** to complete the settings.

4.14 System

4.14.1 General

You can set device general information. It includes device information, system date. Refer to "4.1.4.1 General" for detailed information.

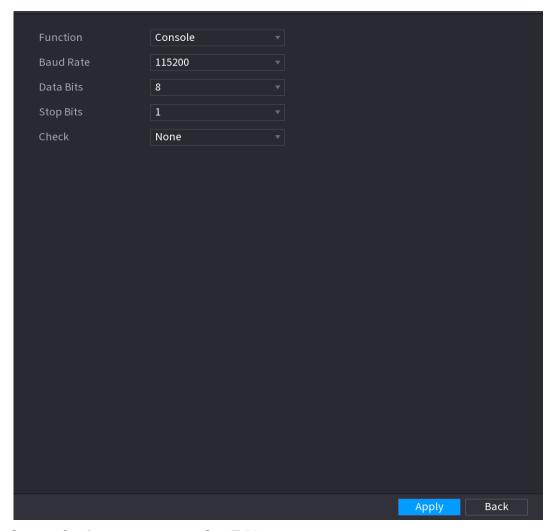
4.14.2 RS232

After setting RS-232 parameters, the NVR can use the COM port to connect to other device to debug and operate.

Step 1 Select MAIN MENU > SYSTEM >RS232.

The RS232 interface is displayed. See Figure 4-241.

Figure 4-241



Step 2 Configure parameters. See Table 4-66.

Table 4-66

Parameter	Description
Function	 Select serial port control protocol. Console: Upgrade the program and debug with the console and mini terminal software. Keyboard: Control this Device with special keyboard. Adapter: Connect with PC directly for transparent transmission of data. Protocol COM: Configure the function to protocol COM, in order to overlay card number. PTZ Matrix: Connect matrix control. Different series products support different RS232 functions. The actual product shall prevail.
Baud Rate	Select Baud rate, which is 115200 by default.
Data Bits	It ranges from 5 to 8, which is 8 by default.
Stop Bits	It includes 1 and 2.

Parameter	Description
Parity	It includes none, odd, even, mark and null.

Step 3 Click Apply.

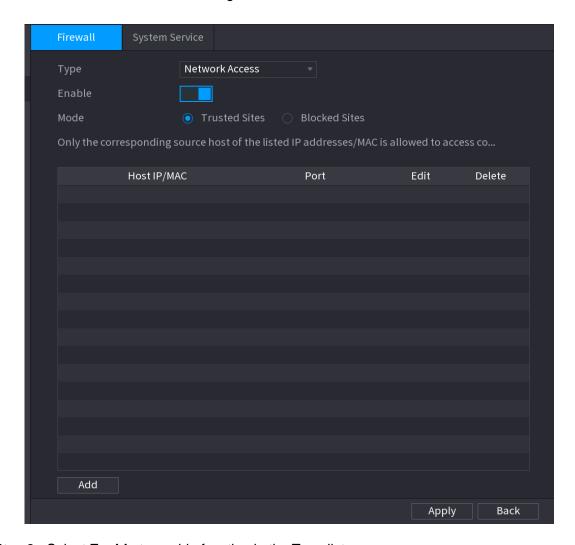
4.14.3 Security

4.14.3.1 Firewall

Step 1 Select Main Menu > SYSTEM > SECURITY > Firewall.

The **Firewall** interface is displayed. See Figure 4-242.

Figure 4-242



- Step 2 Select **Enable** to enable function in the **Type** list.
- Step 3 Configure the parameters. See Table 4-67.

Table 4-67

Parameter	Description
Туре	 In the Type list, you can select Network Access, Sync Time-Whitelist, Forbid Ping and Semi Join. Network Access: Configure access right of IP host. Sync Time-Whitelist: Allow designated IP host to synchronize or change Device time. Prevent multiple IP hosts from synchronizing system time with one Device repeatedly. Forbid Ping: The Device does not respond to Ping requests. Semi Join: Protect Device operation from hacker attack.
Mode	 Mode can be configured when Type is Network Access. If Trusted Sites is enabled, you can visit device port successfully with IP/MAC hosts in Trusted Sites. If Blocked Sites is enabled, you cannot visit device port with IP/MAC hosts in Blocked Sites.
Add	When Type is Network Access, you can configure IP Address, IP Segment and MAC Address.
IP Address	Enter IP Address, Start Port and End Port that is allowed or
Start Port	forbidden.
End Port	When Type is IP Address, they can be configured. Start Port and End Port can be configured only in Network Access Type.
Start Address	Enter Start Address and End Address of IP Segment.
End Address	When Type is IP Segment, they can be configured.
MAC Address	Enter MAC Address that is allowed or forbidden When Type is MAC Address, it can be configured.

Step 4 Click **Apply** to complete the settings.

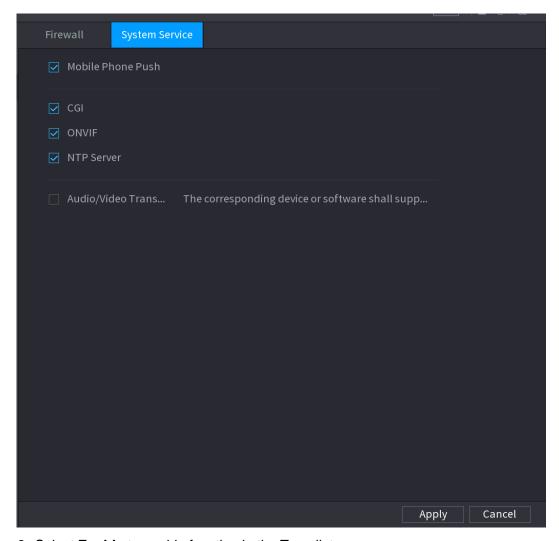
4.14.3.2 System Service

You can enable or disable the system internal services.

Step 1 Select Main Menu > SYSTEM > SECURITY > System Service.

The **System Service** interface is displayed. See Figure 4-243.

Figure 4-243



- Step 2 Select **Enable** to enable function in the **Type** list.
- Step 3 Configure the parameters. See Table 4-68.

Table 4-68

Parameter	Description
	After enabling this function, the alarm triggered by the NVR
Mobile Phone Push	can be pushed to the mobile phone. This function is enable
	by default.
	If this function is enabled, the remote devices can be added
001	through the CGI protocol.
CGI	
	This function is enabled by default.
	If this function is enabled, the remote devices can be added
OND//F	through the ONVIF protocol.
ONVIF	
	This function is enabled by default.
	Enable or disable the audio and video stream encryption. If
Audio/Video Transmission	enabled, make sure the devices or software support
	decryption.

Step 4 Click **Apply** to complete the settings.

4.15 Account

You can manage users, user group and ONVIF user, set admin security questions.

- For the user name, the string max length is 31-byte, and for the user group, the string max length is 15-byte. The user name can only contain English letters, numbers and "_"\"@"\".".
- The default user amount is 64 and the default group amount is 20. System account adopts two-level management: group and user. The user authorities shall be smaller than group authorities (The admin user authorities are set by default).
- For group or user management, there are two levels: admin and user. The user name shall be unique and one user shall only belong to one group.

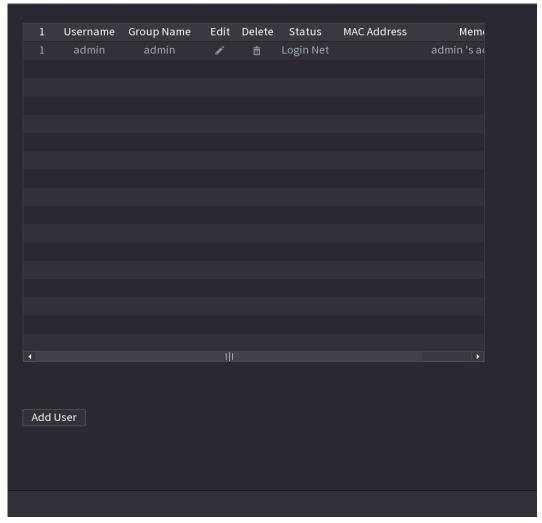
4.15.1 User

4.15.1.1 Add User

Step 1 Select Main Menu > ACCOUNT > User.

The **User** interface is displayed. See Figure 4-244.

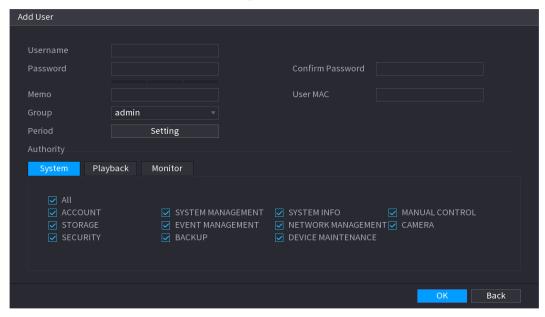
Figure 4-244



Step 2 Click Add User button in Figure 4-244.

The **Add User** interface is displayed. See Figure 4-245.

Figure 4-245



<u>Step 3</u> Input the user name, password, select the group it belongs to from the dropdown list. Then you can check the corresponding rights for current user. See Table 4-69.

Table 4-69

Parameter	Description
User Name	Enter a year name and password for the assessment
Password	Enter a user name and password for the account.
Confirm Password	Re-enter the password.
Memo	Optional.
iviemo	Enter a description of the account.
User MAC	Enter user MAC address
	Select a group for the account.
Group	
	The user rights must be within the group permission.
	Click Set to display Set interface.
Period	Define a period during which the new account can login the device.
Fellou	The new account cannot login the device during the time beyond
	the set period.
Authority	In the Authority area, select the check boxes in the System tab,
	Playback tab, and Monitor tab.
	To manage the user account easily, when defining the user
	account authority, it is recommended not to give the authority to the
	common user account higher that the advanced user account.

Step 4 Click **OK** button.

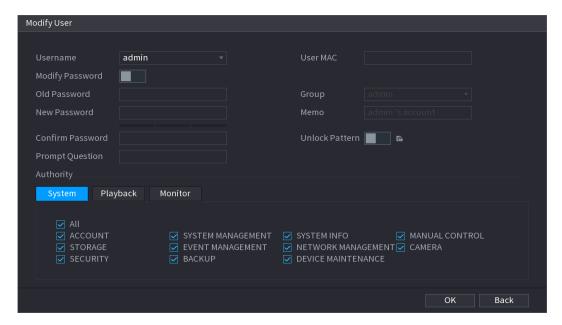
Click to modify the corresponding user information, click to delete the user.

4.15.1.2 Modify Password

Step 1 Select Main Menu > ACCOUNT > User, click of the corresponding user.

The Modify User interface is displayed. See Figure 4-246.

Figure 4-246



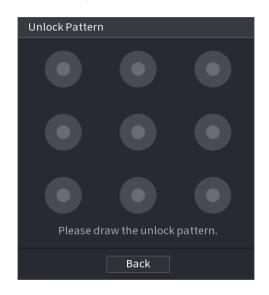
<u>Step 2</u> Check the box to enable **Modify Password** function. Enter old password and then enter new password twice.



- Password/confirm password: The password ranges from 8 to 32 digitals. It can contain letters, numbers and special characters (excluding "i","i",";",":","&"). The password shall contain at least two categories. Usually we recommend the strong password.
- For the user of account authority, it can modify the password of other user.
- STRONG PASSWORD RECOMMENDED-For your device own safety, create a strong password of your own choosing. We also recommend you change your password periodically especially in the high security system.
- Check the box to enable Unlock Pattern function, click

<u>Step 3</u> Enter the **Unlock Pattern** interface to set. See Figure 4-247.

Figure 4-247



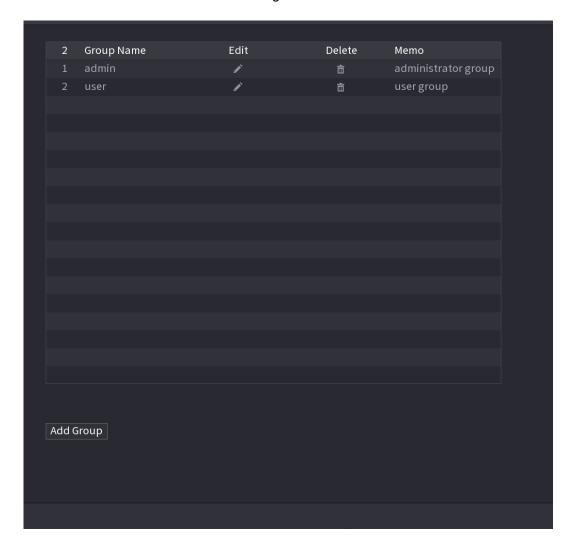
Step 4 Click Back.

4.15.2 Group

Step 1 Select Main Menu > ACCOUNT > Group.

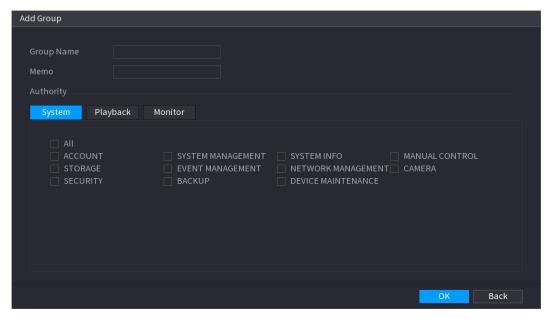
The **Group** interface is displayed. See Figure 4-248.

Figure 4-248

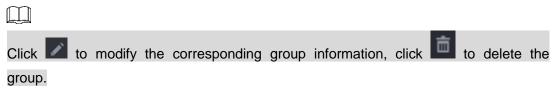


- Step 2 Click Add Group button in Figure 4-248.The Add Group interface is displayed. See Figure 4-249.
- <u>Step 3</u> Enter group name and then input some memo information if necessary. Check the box to select authorities.

Figure 4-249



Step 4 Click OK.



4.15.3 Reset Password

You can set security questions and answers. After you successfully answered security questions, you can reset admin account password.

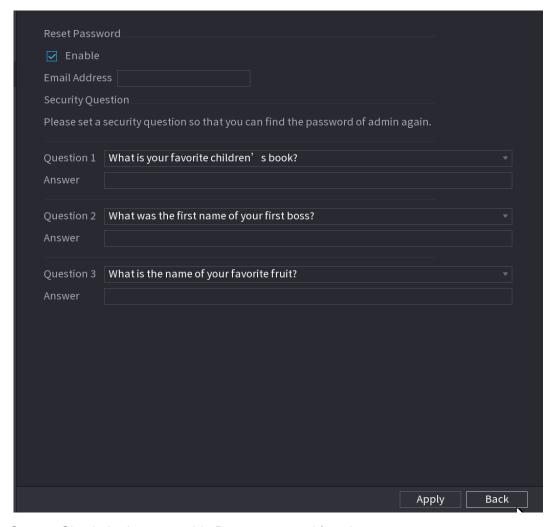


This function is for **admin** user only.

Step 1 Select Main Menu > ACCOUNT > PASSWORD RESET.

The **PASSWORD RESET** interface is displayed. See Figure 4-250.

Figure 4-250



Step 2 Check the box to enable Reset password function.



This function is enabled by default.

Step 3 Input proper security questions and answers.

Step 4 Click OK.

After you successfully set security questions, you can answer the security questions to reset **admin** password.

4.15.4 ONVIF User

When the camera from the third party is connected with the NVR via the ONVIF user, use the verified ONVIF account to connect to the NVR. Here you can add/delete/modify user

- The default ONVIF user is **admin**. It is created after you initialize the NVR.
- For some series product, the ONVIF user password is modified when you are initializing the admin password.

Step 1 Select Main Menu > ACCOUNT > ONVIF User.

The **ONVIF User** interface is displayed. See Figure 4-251.

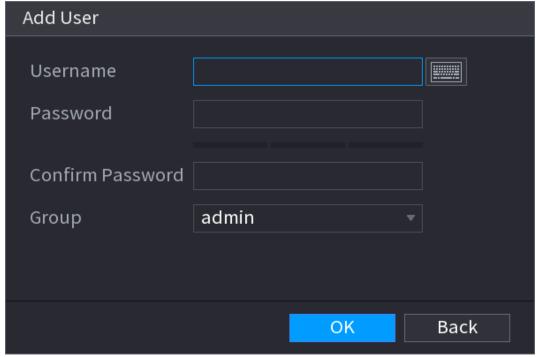
Figure 4-251



Step 2 Click Add User button.

The **Add User** interface is displayed. See Figure 4-252.

Figure 4-252



Step 3 Set user name, password and then select group from the dropdown list.

Step 4 Click **OK** to complete setup.



4.16 Output and Display

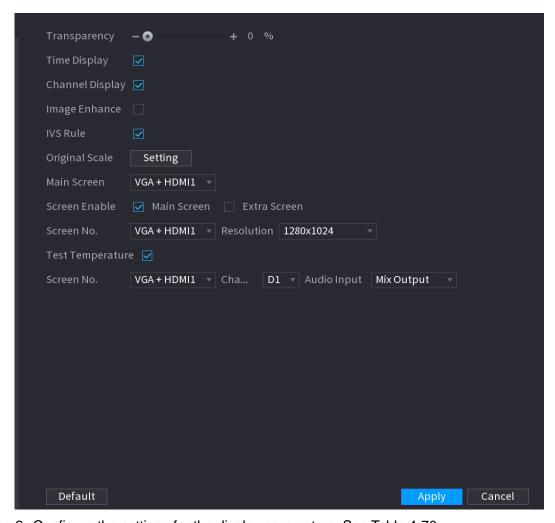
4.16.1 Display

You can configure the display effect such as displaying time title and channel title, adjusting image transparency, and selecting the resolution.

Step 1 Select Main Menu > DISPLAY > Display.

The **Display** interface is displayed. See Figure 4-253.

Figure 4-253



<u>Step 2</u> Configure the settings for the display parameters. See Table 4-70.

Table 4-70

Parameter	Description
Transparency	Set the transparency of the local menu of the NVR device. The higher
	the transparency, the more transparent the local menu.

Parameter	Description
Time	Select the check box and the date and time of the system will be
Display/Channel	displayed in the preview screen.
Display	
Image Enhance	Select the check box to optimize the preview image edges.
IVS Rule	Select the check box to display the IVS rules in the preview interface.
	This function is for some series products only.
Original Scale	Click Setting and select the channel to restore the corresponding
	channel image to the original scale.
Main Screen	Select VGA+HDMI1 or HDMI2.
	Different devices display different contents. See the actual situation.
Screen Enable	Select the check box to enable this screen. The image can only be
	displayed when the screen is enabled.
Test Temperature	Check the box to test the object temperature, including trace the
	high/low temperature.
Resolution	Support 1920×1080, 1280×1024(default), 1280×720.
Screen No.	Enter the screen number you want to set the audio input.
Channel	Select the channel number.
Audio Input	Select from audio 1, audio 2 and mix output.

Step 3 Click Apply.

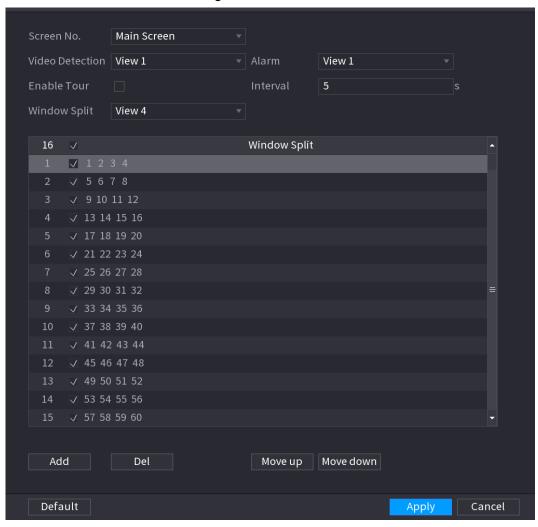
4.16.2 Tour

You can configure a tour of selected channels to repeat playing videos. The videos display in turn according to the channel group configured in tour settings. The system displays one channel group for a certain period and then automatically changes to the next channel group.

Step 1 Select Main Menu > DISPLAY > Tour.

The **Tour** interface is displayed. See Figure 4-254.

Figure 4-254



On the top right of the live view screen, use the left mouse button or press Shift to switch between (image switching is allowed) and (image switching is not allowed) to turn on/off the tour function.

On the navigation bar, click to enable the tour and click to disable it.

Step 2 Configure the settings for the tour parameters. See Table 4-71.

Table 4-71

Parameter	Description
Enable	Enable tour function.
Interval (Sec.)	Enter the amount of time that you want each channel group displays
	on the screen. The value ranges from 5 seconds to 120 seconds, and
	the default value is 5 seconds.
Video Detect,	Select the View 1 or View 8 for Motion Detect tour and Alarm Tour
Alarm	(system alarm events).
Window Split	In the Window Split list, select View 1, View 4, View 8, or other
	modes that are supported by the Device.

Parameter	Description
Channel Group	 Display all channel groups under the current Window Split setting. Add a channel group: Click Add, in the pop-up Add Group channel, select the channels to form a group, and then click Save. Delete a channel group: Select the check box of any channel group, and then click Delete. Edit a channel group: Select the check box of any channel group and then click Modify, or double-click on the group. The Modify Channel Group dialog box is displayed. You can regroup the channels. Click Move up or Move down to adjust the position of channel group.

Step 3 Click **Apply** to save the settings.

4.16.3 Customized Display

You can set customized video split mode.



- This function is for some series products. Refer to the actual product for detailed information.
- Device max. supports 5 customized videos.

Step 1 Select Main Menu > DISPLAY > Custom Split.

The Custom Split interface is displayed. See Figure 4-255.

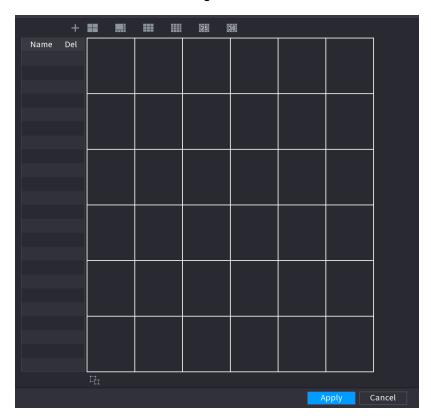


Figure 4-255

Step 2 Click + and then click to select basic mode.

System adopts the basic window mode as the new window name. For example, if you select the 8 display mode, the default name is Split8.

In regular mode, drag the mouse in the preview frame; you can merge several small windows to one window so that you can get you desired split mode. See Figure 4-256.

- After merge the window, system adopts the remaining window amount as the new name such as Split6.
- Select the window you want to merge (red highlighted), click to cancel the merge to restore the basic mode.
- Click to delete the customized window mode.

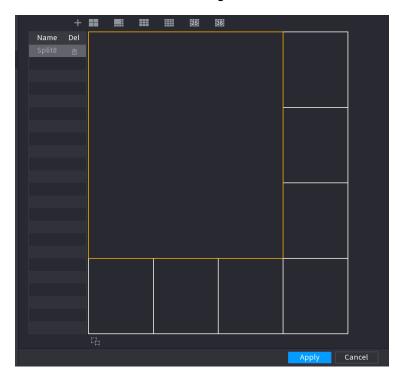
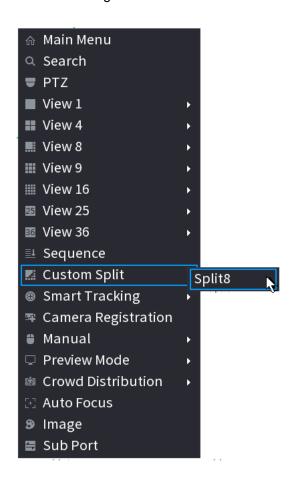


Figure 4-256

Step 3 Click Apply to exit.

After the setup, you can go to the preview window, right click mouse and then select **Custom Split**. See Figure 4-257.

Figure 4-257



4.17 Audio

The audio function is to manage audio files and set schedule play function. It is to realize audio broadcast activation function.



This function is for some series product only.

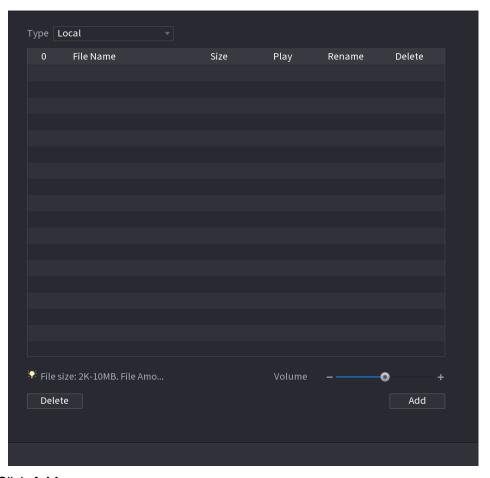
4.17.1 File Manage

You can add audio files, listen to audio files, rename and delete audio files, and configure the audio volume.

Step 1 Select Main Menu > AUDIO > File Manager.

The **File Manager** interface is displayed. See Figure 4-258.

Figure 4-258

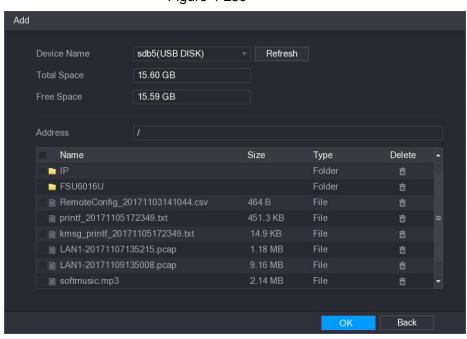


Step 2 Click Add.

The **Add** interface is displayed. See Figure 4-259.

NVR supports USB port to import audio file only.

Figure 4-259



Step 3 Select the audio file and then click Import.

System supports MP3 and PCM audio format.

<u>Step 4</u> Click **OK** to start importing audio files from the USB storage device.

If the importing is successful, the audio files will display in the **File Manager** interface.

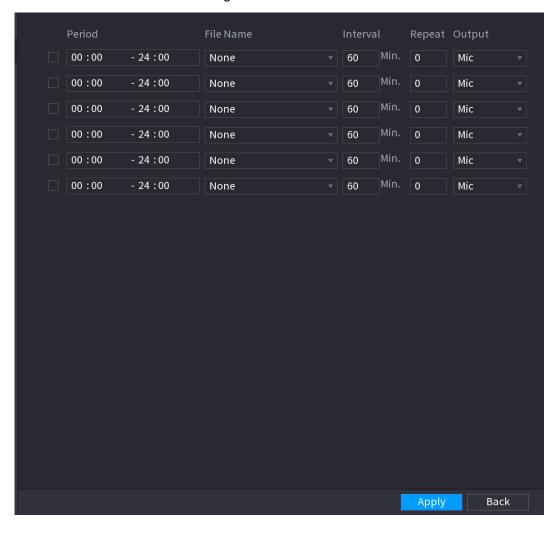
4.17.2 Schedule

You can configure the settings to play the audio files during the defined time period.

Step 1 Select Main Menu > AUDIO > Schedule.

The **Schedule** interface is displayed. See Figure 4-260.

Figure 4-260



Step 2 Configure the settings for the schedule parameters. See Table 4-72.

Table 4-72

Parameter	Description
	In the Period box, enter the time. Select the check box to enable
Period	the settings.
	You can configure up to six periods.
File Name	In the File Name list, select the audio file that you want to play for
File Name	this configured period.
Interval	In the Interval box, enter the time in minutes for how often you
Interval	want to repeat the playing.
Repeat	Configure how many times you want to repeat the playing in the

Parameter	Description			
	defined period.			
	Includes two options: MIC and Audio. It is MIC by default. The			
	MIC function shares the same port with talkback function and the			
Output	latter has the priority.			
	Some series products do not have audio port. The actual product			
	shall prevail.			

- The finish time for audio playing depends on audio file size and the configured interval.
- Playing priority: Alarm event > Audio talk > Trial listening > Schedule audio file.

Step 3 Click **Apply** to complete the settings.

4.17.3 Broadcast

System can broadcast to the camera, or broadcast to a channel group.

Step 1 Select Mani Menu > AUDIO > BROADCAST.

The **BROADCAST** interface is displayed. See Figure 4-261.

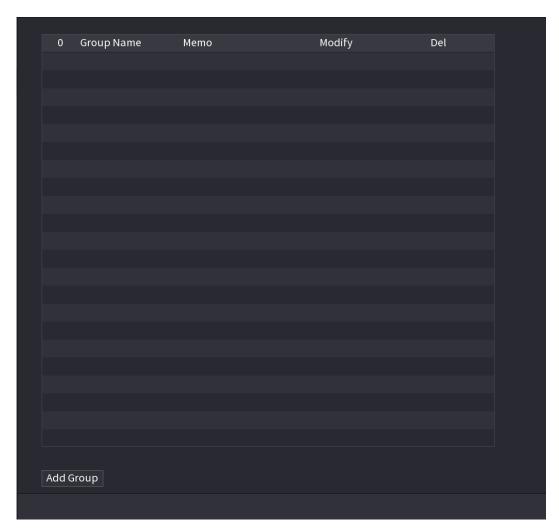
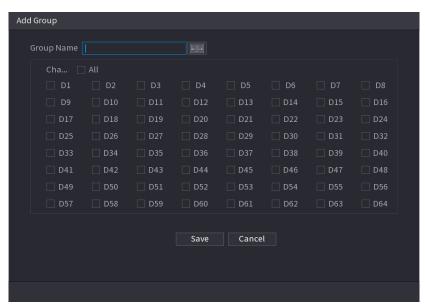


Figure 4-261

Step 2 Click Add Group.

The **Add Group** interface is displayed. See Figure 4-262.

Figure 4-262



- Step 3 Input group name and select one or more channels.
- Step 4 Click Save button to complete broadcast group setup.



- On the broadcast interface, click to change group setup, click to delete group.
- After complete broadcast setup, on the preview interface and then click on the navigation bar, device pops up broadcast dialogue box. Select a group name and then click to begin broadcast. See Figure 4-263.

Figure 4-263

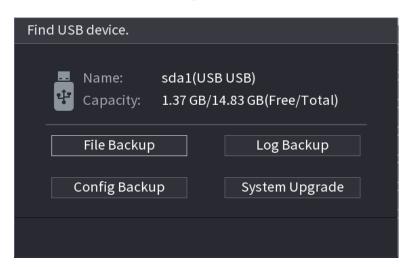


4.18 USB Device Auto Pop-up

After you inserted the USB device, system can auto detect it and pop up the following dialogue box. It allows you to conveniently backup file, log, configuration or update system. See Figure 4-264.

Refer to "4.17.1 File Manage", "4.10.1 Log", "4.10.4.2 IMP/EXP", and "4.10.4.4 System Update" for detailed information.

Figure 4-264



4.19 Shutdown



- When you see corresponding dialogue box "System is shutting down..." Do not click power on-off button directly.
- Do not unplug the power cable or click power on-off button to shutdown device directly when device is running (especially when it is recording.)
- Shut down the device and then unplug the power cable before you replace the HDD.

Operations

• From the main menu (Recommended)

Step 1 Click at the top right corner. See Figure 4-265.

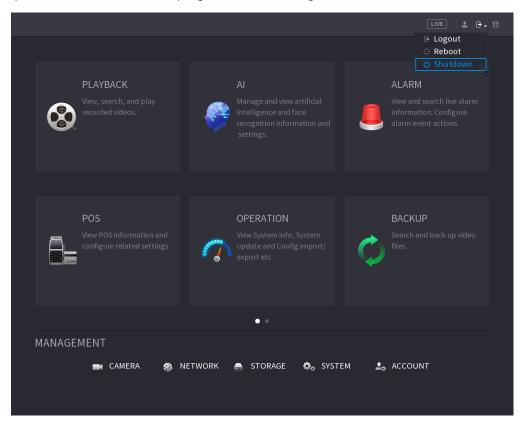


Figure 4-265

Step 2 Select Shutdown.

Draw the unlock pattern or input password first if you have no authority to shut down. See Figure 4-266 or Figure 4-267.

Figure 4-266

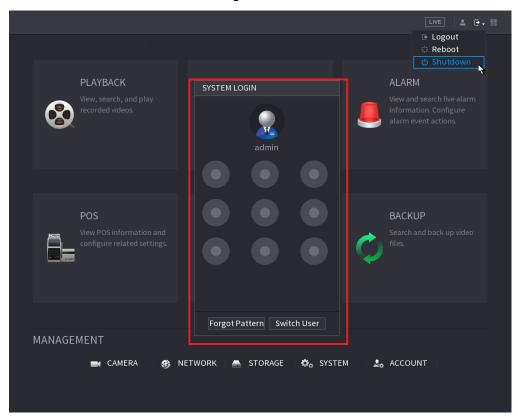
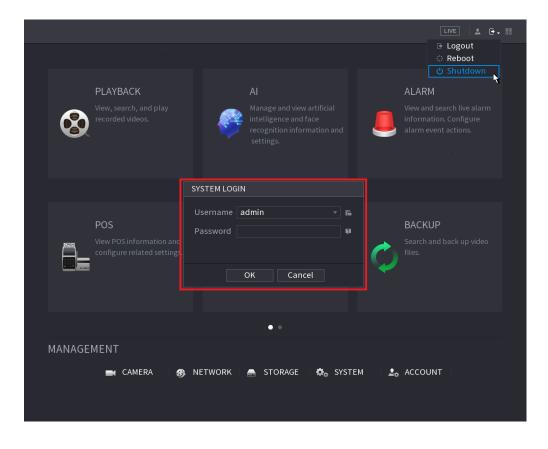


Figure 4-267



Remote Control

Press the power button on the remote for at least 3 seconds.

Press the power button at the rear panel of the device.

Auto Resume after Power Failure

The system can automatically backup video file and resume previous working status after power failure.

5 Web Operations



- The interfaces in the Manual are used for introducing the operations and only for reference. The actual interface might be different dependent on the model you purchased. If there is inconsistency between the Manual and the actual product, the actual product shall govern.
- The Manual is a general document for introducing the product, so there might be some functions described for the Device in the Manual not apply to the model you purchased.
- Besides Web, you can use our Smart PSS to login the device. For detailed information, refer to Smart PSS user's manual.

5.1 Network Connection



- The factory default IP of the Device is 192.168.1.108.
- The Device supports monitoring on different browsers such as Safari, Firefox, Google to perform the functions such as multi-channel monitoring, PTZ control, and device parameters configurations.
- Step 1 Check to make sure the Device has connected to the network.
- <u>Step 2</u> Configure the IP address, subnet mask and gateway for the PC and the Device. For details about network configuration of the Device, refer to "4.12 Network ".
- <u>Step 3</u> On your PC, check the network connection of the Device by using "ping ***.***.***.".

 Usually the return value of TTL is 255.

5.2 Web Login

Step 1 Open the browser, enter the IP address of the Device, and then press Enter. The Login in dialog box is displayed. See Figure 5-1.

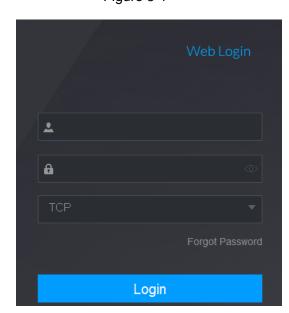


Figure 5-1

Step 2 Enter the user name and password.

- The default administrator account is admin. The password is the one that was configured during initial settings. To security your account, it is recommended to keep the password properly and change it regularly.
- Click to display the password.
- If you forget the password, click **Forgot Password** to reset the password. For details about resetting the password, refer to "5.3 Reset Password".

Step 3 Click Login.

5.3 Reset Password

You can reset the password by the following methods when you forget the password for admin account.

- If the password reset function is enabled, you can use mobile phone to scan the QR code on the local interface or web interface to reset the password.
- If the password reset function is disabled, the system prompts indicating password resetting function is disabled. To reset the password, try either of the following ways:
 - ♦ Login the web with other user account to enable the password reset function.
 - ♦ Go to local interface to reset the password. For details, refer to "4.1.3 Reset Password."

Step 1 Login the Web of the Device.

The Login in dialog box is displayed. See Figure 5-2.

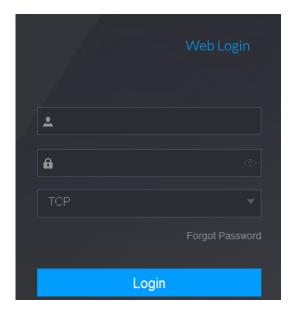
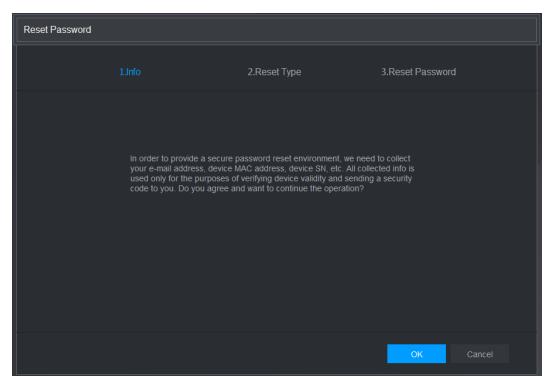


Figure 5-2

Step 2 Click Forgot Password.

The **Reset Password** interface is displayed. See Figure 5-3.

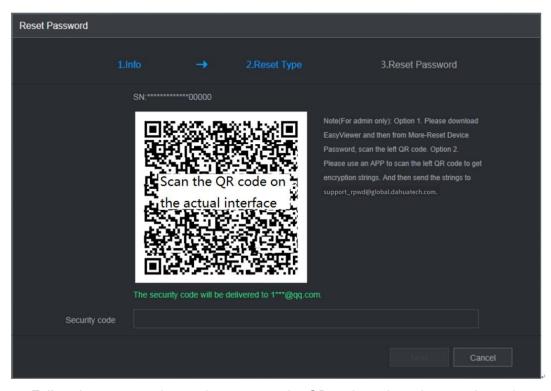
Figure 5-3



Step 3 Click OK.

The reset type interface is displayed. See Figure 5-4.

Figure 5-4



Step 4 Follow the onscreen instructions to scan the QR code and get the security code.

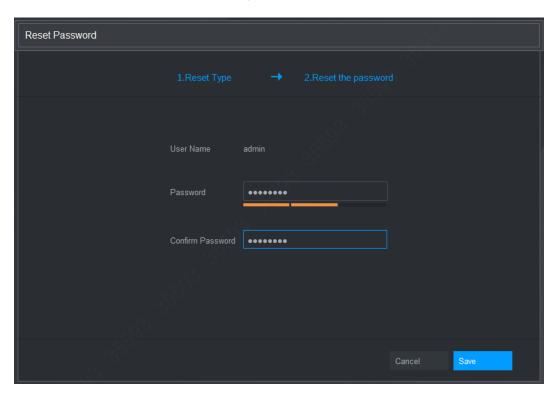


- You can get the security code twice by scanning the same QR code. If you need to get the security code once again, refresh the interface.
- Use the security code received in your email box to reset the password within 24 hours; otherwise the security code becomes invalid.
- Wrong security code entrance up to five times will cause the security code locked for five minutes. After five minutes, you can continue to use this security code.

Step 5 In the **Security code** box, enter the security code received in your reserved email box. Step 6 Click **Next**.

The new password resetting interface is displayed. See Figure 5-5.

Figure 5-5



Step 7 In the **Password** box, enter the new password and enter it again in the **Confirm Password** box.



The new password can be set from 8 characters through 32 characters and contains at least two types from number, letter and special characters (excluding"'", """, ";", ":" and "&").

Step 8 Click Save. The password resetting is started.

After resetting is completed, a pop-up message is displayed to indicate the result and you will see the login interface is displayed. Then you can use the new password to login the web.

5.4 Web Main Menu

After you have logged in the Web, the main menu is displayed. See Figure 5-6.

For detailed operations, you can refer to "4 Local Basic Operation".

Figure 5-6



Table 5-1

NI	Lana	Description					
No.	Icon	Description					
		Includes configuration menu through which you can configure camera					
1		settings, network settings, storage settings, system settings, account					
		settings, and view information.					
2	None	Displays system date and time.					
3	*	When you point to, the current user account is displayed.					
4	→ →	Click select Logout , Reboot , or Shutdown according to your actual situation.					
		Displays Cell Phone Client and Device SN QR Code.					
5	<u>-</u>	 Cell Phone Client: Use your mobile phone to scan the QR code to add the device into the Cell Phone Client, and then you can start accessing the Device from your cell phone. Device SN: Obtain the Device SN by scanning the QR code. Go to the P2P management platform and add the Device SN into the platform. Then you can access and manage the device in the WAN. For details, refer to the P2P operation manual. You can also configure P2P function in the local configurations, refer to "4.1.4.3 P2P". 					
6		Displays the web main menu.					
7	None	 Includes eight function tiles: LIVE, PLAYBACK, AI, ALARM, POS, OPERATION, BACKUP, DISPLAY, and AUDIO. Click each tile to open the configuration interface of the tile. LIVE: You can perform the operations such as viewing real-time video, configuring channel layout, setting PTZ controls, and using smart talk and instant record functions if needed. PLAYBACK: Search for and play back the recorded video saved on the 					

No.	Icon	Description
		Device.
		 ALARM: Search for alarm information and configure alarm event actions.
		 AI: Configure and manage artificial intelligent events. It includes smart search, parameters, and database.
		Pos: View Pos information and configure related settings.
		 OPERATION: View system information, import/export system configuration files, or update system.
		BACKUP: Search and back up the video files to the local PC or external storage device such as USB storage device.
		 DISPLAY: Configure the display effect such as displaying content, image transparency, and resolution, and enable the zero-channel function.
		AUDIO: Manage audio files and configure the playing schedule. The audio file can be played in response to an alarm event if the voice
		prompts function is enabled.

- DHCP: DHCP (Dynamic Host Configuration Protocol) is a network protocol. It is one of the TCP/IP protocol cluster. It is principally used to assign temporary IP addresses to computers on a network.
- DDNS: DDNS (Dynamic Domain Name Server) is a service that maps Internet domain names to IP addresses. This service is useful to anyone who wants to operate a server (web server, mail server, ftp server and etc.) connected to the internet with a dynamic IP or to someone who wants to connect to an office computer or server from a remote location with software.
- eSATA: eSATA (External Serial AT) is an interface that provides fast data transfer for external storage devices. It is the extension specifications of a SATA interface.
- GPS: GPS (Global Positioning System) is a satellite system, protected by the US military, safely orbiting thousands of kilometers above the earth.
- PPPoE: PPPoE (Point to Point Protocol over Ethernet) is a specification for connecting multiple computer users on an Ethernet local area network to a remote site. Now the popular mode is ADSL and it adopts PPPoE protocol.
- Dual-stream: The dual-stream technology adopts high-rate bit stream for local HD storage such as QCIF/CIF/2CIF/DCIF/4CIF encode and one low-rate bit stream for network transmission such as QCIF/CIF encode. It can balance the local storage and remote network transmission. The dual-stream can meet the difference band width requirements of the local transmission and the remote transmission. In this way, the local transmission using high-bit stream can achieve HD storage and the network transmission adopting low bit stream suitable for the fluency requirements of the 3G network such as WCDMA, EVDO, TD-SCDMA...
- On-off value: It is the non-consecutive signal sampling and output. It includes remote sampling and remote output. It has two statuses: 1/0.

Questions	Solutions			
	Input power is not correct.			
	Power connection is not correct.			
	Power switch button is damaged.			
	Program upgrade is wrong.			
NVR cannot boot up	 HDD malfunction or something wrong with HDD ribbon. 			
properly.	 Seagate DB35.1, DB35.2, SV35 or Maxtor 17-g has compatibility 			
	problem. Upgrade to the latest version to solve this problem.			
	Front panel error.			
	Main board is damaged.			
	Input voltage is not stable or it is too low.			
NIVD offers a few offers II	HDD malfunction or something wrong with the ribbon.			
NVR often automatically	Button power is not enough.			
shuts down or stops	Front video signal is not stable.			
running.	 Working environment is too harsh, too much dust. 			
	Hardware malfunction.			
	HDD is broken.			
System cannot detect	HDD ribbon is damaged.			
hard disk.	HDD cable connection is loose.			
	Main board SATA port is broken.			
There is no video output	Program is not compatible. Upgrade to the latest version.			
whether it is one-channel,	Brightness is 0. Restore factory default setup.			
multiple-channel or	Check your screen saver.			
all-channel output.	NVR hardware malfunctions.			
	HDD ribbon is damaged.			
Leannet coarch lead	HDD is broken.			
I cannot search local	 Upgraded program is not compatible. 			
records.	 The recorded file has been overwritten. 			
	Record function has been disabled.			
	Video quality setup is too low.			
	Program read error, bit data is too small. There is mosaic in the full			
Video is distorted when	screen. Restart the NVR to solve this problem.			
searching local records.	HDD data ribbon error.			
	HDD malfunction.			
	NVR hardware malfunctions.			
Time display is not	Setup is not correct			
Time display is not correct.	Battery contact is not correct or voltage is too low.			
COITECL.	Crystal is broken.			

Questions	Solutions				
NVR cannot control PTZ.	 Front panel PTZ error PTZ decoder setup, connection or installation is not correct. Cable connection is not correct. PTZ setup is not correct. PTZ decoder and NVR protocol is not compatible. PTZ decoder and NVR address is not compatible. When there are several decoders, add 120 Ohm between the PTZ decoder A/B cables furthest end to delete the reverberation or impedance matching. Otherwise the PTZ control is not stable. The distance is too far. 				
I cannot log in client-end or web.	For Windows 98 or Windows ME user, update your system to Windows 2000 sp4. Or you can install client-end software of lower version. Right now, our NVR is not compatible with Windows VISTA control. ActiveX control has been disabled. No dx8.1 or higher. Upgrade display card driver. Network connection error. Network setup error. Password or user name is invalid. Client-end is not compatible with NVR program.				
There is only mosaic no video when preview or playback video file remotely.	 Network fluency is not good. Client-end resources are limit. Current user has no right to monitor. 				
Network connection is not stable.	 Network is not stable. IP address conflict. MAC address conflict. PC or device network card is not good. 				
Burn error /USB back error.	 Burner and NVR are in the same data cable. System uses too much CPU resources. Stop record first and then begin backup. Data amount exceeds backup device capacity. It may result in burner error. Backup device is not compatible. Backup device is damaged. 				
Keyboard cannot control NVR.	 NVR serial port setup is not correct. Address is not correct. When there are several switchers, power supply is not enough. Transmission distance is too far. 				
Alarm signal cannot been disarmed.	 Alarm setup is not correct. Alarm output has been open manually. Input device error or connection is not correct. Some program versions may have this problem. Upgrade your system. 				

Questions	Solutions				
Alarm function is null.	 Alarm setup is not correct. Alarm cable connection is not correct. Alarm input signal is not correct. There are two loops connect to one alarm device. 				
Record storage period is not enough.	 Camera quality is too low. Lens is dirty. Camera is installed against the light. Camera aperture setup is not correct. HDD capacity is not enough. HDD is damaged. 				
Cannot playback the downloaded file.	 There is no media player. No DXB8.1 or higher graphic acceleration software. There is no DivX503Bundle.exe control when you play the file transformed to AVI via media player. No DivX503Bundle.exe or ffdshow-2004 1012 .exe in Windows XP OS. 				
Forgot local menu operation password or network password.	 Contact your local service engineer or our sales person for help. We can guide you to solve this problem. 				
There is no video. The screen is in black.	 IPC IP address is not right. IPC port number is not right. IPC account (user name/password) is not right. IPC is offline. 				
The displayed video is not full in the monitor.	Cheek current resolution setup. If the current setup is 1920*1080, then you need to set the monitor resolution as 1920*1080.				
There is no HDMI output.	Displayer is not in HDMI mode.HDMI cable connection is not right.				
The video is not fluent when I view in multiple-channel mode from the client-end.	 The network bandwidth is not sufficient. The multiple-channel monitor operation needs at least 100M or higher. Your PC resources are not sufficient. For 16-ch remote monitor operation, the PC shall have the following environment: Quad Core, 2G or higher memory, independent displayer, display card memory 256M or higher. 				
I can not connect to the IPC.	 Make sure the IPC has booted up. IPC network connection is right and it is online IPC IP is in the blacklist. The device has connected to the too many IPC. It cannot transmit the video. Check the IPC port value and the time zone is the same as the NVR. Make sure current network environment is stable. 				
After I set the NVR resolution as 1080P, my monitor can not display.	Shut down the device and then reboot. When you reboot, press the Fn button at the same time and then release after 5 seconds. You can restore NVR resolution to the default setup.				

Questions	Solutions
My admin account has been changed and I can not log in.	Use telnet and then input the following command: cd /mnt/mtd/Config/ rm -rf group rm -rf password Reboot the device to restore the default password.
After I login the Web, I can not find the remote interface to add the IPC.	Clear the Web controls and load again.
There is IP and gateway, I can access the internet via the router. But I can not access the internet after I reboot the NVR.	Use command PING to check you can connect to the gateway or not. Use telnet to access and then use command "ifconfig –a" to check device IP address. If you see the subnet mask and the gateway has changed after the reboot. Upgrade the applications and set again.
I use the VGA montior. I want to know if I use the multple-window mode, should I see the video from the main stream or the sub stream.	 For 32-channel series product, the 9/16-window is using the sub stream. For 4/8/16 series product, system is using the main stream no matter you are in what display mode.

Daily Maintenance

- Use the brush to clean the board, socket connector and the chassis regularly.
- The device shall be soundly earthed in case there is audio/video disturbance. Keep the device away from the static voltage or induced voltage.
- Unplug the power cable before you remove the audio/video signal cable, RS232 or RS485 cable.
- Do not connect the TV to the local video output port (VOUT). It may result in video output circuit.
- Always shut down the device properly. Use the shutdown function in the menu, or you can press the power button in the rear pane for at least three seconds to shut down the device. Otherwise it may result in HDD malfunction.
- Make sure the device is away from the direct sunlight or other heating sources. Keep the sound ventilation.
- Check and maintain the device regularly.

Appendix 1 HDD Capacity Calculation

Calculate total capacity needed by each device according to video recording (video recording type and video file storage time).

Step 1: According to Formula (1) to calculate storage capacity q_i that is the capacity of each channel needed for each hour, unit Mbyte.

$$q_i = d_i \div 8 \times 3600 \div 1024$$
 (1)

In the formula: d_i means the bit rate, unit Kbit/s

Step 2: After video time requirement is confirmed, according to Formula (2) to calculate the storage capacity m_i , which is storage of each channel needed unit Mbyte.

$$m_i = q_i \times h_i \times D_i \tag{2}$$

In the formula:

 h_i means the recording time for each day (hour)

 $\boldsymbol{D_{i}}\,$ means number of days for which the video shall be kept

Step 3: According to Formula (3) to calculate total capacity (accumulation) q_T that is needed for all channels in the device during scheduled video recording.

$$q_T = \sum_{i=1}^{c} m_i \tag{3}$$

In the formula: c means total number of channels in one device

Step 4: According to Formula (4) to calculate total capacity (accumulation) $q_{\scriptscriptstyle T}$ that is needed for all channels in device during alarm video recording (including motion detection).

$$q_T = \sum_{i=1}^{c} m_i \times a\% \tag{4}$$

In the formula: a% means alarm occurrence rate

Appendix 2 Compatible Network Camera List

All the models in the following list for reference only. For those products not included in the list, Contact your local retailer or technical supporting engineer for detailed information.

Manufact	Model	Version	Video Encode	Audio/Vid	Protocol
urer				eo	
AXIS	P1346	5.40.9.2	H264	√	ONVIF/Private
	P3344/P3344- E	5.40.9.2	H264	√	ONVIF/Private
	P5512	_	H264	V	ONVIF/Private
	Q1604	5.40.3.2	H264	V	ONVIF/Private
	Q1604-E	5.40.9	H264	V	ONVIF/Private
	Q6034E	_	H264	V	ONVIF/Private
	Q6035	5.40.9	H264	V	ONVIF/Private
	Q1755	_	H264	V	ONVIF/Private
	M7001	_	H264	V	Private
	M3204	5.40.9.2	H264	V	Private
	P3367	HEAD LFP4_0 130220	H264	√	ONVIF
	P5532-P	HEAD LFP4_0 130220	H264	V	ONVIF
ACTi	ACM-3511	A1D-220-V3.12 .15-AC	MPEG4	V	Private
	ACM-8221	A1D-220-V3.13 .16-AC	MPEG4	V	Private
Arecont	AV1115	65246	H264	V	Private
	AV10005DN	65197	H264	V	Private
	AV2115DN	65246	H264	V	Private
	AV2515DN	65199	H264	V	Private
	AV2815	65197	H264	V	Private
	AV5115DN	65246	H264	V	Private
	AV8185DN	65197	H264	V	Private
Bosch	NBN-921-P	_	H264	V	ONVIF
	NBC-455-12P	_	H264	V	ONVIF
	VG5-825	9500453	H264	√	ONVIF
	NBN-832	66500500	H264	√	ONVIF
	VEZ-211-IWT EIVA	_	H264	V	ONVIF
	NBC-255-P	15500152	H264	√	ONVIF
	VIP-X1XF	_	H264	√	ONVIF
Brikcom	B0100	_	H264	√	ONVIF
	D100	_	H264	√	ONVIF

Manufact	Model	Version	Video Encode	Audio/Vid	Protocol
urer				ео	
	GE-100-CB	_	H264	\checkmark	ONVIF
	FB-100A	v1.0.3.9	H264	\checkmark	ONVIF
	FD-100A	v1.0.3.3	H264	\checkmark	ONVIF
Cannon	VB-M400	_	H264	√	Private
CNB	MPix2.0DIR	XNETM112011 1229	H264	$\sqrt{}$	ONVIF
	VIPBL1.3MIR VF	XNETM210011 1229	H264	V	ONVIF
	IGC-2050F	XNETM210011 1229	H264	V	ONVIF
CP PLUS	CP-NC9-K	6.E.2.7776	H264	√	ONVIF/Private
	CP-NC9W-K	6.E.2.7776	H264	√	Private
	CP-ND10-R	cp20111129AN S	H264	√	ONVIF
	CP-ND20-R	cp20111129AN S	H264	V	ONVIF
	CP-NS12W-C	cp20110808NS	H264	1	ONVIF
	VS201	cp20111129NS	H264	√	ONVIF
	CP-NB20-R	cp20110808BN S	H264	V	ONVIF
	CP-NT20VL3-R	cp20110808BN S	H264	√	ONVIF
	CP-NS36W-A	cp20110808NS	H264	V	ONVIF
	CP-ND20VL2-R	cp20110808BN S	H264	V	ONVIF
	CP-RNP-1820	cp20120821NS A	H264	1	Private
	CP-RNC-TP2 0FL3C	cp20120821NS A	H264	1	Private
	CP-RNP-12D	cp20120828AN S	H264	1	Private
	CP-RNC-DV1	cp20120821NS A	H264	V	Private
	CP-RNC-DP2 0FL2C	cp20120821NS A	H264	√	Private
Dynacolor	ICS-13	d20120214NS	H264	√	ONVIF/Private
	ICS-20W	vt20111123NSA	H264	√	ONVIF/Private
	NA222	_	H264	√	ONVIF
	MPC-IPVD-03	k20111208ANS	H264	V	ONVIF/Private
	MPC-IPVD-03 13AF	k20111208BNS	H264	V	ONVIF/Private

Manufact	Model	Version	Video Encode	Audio/Vid	Protocol
urer				eo	
Honeywell	HIDC-1100PT	h.2.2.1824	H264	√	ONVIF
-	HIDC-1100P	h.2.2.1824	H264	V	ONVIF
	HIDC-0100P	h.2.2.1824	H264	V	ONVIF
	HIDC-1300V	2.0.0.21	H264	V	ONVIF
	HICC-1300W	2.0.1.7	H264	√	ONVIF
	HICC-2300	2.0.0.21	H264	√	ONVIF
	HDZ20HDX	H20130114NS	H264	√	ONVIF
		Α			
LG	LW342-FP	_	H264	√	Private
	LNB5100	_	H264	√	ONVIF
Imatek	KNC-B5000	_	H264	√	Private
	KNC-B5162	_	H264	√	Private
	KNC-B2161	_	H264	√	Private
Panasonic	NP240/CH	_	MPEG4	√	Private
	WV-NP502	_	MPEG4	√	Private
	WV-SP102H	1.41	H264	√	ONVIF/Private
	WV-SP105H	_	H264	V	ONVIF/Private
	WV-SP302H	1.41	H264、MPEG4	V	ONVIF/Private
	WV-SP306H	1.4	H264、MPEG4	V	ONVIF/Private
	WV-SP508H	_	H264、MPEG4	V	ONVIF/Private
	WV-SP509H	_	H264、MPEG4	V	ONVIF/Private
	WV-SF332H	1.41	H264、MPEG4	√	ONVIF/Private
	WV-SW316H	1.41	H264、MPEG4	√	ONVIF/Private
	WV-SW355H	1.41	H264、MPEG4	√	ONVIF/Private
	WV-SW352H	_	H264、MPEG4	√	ONVIF/Private
	WV-SW152E	1.03	H264、MPEG4	√	ONVIF/Private
	WV-SW558H	_	H264、MPEG4	√	ONVIF/Private
	WV-SW559H	_	H264、MPEG4	√	ONVIF/Private
	WV-SP105H	1.03	H264、MPEG4	√	ONVIF/Private
	WV-SW155E	1.03	H264、MPEG4	√	ONVIF/Private
	WV-SF336H	1.44	H264、MPEG4	√	ONVIF/Private
	WV-SF332H	1.41	H264、MPEG4	√	ONVIF/Private
	WV-SF132E	1.03	H264、MPEG4	√	ONVIF/Private
	WV-SF135E	1.03	H264、MPEG4	√	ONVIF/Private
	WV-SF346H	1.41	H264、MPEG4	√	ONVIF/Private
	WV-SF342H	1.41	H264、MPEG4	√	ONVIF/Private
	WV-SC385H	1.08	H264、MPEG4	√	ONVIF/Private
	WV-SC386H	1.08	H264、MPEG4	√	ONVIF/Private
	WV-SP539	1.66	H264、MPEG4	√	ONVIF
	DG-SC385	1.66	H264、MPEG4	√	ONVIF
PELCO	IXSOLW	1.8.1-20110912	H264	√	Private
		-1.9082-A1.661			
		7			
	IDE20DN	1.7.41.9111-O3	H264	V	Private

Manufact	Model	Version	Video Encode	Audio/Vid	Protocol
urer				ео	
		.6725			
	D5118	1.7.8.9310-A1. 5288	H264	V	Private
	IM10C10	1.6.13.9261-O2 .4657	H264	V	Private
	DD4N-X	01.02.0015	MPEG4	√	Private
	DD423-X	01.02.0006	MPEG4	√	Private
	D5220	1.8.3-FC2-2012 0614-1.9320-A 1.8035	H264	V	Private
Samsung	SNB-3000P	2.41	H264、MPEG4	√	ONVIF/Private
	SNP-3120	1.22_110120_1	H264、MPEG4	√	ONVIF/Private
	SNP-3370	1.21_110318	MPEG4	√	Private
	SNB-5000	2.10_111227	H264、MPEG4	√	ONVIF/Private
	SND-5080	_	H264、MPEG4	√	Private
	SNZ-5200	1.02_110512	H264、MPEG4	√	ONVIF/Private
	SNP-5200	1.04_110825	H264、MPEG4	√	ONVIF/Private
	SNB-7000	1.10_110819	H264	√	ONVIF/Private
	SNB-6004	V1.0.0	H264	√	ONVIF
Sony	SNC-DH110	1.50.00	H264	√	ONVIF/Private
	SNC-CH120	1.50.00	H264	√	ONVIF/Private
	SNC-CH135	1.73.01	H264	√	ONVIF/Private
	SNC-CH140	1.50.00	H264	\checkmark	ONVIF/Private
	SNC-CH210	1.73.00	H264	\checkmark	ONVIF/Private
	SNC-DH210	1.73.00	H264	\checkmark	ONVIF/Private
	SNC-DH240	1.50.00	H264	\checkmark	ONVIF/Private
	SNC-DH240-T	1.73.01	H264	\checkmark	ONVIF/Private
	SNC-CH260	1.74.01	H264	\checkmark	ONVIF/Private
	SNC-CH280	1.73.01	H264	\checkmark	ONVIF/Private
	SNC-RH-124	1.73.00	H264	\checkmark	ONVIF/Private
	SNC-RS46P	1.73.00	H264	√	ONVIF/Private
	SNC-ER550	1.74.01	H264	\checkmark	ONVIF/Private
	SNC-ER580	1.74.01	H264	\checkmark	ONVIF/Private
	SNC-ER580	1.78.00	H264	\checkmark	ONVIF
	SNC-VM631	1.4.0	H264	V	ONVIF
	WV-SP306	1.61.00	H264、MPEG4	V	SDK
	WV-SP306	1.61.00	H264	V	ONVIF
	SNC-VB600	1.5.0	H264	V	Private
	SNC-VM600	1.5.0	H264	V	Private
	SNC-VB630	1.5.0	H264	V	Private
	SNC-VM630	1.5.0	H264	V	Private
SANYO	VCC-HDN400 0PC	_	H264	√	ONVIF

Appendix 3 Cybersecurity Recommendations

Cybersecurity is more than just a buzzword: it's something that pertains to every device that is connected to the internet. IP video surveillance is not immune to cyber risks, but taking basic steps toward protecting and strengthening networks and networked appliances will make them less susceptible to attacks. Below are some tips and recommendations on how to create a more secured security system.

Mandatory actions to be taken for basic equipment network security:

1. Use Strong Passwords

Please refer to the following suggestions to set passwords:

- The length should not be less than 8 characters;
- Include at least two types of characters; character types include upper and lower case letters, numbers and symbols;
- Do not contain the account name or the account name in reverse order;
- Do not use continuous characters, such as 123, abc, etc.;
- Do not use overlapped characters, such as 111, aaa, etc.;

2. Update Firmware and Client Software in Time

- According to the standard procedure in Tech-industry, we recommend to keep your equipment (such as NVR, NVR, IP camera, etc.) firmware up-to-date to ensure the system is equipped with the latest security patches and fixes. When the equipment is connected to the public network, it is recommended to enable the "auto-check for updates" function to obtain timely information of firmware updates released by the manufacturer.
- We suggest that you download and use the latest version of client software.

"Nice to have" recommendations to improve your equipment network security:

1. Physical Protection

We suggest that you perform physical protection to equipment, especially storage devices. For example, place the equipment in a special computer room and cabinet, and implement well-done access control permission and key management to prevent unauthorized personnel from carrying out physical contacts such as damaging hardware, unauthorized connection of removable equipment (such as USB flash disk, serial port), etc.

2. Change Passwords Regularly

We suggest that you change passwords regularly to reduce the risk of being guessed or cracked.

3. Set and Update Passwords Reset Information Timely

The equipment supports password reset function. Please set up related information for password reset in time, including the end user's mailbox and password protection questions. If the information changes, please modify it in time. When setting password protection questions, it is suggested not to use those that can be easily guessed.

4. Enable Account Lock

The account lock feature is enabled by default, and we recommend you to keep it on to guarantee the account security. If an attacker attempts to log in with the wrong password several times, the corresponding account and the source IP address will be locked.

5. Change Default HTTP and Other Service Ports

We suggest you to change default HTTP and other service ports into any set of numbers between 1024~65535, reducing the risk of outsiders being able to guess which ports you are using.

6. Enable HTTPS

We suggest you to enable HTTPS, so that you visit Web service through a secure communication channel.

7. Enable Whitelist

We suggest you to enable whitelist function to prevent everyone, except those with specified IP addresses, from accessing the system. Therefore, please be sure to add your computer's IP address and the accompanying equipment's IP address to the whitelist.

8. MAC Address Binding

We recommend you to bind the IP and MAC address of the gateway to the equipment, thus reducing the risk of ARP spoofing.

9. Assign Accounts and Privileges Reasonably

According to business and management requirements, reasonably add users and assign a minimum set of permissions to them.

10. Disable Unnecessary Services and Choose Secure Modes

If not needed, it is recommended to turn off some services such as SNMP, SMTP, UPnP, etc., to reduce risks.

If necessary, it is highly recommended that you use safe modes, including but not limited to the following services:

- SNMP: Choose SNMP v3, and set up strong encryption passwords and authentication passwords.
- SMTP: Choose TLS to access mailbox server.
- FTP: Choose SFTP, and set up strong passwords.
- AP hotspot: Choose WPA2-PSK encryption mode, and set up strong passwords.

11. Audio and Video Encrypted Transmission

If your audio and video data contents are very important or sensitive, we recommend that you use encrypted transmission function, to reduce the risk of audio and video data being stolen during transmission.

Reminder: encrypted transmission will cause some loss in transmission efficiency.

12. Secure Auditing

- Check online users: we suggest that you check online users regularly to see if the device is logged in without authorization.
- Check equipment log: By viewing the logs, you can know the IP addresses that were used to log in to your devices and their key operations.

13. Network Log

Due to the limited storage capacity of the equipment, the stored log is limited. If you need to save the log for a long time, it is recommended that you enable the network log function to ensure that the critical logs are synchronized to the network log server for tracing.

14. Construct a Safe Network Environment

In order to better ensure the safety of equipment and reduce potential cyber risks, we recommend:

- Disable the port mapping function of the router to avoid direct access to the intranet devices from external network.
- The network should be partitioned and isolated according to the actual network needs. If there are no communication requirements between two sub networks, it is suggested to use VLAN, network GAP and other technologies to partition the network, so as to achieve the network isolation effect.
- Establish the 802.1x access authentication system to reduce the risk of unauthorized access to private networks.